

Buy-Through Program FAQs

1. How can I participate in the process?

- A schedule of stakeholder meetings and program documents can be found at srp.net/buythrough.
- Register to attend stakeholder meetings at srp.net/buythrough.
- Customers are encouraged to contact their respective Strategic Energy Managers to discuss program specifics.
- If you have any questions or comments regarding the proposed Buy-Through Program, you may submit them in writing through September 18th to:

CorporateSecretary@srpnet.com

or by mail to:

SRP Corporate Secretary, Mail Station PAB215

P.O. Box 52025, Phoenix, AZ 85072

- For instructions on how to participate in the SRP Board meetings, contact the Corporate Secretary's office at (602) 236-4398 or by email at CorporateSecretary@srpnet.com.

2. How can I provide comments regarding the proposed program?

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3. Is there a website with program details?

- Yes. srp.net/buythrough

4. How much space is available in the proposed Buy-Through Program and what are the eligibility requirements?

- Under the proposal, the Buy-Through Program's total participation will be limited to 200 MW, with a per-account maximum of 50 MW. Additional limitations may be adopted during the program review and approval process.
- Participation is available to individual customer accounts on Standard Electric Price Plans E65 or E67 that have, at the time of enrollment, a minimum Annual Peak Demand of 5 MW and a minimum average monthly load factor of 60%.

5. If a customer currently participates in SEO, can it also participate in the proposed Buy-Through Program?

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- Yes, but the customer's participation level will be reduced based on the portion of the customer's load that is participating in SEO. See Appendix B of the Program Requirements document for more information.

6. Can a customer reserve a spot in the queue for later, not now? Is a deposit required to hold a spot?

- No, after the initial enrollment period, SRP will make Buy-Through Program capacity available on a first come, first served basis. After the Program is fully subscribed, SRP will maintain a waiting list for interested customers. There will be no deposit required to be on the waiting list.

7. Why is there a three-year notice requirement to return to general service? Can a customer pay to come back early?

- The three-year notice requirement is imposed because of the significant lead time required to procure or build resources that may be necessary to serve the customer should they return to SRP's standard generation service.