27ES137-002 | 9/26 | SRP137002NOV26

Delivering water and power®

BUSINESS

# CONTACT

NEWS, ADVICE AND OFFERS

NOVEMBER 2026



## Decorate safely during the holidays

Approaching the end of the year means the holiday season is here — a festive time of fun, family, friends and decorating. But it's easy to forget that holiday lighting can be dangerous if the proper precautions aren't taken. See tips for keeping your business, customers and employees safe while celebrating this year at **srp.net/biz-holiday-lighting**.

## 'Tis the season for utility scams

Unfortunately, the holidays are a prime time for targeting unsuspecting customers with utility scams. Keep these tips in mind so you and your employees can identify the threats, techniques and tools used by criminals and protect yourself and your business.

### SCAMMERS PRETENDING TO BE FROM SRP MAY THREATEN TO DISCONNECT YOUR POWER WITHIN A SHORT TIME FRAME UNLESS YOU PAY.

If your business is at risk of power disconnection, SRP will always send at least one notice by mail and by email if you are enrolled in SRP eNotes™. If we call to let you know your power will be disconnected, we will not pressure you into paying immediately over the phone.

### SRP DOES NOT ACCEPT PAYMENTS MADE WITH PREPAID CARDS, ZELLE, CASH APP OR CRYPTOCURRENCY.

Scammers may suggest these payment methods. SRP only accepts payments through SRP My Account™, the SRP Power app™ and Paymentus*, as well as via Automated Clearing House (ACH) payments.

**$2 processing fee per transaction*

If you suspect a call is a scam, hang up and call us at **(602) 236-8833** or contact your Strategic Energy Manager.

# Champions of Sustainability

Every year, SRP presents the Champions of Sustainability awards to celebrate municipalities, companies and organizations for their achievements in energy efficiency and for being outstanding participants in our SRP Business Solutions™ programs while serving their customers and the community. Congratulations to this year's winners!

SRP CHAMPIONS OF SUSTAINABILITY 2026

Catching Fades LLC

El Fuego LLC dba Sticky Saguaro

Tempe Elementary School District 3

Meritage Homes

LG Energy Solution Arizona Inc.

Pinto Valley Mining Corp

Winco Foods LLC

Radia Avondale Station

Walmart Inc.

Crescent Crown Distributing LLC

City of Avondale

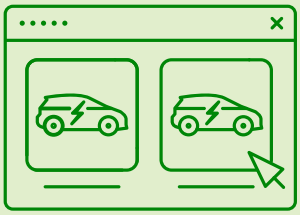
Child Crisis Arizona

Gulfstream Product Support Corp

Learn how your business can qualify for up to $300,000 a year in energy efficiency rebates from SRP by contacting your Strategic Energy Manager. Learn more about SRP's rebates and programs and how your business can benefit at **savewithsrpbiz.com**.

# Take the guesswork out of fleet electrification

Are you considering switching from gas-powered vehicles to electric vehicles (EVs) for your business? SRP's self-service EV comparison tool, backed by J.D. Power, allows you to compare pricing, operation and maintenance costs, and available rebates between EVs and similar gas vehicles. Find the right EV and/or charger for your business today at **srp.net/business-ev**.






**CUSTOMER SERVICES**
Monday-Friday, 7 a.m.-5 p.m.
(602) 236-8833

**ELECTRIC EMERGENCIES**
24 hours a day, seven days a week.
(602) 236-8811

**SELF-SERVICE LINE**
(602) 236-5555

**ENERGY SAVINGS & REBATES**
savewithsrpbiz.com
Manage your account: srpnet.com

**CUSTOMER CORRESPONDENCE**
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bizcenter@srpnet.com

**CASH PAYMENT LOCATIONS**
srp.net/paymentlocations

**FIND US ON SOCIAL MEDIA**
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