TABLE OF CONTENTS

Overview

Residential Energy Efficiency Programs

Commercial Energy Efficiency Programs

Demand Response Programs

Transportation Electrification

Electric Technologies

Distributed Energy Programs

Energy Education (Residential)

Energy Education (Commercial)

Summary of Program Savings and Benefits
SRP Growth in Energy Use
portfolio initiatives are effectively and appropriately allocated.

SRP's Measurement and Evaluation group also conducts ongoing research
to evaluate elements provide an objective and unbiased assessment of our
consumption and demand, the quality of the experience and the value
to recognize the significant accomplishments of our business customers in
their program-related goals.

For more than a century, SRP has worked to ensure a sustainable future
for the region. We are committed to delivering diverse customer programs and
needs for future capacity, SRP continues to be one of the largest

SRP’s 2035 Sustainability Goals were initially approved by SRP’s Board
in 2017. The goals include reducing the company’s carbon footprint,
promoting a sustainable supply chain and reducing waste, and engaging with
ensuring water resiliency, enabling new technologies on the electric grid,
support additional growth. Last year, SRP continued to work with its external
approached our commercial customers with new program options and

Marketplace™ and through our Limited-Time Offer Program, the BYOT
program has now subscribed to one of the largest Bring Your Own
Thermostat (BYOT) programs in the nation.

SRP M-Power® energy programs serving as the two largest contributors in terms of savings. The
Residential Smart Charger program, which includes a $250 rebate offering for
turnkey installation service program was designed and developed to help our
customer sites enrolled, representing 40.5 MW of dispatchable capacity.

In FY23, SRP continued to participate in the program as of the end of the program year. Looking at
incremental load growth. Custom Electrification projects continued to grow
in FY23, SRP continued to

SRP’s Board approved enhancements to the 2035 goals in 2019 that include
more aggressive measures and new efforts to address forest restoration,
water conservation and electrification. The newly established goals are more
accessible to programs to analyze their impact and cost-benefit.

SRP continues to develop its action plans to accomplish these critical initiatives.
For commercial customers:

SRP partners with third-party programs to improve energy costs and

SRP’s Measurement and Evaluation group conducts ongoing research
programs and the portfolio of customer program offerings as a whole.

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The SRP Shade Tree Program™ provides customers with up to two free tree varieties distributed by the program. Tree varieties distributed by the program require minimal irrigation and help conserve precious water resources. Customers must attend a workshop that provides best practices for planting and caring for their new trees.

The program also serves to engage property managers and tenants to participate in conservation events throughout the summer that help SRP manage their energy usage throughout the year and establish long-term energy and water conservation measures. The program serves all income-qualified customers, the program will provide valuable feedback to advisory board members and elected officials with the necessary information, and the program offers major benefits to homebuyers too.

The primary goal of this program is to provide municipal building officials, SRP advisory board members and elected officials with the necessary information, and the program's benefits. The program has also received an indication that homebuyers and homebuilders have embraced energy efficiency and the program's benefits. The program has also received an indication that homebuyers and homebuilders have embraced energy efficiency and the program's benefits. The program has also received an indication that homebuyers and homebuilders have embraced energy efficiency and the program's benefits.

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Within SRP’s Sustainable Portfolio, this program captures credit for a portion of the capital expenditures customers and stakeholders develop and advocate for more robust building practices. The program focuses on building communities, including builders, architects, engineers, and Air Conditioning Engineers (ASHRAE) 90.1 standard for commercial buildings. The primary goal of this program is to provide municipal building officials, contractors, and building owners with training and technical assistance to adopt the most current International Energy Conservation Code standards.

### Program Tracks

**Expedited Track:** This track offers an extended timeline for completing projects, allowing building owners to receive rebates for completing a project within a year. The building owner is eligible for the following rebates:
- **Tuneup customers:** $300 per average peak kW saved
- **Mid-Sized Facilities Building Tuneup:** $300 per average peak kW saved
- **Enhanced Performance Track:** $300 per average peak kW saved

**Standard Business Solutions:** This track is designed for building owners who consume less than 300,000 kWh per year. Participating businesses receive rebates for energy savings plus $300 per average peak kW saved. Rebates are limited to $3,000. Projects with the strongest returns may be eligible for further rebates.

