



# SRP Electric Technology and Business Electric Vehicle Charging Programs

Customer Program Manual

May 1, 2026 – April 30, 2027

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# I. SRP Electric Technology and Business EV Charging Programs

This program manual intends to be a guide to the types of technologies SRP supports, general information on those technologies, and how qualifying SRP commercial customers can receive program incentives for investing in these technologies. The program's objective is to help non-residential SRP customers...

- Save money through lower cost of ownership over time.
- Decarbonize their facilities, processes, and business operations.
- Reduce emissions through the purchase of electric-powered technologies instead of natural gas, propane, or diesel counterparts.
- Find custom electrification opportunities through the program's on-site walk-throughs for qualified customers.

The SRP electrification program supports transportation electrification and business facilities and process technology electrification through two programs:

## 1. Electric Technology (eTech) Program

The SRP **Electric Technology Program** ("eTech" or "eTech Program") is designed to promote and incentivize the use and installation of electric-powered equipment and non-road vehicles within SRP's service territory. The program offers technical support and cash incentives to help offset the cost of installing equipment that replaces carbon-based fuels for electric power.

## 2. Business Electric Vehicle Charging (BizEV) Program

The SRP **Business Electric Vehicle Charging Program** ("BizEV" or "BizEV Program") is designed to accelerate the adoption and installation of electric vehicle charging infrastructure, or supply equipment (EVSE), and vehicles where charging takes place at non-residential SRP customer facilities. Rebates are available for customers that install Level 2, DC Fast Charger electric vehicle supply equipment (EVSE), and/or the pre-wiring for Level 2 EVSE and Level 1 outlets as part of new construction or retrofit projects.

As part of the BizEV Program, the SRP **Fleet Electrification Program** ("FEP" or "FE Program") Program provides customers with a comprehensive end-to-end assessment for eligible fleets (class 1-8 vehicles and select non-road rolling stock) to evaluate the real opportunities for fleet electrification. ICF experts help customers develop plans, understand the financial benefits, and address perceived barriers to fleet electrification. The program enables municipal, school, government, and other eligible commercial companies to get an evaluation of their fleet vehicles and electrified alternatives along with financial and emissions analysis that will help them gain internal alignment and support to electrify their fleets.



## II. Program-Qualifying Technologies

The eTech Program has prescriptive incentives for several electro-technologies listed in Table 1 below. There are also incentives available for eligible custom equipment which are assessed on a case-by-case basis. The BizEV program has prescriptive incentives for eligible Level 2, DC Fast Charger EVSE, and prewire for EVSE charging infrastructure. The technology descriptions and financial rebates for both the eTech and BizEV programs are summarized in Table 1.

Table 1: Technology Incentives

Technology Type	Description	Customer Rebate
<b>Electric Technology Program</b>		
Robotic Forklifts	A small vehicle with two power-operated prongs at the front that can be slid under heavy loads and then raised for moving and stacking materials in warehouses, shipping depots, distribution centers, etc.	\$2000/unit when replacing ICE OR \$800/unit when expanding existing fleet or first-time purchase
Class 1-2 Forklifts: Rapid Charge		
Class 1-2 Forklifts: Conventional Charge		
Class 3 Forklifts (Pallet Jack)	A small vehicle with two power-operated prongs at the front that can be slid under heavy loads and then raised for moving and stacking materials in warehouses, shipping depots, distribution centers, etc.	\$300/unit when purchasing
High Frequency Forklift Battery Charger	High Frequency battery chargers replace the less efficient ferro resonant or SCR batter chargers.	\$180/charger
Ride On Scrubber/Sweeper	Industrial floor cleaners that include a seat for the operator.	\$450/unit
Walk Behind Scrubber/Sweeper	Industrial floor cleaners that operator walks behind.	\$270/unit
Scissor/Boom Lift	Lifts used to move personnel and equipment. Scissor lifts operate in a vertical direction. Boom lifts operate in an aerial direction allowing for horizontal and vertical movement.	\$750/unit

Electric-Standby Transportation Refrigeration Unit	Infrastructure to support a tractor trailer climate control unit that can be plugged in to the utility power grid while parked to bring trailer to desired temperature before/while perishable items are unloaded/loaded.	\$1,000/warehouse or parking bay
Truck Stop Electrification (TSE)	TSE gives heavy-duty vehicles (large commercial trucks, etc.) the ability to shut off their engines to reduce idling emissions while maintaining access to adequate heating, cooling, electricity, and communications.	\$1000/bay
Electric Carts (Utility/Golf/Turf Trucks)	Small vehicles designed originally to carry two golfers and their golf clubs around a golf course with less effort than walking. Electric Carts also serve as a means for transportation on commercial, educational, and multi-family campuses.	\$150/unit
Water Heaters	A water heater is a device that heats water, storing it when necessary	\$5.50/gallon Water Heaters (over 12 kW) & Heat Pump Water Heaters (Gas conversion only) will be processed as a custom rebate.
Patio Heaters	Electric heaters that come in various styles and sizes to suit different outdoor spaces	\$100
Custom Technology Incentives	Commercial/Industrial electric equipment that displaces fossil fuel consumption and is not covered by the prescriptive E-Tech program.	\$0.11/annual kWh Preapproval required When Replacing Fossil Fuel Equipment
Commercial and Industrial Electrification Assessment	A comprehensive equipment or facility assessment to evaluate and identify opportunities for equipment and process electrification	Non-Cash Incentive

