

# SRP Integrated System Plan Large Stakeholder Group Meeting #4 ISP Path Forward

September 28<sup>th</sup>, 2023

# Welcome

Angie Bond-Simpson  
Sr. Director, Resource Management

# Welcome SRP Board and Council Observers



**John Hoopes**  
SRP Association Vice  
President



**Chris Dobson**  
SRP District Vice  
President



**Anda McAfee**  
SRP Board Member



**Jack White**  
SRP Board Member



**Larry Rovey**  
SRP Board Member



**Krista O'Brien**  
SRP Board Member



**Suzanne Naylor**  
SRP Council Member



**Rocky Shelton**  
SRP Council Member



**Mark Mulligan**  
SRP Council Member

# Safety & Sustainability Minute

# Safety

Electrical safety at home

[Tips for Your Home](#)



# Sustainability

6 ways you can join SRP in cutting carbon emissions

1. [SRP Solar Choice](#) to offset your energy with solar.
2. Save energy and money with [these energy-saving tips](#).
3. Energy-saving products at [SRP Marketplace](#).
4. [SRP Solar for Nonprofits](#) program.
5. [Buy an Electric Vehicle \(EV\)](#).
6. Install solar panels using an [SRP preferred solar installer](#).

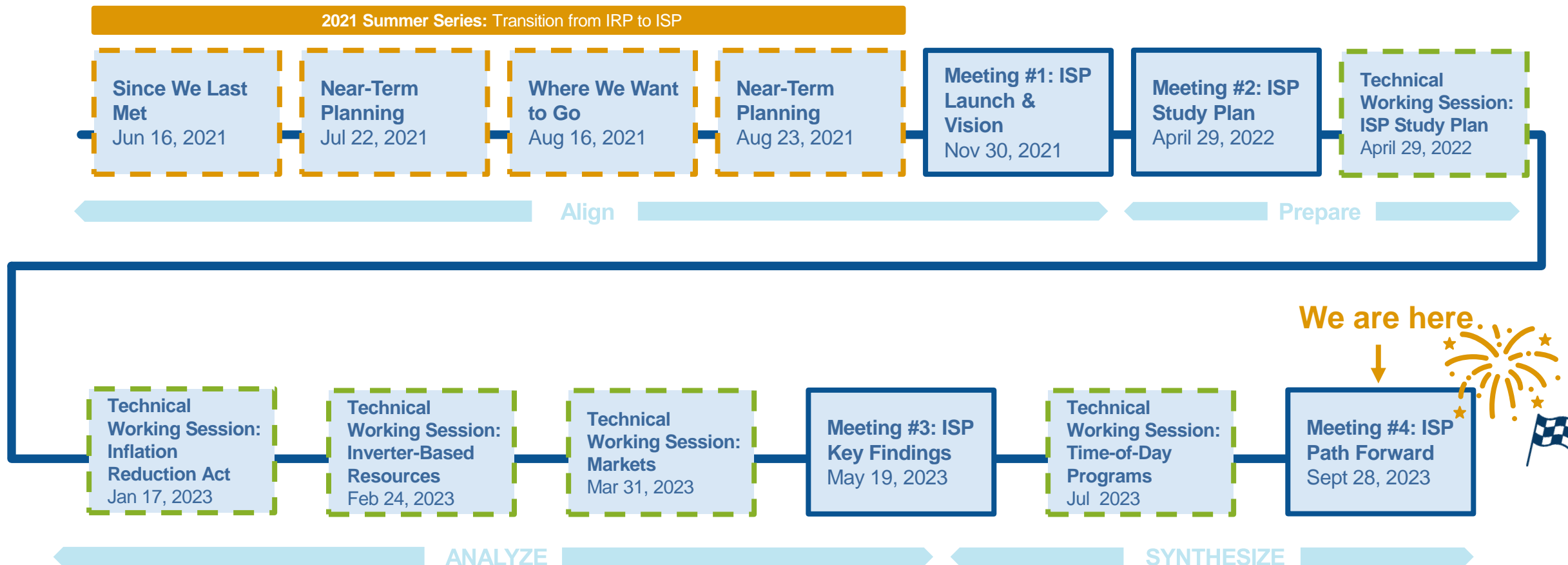


# Meeting Objectives:

- Share the results of the Phase 3 Residential Customer Research
- Inform on and discuss ISP System Strategies, Balanced System Plan and Actions
- Inform on next steps for implementing the Integrated System Plan

# Integrated System Plan (ISP)

## Large Stakeholder Group Meeting Overview



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# **PLANNING TOGETHER, PLANNING BETTER**

**120+ community organizations invited to participate**



# Agenda:

Time		Topics	Discussion Lead
9:00-9:30	30 min	Breakfast & Networking	
9:30-9:40	10 min	Welcome & Opening Remarks	Angie Bond-Simpson (SRP) Joan Isaacson (Kearns & West)
9:40-9:50	10 min	ISP Development Recap	Maria Naff (SRP)
9:50-10:15	25 min	Phase 3 Customer Research w/ Q&A	April Smith (Bellomy) John Sessions (Bellomy)
10:15-10:45	30 min	Review of Final Strategies w/ Q&A	Angie Bond-Simpson (SRP)
10:45-10:55	10 min	Review of Final Illustrative Balanced System Plan	Angie Bond-Simpson (SRP)
10:55-11:25	30 min	Review of Final ISP Actions w/ Q&A	Adam Peterson (SRP) Dan Dreiling (SRP) Melissa Martinez (SRP) Grant Smedley (SRP) Justin Lee (SRP)
11:25-11:30	5 min	Next Steps for Implementing the ISP/ Wrap Up & Thank You	Angie Bond-Simpson (SRP)
11:30-1:00	90 min	Appreciation Lunch & Networking with ISP Project Team	

# Guides for Productive Meeting

- Actively participate
- Be respectful of other perspectives
- Stay concise to allow time for everyone to participate
- Enjoy the meeting!

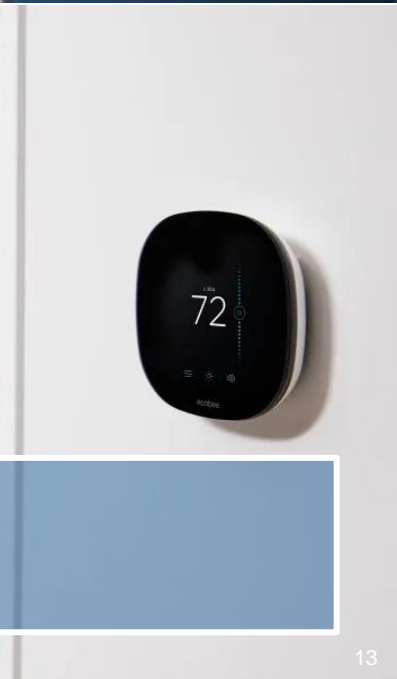
# ISP Development Recap

**Maria Naff**

Manager, Integrated Planning (SRP)



Rapid **CHANGE** is driving the need for an  
Integrated System Plan.



# Evolving customer preferences



# Climate risk and regulations

# SRP's Customer Focused Mindset

## Maintaining Reliability

Technology maturity  
Timely development  
Available when needed



## Sustainability Commitments

Carbon  
Water



## Affordability

Cost stability  
Investment longevity  
Lowest quartile prices regionally

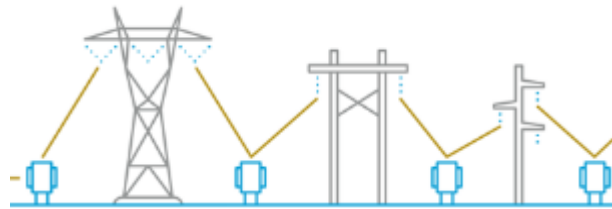


# Traditional Utility Planning

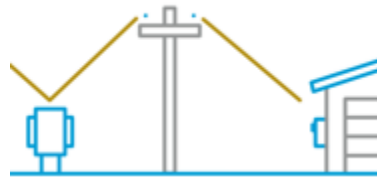
Parallel Planning Processes



Resource Planning



Transmission Planning



Distribution Planning



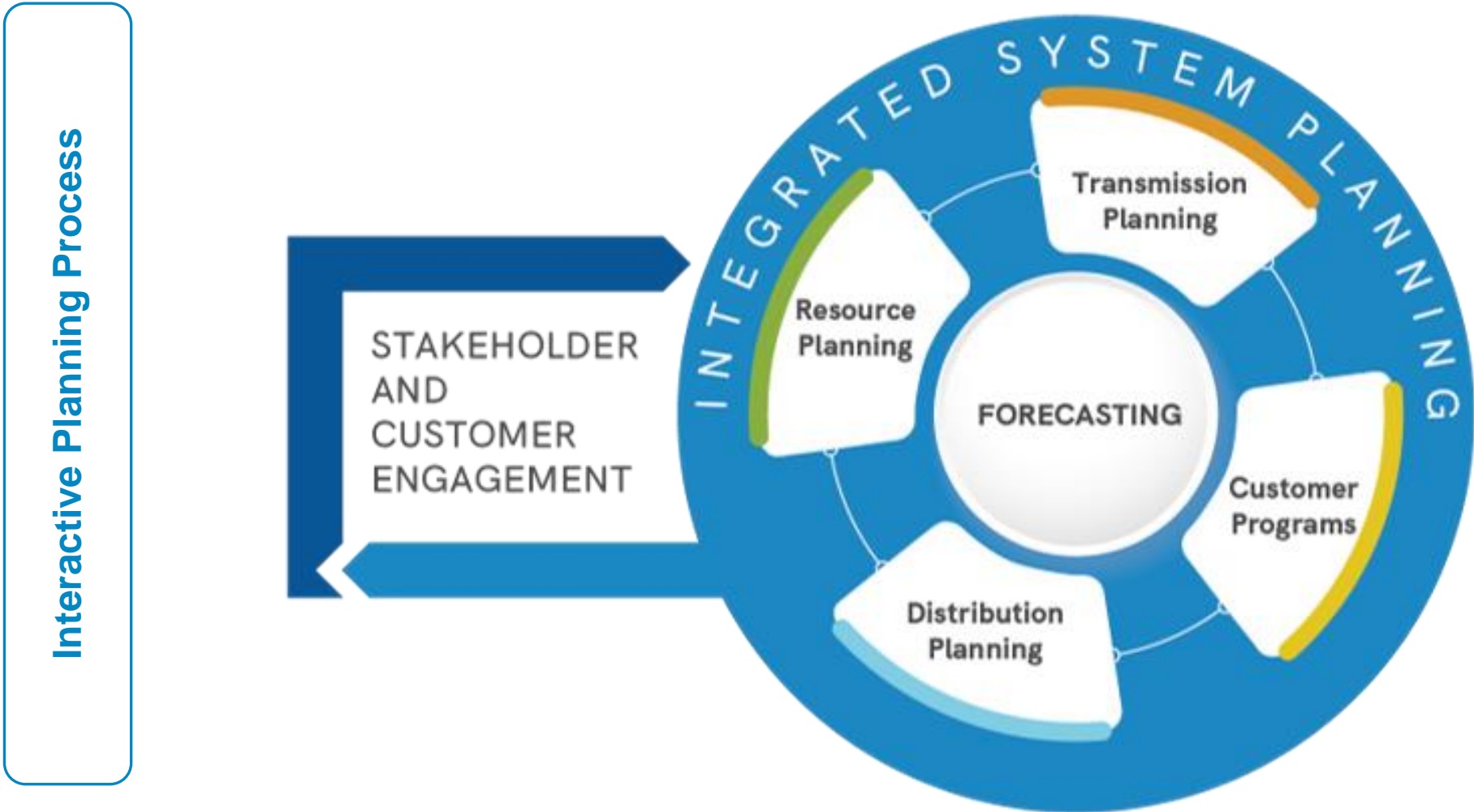
Customer Programs Design



# SRP's Integrated System Plan

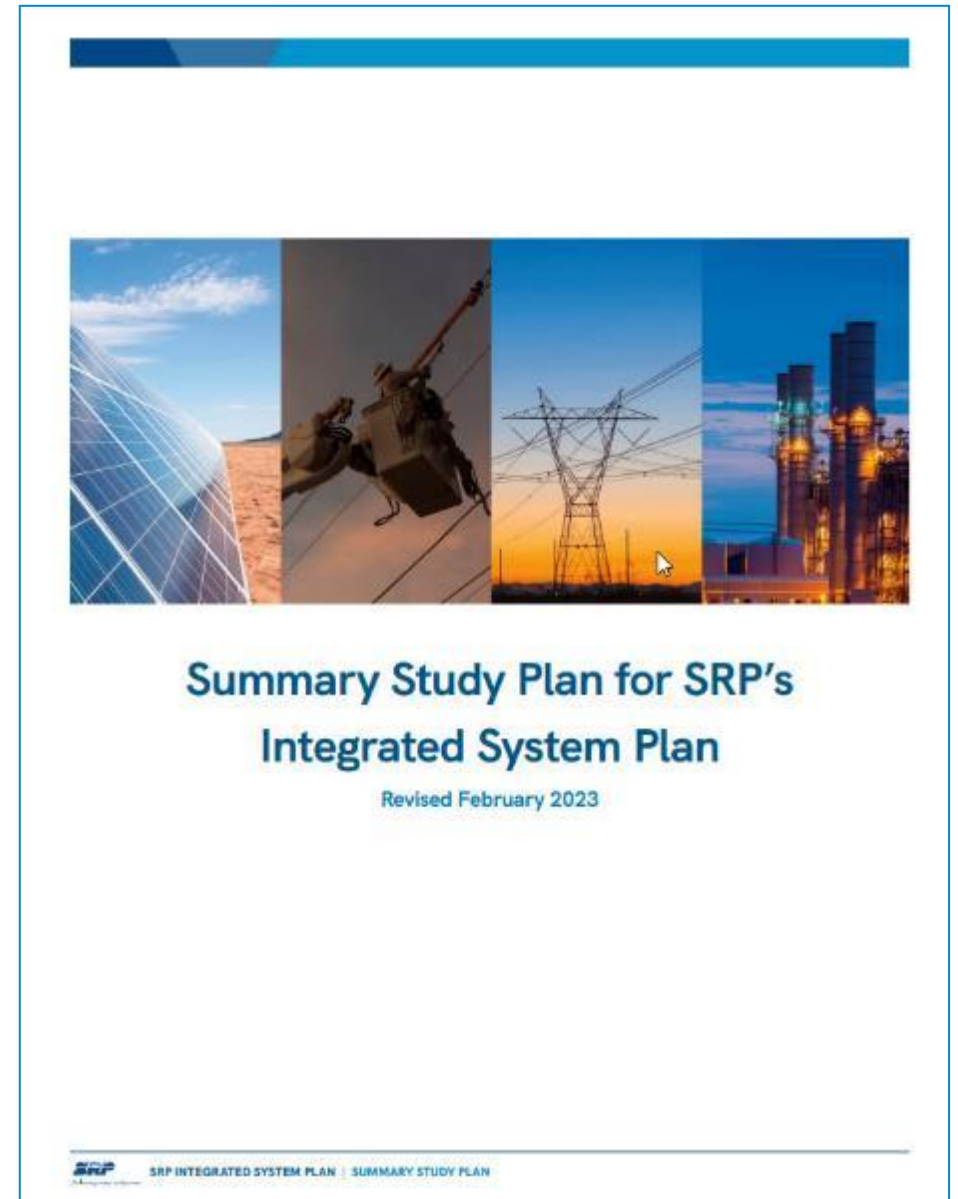
An Integrated System Plan is the holistic **roadmap** for the **power system of the future**, which considers **evolving customer needs** for **reliability, affordability** and **sustainability** and achieves our 2035 goals.