**Custom Business Solutions:** This track is for businesses that consume more than 300,000 kWh per year. Businesses may also qualify for a variety of assessment services to help them implement energy efficiency projects.

### Program Services

- **Energy Design Assistance (EDA) Service Rebate:** Rebates are available for retrocommissioning solutions that implement identified measures that meet established requirements. Program rebates are cost-effective opportunities for energy savings.
- **Retrocommissioning Solutions:** These services include the systematic process of “tuning up” the major components of a building to improve energy efficiency. Typical measures are low-cost with a simple payback of two years or less based on electricity savings.
- **Monitoring-Based Commissioning:** This service is designed for larger buildings that often get in the way of efficiency improvements. Program rebates are available to customers who commit to spending at least $3,000 to implement identified measures. Completed measures are eligible for a rebate of 5 cents per kWh for the first year energy savings, plus $300 per average peak kW saved. Customers must maintain a sufficient supply of cost-competitive, high-efficiency equipment to support these projects.

### Program Benefits

- **Cost-Savings:** The program offers incentives to help reduce the incremental cost of the equipment eligible for the SRP Efficiency Programs.
- **Increased Efficiency:** The program provides a no-cost walkthrough assessment of the customer’s equipment operating schedules, which can help identify cost-effective opportunities for energy savings.
- **Advanced HVAC Solutions:** The program offers advanced HVAC solutions for controlled environment agriculture projects.
- **Energy Savings:** The program’s flexibility allows customers to submit projects for energy-efficient upgrades unique to their existing or new facilities.

### Program Flexibility

Projects vary greatly by size and scope, often focusing on the optimization of energy efficiency. The program’s flexibility allows customers to submit projects for energy-efficient upgrades unique to their existing or new facilities.

### Program Services

- **Pump Test Assessment – evaluation of existing pump system efficiency:** This service is designed for facilities with at least 15,000 square feet. The project owner’s design team is eligible to implement identified measures quickly and easily. SRP will help support trade allies and contractors to encourage the stocking of high-efficiency HVAC equipment.
- **Data Center Assessment – evaluation of data center operations:** This service is designed for data centers with at least 10,000 square feet. The program offers incentives to help reduce the incremental cost of the equipment eligible for the SRP Efficiency Programs.
- **Building Energy Trade-In:** This program offers incentives for customers to trade in their old, inefficient equipment for new, energy-efficient equipment. Customers are eligible for rebates for both the equipment and the installation.

### Program Results

- **Annual Participation:** The program has seen significant participation, with annual participation numbers of up to 59, 18, and 3 for the last three years, respectively.
- **FY23 Annual Rebate:** The program has implemented a variety of energy efficiency projects, with annual rebates ranging from $5 million to $20 million.
- **First Year Energy Savings:** The program has achieved significant energy savings, with first-year energy savings ranging from 7,340 MWh to 20,131 MWh.
Bring Your Own Thermostat

The residential SRP Bring Your Own Thermostat Program™ (BYOT) helps customers use less energy and alleviate high demand during the hot summer months with the help of smart thermostats. The program incentivizes customers to enroll with a $50 bill credit per qualified smart thermostat (up to two) and a $25 bill credit at the end of each summer season they participate in the program. BYOT is a demand response program that utilizes a centralized control platform to communicate with customer thermostats and to dispatch conservation events throughout the summer to help address peak demand requirements. The participating thermostats receive instructions from the system to automatically adjust temperatures before and during a conservation event to maintain comfort while reducing strain on the electrical grid.

<table>
<thead>
<tr>
<th>KEY PROGRAM STATISTICS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enrolled Devices</td>
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<tr>
<td>Subscribed Capacity (MW)</td>
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<td>Annual Rebate</td>
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Business Demand Response

The SRP Business Demand Response Program™ engages with commercial and industrial customers through Enel X, a demand response aggregator, which helps customers identify and implement customized demand response action plans for their facilities. Action plans typically consist of temporary adjustments to lighting, HVAC or refrigeration settings but can also include deferring manufacturing or process loads to shift demand for a few hours. Participants earn incentives for being at the ready throughout the summer and for reducing their demand on SRP’s system when called upon to do so. The program helps alleviate pressure on SRP’s resources and electrical grid, allowing it to operate more efficiently and cost-effectively — helping to lower costs for all SRP customers.