Business Electric Vehicle Charging Program		
Level 2 Electric Vehicle (EV) Chargers	Level 2 EV chargers offer 240 or 208-V charging for commercial electric vehicles.	<p>\$2,500/port (up to 75% project cost)</p> <p>\$3500/port (up to 100% project cost) \$for government, tribal, schools, nonprofits, multi-family housing, and small business</p> <p>A limit of 40 ports Preapproval required for rebates above \$15,000</p>
Direct Current Fast Charging (DCFC) Electric Vehicle Stations	480 Volt EVSE charging for commercial electric vehicles.	<p>DCFC stations \$20,000/site (up to 75% project cost) OR 5+ DCFC stations \$40,000/site (up to 75% project cost)</p> <p>Plus \$5,000 for government, tribal, schools, nonprofits, multifamily, and small business customers (up to 100% project cost)</p> <p>Preapproval required</p>
L2 Prewire	Prewire for level 2 EV chargers during new construction and retrofit projects.	<p>\$300/circuit for new construction</p> <p>\$500/circuit for retrofit, rewiring projects</p> <p>\$15,000 rebate cap</p>
L1 Prewire	Prewire for level 1 EV charging during new construction and retrofit projects.	<p>\$200/circuit for new construction</p> <p>\$300/circuit for retrofit, rewiring projects</p> <p>\$15,000 rebate cap</p>
Fleet Electrification Program		
Fleet Assessments	A comprehensive end-to-end assessment for eligible fleets (class 1-8 vehicles and select non-road rolling stock) to evaluate the real opportunities for fleet electrification.	Non-Cash Incentive

Fleet Implementation Support	Engaged fleet customer to receive ongoing technical assistance to overcome barriers in electrification. Technical assistance includes grant sourcing/writing, infrastructure assessments, zoning or compliance research, or fleet management business model research. This is a non-exhaustive list.	Non-Cash Incentive
Online Fleet Assessment	A self-service tool that provides SRP customers with fleets a valuable fleet electrification report. The report features customized decision supporting information that serves as a starting point for their fleet electrification journey.	Non-Cash Incentive

## 1. Electric Forklifts

Forklifts are an essential piece of equipment that can be found in a variety of logistical applications and are primarily used for lifting and moving heavy loads around facilities. Most often referred to as a forklift, other names include “lift truck” and “fork truck.” They are commonly found in facilities such as distribution warehouses and shipping depots.

### 1.1 Forklift Classifications

The Occupational Safety and Health Administration (OSHA) classifies powered industrial trucks into seven different classes (six of which include forklifts). Table 2 summarizes the descriptions of the seven forklift classes.

Table 2: Forklift Classifications

Class	Description
1	Electric Motor Rider Trucks: counterbalanced rider, stand up, 3-wheel or 4-wheel sit down, cushion or pneumatic tires
2	Electric Motor Narrow Aisle Trucks: order picker, high lift straddle, side loaders, turret trucks, high- or low-lift pallet
3	Electric Motor Hand Trucks: low-lift walkie pallet, tractors, high lift counterbalanced, single face pallet lift
4	Internal Combustion Engine Trucks: counterbalanced, solid/cushion tires
5	Internal Combustion Engine Trucks: counterbalanced, pneumatic tires

<b>6</b>	Electric and Internal Combustion Engine Tow Tractors
<b>7</b>	Rough Terrain Forklift Trucks

**NOTE: Only Class 1, Class 2, and Class 3 forklifts qualify for the Program.**

## 1.2 Forklift Charging

Electric forklifts rely on an integrated industrial battery system for motive power; the batteries serve as the counterbalance weight. Batteries are sized to provide sufficient power for a specific amount of time each day, and the battery must be charged by one of two methods – **conventional charge** or **rapid/opportunity charge** (also referred to as fast charge). The differences between the two methods are summarized in Table 3.

Table 3: Forklift Charger Types

Conventional Charge	Rapid Charge
Battery runs for 8 hrs., charges 8 hrs., cools 8 hrs.	Battery charges for 1-2 hrs. throughout the day to remain 20-80% charged, 8 hr. equalization charge once a week
Ideal for 1-shift operation (unless additional batteries/charging room available)	Ideal for 2-shift operation
SRP dealers estimate 78% of local electric forklifts purchased are conventional	SRP dealers estimate 22% of local electric forklifts purchased are rapid

*There is an additional rebate available of \$180/charger for the purchase of a High Frequency battery charger that meets the conditions outlined in Section 4: Customer Eligibility Criteria.*

## 2. Scrubbers/Sweepers

Scrubbers/Sweepers are devices for cleaning floors. They operate by dispensing cleaning solution and water and using a cylindrical scrubber attachment on the base. Some also include a vacuum attachment to suck up water and cleaning solution left behind after cleaning.