# Integrated System Planning



# The ISP Analytical Process

- 3 strategic approaches
- 4 possible main scenarios for Arizona's future
- 12 core cases
- 10 sensitivities



# ISP PLANNING PROCESS FAST FACTS

## NUMBER OF ADVISORY GROUP MEMBERS:

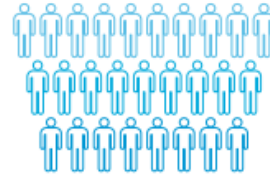


**32**  
community representatives

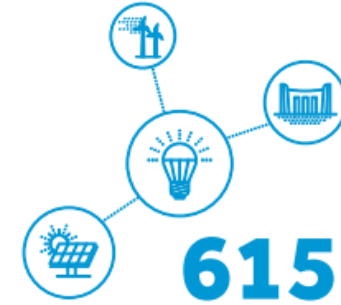


from **23** organizations

## NUMBER OF LARGE STAKEHOLDER GROUP MEMBERS:



**250**  
community representatives from  
**143**  
organizations



**615**  
POINTS OF FEEDBACK  
COLLECTED AND  
INTEGRATED INTO THE ISP



**40**  
INDIVIDUAL  
PRESENTERS

## NUMBER OF MEETINGS:



**31** stakeholder meetings



totaling over **62.5** hours of content

## INTERNAL ALIGNMENT MEETINGS:

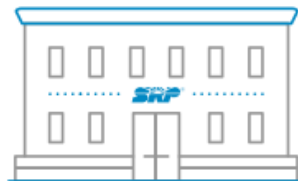


Over  
**567**  
hours



**1,226**  
SLIDES PRESENTED

## **48** INTERNAL SRP DEPARTMENTS CONTRIBUTING



**42**  
SYSTEM PLANS CROSS-  
FUNCTIONALLY ANALYZED

## STAKEHOLDER QUESTIONS ANSWERED:

**577**



**102**  
INTERNAL SRP  
CONTRIBUTORS

# ISP Results: System Investments Needed at a Rapid Pace

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- **Hundreds of miles** of new or upgraded transmission lines and nearly double the number of 500/230 kV transformers could be needed relative to today. Location matters.



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- Without **new firm generation capacity**, the system cannot satisfy reliability requirements under a high load growth scenario.
- **Hundreds of miles** of new or upgraded transmission lines and nearly double the number of 500/230 kV transformers could be needed relative to today. Location matters.
- SRP will need to **evolve programs and price plans** to shift consumer behavior and to further educate customers on when to consume and when to conserve energy.

# ISP RESIDENTIAL CUSTOMER RESEARCH

**Large Stakeholder Group Meeting | September 28, 2023**

John Sessions, CEO  
April Smith, Director Client Services  
Bellomy Market Intelligence

PREPARED FOR

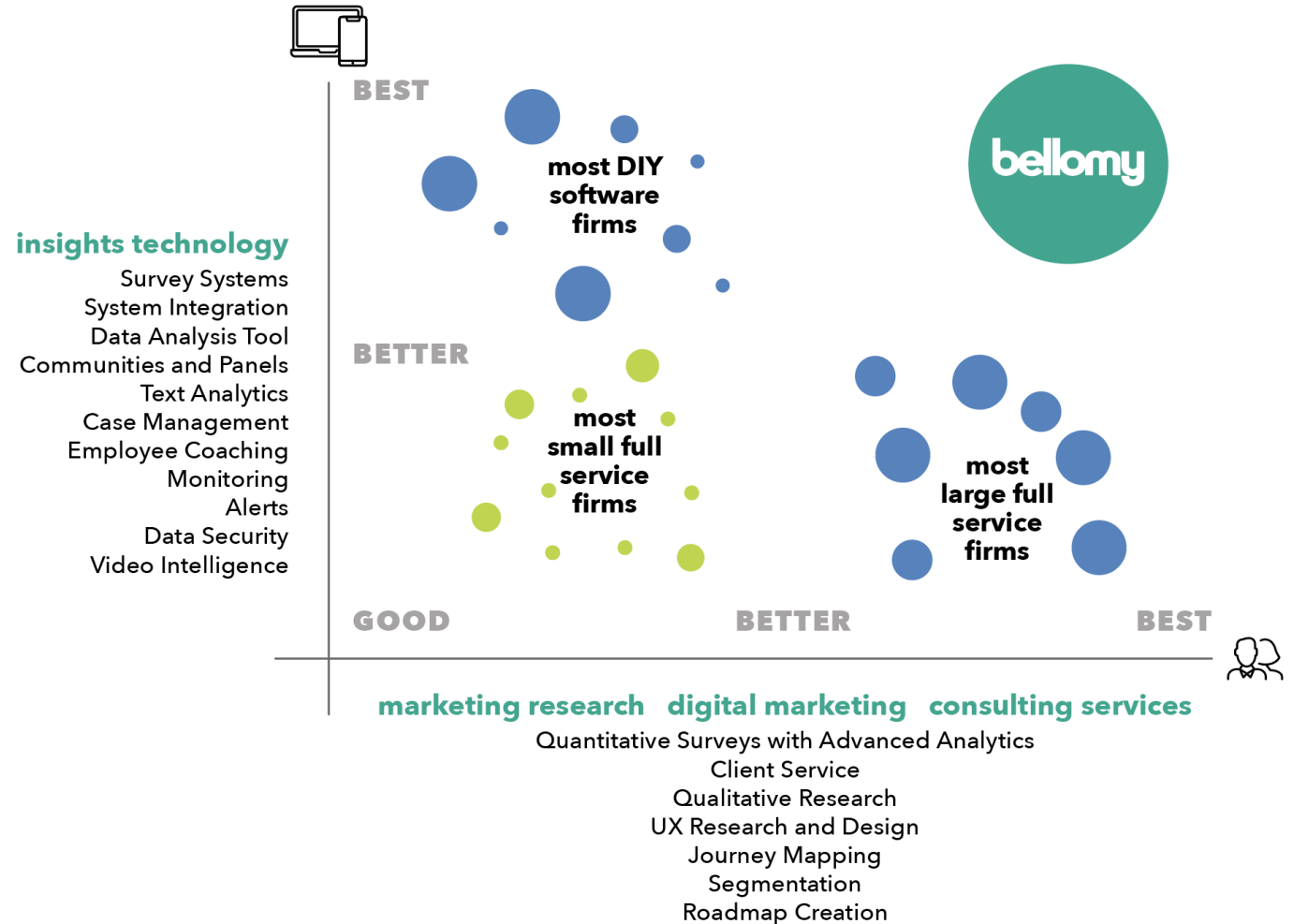


Delivering water and power®



# About Bellomy

Insights  
Technology  
**Designed +  
Developed**  
by Insights  
Professionals



# About Bellomy

## OUR GUARANTEE

**We will be the best team you've ever worked with**

## COMPANY STATS

- Full-service market research firm with a digital marketing agency in-house
- Founded in 1976
- Headquartered in Winston-Salem, NC
- 100+ person company, with in-house researchers, designers, strategists, and developers across 14 states
- Ranked among the Top 50 market research firms in the US for the last 10+ years

## SOME OF OUR ENERGY CLIENTS



*Fueling digital acceleration through research + design*

# Background + Objectives

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Bring the **voice of SRP's residential customers** into the planning of the future energy system

Create a **residential customer preference metric** for consideration in the ISP's decision-making process



# Methodology: Multi-Phased Approach

A three-phased research approach was applied.

## Virtual Focus Groups

**4**  
90-minute  
focus groups  
December 13 & 14, 2021



## Confirmation Survey

**400**  
respondents  
March 7 -14, 2022



## Choice Exercise Survey

**1,011**  
respondents  
May 9 - 29, 2023

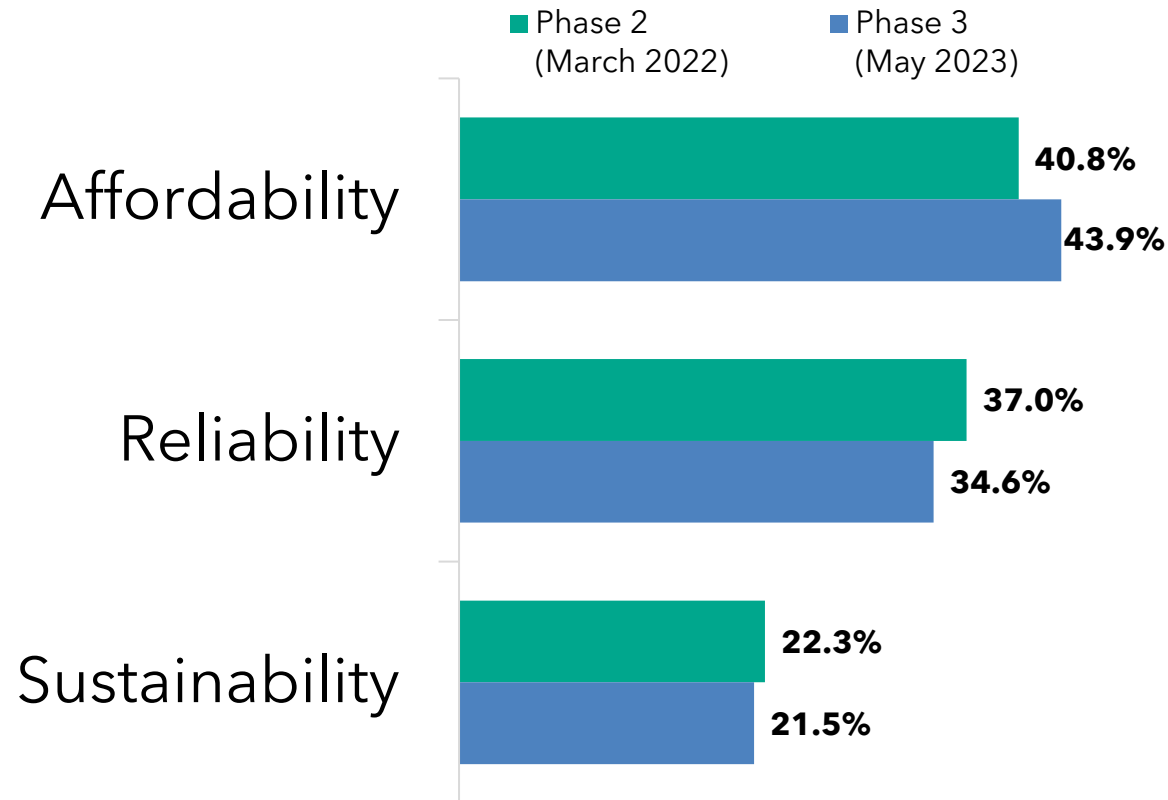


All respondents were: SRP customers, aged 18 or older, energy decision makers, and did not work for a related industry. Quotas set to ensured results were representative of SRP's residential customer base.

# **EXPERIENCE WITH SRP & PRIORITIES**

# Affordability and Reliability were most often ranked 1st

## Ranked 1<sup>st</sup>: SRP Should Prioritize



While a majority of customers ranked reliability first in the focus groups, they discussed a tough tradeoff between reliability and affordability.

Groups **more likely** to rank **affordability first** included:

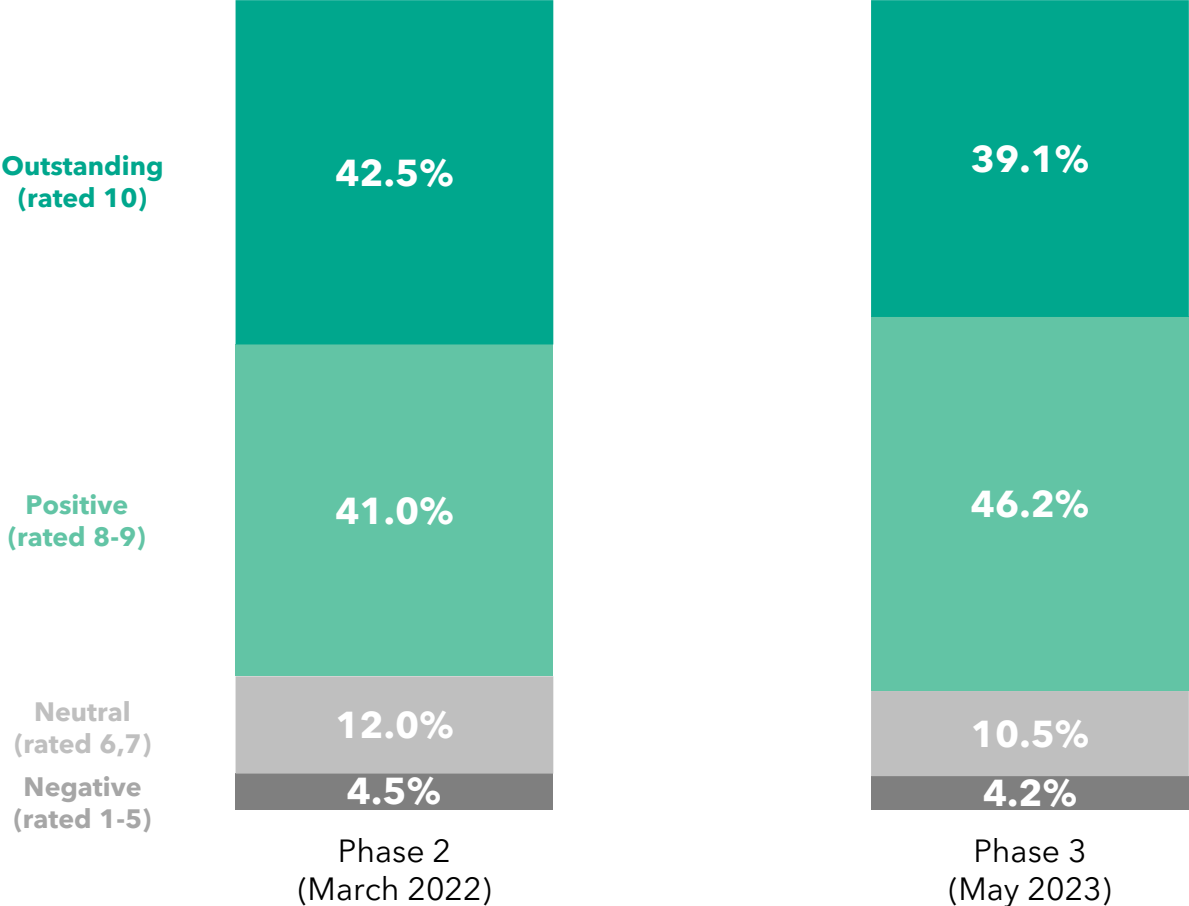
- **Limited income** customers (200% of HHS Poverty Guidelines)
- Those enrolled in **M-Power for Pre-Pay**

Represents **about a third** of SRP's residential customer base



# Most rated their experience with SRP positively

## Overall Experience with SRP



In qualitative findings, customers noted a highly positive perception of SRP, specifying the reliability of service along with helpful customer service were key factors.

