



# SRP HEAT PUMP WATER HEATER REBATE PROGRAM

## APPLICATION INSTRUCTIONS AND TERMS AND CONDITIONS

### A. INSTRUCTIONS FOR COMPLETING THE REBATE APPLICATION FORM

1. Complete the Customer Information section of the rebate application (Section A).
2. Have your contractor do the following:
  - a. Complete the Contractor/Installer information in Section B of the rebate application.
  - b. Specify if releasing rebate.
  - c. Complete the Heat Pump Water Heater Information portion in Section C of the rebate application.
3. Mail the top copy of the completed rebate application and a copy of the dated paid invoice (showing the installation date and installation address) to the following address:  
**SRP Heat Pump Water Heater Rebate Program**  
2702 N. Third St., Suite 2020  
Phoenix, AZ 85004
4. Retain this page, a copy of your invoice and a copy of the completed rebate application for your records.
5. For more information about this program or assistance in completing your rebate application, call **(602) 264-3108**.

### B. IMPORTANT TERMS AND CONDITIONS

1. To qualify for an SRP Heat Pump Water Heater Rebate, the participant must:
  - a. Be a permanent SRP residential electric customer and reside in a single-family detached home, single-family attached home, mobile home or an apartment/condominium.
  - b. Install a new ENERGY STAR® rated heat pump water heater (HPWH) that meets program requirements. The rebate application must be submitted within six months of the installation date. For current program requirements, rebate amounts and program effective dates, go to [savewithsrp.com](http://savewithsrp.com) or call **(602) 264-3108**.
  - c. With the assistance of your contractor or installer, submit a completed rebate application and a dated copy of the paid invoice.
  - d. Abide by the rules and rebate levels in effect at the date of installation.
  - e. Allow SRP or its agent to inspect the installed HPWH to verify compliance with all rebate program requirements.
  - f. Have the HPWH installed by a contractor licensed to install residential plumbing by the Arizona Registrar of Contractors. Please call the SRP Heat Pump Water Heater Rebate answer line at **(602) 264-3108** for more information.
2. To qualify for an SRP Heat Pump Water Heater Rebate, the installing contractor must:
  - a. Complete the Contractor/Installer and Heat Pump Water Heater Information sections of the rebate application.
  - b. Replace your current water heater with a new ENERGY STAR certified HPWH that meets minimum efficiency ratings with a Uniform Energy Factor (UEF) of 2.8 or better. Visit the ENERGY STAR Find and Compare Products webpage at [energystar.gov/productfinder/product/certified-waterheaters](http://energystar.gov/productfinder/product/certified-waterheaters) and search for heat pump water heaters that meet the specific program requirements.
  - c. Install the HPWH in a home that has had permanent electric service from SRP for more than one year. Rebates are not available for new construction.
3. SRP customers are eligible for an SRP Heat Pump Water Heater Rebate every 10 years.
4. Failure to provide any of the required information, including signatures, will result in the return of the rebate application.
5. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
6. One rebate check will be issued per approved application to the person listed as the customer of record on the SRP account.
7. SRP makes no representations and provides no warranty or guarantee with respect to the design, manufacture, construction, safety, performance or effectiveness of the HPWH, including any warranties of merchantability or fitness for a particular purpose. The contractor selected by the customer is solely responsible for the proper installation of the HPWH as well as the delivery and workmanship related to any equipment or services the customer procures. The customer is responsible for the selection and supervision of the contractor to ensure that the contractor complies with the requirements of the SRP Heat Pump Water Heater Rebate Program. SRP assumes no responsibility for the quality or oversight of contractor services.
8. The Terms and Conditions set forth herein constitute a complete statement of the Terms and Conditions applicable to this promotion and supersede all prior representations or understandings, whether written or oral. SRP shall not be bound by or liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein. SRP reserves the right to change or cancel this promotion or its Terms and Conditions at any time.



# SRP HEAT PUMP WATER HEATER REBATE APPLICATION

**Mail to: SRP Heat Pump Water Heater Rebate**  
2702 N. Third St., Suite 2020  
Phoenix, AZ 85004  
**Contact: srpinfo@elaz.org or (602) 264-3108**

## A. CUSTOMER INFORMATION (PLEASE PRINT)

Account Number: \_\_\_\_\_ Email Address: \_\_\_\_\_

SRP Residential Customer Name: \_\_\_\_\_

FIRST NAME MI LAST NAME

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Installation (Service) Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Phone (Home): \_\_\_\_\_ (Work): \_\_\_\_\_

Number of Levels: \_\_\_\_\_ Year Built: \_\_\_\_\_ Total Square Feet: \_\_\_\_\_

**HOME TYPE:**     Single-family detached     Single-family attached     Apartment/condominium     Mobile

I have read, have understood and am in compliance with all the rules and regulations concerning this rebate program.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## B. CONTRACTOR/INSTALLER (ALL FIELDS MUST BE COMPLETED BY THE INSTALLING CONTRACTOR)

Company Name: \_\_\_\_\_

Company Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP Code: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Email: \_\_\_\_\_

Initial if releasing rebate to contractor (application must be accompanied by rebate assignment form): \_\_\_\_\_

## C. HEAT PUMP WATER HEATER INFORMATION (ALL FIELDS MUST BE COMPLETED BY THE INSTALLING CONTRACTOR)

Heat Pump Water Heater Installation Date: \_\_\_\_\_

Uniform Energy Factor: \_\_\_\_\_ (must be greater than or equal to 2.8)

Heat Pump Water Heater Manufacturer: \_\_\_\_\_ Heat Pump Water Heater Model Number: \_\_\_\_\_

Heat Pump Water Heater Size (gallons): \_\_\_\_\_

Existing Water Heater Fuel Type:     Electric     Natural Gas

Heat Pump Water Heater Install Location:     Garage     Interior of home

**By signing this application, the contractor certifies that the information above is correct and that the work has been performed in an acceptable manner.**

Contractor Name (Please Print): \_\_\_\_\_ Date: \_\_\_\_\_

Contractor Signature: \_\_\_\_\_ Email: \_\_\_\_\_

Contractor License Number: \_\_\_\_\_ Installation Date: \_\_\_\_\_

\*See [savewithsrp.com](http://savewithsrp.com) for the current rebate amount.