## 3. Scissor/Boom Lifts

Scissor/Boom lifts are useful equipment on construction sites and in warehouses. These lifts allow workers to gain access to hard-to-reach spaces. Scissor lifts operate in a vertical direction, allowing them to compress down and be easily stored. Boom lifts operate in an aerial direction allowing them to navigate obstacles as they can change direction both vertically and horizontally.



#### **4. High Frequency Battery Charger**

High Frequency Battery Chargers are smart chargers associated with forklifts. The chargers must meet the conditions outlined in Section 4: Customer Eligibility Criteria.

#### **5. Electric Standby Transportation Refrigeration Unit Infrastructure**

Truck Refrigeration Units (TRUs) are used by food distribution and cold storage companies to maintain temperature in trailers. On-road power typically comes from onboard auxiliary diesel engines. E/S TRUs have the ability to directly plug in to the power grid to maintain temperatures overnight or while loading/unloading (as opposed to idling the diesel engine during those times).

#### **6. Truck Stop Infrastructure Electrification**

Truckers are required to take a ten-hour rest after every eleven hours of driving. They often use truck engines to power cab amenities during the rest periods. The result is unnecessary fuel consumption and cost, as well as emissions from the idling engine. Truck stop electrification powers necessary systems without idling diesel engines; the equipment that can be powered includes heating, air conditioning, and small appliances.

#### **7. Electric Carts (Utility/Golf/Turf Trucks)**

Golf carts are small, motorized vehicles designed originally to carry two golfers and their golf clubs around a golf course with less effort than walking. Electric carts come in a wide range of formats and are used to carry small numbers of passengers or equipment for short distances at speeds of less than 15 mph. Electric Carts can be used as maintenance vehicles, personal or burden carts for low-speed transportation.

#### **8. Water Heaters**

A water heater is an essential appliance in every home, providing the hot water needed for daily tasks such as bathing, cooking, and cleaning. It typically consists of an insulated tank, a heating element, a thermostat, and a cold-water line. The tank holds cold water from the cold-water line and is heated by the element. The thermostat controls the water temperature and turns off the heating element when the desired temperature is reached. When hot water is needed, a hot water line draws heated water from the tank, and the cold-water line is used to refill the tank with cold water. This process is repeated until the desired amount of hot water is used.

## 9. Patio Heaters

Electric patio heaters are designed to provide efficient and eco-friendly warmth for outdoor spaces. They use infrared technology to directly heat objects and people, making them effective even in windy conditions. These heaters are available in various styles, including wall-mounted, freestanding, and portable models, and are powered by electricity, natural gas, or propane. They offer convenience, safety, and low maintenance, making them a popular choice for outdoor heating solutions.

## 10. Custom Equipment

Commercial and Industrial electric equipment that displaces fossil fuel consumption but is not covered by the prescriptive eTech program may be eligible for custom equipment rebates. Custom Rebates will be assessed on a case-by-case basis to verify the equipment is eligible, calculate the rebate amount, and reserve rebate funds for each project. Sample equipment and custom processes that may be eligible include, but is not limited to:

- Industrial process heating like induction, infrared, arc furnace, ultraviolet, heat pump and boilers.
- Material Handling equipment like robotic material handling, certain automation, ground support equipment, locomotives, and mining equipment.
- Other Equipment like APUs, tug and tow tractors, low speed vehicles, yard, or drayage trucks.

## 11. Industrial Electrification Assessment

A comprehensive equipment or facility assessment to evaluate and identify opportunities for equipment and process electrification.

## 12. Fleet Assessments

Assessments are described in detail in [Section III](#).

## 13. Level 2 (L2) EVSE

Alternating Current (AC) Level 2 EV charging stations offer 240-V or 208-V (commercial) charging. This voltage equates to 10-60 miles per charging hour. At a public charging station, a Level 2 charger can typically serve three or more customers/vehicles per day. Level 2 charging is preferred to Level 1 as it charges a quarter of the time.

## 14. Direct Current Fast Charging (DCFC) Stations

Direct Current Fast Chargers or “DCFC” are the fastest chargers available with a current maximum output of 350 kW. Alternating Current (AC) Level 1 and 2 chargers require the electricity they are providing to be converted to direct current through a battery converter within the EV. DCFC converts AC electricity to DC within the charger itself, eliminating the conversion step within the EV. This results in a faster charge, typically charging a vehicle to 80% in 20-30 minutes, and 100% in 60-90 minutes at 480-V. The maximum charge rate is often limited by the EV acceptance rate. These chargers are also the most expensive type of charging and are typically found near highways to allow long-distance travel or within fleets that are interested in long ranges or duty cycles.