<table>
<thead>
<tr>
<th>KEY PROGRAM STATISTICS</th>
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<tbody>
<tr>
<td>Enrolled Sites</td>
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Business EV Charging

SRP’s Business Electric Vehicle (EV) Charging program offers commercial, multifamily and fleet-owning customers rebates and services to support the installation of networked EV charging infrastructure at their facilities. The program helps customers learn more about the benefits of electric vehicles, support employee EV adoption, accelerate the transition of corporate vehicle fleets and meet corporate sustainability goals. Networked charging systems also help business customers monitor charging patterns and impacts on electric costs, as well as preparing them for managed charging programs SRP may develop in the future. Business EV charging patterns are ideal for absorbing solar generation on SRP’s system during the early morning and afternoon hours. This helps further reduce carbon emissions and utilize SRP’s existing electrical system more effectively.

Networked, Level 2 Charging Ports: Rebates range between $1,500 and $5,000 per networked Level 2 EV charging port. All business customers are encouraged to install networked charging for their employees, tenants and fleet vehicles to provide real-time monitoring and control of their charging demands in relation to time-of-use price plans and future managed charging programs. Enhanced rebates are offered to government agencies, tribal communities, schools, nonprofits, multifamily properties, and business customers located in federally recognized disadvantaged communities to help overcome financial barriers.

Networked, DC Fast Charging Stations: Rebates range between $15,000 and $25,000 per networked DC fast charging station. DC fast charging stations help support public charging projects as well as charging applications for light, medium and heavy-duty vehicle fleets. Government agencies, tribal communities, schools, nonprofits, multifamily properties, and business customers located in federally recognized disadvantaged communities are eligible for enhanced rebates to help overcome unique challenges along their path to EV adoption.

Fleet Assessment Services: Rebated services up to $20,000 for the assessment of corporate vehicle fleets are available. The assessments are provided by SRP’s program implementation partner, ICF, and are intended to help customers evaluate and plan for the transition from internal combustion vehicle fleets to battery and/or plug-in hybrid vehicle fleets. Light, medium and heavy-duty fleets are eligible for the service. Through analysis of the customer’s current fleet and future plans, the assessment report highlights the benefits of electrification and develops a personalized roadmap recommendation.

Residential EV Charging

SRP’s Residential Electric Vehicle (EV) Charging program offers residential customers a $250 rebate per smart Level 2 EV charger purchased for installation at their home. The program helps customers learn more about the benefits of EVs and the importance of charging their new EV during off-peak hours. Smart EV chargers also help customers monitor charging patterns and impacts on electric costs and prepare them for managed charging programs SRP may develop in the future. As the majority of EV charging is expected to take place at home, this program encourages customers to charge during off-peak or super-off-peak hours. This will help further reduce emission reductions while allowing SRP to manage the electrical system reliably and cost-effectively. Instant rebates for the smart Level 2 chargers are available at srpmarketplace.com. Post-purchase rebates are available for qualifying Level 2 chargers purchased elsewhere.

KEY PROGRAM STATISTICS

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ENERGY STAR Homes, EV-Ready Communities

Through SRP’s ENERGY STAR Program, homebuilders are eligible to receive a $300-per-home bonus incentive for prewiring all homes in a designated “EV-Ready” community to support Level 2 charging. By prewiring the homes for EV charging, homebuilders can minimize costs and promote the EV-Ready feature to prospective homebuyers. The new homebuyer is then in a position to purchase an EV at any time without concern over the high retrofit cost. This incentive is expected to help homebuilders transition to near 100% EV-Ready communities in the next few years. Over time, it will become a requirement of the ENERGY STAR Homes program as EV-Ready homes are expected to help accelerate the adoption of electric vehicles.

KEY PROGRAM STATISTICS

<table>
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<tbody>
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</table>

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SRP’s Electric Technologies (E-Tech) program helps commercial and industrial customers identify opportunities to electrify fossil fuel-fired technology in an effort to reduce carbon emissions, improve working conditions and lower ongoing maintenance and operation costs. Program rebates cover electric forklifts, smart forklift charging equipment, scrubbers and sweepers, scissor and boom lifts, infrastructure for electric standby truck refrigeration units, and electric truck stop bays. The program also offers assessment services and custom rebates to cover larger, more complex electrification projects.

