



Delivering water and power®

# SRP WINDOW REPLACEMENT REBATE PROGRAM

## CONTRACTOR TERMS AND CONDITIONS AGREEMENT

1. To qualify for an SRP Window Replacement Rebate, the installing contractor must complete the Contractor/Installer and Window Replacement Information sections of the rebate application.
2. The invoice must show product and installation costs, quantity of windows, dimensions of each window assembly, date of purchase, finished date of installation and trade ally information.
3. The rebate application must be submitted within six months of the installation date. For current program requirements, rebate amounts and program effective dates, go to [savewithsrp.com](http://savewithsrp.com) or call (602) 264-3108.
4. Replace the existing windows with new ENERGY STAR® rated windows that meet minimum efficiency ratings of a U-factor less than or equal to .32 and a Solar Heat Gain Coefficient (SHGC) less than or equal to .23. Replacement skylights must meet minimum efficiency ratings with a U-factor less than or equal to .50 and an SHGC less than or equal to .25. Visit the **ENERGY STAR Find and Compare Products** webpage at [energystar.gov/productfinder/product/certified-windows/results](http://energystar.gov/productfinder/product/certified-windows/results) and search for windows that meet or exceed the specific program requirements.
5. Install the replacement windows in a home that has had permanent electric service from SRP for more than one year. Rebates are not available for new construction.
6. To qualify for the rebate, window replacements must be installed within the conditioned living areas of the home (garages, unconditioned patios, etc., do not qualify for the rebate).
7. Window product types that qualify for the rebate include awning windows, casement windows, picture windows, single and double hung windows, sliding windows, skylights and transoms. Sliding glass doors and/or French doors qualify if they are at least 80% glazed and meet ENERGY STAR specifications.
8. Failure to provide any of the required information, including signatures, will result in the return of the rebate application.
9. You must allow SRP or its agent to inspect the installed window replacements to verify compliance with all rebate program requirements.

If the replacement windows are selected for an inspection, the rebate will be withheld pending the outcome of the inspection. If the replacement windows are found to be in compliance, the rebate will be paid. If the replacement windows are not in compliance, the customer and contractor will be notified. To qualify for the rebate, the customer is responsible for negotiating with the contractor to bring the window installation into compliance. A re-inspection using SRP's authorized inspectors must be completed and submitted to SRP. The contractor is responsible for the expense of a re-inspection. SRP will process the application after receiving the re-inspection documentation.

10. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
11. One rebate check will be issued per approved application to the person listed as the customer of record on the SRP account. If the customer agrees to release the rebate to the contractor, the contractor will receive the rebate.
12. SRP makes no representations and provides no warranty or guarantee with respect to the design, manufacture, construction, safety, performance or effectiveness of the replacement windows, including any warranties of merchantability or fitness for a particular purpose. The contractor selected by the customer is solely responsible for the proper installation of the replacement windows as well as the delivery and workmanship related to any equipment or services the customer procures. The customer is responsible for the selection and supervision of the contractor to ensure that the contractor complies with the requirements of the SRP Window Replacement Rebate Program. SRP assumes no responsibility for the quality or oversight of contractor services.
13. The Terms and Conditions set forth herein constitute a complete statement of the Terms and Conditions applicable to this promotion and supersede all prior representations or understandings, whether written or oral. SRP shall not be bound by or liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein. SRP reserves the right to change or cancel this promotion or its Terms and Conditions at any time.

By signing this application, the contractor certifies that the information above is correct and that the work has been performed in an acceptable manner.

Contractor Signature: \_\_\_\_\_ Date: \_\_\_\_\_