SRP WINDOW REPLACEMENT REBATE PROGRAM

APPLICATION INSTRUCTIONS, TERMS AND CONDITIONS

A. INSTRUCTIONS FOR COMPLETING THE REBATE APPLICATION FORM

1. Complete the Customer Information section of the rebate application (Section A).
2. Have your contractor do the following:
   - **a.** Complete the Contractor/Installer information in Section B of the rebate application.
   - **b.** Specify if releasing rebate.
   - **c.** Complete the Window Replacement Information portion in Section C of the rebate application.
3. Mail the completed rebate application and a copy of the dated paid invoice (showing the installation date and installation address) to the following address:

   SRP Window Replacement Rebate Program
   2702 N. Third St., Suite 2020
   Phoenix, AZ 85004
4. Retain this page, a copy of your invoice and a copy of the completed rebate application for your records.
5. For more information about this program or assistance in completing your rebate application, call **(602) 264-3108**.

B. IMPORTANT TERMS AND CONDITIONS

1. To qualify for an SRP Window Replacement Rebate, the participant must:
   - **a.** Be a permanent SRP residential electric customer and reside in a single-family detached home, single-family attached home, mobile home or condominium.
   - **b.** Install new ENERGY STAR® rated replacement windows that meet program requirements. The rebate application must be submitted within six months of the installation date. For current program requirements, rebate amounts and program effective dates, go to **savewithsrp.com** or call **(602) 264-3108**.
   - **c.** With the assistance of your contractor or installer, submit a completed rebate application and a dated copy of the paid invoice. Invoice must show product and installation costs, quantity of windows, dimensions of each window assembly, date of purchase, finished date of installation, and trade ally information.
   - **d.** Abide by the rules and rebate levels in effect at the date of installation.
   - **e.** Allow SRP or its agent to inspect the installed window replacements to verify compliance with all rebate program requirements.
   - **f.** Have the replacement windows installed by a contractor licensed to install windows by the Arizona Registrar of Contractors. Please call the SRP Window Replacement Rebate answer line at **(602) 264-3108** for more information.
2. To qualify for an SRP Window Replacement Rebate, the installing contractor must:
   - **a.** Complete the Contractor/Installer and Window Replacement Information sections of the rebate application.
   - **b.** Replace your existing windows with new ENERGY STAR certified windows that meet minimum efficiency ratings of a U-factor less than or equal to .32 and a Solar Heat Gain Coefficient (SHGC) less than or equal to .23. Replacement skylights must meet minimum efficiency ratings with a U-factor less than or equal to .50 and an SHGC less than or equal to .25. Visit the **ENERGY STAR Find and Compare Products webpage** at energystar.gov/productfinder and search for windows that meet the specific program requirements.
3. Rebates are not available for new construction.
4. Windows that qualify for the rebate must be installed within the conditioned living areas of the home at the time of installation (garages, unconditioned patios, etc., do not qualify for the rebate).
5. New windows must be rated by the National Fenestration Rating Council (NFRC).
6. Incentives are not limited to whole-house installations within the qualified space of the home and can be applied for as windows are replaced; however, window units that have previously received an incentive through the program do not qualify for additional incentives if replaced.
7. Window product types that qualify for the rebate include awning windows, casement windows, picture windows, single- and double-hung windows, sliding windows, skylights and transom windows. Sliding glass doors qualify if they are at least 80% glazed and meet ENERGY STAR specs. French doors do not qualify.
8. Failure to provide any of the required information, including signatures, will result in the return of the rebate application.
9. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
10. One rebate check will be issued per approved application to the person listed as the customer of record on the SRP account.
11. SRP makes no representations and provides no warranty or guarantee with respect to the design, manufacture, construction, safety, performance or effectiveness of the window replacements, including any warranties of merchantability or fitness for a particular purpose. The contractor selected by the customer is solely responsible for the proper installation of the window replacements as well as the delivery and workmanship related to any equipment or services the customer procures. The customer is responsible for the selection and supervision of the contractor to ensure that the contractor complies with the requirements of the SRP Window Replacement Rebate Program. SRP assumes no responsibility for the quality or oversight of contractor services.
12. The Terms and Conditions set forth herein constitute a complete statement of the Terms and Conditions applicable to this promotion and supersede all prior representations or understandings, whether written or oral. SRP shall not be bound by or liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein. SRP reserves the right to change or cancel this promotion or its Terms and Conditions at any time.

*See **savewithsrp.com** for the current rebate amount.

SRP WINDOW REPLACEMENT REBATE APPLICATION

Mail to: SRP Window Replacement Rebate Program
2702 N. Third St., Suite 2020
Phoenix, AZ 85004
Contact: srpinfo@elaz.org or **(602) 264-3108**

A. CUSTOMER INFORMATION (PLEASE PRINT)

Account Number: _____ Email Address: _____

SRP Residential Customer Name: _____
FIRST NAME MI LAST NAME

Mailing Address: _____

City: _____ State: _____ ZIP Code: _____

Installation (Service) Address: _____

City: _____ State: _____ ZIP Code: _____

Phone (Home): _____ (Work): _____

Number of Levels: _____ Year Built: _____ Total Square Feet: _____

HOME TYPE: ☐ Single-family detached ☐ Single-family attached ☐ Condominium ☐ Mobile Home

I have read, have understood and am in compliance with all the rules and regulations concerning this rebate program.

Customer Signature: _____ Date: _____

B. CONTRACTOR/INSTALLER (ALL FIELDS MUST BE COMPLETED BY THE INSTALLING CONTRACTOR)

Company Name: _____

Company Street Address: _____

City: _____ State: _____ ZIP Code: _____

Daytime Phone: _____ Email: _____

Initial if releasing rebate to contractor (application must be accompanied by rebate assignment form): _____

C. WINDOW REPLACEMENT INFORMATION (ALL FIELDS MUST BE COMPLETED BY THE INSTALLING CONTRACTOR)

Date work initiated: _____ Date work completed: _____

Window Manufacturer: _____ Window Manufacturer Series: _____

Window Certified Products Directory number (CPD): _____

Window U-Factor (must be less than or equal to .32): _____ Window SHGC (must be less than or equal to .23): _____

Skylight U-Factor (must be less than or equal to .50): _____ ☐ N/A

Skylight SHGC (must be less than or equal to .25): _____ ☐ N/A

Total number of qualifying replacement windows: _____ Total number of windows in home: _____

Total square footage of qualifying replacement windows: _____

Window Frame Material: ☐ Wood ☐ Wood-Clad ☐ Vinyl ☐ Aluminum ☐ Fiberglass

Number of windowpanes in new windows: ☐ One ☐ Two ☐ Three

Were all windows installed in a conditioned living space? ☐ Yes ☐ No

Type of System: ☐ AC/Furnace OR ☐ Heat Pump

By signing this application, the contractor certifies that the information above is correct and that the work has been performed in an acceptable manner.

Contractor Name (Please Print): _____ Date: _____

Contractor Signature: _____ Email: _____

Contractor License Number: _____ Installation Date: _____

*See **savewithsrp.com** for the current rebate amount.