Trees can create safety hazards when they grow too close to power lines. To avoid these hazards, follow these suggestions from SRP Safety Connection™. Before planting a new tree, find out its mature height and spread and locate it at least 10 feet away from overhead lines. You can also stay safe by calling 811 prior to digging. This call lets local utilities know to mark the location of existing underground lines before you dig.

Go to srpnet.com/treeprune for more details.

PAYMENT SYSTEM UPGRADES

You asked, we listened. We’re upgrading our electronic bill pay system soon in response to customer feedback.

What’s changing? When you make a payment through SurePay, online or with the SRP mobile app, funds will be withdrawn from your bank account on the same day or the next business day.

Why the change? Right now, it can take three to seven days for a payment to post to your bank account. Many customers have asked for a more immediate withdrawal of funds so that their bank account balance reflects the payment sooner. This can help to avoid overdrafts and fees.

SUSTAINABILITY SOLUTIONS FESTIVAL

As part of our commitment to building a sustainable future, SRP is proud to be a presenting sponsor of the Sustainability Solutions Festival, a partnership of Arizona State University, GreenBiz and the Sustainability Consortium. This monthlong series of events will take place all around the Phoenix metropolitan area throughout February. From family-focused sustainability fun and learning events to a conference for business leaders, the festival will offer something for everyone to enjoy. For more information, go to sustainabilityfestival.asu.edu.

GET WATER-SAVING TIPS AT MARCH 7 EXPO

Learn about water conservation and Valley water supplies at the annual SRP Water Conservation Expo being held March 7, 8 a.m. to 1 p.m., at the PERA Training and Conference Center (1 E. Continental Drive, Tempe, AZ 85281).

Don’t miss your chance to save up to 80% on a smart irrigation controller.

As one of the largest suppliers of water to the Valley, SRP hosts the expo to provide customers with an opportunity to learn about water conservation. At the event, you can:

- Learn how SRP measures snowpack.
- Get advice from landscape professionals.
- Find out about water conservation products and rebate programs.
- Discover key irrigation components, features and benefits.

Registration opens Jan. 15. Visit srpnet.com/2020expo or call (602) 236-3333 for more details.
SRP TO CUT EMISSIONS THROUGH MAJOR SOLAR + BATTERY STORAGE PURCHASE

As part of our commitment to reduce carbon emissions and invest in 1,000 megawatts of new utility-scale solar energy by 2025, SRP announced investments in two new solar energy + battery storage plants.

The Sonoran Energy Center will be the largest solar-charged battery project in the state, and the addition of this plant along with the Storey Energy Center will make SRP one of the largest investors in energy storage in the nation.

Combined, these plants will generate enough solar energy to power approximately 100,000 homes and will store excess energy in state-of-the-art battery storage systems that will be available to customers during the peak energy usage period when demand is at its highest.

“These integrated solar and storage plants will allow SRP to meet its summer peak demand, reduce carbon emissions and provide clean energy to our customers while optimizing energy output using state-of-the-art battery technology,” said SRP General Manager and Chief Executive Officer Mike Hummel. “In addition, these plants will get SRP more than 60% toward our goal of adding 1,000 megawatts of new utility-scale solar energy to its system by the end of fiscal year 2025.”

Learn more about renewable energy at SRP by visiting srpnet.com/renewable.

ELECTRICAL SAFETY WORKSHOP

Working safely around energized power lines can prevent accidents and save lives. SRP invites you and your employees to a free electrical safety workshop on Saturday, Feb. 29. Join us for a morning of presentations in English with Spanish translation available. There will be live demonstrations, a breakfast buffet and raffle prizes. Topics will include:

- Job briefing assessments
- PPE and tree trimming equipment checks
- Step and touch potential
- Trench safety
- Road safety

You must be at least 18 years old to attend. Seating is limited to the first 400 people who sign up. Register by Feb. 21 at srpnet.com/safetyworkshop.

When: Saturday, Feb. 29
Registration & Breakfast: 6:30–7:30 a.m.
Workshop: 7:30–11:30 a.m.
Where: PERA Training & Conference Center, 1 E. Continental Drive, Tempe, AZ 85281

BUSINESS CUSTOMERS RANK SRP HIGHEST IN WEST REGION

For the sixth time in the last seven years, SRP was ranked highest in customer satisfaction for business electric service among large electricity providers in the West Large Region, according to a study issued by J.D. Power.

The J.D. Power 2019 Electric Utility Business Customer Satisfaction Study rankings are based on interviews with representatives of more than 21,000 U.S. businesses that spend an average of $200 or more a month on electricity. The western region covers Arizona, California, Idaho, Nevada, Oregon, Utah, Washington and Wyoming.