**Electric Forklifts:** Rebates range from $200 to $2,500 for purchased or leased Class 1, 2 and 3 electric forklifts. Electric forklifts can help customers reduce fuel costs by up to 75%, perform maintenance with 90% fewer parts and reduce annual greenhouse gas emissions. Qualifying small businesses are eligible for bonus rebates.

**Electric Forklift Smart Chargers:** Rebates up to $150 for qualifying high-frequency smart forklift chargers are available. Smart chargers can reduce electricity costs by 15% or more with less power draw. You can schedule charging to align with time-of-use rates, save valuable real estate with a smaller cabinet footprint, and allow for real-time monitoring and control.

**Scrubbers and Sweepers:** Rebates up to $450 for battery-powered ride-on scrubbers or sweepers purchased for use at an SRP-served facility are available. Electric scrubbers and sweepers require less maintenance, reduce fuel costs and displace noise and emissions within the customer’s facility.

**Scissor and Boom Lifts:** Rebates up to $750 for battery-powered scissor or boom lifts are available. Customers will benefit from lower maintenance and operation costs, as well as lower noise and emissions levels within their facility.

**Electric Truck Refrigeration Unit Infrastructure:** Rebates up to $1,000 per 480-volt, three-phase plug to accommodate an electric standby truck refrigeration unit (E/S TRU) are available. E/S TRUs are ideal for food distribution facilities and other businesses that require temperature-controlled truck refrigeration. The E/S TRUs allow the trucks/trailers to be plugged in instead of idling a diesel engine, which reduces annual greenhouse gas emissions, fuel costs and noise pollution.

**Golf Carts:** Rebates up to $150 for a battery-powered golf cart when it replaces an internal combustion golf cart are available. Electric golf carts require less maintenance, reduce fuel costs and displace noise and emissions when driving around the golf course or ferrying people or product around the business campus.

**Electric Truck Stop Bays:** Rebates up to $1,000 per electrified truck stop bay are available. These special bays allow truck drivers to turn off diesel engines and auxiliary power units (APUs) and still enjoy heating, cooling, standard electric inside and outside the cab, satellite TV and internet. They help eliminate noise and vibration while reducing greenhouse gas emissions, fuel costs and wear on the diesel engine.

**Custom Electrification Projects:** Rebates up to 10 cents per kWh of estimated first-year usage associated with qualifying custom-electrification projects are available. This option allows customers the flexibility to address a wide range of electrification projects to further reduce greenhouse gas emissions throughout their building and production processes. Examples projects include industrial process heating, infrared curing and drying, electric welding and other equipment that is typically powered by fossil fuels.

**Electric Equipment Assessment Services:** Rebates up to $25,000 for the assessment of material handling equipment, up to $10,000 for the assessment of process heating systems and other production processes and up to $20,000 for vehicle fleets are available. The assessments are provided by qualified service providers and are intended to help customers evaluate and plan for larger electrification projects.

### Electric Technologies

**KEY PROGRAM STATISTICS**

- **Participation:** 886
- **Annual Rebate:** $580,920

<table>
<thead>
<tr>
<th>Measure</th>
<th>Rebates</th>
</tr>
</thead>
<tbody>
<tr>
<td>Forklifts</td>
<td>514</td>
</tr>
<tr>
<td>Rapid Charger</td>
<td>223</td>
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<tr>
<td>Med/Heavy Duty On Road</td>
<td>20</td>
</tr>
<tr>
<td>TRUs &amp; Truck Stop</td>
<td>103</td>
</tr>
<tr>
<td>Scissors</td>
<td>13</td>
</tr>
</tbody>
</table>

**E-Tech FY23 Annual Participation by Measure**

- **Forklifts:** 514
- **Rapid Charger:** 223
- **Med/Heavy Duty On Road:** 20
- **TRUs & Truck Stop:** 103
- **Scissors:** 13
- **Custom:** 13

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**BACK TO INDEX**
Distributed Energy Programs

Healthy Forest Initiative

Through the SRP Healthy Forest Initiative™, we’ve teamed up with state, local and federal agencies, and others to support the strategic thinning of overgrown forests. This work is vital for the prevention of catastrophic wildfires and helps protect the Valley’s water supply and critical water and power infrastructure while creating a healthier ecosystem more resilient to the effects of climate change for future generations to enjoy. For as little as $3 a month, customers can join the Healthy Forest Initiative and SRP matches every dollar contributed by our customers up to a max of $200,000 per year.