## 15. Prewire Allowance

Level 2 prewire is the infrastructure necessary for future Level 2 EV charger installations to be easily installed at an SRP non-residential location. Providing commercial properties with prewiring prepares this property to be ready for the installation of Level 2 EV chargers, which decreases the project costs, approvals needed for installation, and overall timeline for completing an installation. Prewire includes complete, new circuits (breakers, wiring, and outlet) dedicated for future EV Level 2 chargers. More specifically, a dedicated 50-ampere and 208/240-volt dedicated branch circuit labeled “EV Ready” in the service panel or subpanel directory, and a NEMA 14-50 outlet located near the designated EV Ready Space.

Level 1 prewire is a lower installation cost option for multifamily properties with resident EV drivers who can benefit from a slower charge due to longer charging sessions and/or shorter daily commutes. The Level 1 prewire is limited to \$15,000 per property and each circuit must be a 20-ampere 110/120-volt dedicated branch circuits terminated with an outlet, labeled “EV Ready in the service panel or subpanel directory.

## III. Fleet Electrification Program

SRP offers customers two fleet electrification support tracks:

### Online EV Fleet Comparison Tool

- Self-service, at your own pace
- Compare gas/diesel with EV
- Total cost of ownership comparisons
- Customized based on your usage
- An extensive catalog of EVs
- Detailed EV charger listings
- Available to SRP Customers at NO COST
- <https://evfleets-srp.zappy-ride.com>

### Fleet Electrification Assessment

- Full service, by a trusted advisor
- Assessment based on your current fleet
- A customer, comprehensive analysis
- Estimated cost savings
- Available incentives
- Greenhouse gas reduction
- Your EV conversion roadmap
- Available to SRP Customers at NO COST

### 1. Online Self-Serve Fleet Comparison Tool

The online fleet assessment enables SRP customers with fleets to enter information about their current fleets and their fleet electrification objectives. The tool provides a wealth of up-to-date information about electric vehicles and guides the user with decision enabling information along the way. The tool combines the customer entered information with data from a comprehensive EV library to produce a custom report directly to the customer. There is no cost to the customer for the report or any additional electrification support offers provided by this program.

### 2. Full Service Fleet Assessment and Support

SRP's FE Program provides customers with a comprehensive, end-to-end assessment for fleets (class 1-8 vehicles and select non-road rolling stock) to evaluate opportunities for fleet electrification. The program enables municipal, school, government, and other eligible commercial companies to get an evaluation of their fleet vehicles and electrified alternatives along with financial and emissions analysis that will help them gain internal alignment and support to electrify their fleets. Table 4 (below) shows the type of fleet assessment per fleet size & vehicle type(s).

Table 4: Fleet Electrification Program Incentive Eligibility Matrix

Commercial On-Road Fleet Assessment Electrification Incentive Matrix	
Vehicle Type	Fleet Size/Type Criteria
Full Fleet Assessment	20+ light-duty vehicles <b>OR</b> 10+ medium/heavy-duty vehicles
Abbreviated Assessments	Fleets below Full Fleet Assessment criteria with 2+ vehicles

Commercial Non-Road Fleet Electrification Incentive Matrix	
Equipment Type	Fleet Size/Type Criteria
Material Handling Equipment	5+ units
Commercial & Industrial Electrification	1+ units

## 2.1 Full Fleet Assessment

The Full Fleet Assessment is a comprehensive and customized fleet electrification assessment report designed to help inform the customer's decision-making process around electrification strategies. ICF anticipates the overall engagement timeline to last approximately 45 business days once the customer provides sufficient data on all vehicles and/or equipment included in the analysis. Deliverables will include a draft assessment presentation in PowerPoint format, a final report in PDF format, and Excel-based supplement file.

## 2.2 Abbreviated Fleet Assessment

The Abbreviated Fleet Assessments are abbreviated reports to be utilized for fleets that would not fulfill criteria to justify program resources for a Full Fleet Assessment or indicate that they cannot participate due to time commitment or lack of data. ICF anticipates the overall engagement timeline to last approximately 45 business days once the customer provides sufficient data on all vehicles and/or equipment included in the analysis. Deliverables will include a draft assessment presentation in PowerPoint format, a final abbreviated report in PDF format, and Excel-based supplement file.

## 2.3 Fleet Support Services

The goal of technical implementation support is to identify barriers to fleet electrification for participating customers. Where approved, the program will offer support services to overcome those barriers resulting in additional light-duty, medium-duty, and heavy-duty vehicle electrification or infrastructure deployment. The technical support offering includes but is not limited to:

- Additional fleet electrification scenario modeling
- Premise site-visits to evaluate customer or utility infrastructure and capacity
- Mapping, diagramming, and/or CAD drawing development
- EV charger siting support
- Zoning or code compliance research and support
- Grant or funding writing or support
- EV vendor engagement, education and training material development or workshops.

## IV. Customer Eligibility Criteria and Rebate Process

The SRP Electric Technology Program requires all participants to be SRP non-residential electric customers whose account is in good standing. All customers must fill out a program application, sign the program terms and conditions, and provide necessary supporting invoices and documentation. For applications redeeming technology rebates, supporting invoices must have a valid date, proof of payment or bill of lading, and equipment reference (model/serial numbers).