# **CHOICE EXERCISE DESIGN**

(BASED ON ISP ANALYSIS DRAFT RESULTS )

# ISP's framework informed system inputs



Illustrative **energy mix** (9 mixes)



When SRP will **meet its sustainability goals** (2030/ 2035)



% reduction in **carbon emissions\*** (4 levels)



% reduction in **water usage\*** (4 levels)



If SRP will **build new gas power plants** (Yes/ No)



Monthly **bill impact** (4 levels)



Number of **2-hour power outages** (4 levels)

Variation in levels resulted in evaluation of ~9,200 possible system configurations.

\*Levels were conditional on the energy mixes shown








# Inputs were used in a choice exercise

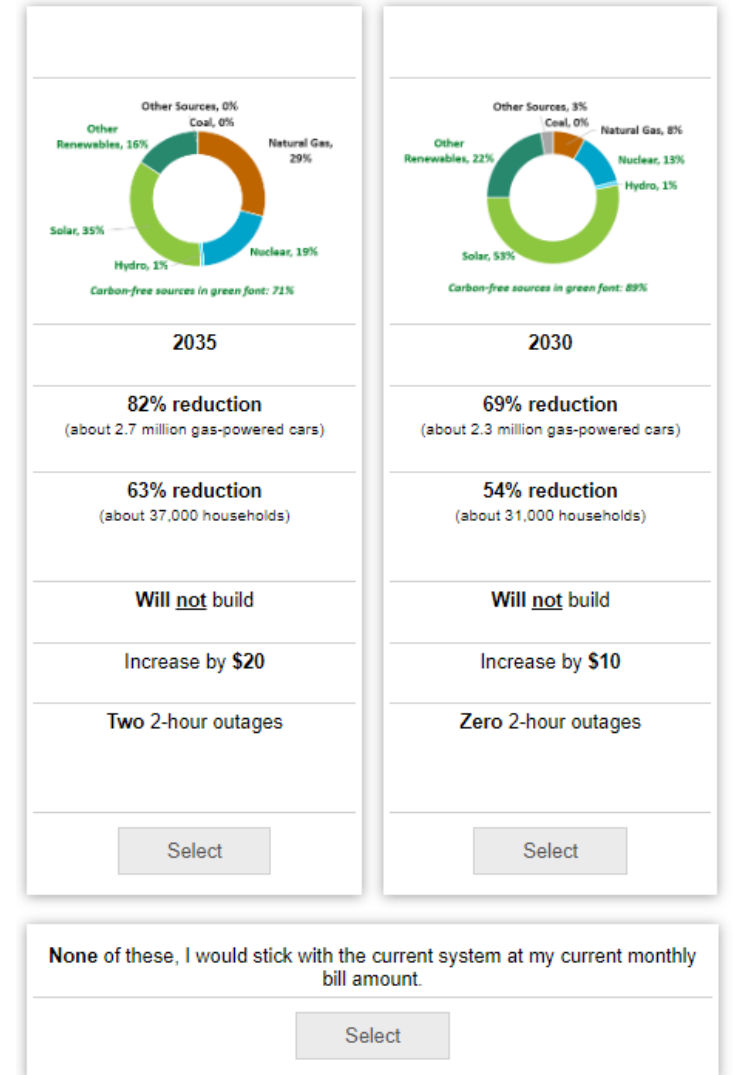
**Conjoint methodology** was used to understand customer preference

**11 screens** showing **2 energy plans** and a “none of these” option were shown

**Customer preference ratings** were produced for each potential future energy system















An example survey screen is shown to the right

-  Energy Mix
-  Timing
-  Carbon Emissions
-  Water Usage
-  Build Gas Plants
-  Bill Impact
-  2-hour power outages



# **SYSTEM PLAN PREFERENCES**

# Monthly bill impact of greatest importance

Attribute		Ranked 1 <sup>st</sup> Most Important
	Monthly bill impact	 36.8%
	Reduction in carbon emissions	 15.9%
	Number of 2-hour power outages	 14.5%
	Energy mix	 13.9%
	Reduction in water usage	 11.4%
	If SRP will build new gas power plants	 5.0%
	When SRP will meet its sustainability goals	 2.5%



Among those ranking the **energy mix first**, top ranked **priorities were evenly split**:

- Affordability - 31% ranked 1st
- Reliability - 36% ranked 1st
- Sustainability - 34% ranked 1<sup>st</sup>

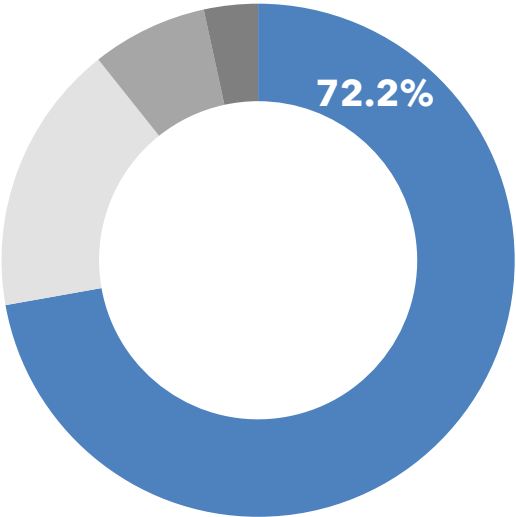
Suggesting energy mix was seen as a **component related to all three priorities.**

# Choices indicate a desire to “have it all”

## Summed Share of Preference by Attribute



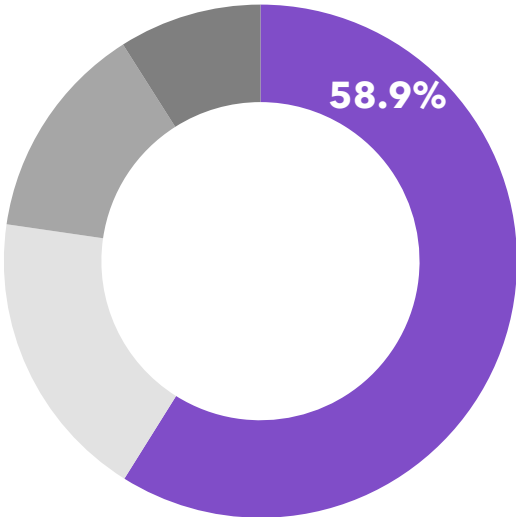
Monthly Bill Impact



■ 0% ■ 10% ■ 20% ■ 30%



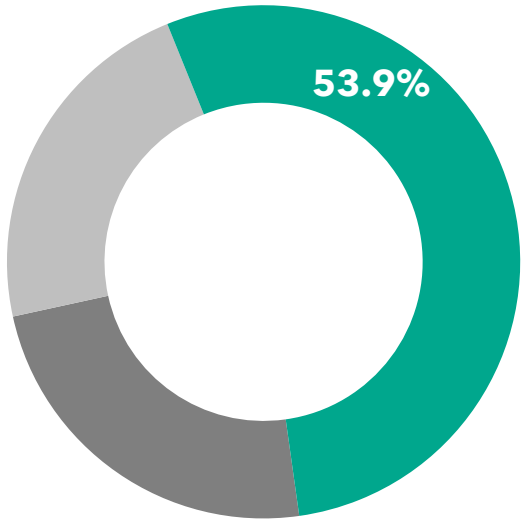
Number of 2-Hour Outages



■ Zero ■ One ■ Two ■ Three



Energy Mix



■ Mixes: Over 40% to 60% Carbon-free resources  
■ Mixes: Over 60% to 80% Carbon-free resources  
■ Mixes: Over 80% Carbon-free resources

# Real-world cost constraints force tradeoffs

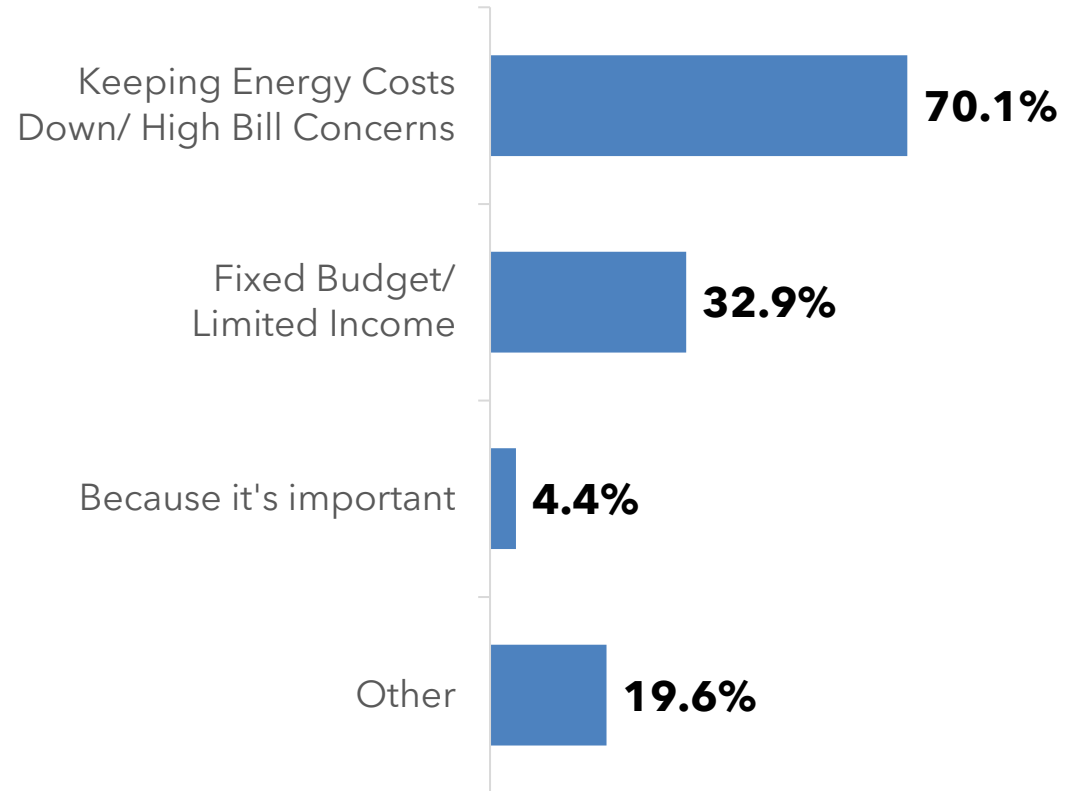
**Limitations** on how much customers feel they can **invest in the "greater good"**

**Fixed incomes and limited budgets** constrain the degree to which they can prioritize sustainability

Price sensitivity analysis revealed a sharp decline in energy plan acceptance as levels increase **above a 10% monthly bill impact**



## Reasons Why Monthly Bill Impact Most Important\*



\*Among those ranking monthly bill impact first (n=364); multiple responses accepted



# Customers' balanced future energy system

Findings revealed that from the residential customer's perspective the **ideal future energy system should...**

- **Manage cost, first and foremost**
- Keep monthly bill impacts **below a 10% increase** (from current bills)
- Include a diverse mix to **ensure reliability**
- Provide the cleanest, **most sustainable energy without exceeding a 10% bill increase** (from current bills)



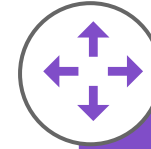
# Executive Summary

It's essential for SRP to continue to focus on **residential customers' preferences and needs** in the future energy system.



## Top factors: affordability & bill impacts

- In each quantitative phase of research, **affordability surpassed reliability slightly in importance.**
- Those with **limited incomes put greater emphasis on affordability.**
- When choosing a future energy system customer selections revealed **monthly bill impact as the top driver of preference.**



## Customer understanding and openness to change

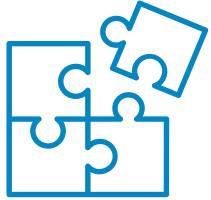
- Customers recognized that **challenges are interrelated** and pose **risks to sustainability, the economy, and overall quality of life.**
- In general, **lower-cost plans were more preferred.**
- Customers recognized the need for and expressed interest in SRP's investment in sustainable energy, but they **do not want to bear the cost of that investment.**

**Questions?**

# ISP Final Products: System Strategies

Angie Bond-Simpson  
Sr. Director, Resource Management

# Products of the ISP



**System Strategies** – Long-term strategies for planning and operating the power system to achieve SRP’s 2035 goals.



**Balanced System Plan** – Illustrative path for SRP’s system that is consistent with the ISP System Strategies.



**ISP Actions** – Set of near-term actions that the SRP team will complete following the publication of the ISP.

# Integrated System Plan: System Strategies

## Energy Investments

Invest in renewable resources and storage to manage fuel consumption and drive carbon and water reductions.

## Capacity Investments

Invest in firm generation, including natural gas, to support reliability and manage affordability, while also supporting advancement of emerging firm technologies.

## Proactive Transmission

Proactively plan to expand transmission infrastructure to enable generator interconnections and load growth.

## Distribution Innovation

Ensure distribution grid readiness to maintain reliability and enable customer innovations to drive carbon reductions.



