

HOW TO DETERMINE YOUR MSC TIER

Your monthly service charge (MSC), which helps cover costs of customer service, billing and your connection to the grid, is \$20 today (or perhaps \$32.44 or \$45.44 if you're a solar customer).

The proposed average increase of 3.5% (\$5.61 per month) for residential customers is an average across all residential customers and reflects all proposed price changes.

The average impact for each proposed MSC tier is:

- **Tier 1 (\$20 MSC):** Average monthly bill decrease of \$0.35
- **Tier 2 (\$30 MSC):** Average monthly bill increase of \$8.77
- **Tier 3 (\$40 MSC):** Average monthly bill increase of \$15.37

Under the proposal, while the average residential MSC for all three tiers together is increasing, the per-kilowatt-hour (kWh) energy price, on average, is decreasing. Individual impacts of the proposal, even within the same MSC tier, will vary depending on price plan and usage.

Use your SRP electric meter to determine your tier

SRP customers can determine their tier by looking at their SRP electric meter and following these steps:

STEP 1: If you live in a multifamily residence such as an apartment, condominium or retirement community, your MSC will fall into the Tier 1 category. If you live in a single-family home, review the images of the most common electric meters (on page 2) then follow the remaining steps. [Review the images of the most common meters below.](#)

STEP 2: Locate your meter (usually found outside next to your electrical panel), then look for the Form (FM) and Class (CL) number. Take a photo or write it down.

STEP 3: Review the chart below to determine your tier and proposed new MSC.

This proposal includes a tiered MSC for all price plans:

TIER 1

If you're in a multifamily home (apartment, condo or townhome), it stays at \$20.

TIER 2

If you're in a typical single-family home, it is \$30.

TIER 3

If you're in a larger-than-average single-family home with high power usage (i.e., you have multiple pool pumps, EV charging stations and/or multiple AC units), it is \$40. About 3% of SRP residential customers fall into this category.



FORM (FM)	CLASS (CL)	MSC TIER FOR SINGLE-FAMILY HOME	PROPOSED MSC
1S	100	Tier 2	\$30
2S	200	Tier 2	\$30
12S	200	Tier 2	\$30
16S (or 15S or 14S)	200	Tier 2	\$30
2S (or 2SE)	320	Tier 3	\$40
4S	20	Tier 3	\$40
5S	20	Tier 3	\$40
9S	20	Tier 3	\$40

Images of the most common SRP electric meters:

These are images of various SRP electric meter nameplates; however, this is not an exhaustive list of all possible meters used at SRP.