Paper applications may be submitted by email to [etechrebates@srpnet.com](mailto:etechrebates@srpnet.com) and online via [srp.net/evcharger](http://srp.net/evcharger) for the Business EV Charging program or [srp.net/etech](http://srp.net/etech) for the Electric Technology program.

Applications must be submitted by October 31<sup>st</sup>, 2027 for projects completed within the program year of May 1, 2026 to April 30, 2027. The maximum total rebates for the eTech Program is \$100,000 per customer (per program year). The maximum total rebates for the Business EV Program is \$300,000 per customer (per program year). All rebates are subject to a \$450,000 per customer cap per year across all SRP Business Solutions programs.

### 1. Level 2 EV Chargers

#### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Have the legal right and authority to install the EV charger port(s) at the place(s) of business identified on the Rebate Application.
- Purchase and install an eligible Level 2 charger during the FY27 program year of May 1, 2026, and April 30, 2027, and apply by October 31, 2027 (“Effective Period”).
- Provide proof of charger purchase and installation, charger make, model, unique identifier (e.g., serial number) and any other required documentation required under the Program Terms. Documentation includes invoices for all EVSE’s claimed and/or invoices for the electrical infrastructure being installed.
  - **Eligible Charger Costs:** Charging equipment, electrical wiring, circuitry upgrades, conduit installation, trenching, burial, and subsequent repairs, installation of pedestals, protective bollards, informational and directional signage, required permits, and modifications to buildings for wiring installation and associated repairs.
  - Please note: Any additional costs will need approval from SRP
- Rebate eligibility is based on the eligibility rules in place at the time of purchase.
- Be the SRP Customer of Record or Account Holder of the SRP account at each proposed site of an EV charger station.

- Have the legal right and authority to install the EV charger station(s) at the place(s) of business identified on the Rebate Application [Rebates are limited to 40](#) networked charging ports per program year **Preapproval required for rebates above \$15,000**

#### *Hardware Requirements*

- Must be able to supply an output current of at least 20 amps per port minimum at 208, 240, or 480volts.
- Include a charge connector compliant in SAE J1772, SAE J3400 (NACS), or CHAdeMO.
- Compliant with NEC article 625.
- Rated for outdoor usage, NEMA 3R or better and an operating temperature range of: 0 to 122F.
- Shall be network ready – able to communicate with a network management system (NMS) and use Open technical standards
- ADA Compliant
- UL Listed or ETL Certified Commercial-grade Level 2 Electric Vehicle Supply Equipment (EVSE).
- Able to supply an output current of at least 20 amps per port minimum at 208, 240, or 480 volts.
- For a list of current approved Level 2 and DC fast chargers please visit [srp.net/evcharger](http://srp.net/evcharger).

#### *Software & Network Requirements*

- Software to control, operate, communicate, diagnose, and capture data.
- The supplier shall provide network services capable of tracking usage, collecting data, billing customers, and managing electrical loads.
- Comply with Open Charge Point Protocol (OCPP) 1.6 compliance or greater.

#### *Prewire Project Requirements:*

To be eligible for the Business Prewire Allowance, the customer must:

- Install complete, new circuits (breakers, wiring, and outlet) dedicated for EV charging.
- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Have the legal right and authority to install/upgrade electrical wiring at the place(s) of business identified on the Rebate Application.
- Purchase and install/ upgrade prewiring to ensure EV ready capabilities during the FY27 program year of May 1, 2026 and April 30, 2027.

- Provide proof of prewire purchase and installation, and any other required documentation required under the Program Terms. Documentation includes invoices for the electrical infrastructure being installed.
- If the rebate is being reassigned from Customer to the contractor/ Trade Ally performing the prewire installation, submit to SRP a properly completed contractor/ Trade Ally Form W-9.
- Rebate eligibility is based on the eligibility rules in place at the time of purchase.

#### *Level 2 Prewire Hardware Requirements:*

- A dedicated minimum 40 ampere; 208/240-volt dedicated branch circuit labeled "EV Ready" in the service panel or subpanel directory.
- A NEMA 14-50 outlet located near the designated EV Ready Space

#### *Level 1 Prewire Hardware Requirements:*

- A dedicated minimum 20-ampere; 110/120-volt dedicated branch circuit labeled "EV Ready" in the service panel or subpanel directory.
- A standard 110/120-volt outlet located near the designated EV Ready Space.

#### *Application Process*

1. Purchase and install the new, eligible equipment. If you have questions, [consult an SRP Trade Ally](#) or contact us at (602) 236-3065.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address. You may also reach out to us at [etechrebates@srpnet.com](mailto:etechrebates@srpnet.com) to request a paper form.
3. Follow the steps online to submit your rebate application. Upload a dated copy of your sales receipt or invoice with the EV charger model number, purchase date and serial number with your application.
4. Obtain SRP verification of installation if needed.
5. Upon approval, receive your rebate check!