**KEY PROGRAM STATISTICS**

| Acres of Thinning Through HFI-sponsored Projects | 700 |
| FY23 Total Customer Participation | 3,529 |
| FY23 Total Customer Donations | $360,301 |

Solar Choice

The SRP Solar Choice™ program provides both residential and small to midsize commercial customers (up to 750,000 kWh annual use) with an opportunity to support the development of utility-scale solar on the SRP system and benefit from the renewable energy generated by SRP’s solar facilities. When signing up for SRP Solar Choice, customers can choose to offset half or all of their energy use with clean, renewable solar energy without installing solar panels on their home or business.

**KEY PROGRAM STATISTICS**

| Annual Participants Enrolled | 260 |
| Total Program Participants | 5,644 |
| Total Energy Subscribed (MWh) | 82,950 |

Interconnections and DMS Rebates

SRP provides customers who have a desire to be part of the renewable energy solution with a simple process to approve installations of customer-owned generation solar and battery storage systems that are connected to our grid. Submitted applications are reviewed by SRP, installations are inspected, and the customer begins generating solar power for their home once approved.

Solar customers can take advantage of SRP’s demand price plans which have the lowest price per kWh of all residential rates. Ever with solar installed, managing demand is especially important to keep monthly bills low. To simplify demand management for our customers, SRP offers a DMS (Demand Management System) rebate. Customers must install a rebate-eligible DMS and work with an SRP Preferred Solar Installer for installation.

**KEY PROGRAM STATISTICS**

| Annual Rebated DMS Installations | 679 |
| FY23 Annual Rebate | $169,750 |
| Total ITD Rebated DMS Installations | 5,760 |

Solar Choice

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SRP partnered with Ewing® Irrigation & Landscape Supply to learn about SRP's role in water management, stewardship and organizations and companies with water-efficient products. Customers were lifted featured 40 exhibitors, including municipalities, water Conservation Expo. The first in-person expo since COVID-19 restrictions.

SRP Home Energy Manager™ is a free online tool that helps customers analyze and manage home energy choices. The tool analyzes customer data and suggests energy-saving improvements, duct repairs and shade screen installations.

SRP's energy efficiency programs for measures such as cooling system upgrades, duct repairs and shade screen installations. SRP provides a free virtual assessment. In-home assessments are available for $49, where a technician will evaluate major household systems, and report outages; and sign up for account alerts. The SRP Power app offers instant account access in just a few taps from your smartphone. View daily energy costs and usage; pay your bill; view timeliness offers and energy efficiency tips that can produce savings. Likewise, the Save With SRP newsletter and website feature

SRP Winter Conservation Expo™ is an annual event that features experts and vendors to share information about winter weatherization and energy efficiency. The SRP Home Energy Manager™ is displayed, where attendees can learn about energy-saving improvements and local energy rates while improving their home's performance and reduce operating costs. It is the perfect solution for customers who want to save money on their energy bills.

SRP My Account™ is a free online account management tool that allows customers to easily view current and past energy bills, compare with similar-sized homes, and set reminders to adjust seasonal equipment, such as the pool pump. SRP also offers a suite of energy-efficient products and services, including weatherization assistance services since the program's inception in 1977. More than 28,240 of Arizona's low-income households have received improvements through their Community Action Program office. Eligible households can receive up to $9,000 in energy efficiency home improvements for SRP low-income homeowners. Eligible customers apply to participate in SRP's Behavioral Change Program, which includes high-bill assessments. SRP staff visits customers in their home to identify energy-saving opportunities and provide recommendations. Customers can then choose to implement the recommendations and receive a rebate.

SRP is committed to helping our customers make wise choices about using energy and water more efficiently. In addition, SRP provides a variety of cost-effective educational strategies and weatherization assistance services to help customers reduce energy and water use, improve safety, and offset the cost of recommended changes, customers can receive rebates through SRP's Green Team program. SRP's Energy Education (Residential) program offers a wide range of resources to help customers make informed choices about using energy and water more efficiently. In addition, SRP provides a variety of cost-effective educational strategies and weatherization assistance services to help customers reduce energy and water use, improve safety, and offset the cost of recommended changes, customers can receive rebates through SRP's Green Team program.
SRP My Account™

SRP My Account is an online tool that offers commercial customers the ability to access account information and history, set up personalized account alerts and outage notifications, and view potential savings available by switching to one of SRP’s cost-effective price plans.