## Strategic Investment & Reinforcement of Existing Assets

Reinforce and maximize value of existing infrastructure with strategic investments to manage affordability and ensure future performance, grid security and resilience.

## Evolution of Customer Programs & Pricing

Evolve pricing and customer programs to improve economy-wide carbon reductions and pace infrastructure development, while recognizing customers' diverse needs.

## Partnerships & Suppliers

Explore partnerships, supply chain and development solutions that manage cost and availability to meet the pace of transformation.

# Integrated System Plan: System Strategies

## Energy Investments

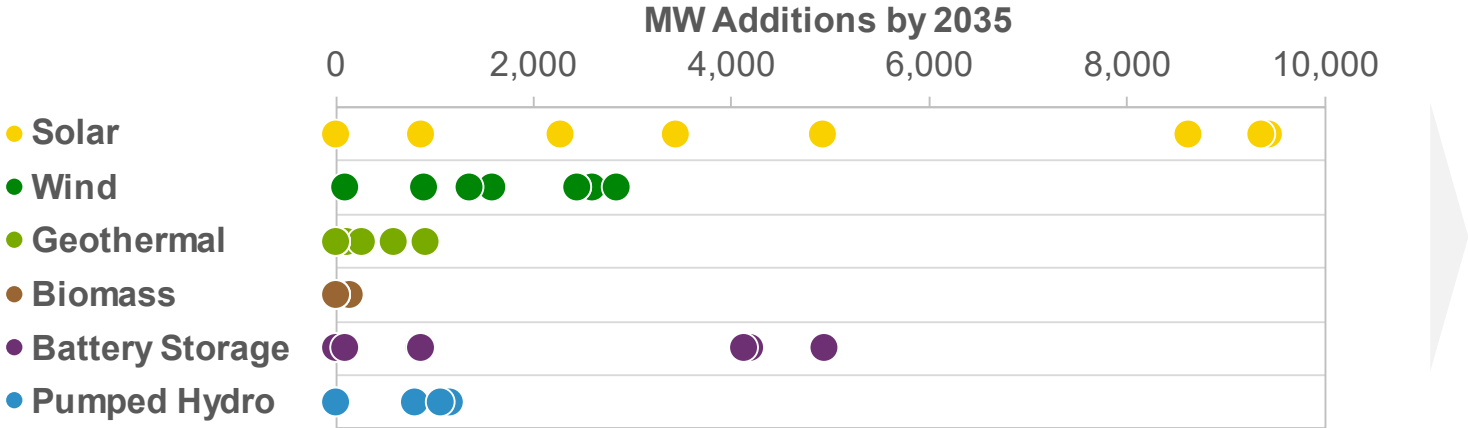
Invest in renewable resources and storage to manage fuel consumption and drive carbon and water reductions.



# Renewable and Storage Resources Reduce Fuel Costs and Contribute to Improved Sustainability



The ISP analysis identified a range of renewable and storage additions that vary depending on future planning conditions.



Different amounts of renewable and storage additions lead to different sustainability outcomes:

Reduced Carbon Intensity

**74 to 96%**

vs. 2005 baseline (SRP goal of 65%)

Reduced Water Usage Intensity

**31 to 71%**

vs. 2005 baseline (SRP goal of 20%)



# Integrated System Plan: System Strategies

## Energy Investments

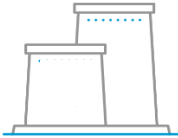
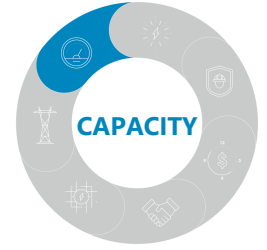
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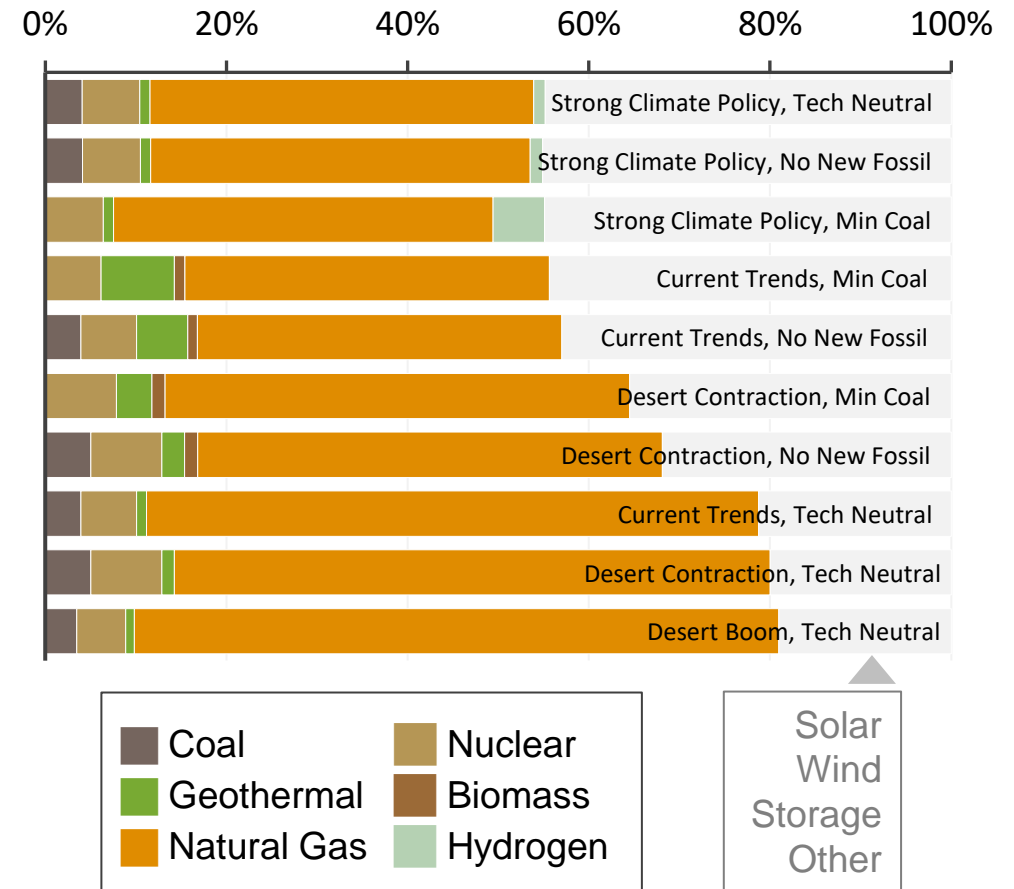
# New Firm Resources Are Needed



Firm resources are key to maintaining reliability.

- Across all plans, firm resources meet at least **55%** of reliability needs in 2035
- Without new firm resources, reliability is compromised by **2028** under a high load growth scenario.

Share of Adequacy Reliability Requirement Met by Firm Resources Across Cases



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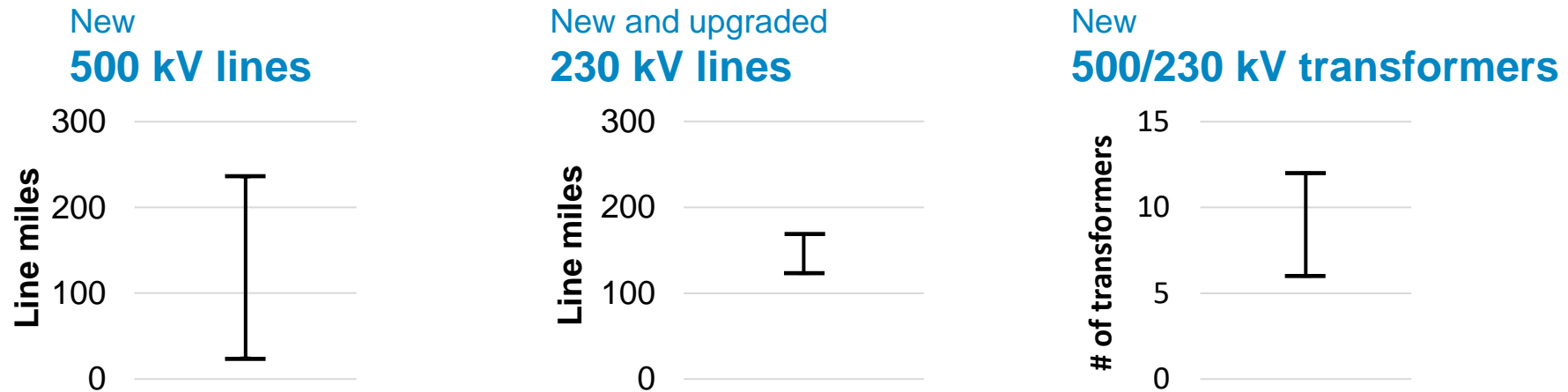
Proactively plan to expand transmission infrastructure to enable generator interconnections and load growth.



# Proactive Transmission Planning Enables Load Growth and Addition of Generating Resources



A significant amount of transmission infrastructure is needed by 2035:



Long lead times for infrastructure necessitate a proactive approach.

500 kV lines  
**5-9+** years

230 kV lines  
**3-7** years

500/230 kV transformers  
**3-5** years

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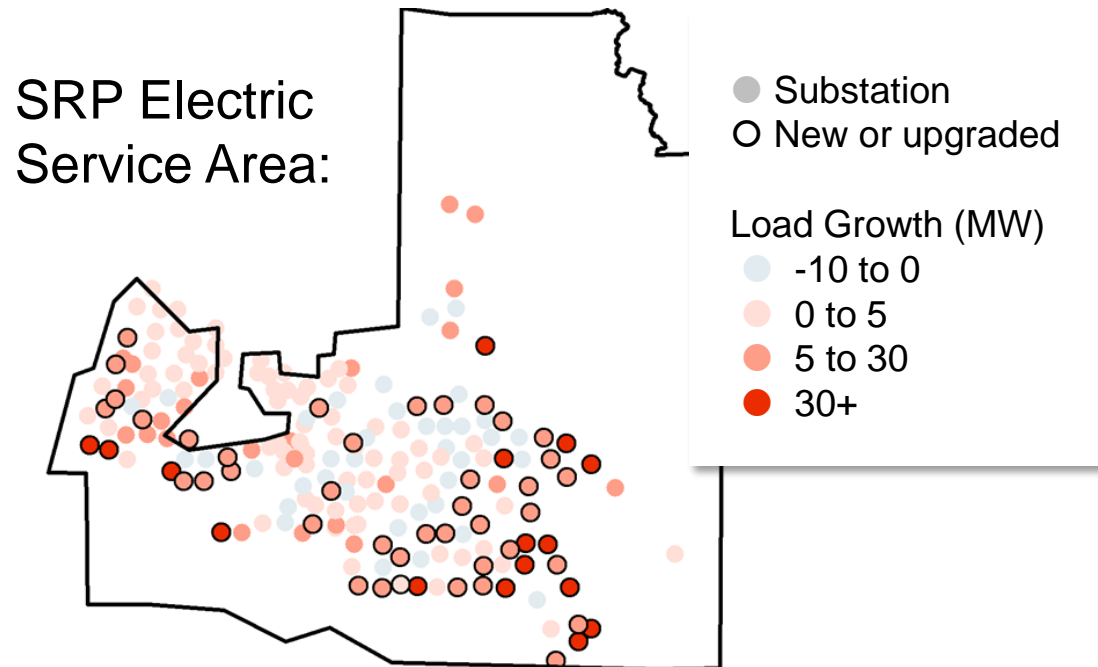


# Distribution Readiness for Growth and Evolving Customer Needs



Load growth will drive additional infrastructure needs for the distribution system...

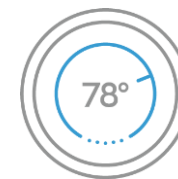
...while changes in *how* our customers use energy will require innovation and flexibility



**500,000**  
electric vehicles



**1,300 MW**  
distributed solar



**300 MW**  
demand response

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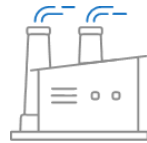
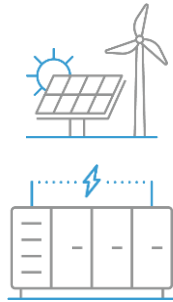
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## Partnerships & Suppliers

Explore partnerships, supply chain and development solutions that manage cost and availability to meet the pace of transformation

# Partnership and Supplier Solutions Can Help SRP Meet the Pace of Transformation through 2035



**2,200-18,000 MW**  
new nameplate capacity



**160-380 miles**  
new 230+ kV transmission lines



**6-12**  
new 500/230kV transformers



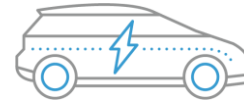
**26-84**  
new distribution substation bays



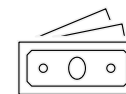
**3,800 GWh**  
total energy efficiency savings



**300 MW**  
total demand response



**500,000**  
total electric vehicles



**Up to 10% IRA bonus**  
domestic content provisions\*  
*\*Public power must satisfy domestic content, or entire credit at risk*