## **2. DC Fast Chargers**

#### *Eligibility and Terms*

- Be an SRP retail electric customer, taking service under any general service (non-residential) SRP Standard Electric Price Plan.
- Purchase and install the necessary infrastructure between May 1, 2026, and April 30, 2027.



- Be the SRP Customer of Record or Account Holder of the SRP account at each proposed site of an EV charger port.
- Have the legal right and authority to install the EV charger port(s) at the place(s) of business identified on the Rebate Application
- Provide all valid invoices that show dates of payment for all EVSE claimed and/or invoices for the electrical infrastructure being installed.
- Rebate eligibility is based on the eligibility rules in place at the time of purchase. Pre-Approval is required.

Customers who install and activate 1-4 stations as a single project on the same rebate application will receive a maximum of \$20,000 per site location per Program Year (defined as the period of May 1 through April 30). An individual site location is characterized by a unique premise address. Customers who install and activate 5 or more stations as a single project on the same rebate application at their site will receive a maximum of \$40,000 per site location per Program Year. If a customer previously received a \$20,000 for a project with 1 to 4 stations and that Customer later add stations to total 5 or more stations, the Customer may receive an additional \$20,000 only (for a total of \$40,000 per site location). Rebate eligibility is based on the eligibility rules in place at the time of pre-approval. Approval is required prior to purchasing equipment. Program will not pay more than 75% of project cost for general businesses or 100% of project costs for Government, Non-Profits, Schools, or Multi-Family properties.

#### *Hardware Requirements*

- DC Fast Charger rated at 50kW or more.
- Include a charge connector compliant in SAE J3400 (NACS) S, or CCS or CHAdeMO.
- Compliant with NEC article 625.
- Rated for outdoor usage, NEMA 3R or better and an operating temperature range of: 0 to 122F.
- Shall be network ready – able to communicate with a network management system (NMS) and use Open technical standards
- ADA Compliant
- UL Listed or ETL Certified
- Behind a separate meter from building or ancillary load.
- ADA Compliant

### *Software & Network Requirements*

- Software to control, operate, communicate, diagnose, and capture data.
- The supplier shall provide network services capable of tracking usage, collecting data, billing customers, and managing electrical loads.
- Comply with Open Charge Point Protocol (OCPP) 1.6 compliance or greater

### *Application Process*

1. Begin an online application at the [SRP Rebate Center](#) here to obtain a pre-approval so funds can be allocated for your project. You will need your SRP account number to complete the application. If you have questions, contact us at (602) 236-3065 or [etechrebates@srpnet.com](mailto:etechrebates@srpnet.com) or to request a paper application.
2. Purchase, install and energize new, eligible equipment.
3. Log in and complete your application at the [SRP Rebate Center](#) here to complete your application after installation. You will need to have your SRP account number and associated email address you used to apply for pre-approval.
4. Follow the steps online to submit your rebate application. Upload a dated copy of your installation and sales receipt or invoice with the EV charger model number, purchase date and serial number with your application.
5. Obtain SRP verification of installation (if requested).
6. Upon approval, receive your rebate check!

## **3. Small Business Offer**

Businesses with an annual metered usage under 300,000 kWh on their SRP account qualify for a level 2 per port rebate of \$3,500 and a DCFC rebate of \$25,000 for installation of 1 to 4 stations or \$45,000 for 5 or more stations.

Eligible trade allies will receive training on the small business offer and will be listed on the SRP website, provided they maintain an acceptable level of program compliance and customer satisfaction, complete at least one successful application, with no unresolved complaints reported to the Better Business Bureau.

## **4. Fleet Assessment Program**

### *Eligibility and Terms*

- Be an SRP retail electric customer, taking service under any general service (non-residential) SRP Standard Electric Price Plan.
- Be the SRP Customer of Record or Account Holder of the SRP account at each proposed site of an electrification assessment.



- Have the legal right and authority to install electric equipment or vehicles at the place(s) of business identified on the Rebate Application.
- Participate in an assessment that is pre-approved between May 1, 2026, and April 30, 2027, or subsequent program years if the program remains viable.
- Assessed equipment or vehicles must be used in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify. The assessment may include vehicles or equipment outside the territory, but incentive eligibility will be based on equipment and vehicles in SRP territory only.

#### *Fleet Size/Type Criteria*

See [Table 4: Fleet Electrification Program Incentive Eligibility Matrix](#) in [Section III](#). If the fleet does not fulfill participation criteria or indicate that they cannot participate due to time commitment or lack of data, the light fleet assessments will be utilized.

#### *Application Process*

1. Get in contact with an ICF Account Manager through your SRP Strategic Energy Manager (SEM), or contact ICF directly at (602) 236-3065 or [etechrebates@srpnet.com](mailto:etechrebates@srpnet.com) to set up a Scoping Call.
2. Participate in Scoping Call to review your project with an ICF Account Manager. Discussion will include requirements of the program.
3. Complete an application to obtain a pre-approval to reserve project funding. You will need your SRP account number to complete the application. If you have questions or need an application, visit the program website or contact us at (602) 236-3065 or [etechrebates@srpnet.com](mailto:etechrebates@srpnet.com).
4. Upon approval, Account Manager will work with the customer to move forward with the next steps. There are three fleet assessment types, each with their own criteria (see more on this in Section III).