SPATIA®

SPATIA Energy Information Services, through the use of a near-real-time internet-based tool, can help enrolled customers cut costs by shifting peak loads, managing consumption and optimizing performance.

Business High-Bill Assessments

Similar to our residential offer, high-bill assessments are also provided to small business customers who are concerned about the level of their monthly energy bills. For $99, an SRP technician will conduct a walkthrough inspection of the lighting systems, thermostats and major cooling, heating and ventilation systems. SRP’s technician reports on the findings and provides suggestions for reducing energy usage to participating customers. To assist with the cost of making these improvements, customers can receive rebates through the SRP Business Solutions™ programs for measures such as lighting and cooling system upgrades.

Energy for Education Rider

The Energy for Education Rider offers a unique, convenient financing option for financially challenged school districts that seek to make energy-efficient upgrades to their facilities but lack the upfront capital. The rider uses a monthly “on-bill” repayment of principal and interest costs — participating schools repay SRP using the energy savings generated from the installed equipment. Each customer may qualify for up to $250,000 in financing and is still eligible to take advantage of rebates offered by the SRP Business Solutions programs. K-12 public and charter schools are eligible to participate.

Save With SRP Business

To help businesses improve their facilities’ energy efficiency, savewithsrpbiz.com offers information about SRP rebates for equipment such as lighting, HVAC, insulation, refrigeration, compressed air and data center equipment. Visitors to the site can also learn about free lighting audits for small businesses and technical assessments for more complex systems.

Energy Education (Commercial)
<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>FY23 First Year Energy Savings (MWh)</th>
<th>Annual Aggregate Energy Savings (MWh)</th>
<th>Peak Load Reduction (MW)</th>
<th>TRC B/C</th>
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<td>SRP Energy Scorecard™</td>
<td>25,361</td>
<td>25,361</td>
<td>6.48</td>
<td>8.48</td>
<td>0.50</td>
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<td>Smart Thermostat</td>
<td>19,485</td>
<td>86,085</td>
<td>7.18</td>
<td>3.49</td>
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<tr>
<td>Multifamily Energy Efficiency Program</td>
<td>4,731</td>
<td>24,928</td>
<td>0.84</td>
<td>2.09</td>
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<tr>
<td>SRP M-Power®</td>
<td>300,467</td>
<td>300,467</td>
<td>64.30</td>
<td>6.77</td>
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<td>Limited Time Offer</td>
<td>4,029</td>
<td>4,029</td>
<td>1.48</td>
<td>9.46</td>
<td>0.58</td>
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<tr>
<td>TOTAL RESIDENTIAL (Incl. SRP M-Power®)</td>
<td>450,598</td>
<td>1,021,711</td>
<td>115.7</td>
<td>3.52</td>
<td>0.66</td>
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</table>

**Commercial**

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>FY23 First Year Energy Savings (MWh)</th>
<th>Annual Aggregate Energy Savings (MWh)</th>
<th>Peak Load Reduction (MW)</th>
<th>TRC B/C</th>
<th>RIM B/C</th>
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<tbody>
<tr>
<td>Standard SRP Business Solutions™</td>
<td>124,045</td>
<td>984,600</td>
<td>23.37</td>
<td>1.76</td>
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<tr>
<td>Small SRP Business Solutions™</td>
<td>3,916</td>
<td>30,179</td>
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<td>Custom SRP Business Solutions™</td>
<td>18,184</td>
<td>167,131</td>
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<td>SRP New Construction Solutions®</td>
<td>1,595</td>
<td>24,850</td>
<td>0.27</td>
<td>2.86</td>
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<tr>
<td>Commercial SRP Building Energy Code Initiative™</td>
<td>18,511</td>
<td>84,230</td>
<td>3.11</td>
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<td>TOTAL COMMERCIAL</td>
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<td>1,298,989</td>
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TOTAL PROGRAM CARRYOVER*: 339,594

TOTAL PORTFOLIO 616,847, 2,632,294, 145.77, 2.69, 0.57

*Total Program Carryover represents aggregate MWh savings from previously sunsetted programs.

BACK TO INDEX