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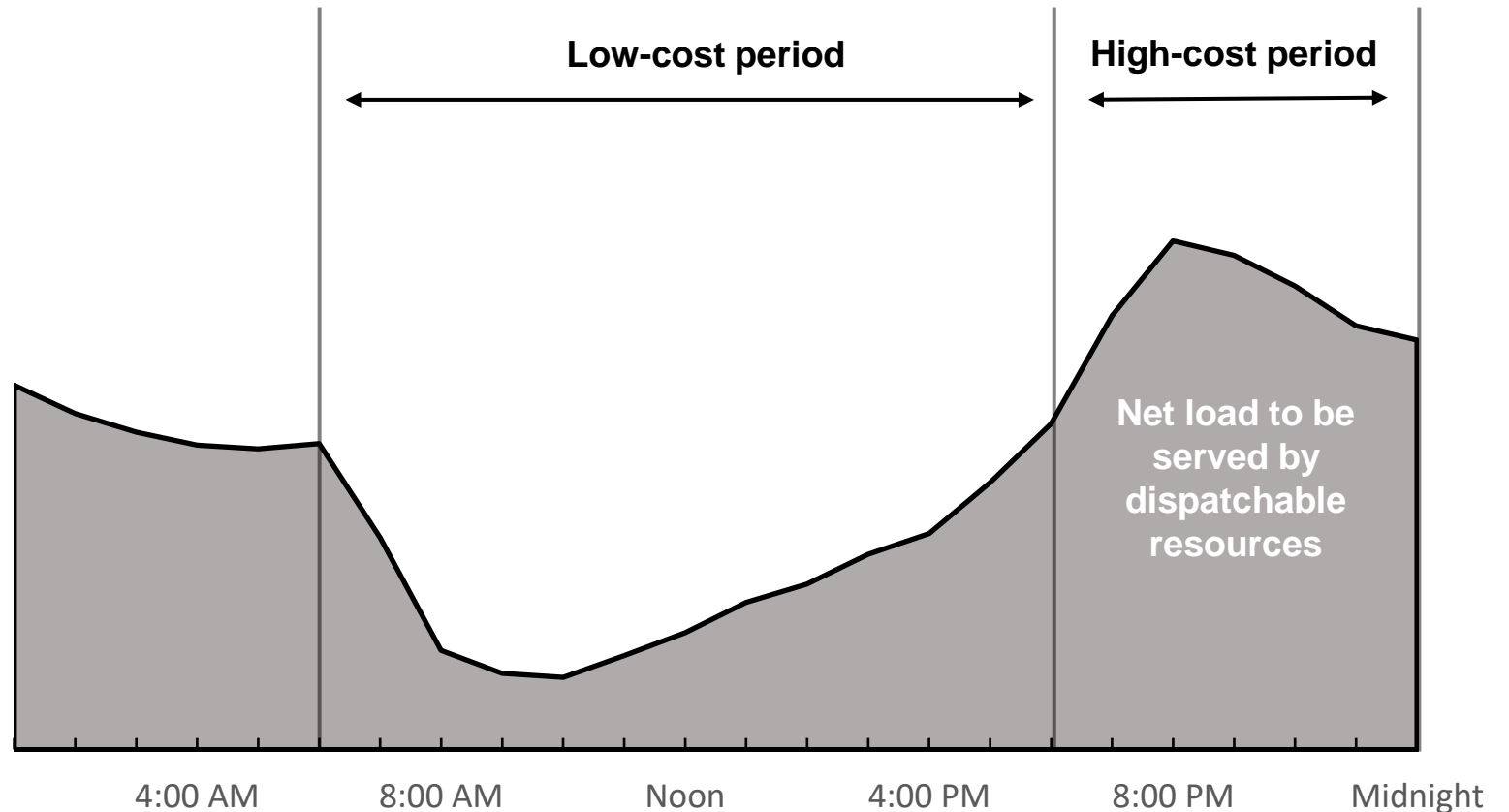
# Customer Programs & Pricing Can Help SRP Meet New System Needs



**As the system transforms, net load is the new target for pricing and programs.**

- Late evening and overnight load reduction becomes more important
- Opportunity to shift load to mid-day, low-cost periods and build load during these periods

**2035 Peak Day Projection**



# Integrated System Plan: System Strategies

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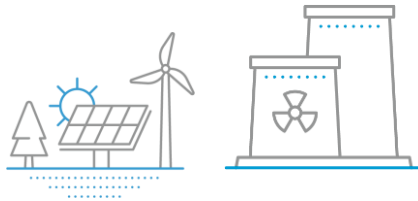
## Partnerships & Suppliers

Explore partnerships, supply chain and development solutions that manage cost and availability to meet the pace of transformation

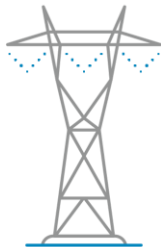
# Existing Assets Are the Foundation for the Future System



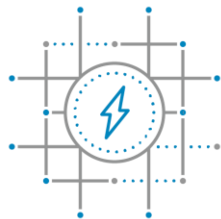
Any future planning scenario requires maintaining the existing system.



In 2035, SRP's existing and contracted generating assets make up an estimated **50%** of nameplate capacity, **70%** of reliability needs and **45%** of carbon-free energy.



In 2035, SRP's existing transmission lines make up an estimated **90%** of the total number of 230+ kV line miles.



In 2035, SRP's existing distribution substation bays make up an estimated **85%** of the total number of substation bays.

# Integrated System Plan: System Strategies

## Energy Investments

Invest in renewable resources and storage to manage fuel consumption and drive carbon and water reductions.

## Capacity Investments

Invest in firm generation, including natural gas, to support reliability and manage affordability, while also supporting advancement of emerging firm technologies.

## Proactive Transmission

Proactively plan to expand transmission infrastructure to enable generator interconnections and load growth.

## Distribution Innovation

Ensure distribution grid readiness to maintain reliability and enable customer innovations to drive carbon reductions.



## Strategic Investment & Reinforcement of Existing Assets

Reinforce and maximize value of existing infrastructure with strategic investments to manage affordability and ensure future performance, grid security and resilience.

## Evolution of Customer Programs & Pricing

Evolve pricing and customer programs to improve economy-wide carbon reductions and pace infrastructure development, while recognizing customers' diverse needs.

## Partnerships & Suppliers

Explore partnerships, supply chain and development solutions that manage cost and availability to meet the pace of transformation.

**Questions?**

# ISP Final Products: Balanced System Plan

Angie Bond-Simpson  
Sr. Director, Resource Management

# Products of the ISP



**System Strategies** – Long-term strategies for planning and operating the power system to achieve SRP’s 2035 goals.



**Balanced System Plan** – Illustrative path for SRP’s system that is consistent with the ISP System Strategies.

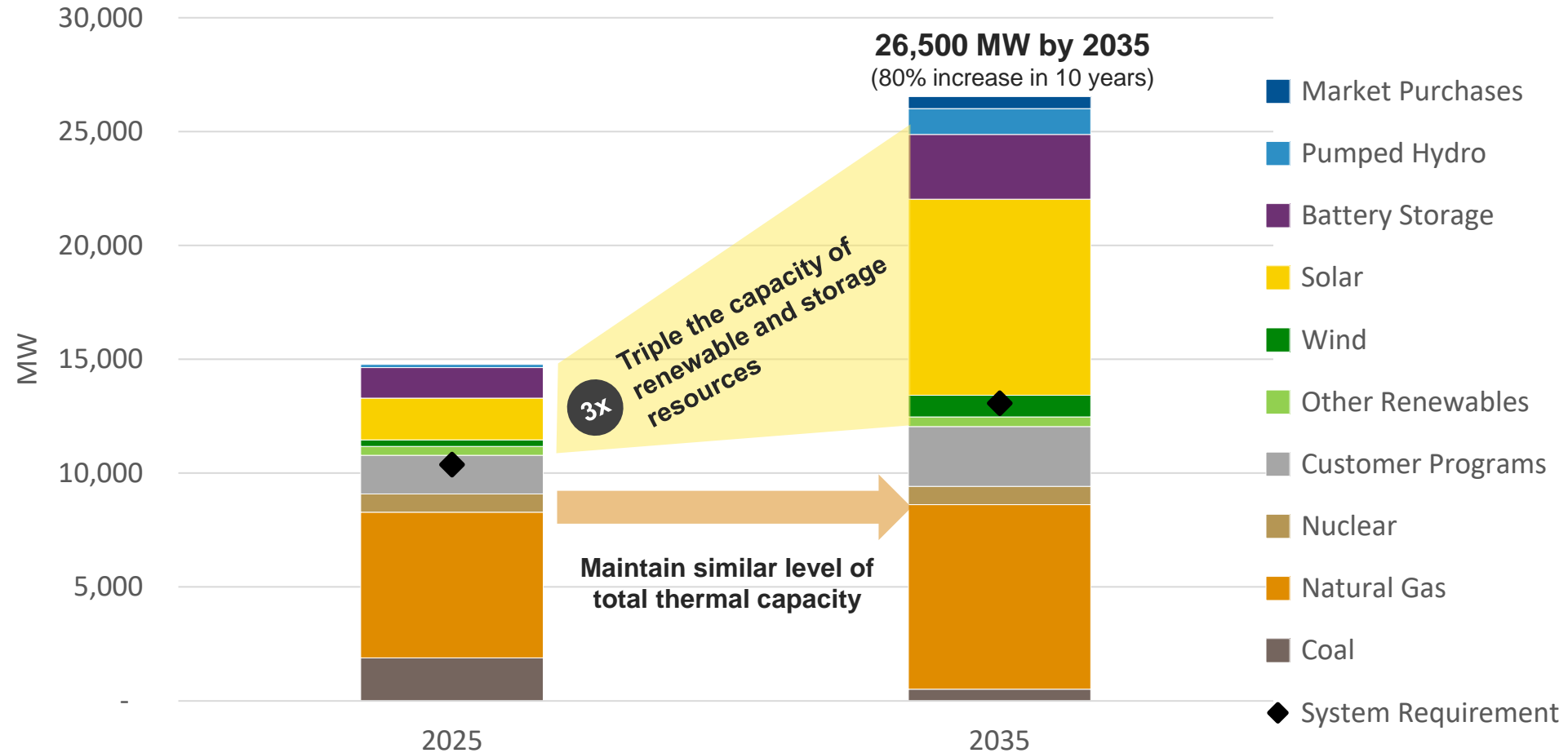


**ISP Actions** – Set of near-term actions that the SRP team will complete following the publication of the ISP.



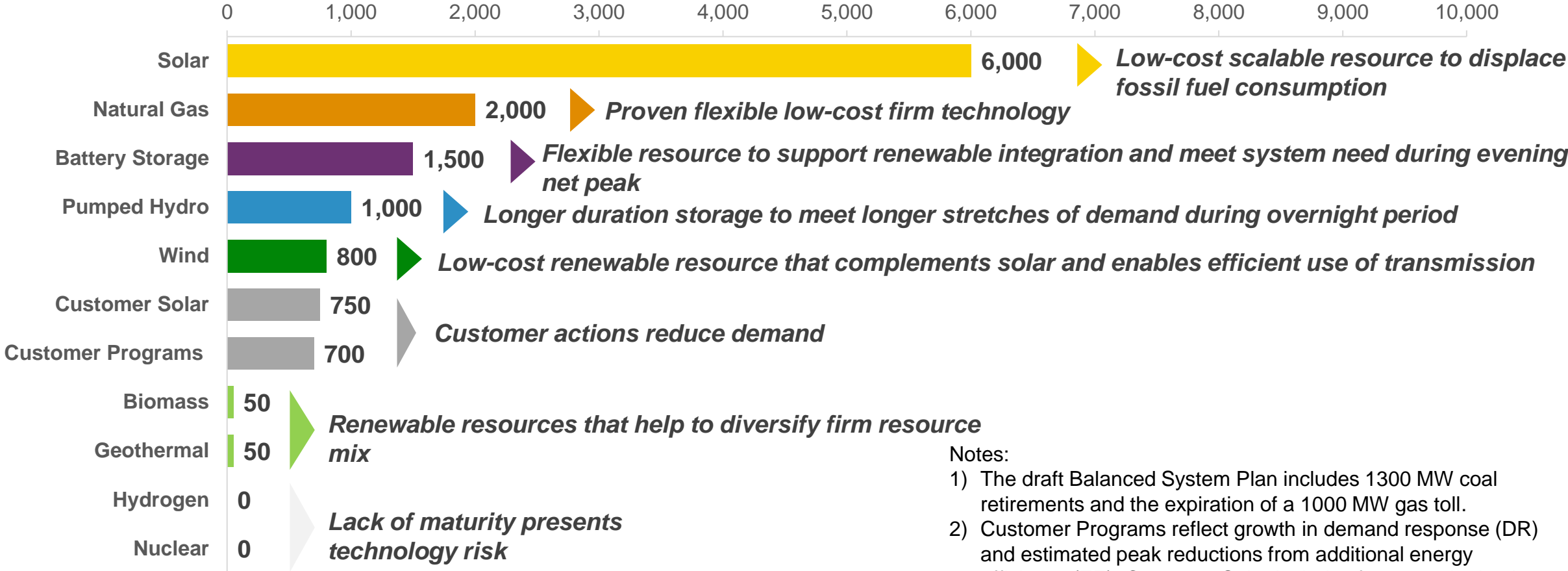
# Draft Balanced System Plan: 2025 and 2035

## Total Capacity



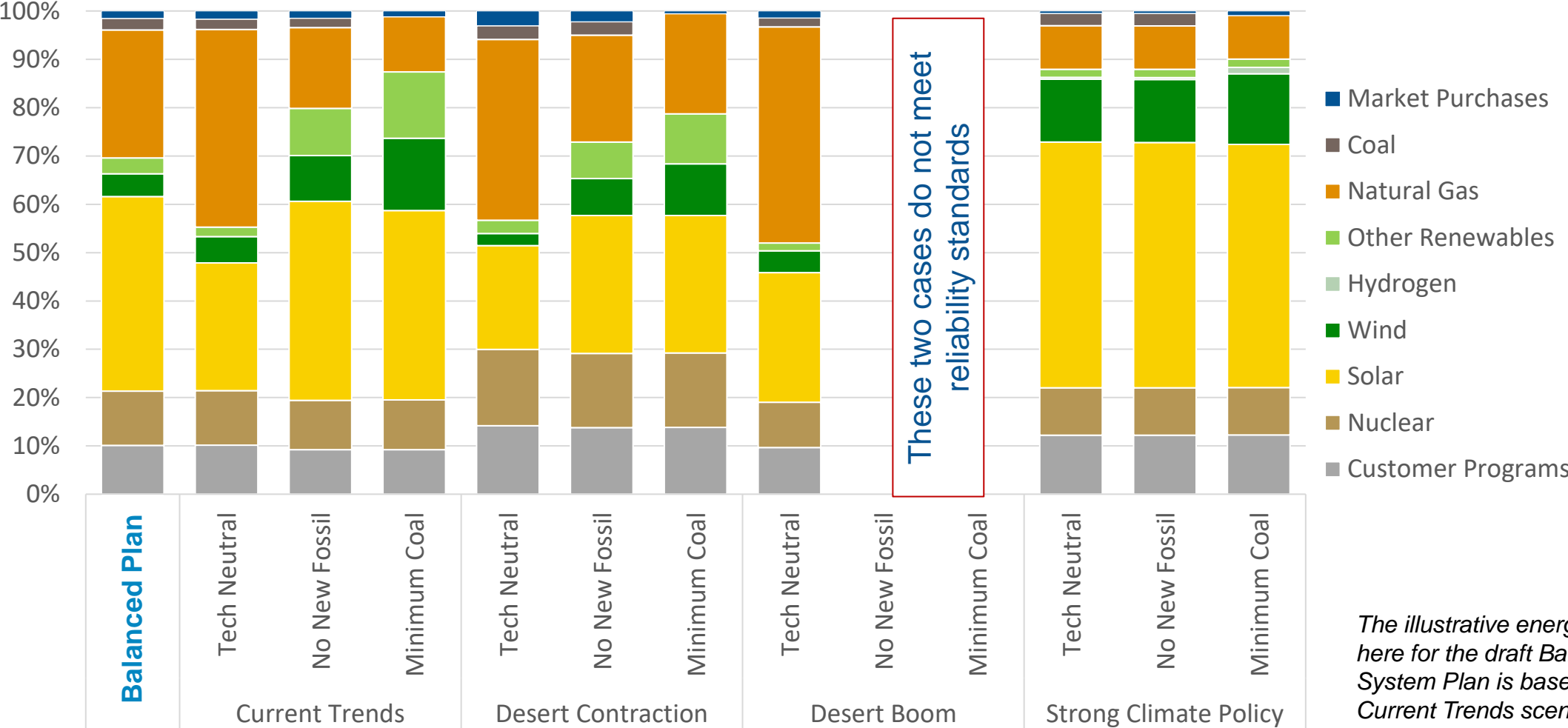
# Draft Balanced System Plan: Diversified Resource Additions

Balanced System Plan Nameplate Capacity Additions by 2035 (MW)



- Notes:
- 1) The draft Balanced System Plan includes 1300 MW coal retirements and the expiration of a 1000 MW gas toll.
  - 2) Customer Programs reflect growth in demand response (DR) and estimated peak reductions from additional energy efficiency (EE). Customer Solar includes forecasted adoption of customer solar and storage.