## **5. Forklifts and High Frequency Battery Chargers**

#### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase or lease a class 1, 2 or 3 electric forklifts between May 1, 2026, and April 30, 2027.
- Class 1 or 2 Electric forklifts must replace an internal combustion unit OR be an expansion to an existing fleet OR be a first-time forklift purchase. Electric equipment replacing existing electric equipment does not qualify for this eTech program.

- Class 3 Electric battery powered forklifts (pallet jack) must replace an internal combustion unit OR be an expansion to an existing fleet OR be a first-time forklift purchase. Electric equipment replacing existing electric equipment does not qualify for this eTech program.
- Used electric forklifts are eligible for a prorated rebate based on the age of the forklift. The prorated rebate is calculated based on a 10-year life expectancy. For example, a 2-year-old forklift is eligible for 80 percent of the rebate. Dealer demo equipment or remanufactured equipment sold with a new warranty is eligible for the full rebate. Leased electric equipment without a buyout clause is eligible for a prorated that is rebated at the rate of annual length of contract divided by 10 multiplied by the full rebate. Leased equipment with a buyout clause is eligible for the full rebate. Minimum lease of 1 year.
- Forklifts must remain in use in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify.
- Customers must provide a valid bill of lading and/or invoices, as well as the model and serial numbers for all forklifts claimed.
- There is an additional rebate available for the purchase of a High Frequency battery charger capable of remote access if the following conditions are met:
  - Must be replacing an existing SCR or ferro resonant battery charger, or expansion to existing charger(s), or be a first-time charger for purchase. Cannot replace an existing High-Frequency Charger.
  - Rating of 24 to 80 V
  - At least 89% power conversion efficiency
  - Used for charging forklift or pallet jack batteries.
  - Allow SRP and ICF to access charger usage data.

### *Application Process*

1. Purchase or lease and energize the eligible equipment. If you have questions, contact us at **(602) 236-3065**.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premises, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 6. Scissor/Boom Lifts

### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase or lease an electric powered scissor or boom lift between May 1, 2026, and April 30, 2027, by an active SRP commercial customer.
- Used electric equipment is eligible for a prorated rebate based on the age of the equipment. The prorated rebate is calculated based on a 10-year life expectancy. For example, a 2-year-old scissor/boom lift is eligible for 80 percent of the rebate.
- Dealer demo equipment or remanufactured equipment sold with a new warranty is eligible for the full rebate.
- Leased electric equipment without a buyout clause is eligible for a prorated that is rebated at the rate of annual length of contract divided by 10 multiplied by the full rebate. Leased equipment with a buyout clause is eligible for the full rebate. Minimum lease of 1 year.
- Equipment must remain in use in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify.
- Customers or the customer's agent must provide valid invoices or bill of lading or invoice that indicate the equipment is to be delivered to an SRP served location.
- Customer or customer's agent must provide the make, model, and serial number of the unit.

### *Application Process*

1. Purchase or lease eligible equipment. If you have questions, contact us at (602) 236-3065.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 7. Scrubber/Sweeper – Ride on Top

### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase or lease an electric powered Scrubber or Sweeper between May 1, 2026, and April 30, 2027, by an active SRP commercial customer.
- Used electric equipment is eligible for a prorated rebate based on the age of the equipment. The prorated rebate is calculated based on a 10-year life expectancy. For example, a 2-year-old scrubber/sweeper is eligible for 80 percent of the rebate.
- Dealer demo equipment or remanufactured equipment sold with a new warranty is eligible for the full rebate.
- Leased electric equipment without a buyout clause is eligible for a prorated that is rebated at the rate of annual length of contract divided by 10 multiplied by the full rebate. Leased equipment with a buyout clause is eligible for the full rebate. Minimum lease of 1 year.
- Provide the make, model, and serial number of the unit.
- Scrubber/Sweeper must remain in use in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify.
- Customers or the customer's agent must provide valid invoices or bill of lading that indicate the equipment is to be delivered to an SRP served location.
- Customer or customer's agent to provide make, model and serial number of the unit.

### *Application Process*

1. Purchase or lease eligible equipment. If you have questions, contact us at (602) 236-3065.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 8. E/S TRU Infrastructure

### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase and install the necessary infrastructure to plug in an E/S TRU between May 1, 2026, and April 30, 2027
- Only 3-phase power, 480-volt plug in infrastructure, is eligible for a rebate.
- Provide all valid invoices that show dates of payment for all E/S TRU claimed and/or invoices for the electrical infrastructure being installed.
  - Infrastructure may include the necessary wiring, contractor fees, breakers, individual electrical outlets at each warehouse bay, and any other typical and necessary infrastructure that is necessary to provide power to the E/S TRU.
  - Only newly installed infrastructure is eligible for a rebate. Electric infrastructure replacing existing electric infrastructure does not qualify for this eTech program.
  - Customer is responsible for contacting SRP with any questions regarding whether a certain type of proposed plug-in infrastructure is eligible for rebates.