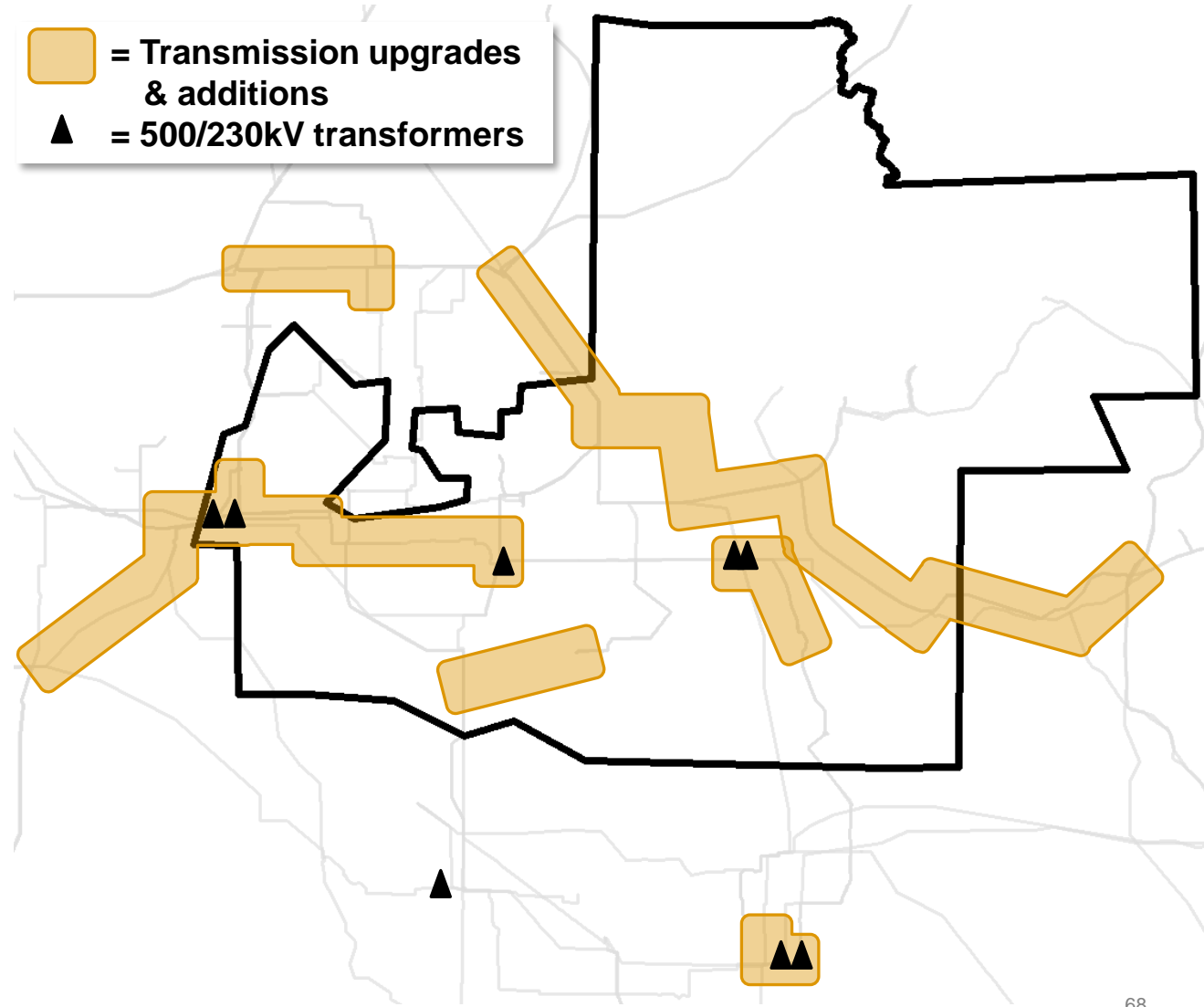
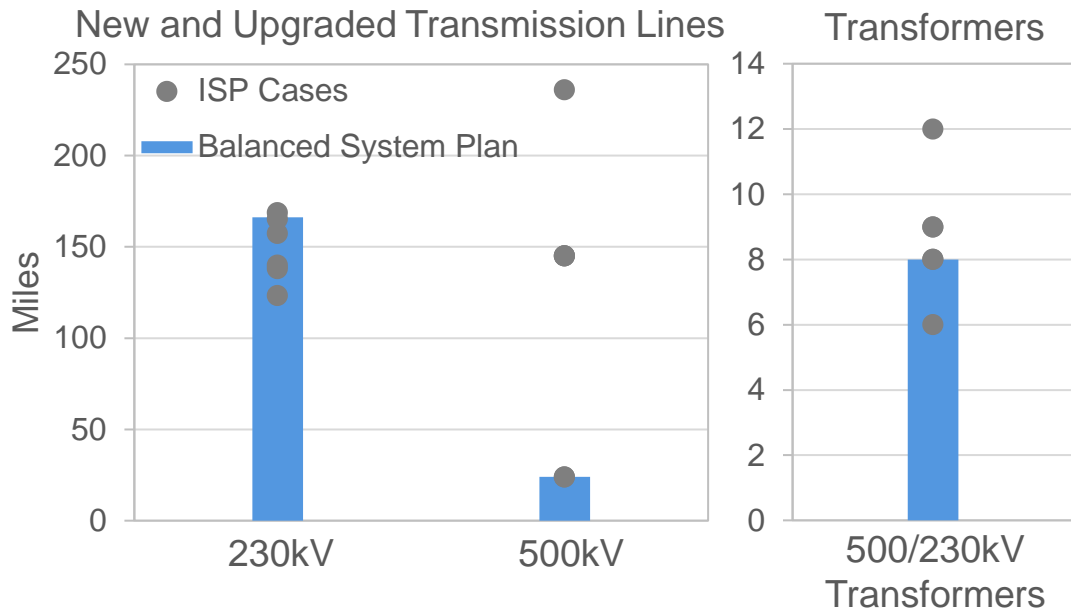
# Draft Balanced System Plan: 2035 Energy Mix



*The illustrative energy mix shown here for the draft Balanced System Plan is based on the Current Trends scenario.*

# Balanced System Plan: Transmission Additions by 2035

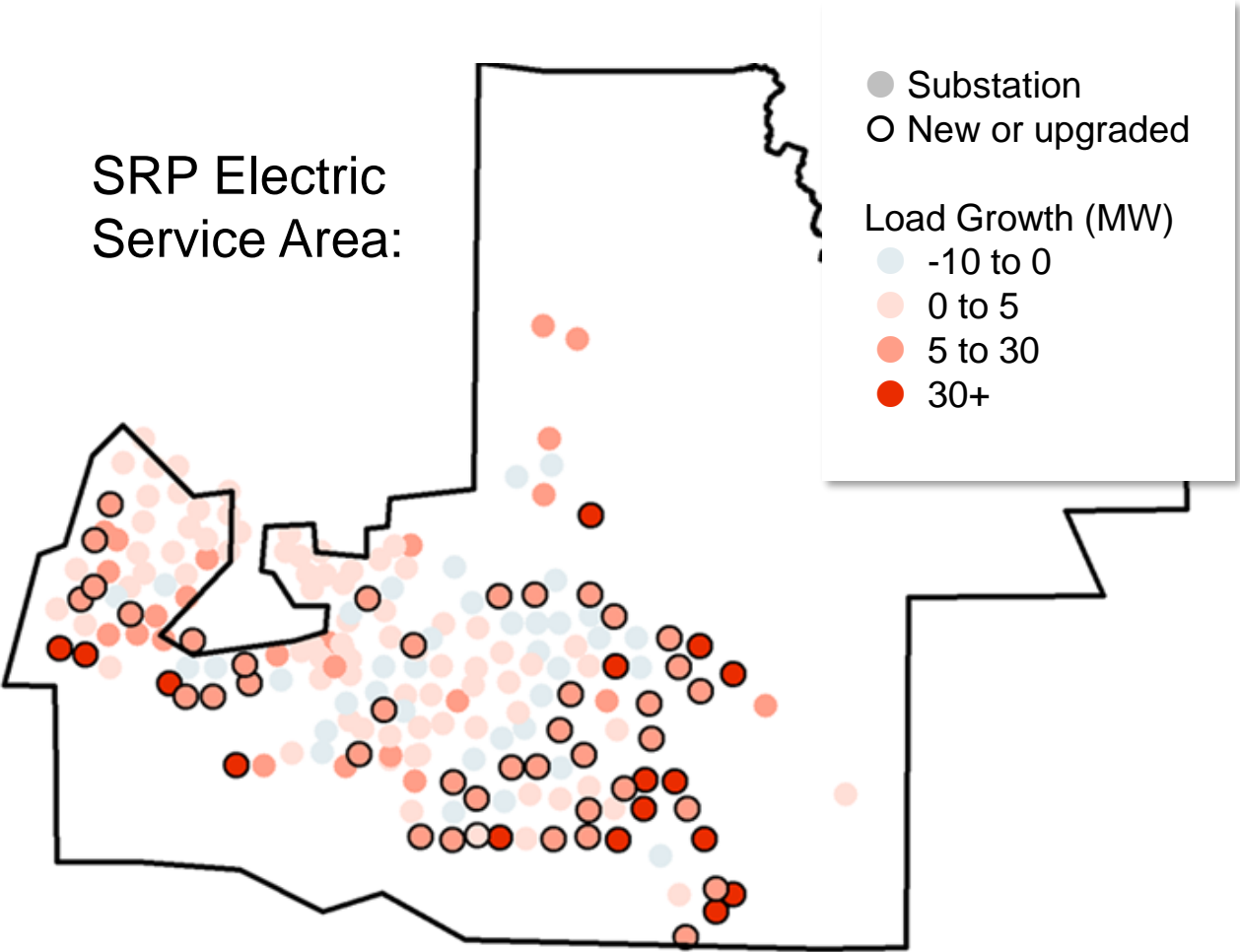
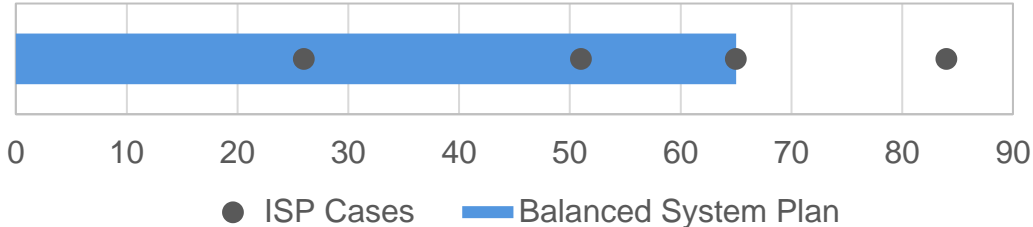
The Balanced System Plan includes transmission infrastructure needed to meet load and generation growth, balancing a hub and pro-rata resource location strategy.



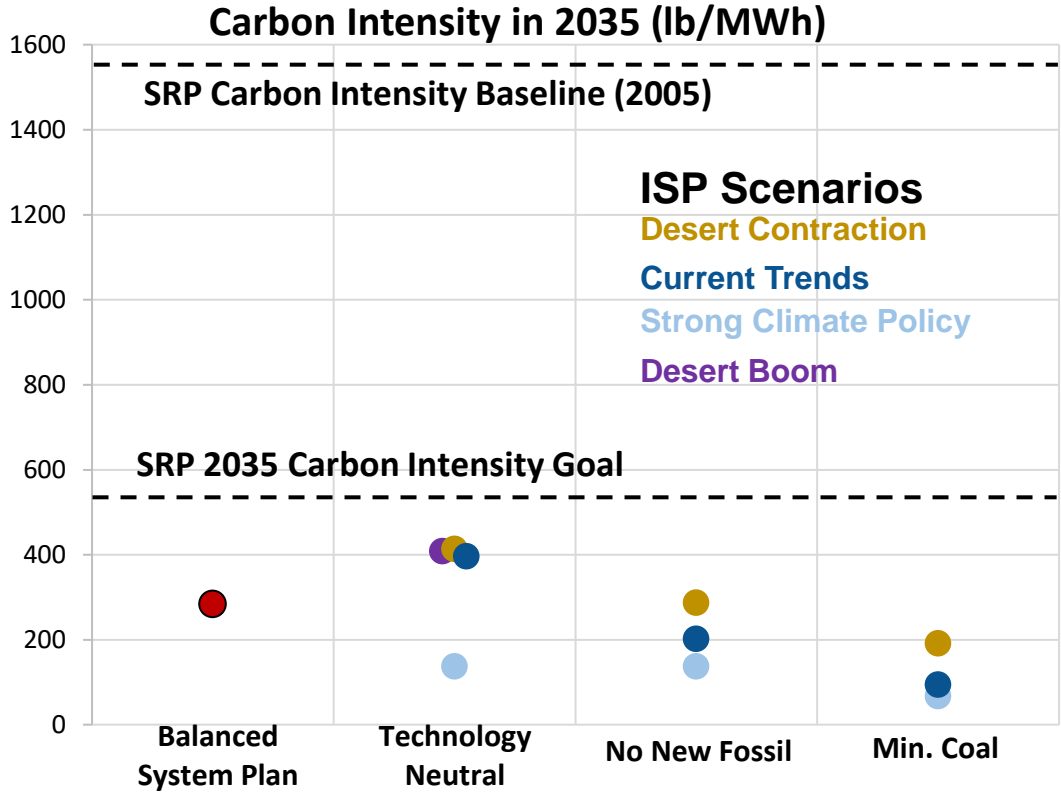
# Balanced System Plan: Distribution Additions by 2035

The Balanced System Plan adds distribution infrastructure needed to meet growing load, including that from electric vehicles, while preparing the grid for future customer innovation.

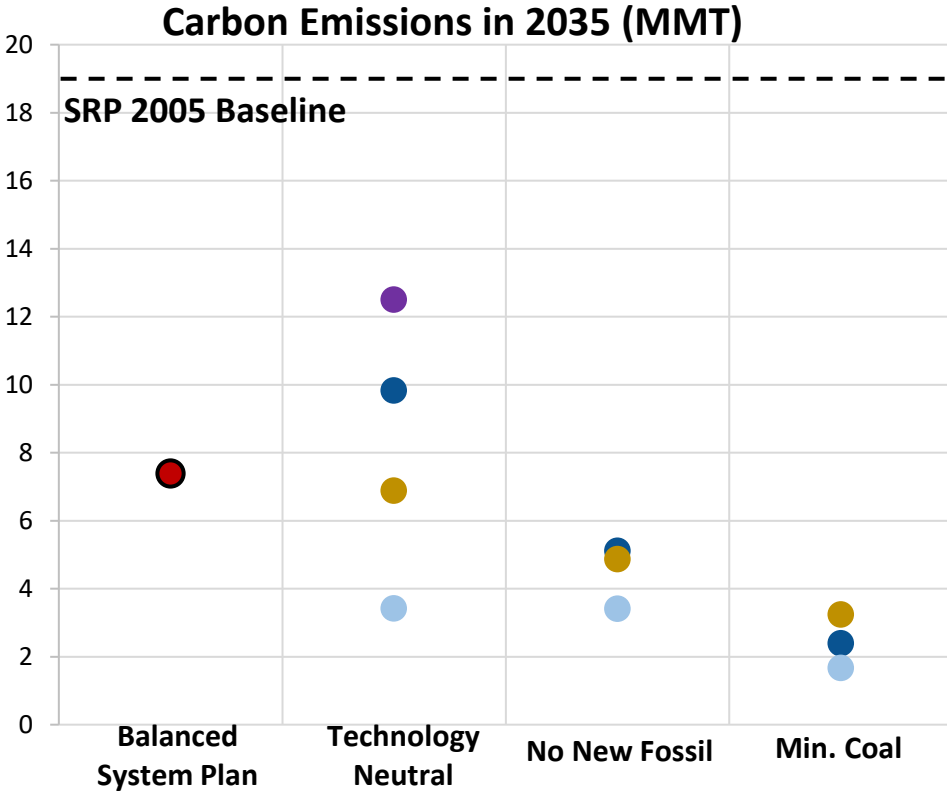
Distribution Substation Bay Additions



# Balanced System Plan Carbon Emission Comparison



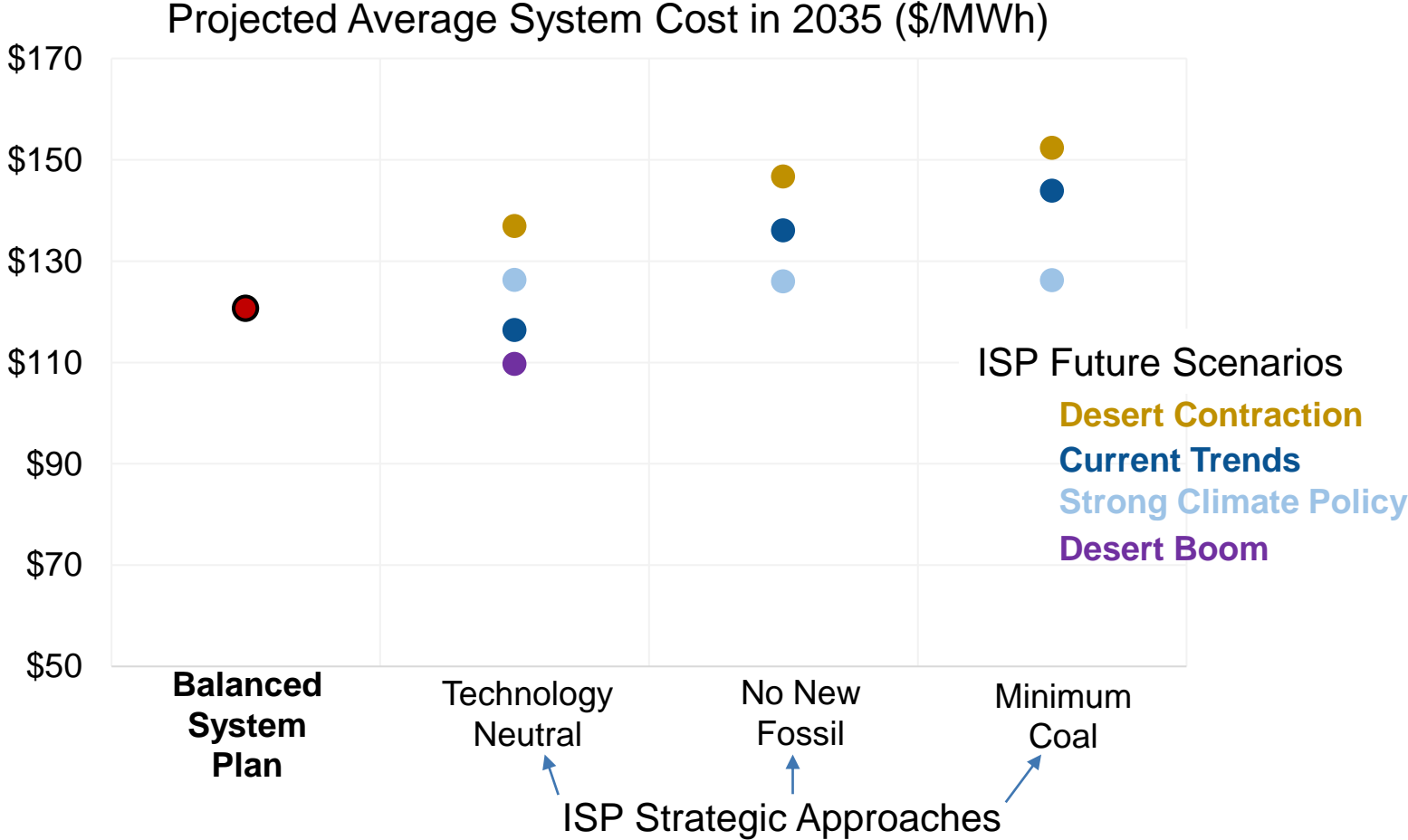
**Balanced System Plan: 284 lb/MWh, 82% reduction from 2005**



**Balanced System Plan: 7.4MMT, 61% reduction from 2005**

# Balanced System Plan Cost Compared to ISP Strategic Approaches (2035)

- Projected 2035 Average System Cost for the Balanced Plan (\$121/MWh) is below the median outcomes for ISP strategic approaches.

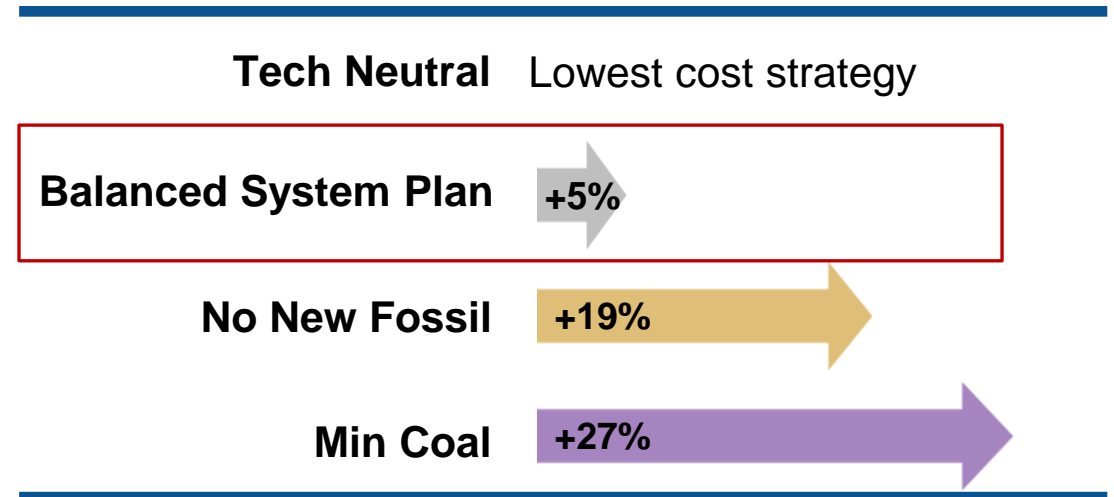


# ISP Scenario Bill Impact Comparison

*These are representative results based on ISP analysis modeling, not projections of SRP's future prices, and are not inclusive of factors beyond the scope of ISP analysis.*

- **Tech Neutral is the lowest cost strategic approach, resulting in bill increases just below projected inflation.**
- **The Balanced System Plan bill impact is under the 10% premium threshold identified by residential customer research and well below bill impacts of No New Fossil and Minimum Coal strategic approaches**

## Price Increase Relative to Tech Neutral Under Current Trends Scenario (%)





# Balanced System Plan (2035)

## Affordable

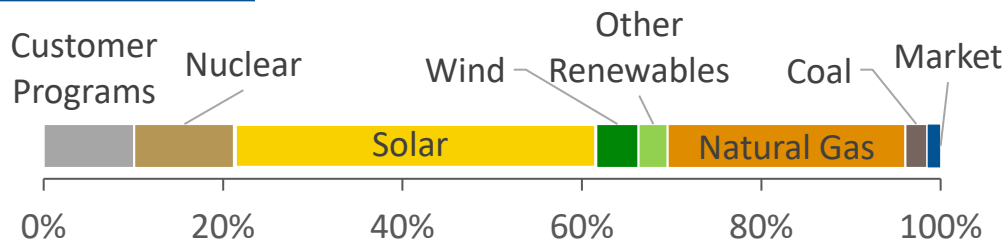


**3% annual growth rate in total system cost**



**0.3% annual growth rate in average system cost (\$/MWh)**

## Sustainable



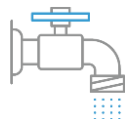
**1,300 MW**  
coal plants  
retired



**7,000 MW**  
new wind & solar  
capacity



**82% CO2 intensity reduction (lb./MWh)**  
**61% CO2 emission reduction (MMT)**  
relative to 2005 levels



**56% water use reduction (gal/MWh)**  
relative to 2005 levels

## Reliable



**16% planning reserve margin**  
satisfied by an increasingly diverse portfolio of resources



**2,000 MW**  
new firm natural gas capacity to replace retired coal



**1,000 MW**  
new long-duration energy storage capacity (pumped hydro)



**190 miles of new or upgraded transmission lines**



**8 new transmission 500/230kV transformers**



**65 new distribution substation bays**

## Customer-Focused



**3,800 GWh energy efficiency savings**



**300 MW total demand response**



**500k electric vehicles**



**Responsive to ISP Residential Customer Research**  
Manages cost, while maintaining reliability and  
transitioning to more sustainable energy system

# Final ISP Actions

Adam Peterson

Director, Corporate Pricing

Dan Dreiling

Director, Customer Programs

Melissa Martinez

Manager, Distribution Planning

Grant Smedley

Director, Resource Planning, Acquisition and Development

Justin Lee

Manager, Transmission Planning

# Products of the ISP



**System Strategies** – Long-term strategies for planning and operating the power system to achieve SRP’s 2035 goals.



**Balanced System Plan** – Illustrative path for SRP’s system that is consistent with the ISP System Strategies.



**ISP Actions** – Set of near-term actions that the SRP team will complete following the publication of the ISP.

# ISP Action #1: Residential Time-of-Use Pilot

Execute a residential time-of-use price plan pilot and perform customer research to evaluate customers' response to new time-of-use peak periods and a super off-peak period in the middle of the day which will inform SRP's load forecast for long-term system planning and SRP's price process.

## ISP System Strategies Alignment



**Evolution of Customer Programs & Pricing**



**Partnerships & Suppliers**



**Energy Investments**

### Potential to defer



**Capacity Investments**

# ISP Action #2: Time-of-Use Evolution

Engage commercial, small business, large industrial, and residential customers, and stakeholders to inform them of how the evolving grid will impact time-of-use periods and develop a roadmap for implementing new time-of-use periods.

- Undertake a Pricing Process informed by the ISP as to how time-of-use plans need to evolve. Propose new time-of-use hours including a super off-peak period when the cost to serve customers' needs is lowest and on-peak hours updated for the modern grid.
- Develop communication plan for all customer types and segments to educate on any new time-of-use price plans with a focus on promoting affordability as well as potential sustainability benefits.

## ISP System Strategies Alignment

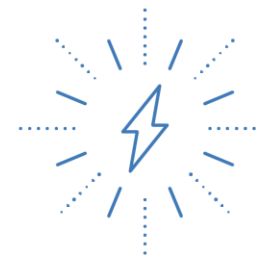
## Potential to defer



**Partnerships & Suppliers**



**Evolution of Customer Programs & Pricing**



**Energy Investments**



**Capacity Investments**

# ISP Action #3: Customer Programs

Continuously refresh program plans and drive participation in customer programs at levels consistent with those planned for in the ISP, representing a meaningful increase from SRP's initial 2035 Sustainability Goal for Energy Efficiency.

- Evaluate the cost-effectiveness and emissions impacts of different customer program measures using the avoided costs and emissions impacts results from the ISP. Determine whether any changes to the customer programs portfolio are warranted based on this information, considering that these results must be weighed against other important factors such as customer access, equity, cost and satisfaction.

## ISP System Strategies Alignment



**Partnerships & Suppliers**



**Evolution of Customer Programs & Pricing**



**Energy Investments**



**Distribution Innovation**

### Potential to defer



**Capacity Investments**

# ISP Action #4: EV Management

Develop a roadmap by evaluating customer needs and system impacts and assessing viable pathways for managing electric vehicle (EV) charging through price plans, customer programs and educational efforts to align with time periods that are lower-cost and minimize additional infrastructure needs.

## ISP System Strategies Alignment



**Energy Investments**



**Strategic Investment & Reinforcement of Existing Assets**



**Evolution of Customer Programs & Pricing**



**Partnerships & Suppliers**



**Distribution Innovation**

# ISP Action #5: Electrification

Analyze the benefits and costs of non-EV electrification within SRP's service area, including effects on SRP operations and economy-wide emissions. Assess options for expanding E-Tech program offerings related to residential and commercial electrification.

## ISP System Strategies Alignment



**Energy Investments**



**Strategic Investment & Reinforcement of Existing Assets**



**Evolution of Customer Programs & Pricing**



**Partnerships & Suppliers**



**Distribution Innovation**



# ISP Action #6: Distribution Enablement Roadmap

Continue implementing SRP's Distribution Enablement (DE) Roadmap, which includes:

- Deploying Advanced Distribution Management System (ADMS) and Distributed Energy Resources Management System (DERMS)
- Continue implementing advanced planning tools
- Advancing the distribution interconnection process
- Executing the DE Research & Development (R&D) plan

## ISP System Strategies Alignment



**Distribution  
Innovation**



**Partnerships &  
Suppliers**



**Strategic Investment  
& Reinforcement  
of Existing Assets**

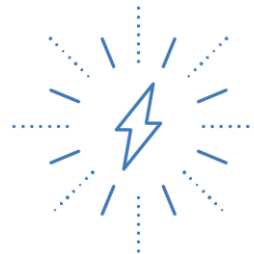
# ISP Action #7: Resource Selection

Issue all-source requests for proposals (RFPs) or requests for information (RFIs) at least once every two years to compare with self-build options and ensure that SRP can agnostically select resource technologies that minimize total system costs while meeting SRP's reliability and 2035 Sustainability Goals.

## ISP System Strategies Alignment



**Capacity  
Investments**



**Energy  
Investments**



**Partnerships &  
Suppliers**

# ISP Action #8: Coal Transition Action Plan

- Coordinate with co-owners to develop a path forward for the Springerville Generating Station
- Prepare plans for repurposing the Coronado Generating Station site
- Develop solutions that preserve transmission following the retirement of coal plants
- Test strategies for minimizing coal plant emissions while leveraging their capacity to maintain reliability

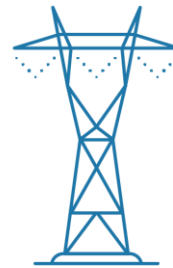
## ISP System Strategies Alignment



**Capacity  
Investments**



**Strategic Investment  
& Reinforcement  
of Existing Assets**



**Proactive  
Transmission**



**Partnerships &  
Suppliers**

# ISP Action #9: Proactive Siting

Develop and initiate a collaborative community engagement, land, resources and transmission siting research to proactively identify, prepare, and preserve options for feasible sites for future system infrastructure.

## ISP System Strategies Alignment



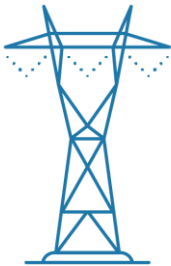
**Partnerships & Suppliers**



**Capacity Investments**



**Energy Investments**



**Proactive Transmission**



**Distribution Innovation**

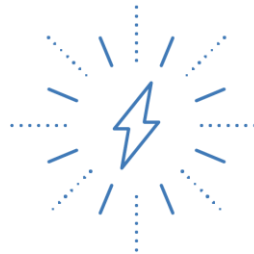
# ISP Action #10: Regional Transmission

Pursue transmission projects that would enable SRP to access diverse renewable resource options beyond solar, such as wind and geothermal, and engage with project developers, as appropriate.

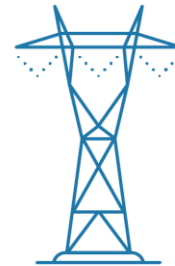
## ISP System Strategies Alignment



**Capacity  
Investments**



**Energy  
Investments**



**Proactive  
Transmission**



**Partnerships &  
Suppliers**

**Questions?**

# Next Steps for Implementing the ISP/ Wrap Up

Angie Bond-Simpson  
Sr. Director, Resource Management

# Next Steps

- ISP System Strategies Board Approval
- Publish ISP Report



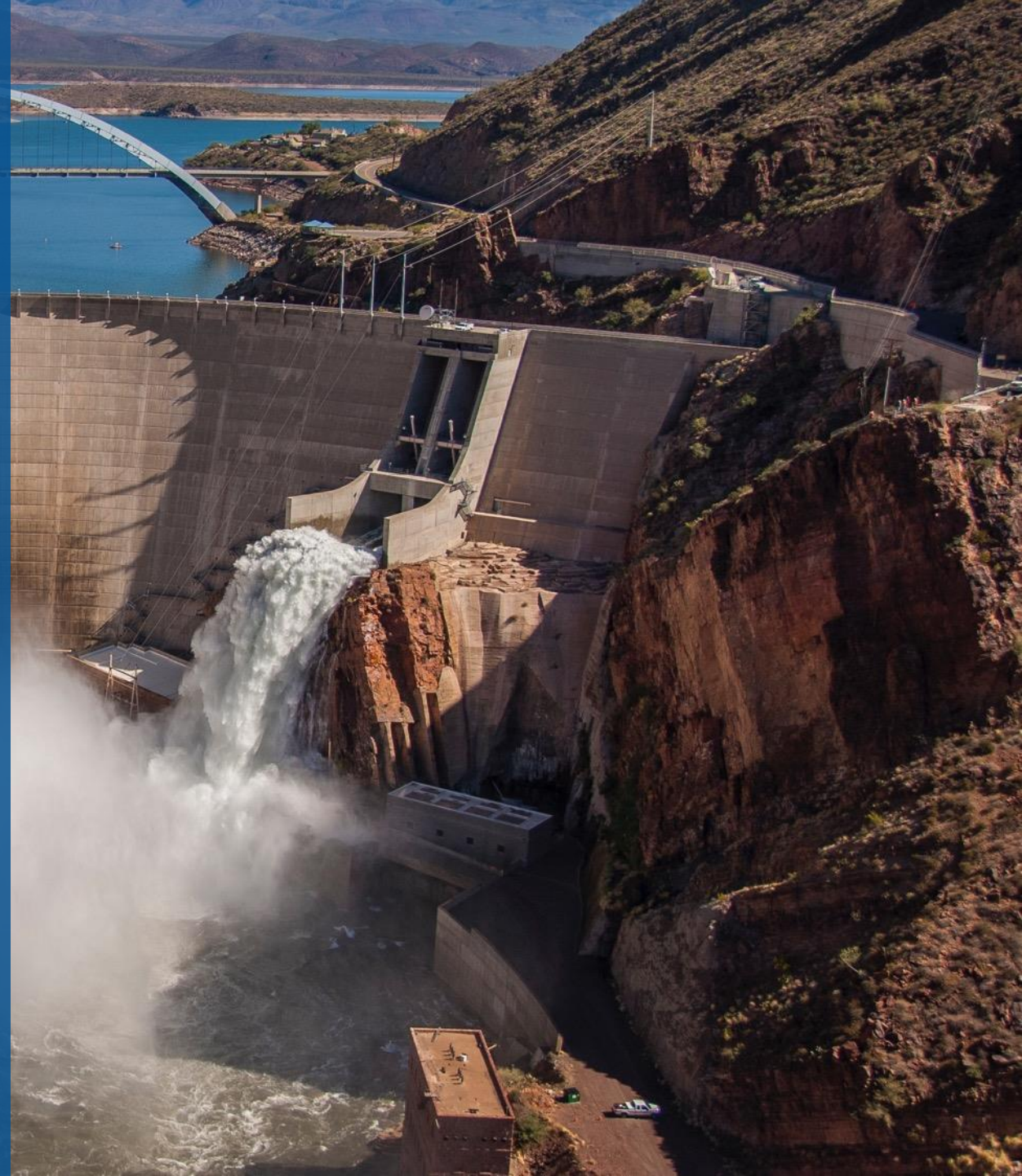
**thank you!**

# Informational Slideshow

Presented before and after meeting content

# What is SRP?

- One of the nation's largest public power utilities
- Provider of reliable, affordable water and power to more than **2 Million** people
- The largest raw-water supplier in the Valley, delivering about **800,000** acre-feet of water annually
- Manager of a **13,000** square-mile watershed





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# Mission Statement

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SRP serves our customers and communities by providing sustainable, reliable and affordable water and energy.



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# Customer Programs

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## Did you know?

SRP grew its residential demand response program to be one of the largest Bring Your Own Thermostat (BYOT) programs in the nation.



# SHOP SMART

Buy energy-efficient products online with exclusive sales and instant rebates.

# Energy Efficiency

## Did you know?

SRP's portfolio of customer programs continues to be one of the largest and most comprehensive portfolios of Energy Efficiency (EE) programs in the region.

SRP was Awarded **2023 ENERGY STAR "Partner of the Year"**





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# Demand Response

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**Did you know ?**

Last year, 76,143 smart thermostats were enrolled in the Bring Your Own Thermostat Program.



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# Electric Vehicles (EV)

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## Did you know?

To date, SRP has supported the enablement of **40,585 EVs** within its service territory.

Over the past year, SRP experienced **39% year-over-year growth in the number of EVs** within its service territory.



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# Pricing

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## Did you know?

Nearly 35% of households served by SRP participate in our voluntary Time-of-Use (TOU) price programs.

This helps reduce energy demand during peak periods and defer capital investments.





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## SHARE Program Funding:

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Help your neighbor in need  
with their energy bill

In partnership with the Salvation Army  
through SHARE: Service to Help  
Arizonans with Relief on Energy

SRP makes a matching contribution —  
a **minimum of \$500,000 per  
year**



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## The Economy Price Plan

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Save \$276 with the Economy Price Plan.

A \$23 monthly bill credit available to customers with limited incomes

# Time-of-Use Plans

101

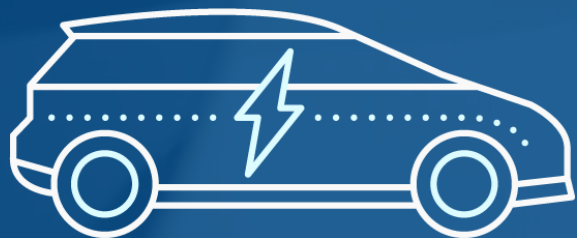
Save on your electric bill by planning to use most of your energy during off-peak hours.





## SRP Electric Vehicle Price Plan

The EV Price Plan offers the most opportunity for EV drivers to save.



Super off-peak times  
(between 11 p.m. and 5 a.m.)



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# SRP Solar Choice™

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When you sign up for SRP Solar Choice, you can choose to offset half or all of your energy use with clean, renewable solar energy.

Provides the opportunity for customers who rent to participate in solar energy offerings.

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# Community Vitality

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Arizona isn't just where we work, it's also where we live and raise our families.

SRP has proudly been a member of the community for more than 120 years.

We support communities across Arizona with efforts such as:

- [Healthy Forest Initiative](#)
- [Light up Navajo](#)
- [Coal Communities Transition \(CCT\)](#)
- **Plus more**





---

# Did You Know?

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**Maricopa is the #1 fastest growing county in the U.S.**

The SRP service area is experiencing unprecedented economic development growth from tech firms and advanced manufacturing resulting in **increased energy demand by 1.7% per year during the last decade.**





---

# Did You Know?

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This summer SRP served a multi-day record peak for electricity demand.

Power demand reached over **8,000 MW on several days**, and SRP served its highest peak demand of **8,163 MW on July 18**.

**The 2023 peak was 7% higher than last summer.**

# JD Power Award Salt River Project Ranks Highest in West Large Region for 23 Years

In 2022 SRP ranked first in all six factors:

1. Power Quality and Reliability
2. Price
3. Billing & Payment
4. Corporate Citizenship &
5. Communications
6. Customer Care



# Did You Know?

SRP is proud to be ranked in the **top 10 in the nation** for SAIDI among all electric utilities with more than 500,000 customers **every year for at least the past 10 years.**

*One industry metric commonly used to assess overall power reliability is the System Average Interruption Duration Index (SAIDI).*



---

# Did You Know?

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Through **Operational Readiness efforts** SRP is taking steps to dispatch the right resources at the right time and in the most economical way possible.

This will help ensure SRP is providing reliable, affordable and sustainable power to Arizonans to meet anticipated demand in real time.





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## Did You Know?

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SRP has restored  
over **68,000 acres**  
of forest through  
collaborative  
partnerships.



---

## Did You Know?

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SRP's groundbreaking smoke detector pilot project will help identify wildfires before they pose a threat to SRP assets and is the first of its kind in Arizona.

Wildfire mitigation efforts help safeguard SRP's reliability.

---

# Did You Know?

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SRP is retiring older utility poles that are at the end of their useful life and replacing them with newer poles that are better equipped to withstand wildfires and extreme heat.





# Did You Know?

SRP safeguards its critical assets by conducting risk assessments of security systems, analyzing threat information and identifying and implementing physical security measures to reduce risk.





**54%**  
progress towards  
the 2035 goal  
in FY22  
**1,020 lbs/ MWh**

## **Sustainability: 2035 Goal Generation Carbon Reduction**

Reduce the amount of CO<sub>2</sub> emitted by generation (per MWh) by 65% from 2005 levels by 2035  
— 2050 target: 90% intensity reduction from 2005



---

# Generation Carbon Reduction

---

## Did you know?

SRP is implementing new, additional carbon-free resources under contract and coming online by 2025:

**1,697** MW of solar

**1,088** MW of storage

**161** MW of wind





# Did You Know?

SRP has among the largest utility-scale battery investments in the Western U.S. with over 1,100 MW of battery storage projects that will be online by the end of 2024.

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# Did You Know?

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SRP will contract for a total of nearly 800 MW from Arizona's largest solar energy project, CO Bar Solar, which is located northwest of Flagstaff.

Once operational in 2025, it is expected to be one of the largest solar projects in the U.S., and the energy SRP will receive is enough to power 180,000 average size homes.



# Did You Know?

SRP is also contracted to receive solar output and battery storage from the **Sonoran Energy Center**, which is the **largest solar-plus-battery project in the state**, located south of Buckeye, and is expected to be operational by the end of 2023.

Approx. 260-MW solar system with the ability to charge a 1 gigawatt-hour energy storage system.





**28%**

**progress towards  
the 2035 goal  
in FY22**

**439 gallons/ MWh**

## **Sustainability: 2035 Goal Generation Water Usage Reduction**

**Achieve 20% reduction in generation-related  
water use intensity across all water types**