### Application Process

1. Purchase and install the new, eligible equipment. If you have questions, contact us at **(602) 236-3065**.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 9. Truck Stop Electrification (TSE)

### *Eligibility and Terms*

- Be an SRP non-residential electric customer with an account in good standing.
- Purchase and install the necessary infrastructure to plug in an TSE between May 1, 2026, and April 30, 2027.
- Infrastructure is eligible for a rebate of up to \$1,000 per bay or plug-in point.
- Provide all valid invoices that show dates of payment for all TSE claimed and/or invoices for the electrical infrastructure being installed.



- Infrastructure may include the necessary wiring, contractor fees, breakers, individual electrical outlets at each warehouse bay, and any other typical and necessary infrastructure that is necessary to provide power to the plug-in point.
- Only newly installed infrastructure is eligible for a rebate. Electric infrastructure replacing existing electric infrastructure does not qualify for this eTech program.
- Customer is responsible for contacting SRP with any questions regarding whether a certain type of proposed plug-in infrastructure is eligible for rebates.

### *Application Process*

1. Purchase and install the new, eligible equipment. If you have questions, contact us at **(602) 236-3065**.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 10. Electric Carts: Utility/Golf/Turf Trucks

### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase or lease an electric cart, to replace an ICE golf cart, between May 1, 2026, and April 30, 2027, by an active SRP commercial customer.
- Used electric equipment is eligible for a prorated rebate based on the age of the equipment. The prorated rebate is calculated based on a 10-year life expectancy. For example, a 2-year-old electric cart is eligible for 80 percent of the rebate.
- Dealer demo equipment or remanufactured equipment sold with a new warranty is eligible for the full rebate.
- Leased electric equipment without a buyout clause is eligible for a prorated that is rebated at the rate of annual length of contract divided by 10 multiplied by the full rebate. Leased equipment with a buyout clause is eligible for the full rebate. Minimum lease of 1 year.
- Electric carts must remain in use in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify.
- Customers or the customer's agent must provide valid invoices or bill of lading that indicate the equipment is to be delivered to an SRP served location.

- Customer or customer's agent must provide the make, model, and serial number of the unit.

### *Application Process*

1. Purchase or lease eligible equipment. If you have questions, contact us at (602) 236-3065.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## **11. Water Heater**

### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase equipment between May 1, 2026, and April 30, 2027, by an active SRP commercial customer.
- Electric equipment must remain in use in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify.
- Customers or the customer's agent must provide valid invoices or bill of lading that indicate the equipment is to be delivered to an SRP served location.
- Customer or customer's agent must provide the make, model, and serial number of the unit.

### *Application Process*

1. Purchase eligible equipment. If you have questions, contact us at (602) 236-3065.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 12. Patio Heater

### *Eligibility and Terms*

- Be a Salt River Project (SRP) non-residential electric customer with an account in good standing.
- Purchase equipment between May 1, 2026, and April 30, 2027, by an active SRP commercial customer.
- Used electric equipment is eligible for a prorated rebate based on the age of the equipment. The prorated rebate is calculated based on a 10-year life expectancy. For example, a 2-year-old patio heater is eligible for 80 percent of the rebate.
- Electric equipment must remain in use in the SRP service area. Equipment shipped to other facilities outside the SRP service area does not qualify.
- Customers or the customer's agent must provide valid invoices or bill of lading that indicate the equipment is to be delivered to an SRP served location.
- Customer or customer's agent must provide the make, model, and serial number of the unit.

### *Application Process*

1. Purchase eligible equipment. If you have questions, contact us at (602) 236-3065.
2. Create an [SRP Rebate Center](#) account to claim your rebate. You will need to have your SRP account number and associated email address.
3. Follow the steps online to submit your rebate application. You will need to have certain project specific documentation like proof of purchase, contact information for the premise, and equipment specific model information.
4. Obtain SRP verification of installation.
5. Upon approval, receive your rebate check!

## 13. Custom Electrification Projects

### *Eligibility and Terms*

- Be an SRP non-residential electric customer with an account in good standing.
- Eligible equipment is defined as equipment or vehicles not otherwise included in other electrification measures that may be fueled by a viable fossil fuel equivalent technology, but the SRP business customer purchases and places into service at an SRP non-residential service location the electric powered technology. i.e., Gas oven vs Electric oven
- The rebate provides \$0.11/kWh for the estimated first year's usage. The rebate is designed to approximate a year's worth of electricity to power the equipment or vehicle subject to relevant rebate cap.



- Request a preapproval when replacing fossil fuel equipment prior to equipment purchase so we can review and set aside limited program funds for the project. New construction or first-time equipment installation projects do not require pre-approval.
- Purchase and install an eligible piece of electric equipment between May 1, 2026, and April 30, 2027, and provide a completed post-installation application by October 31, 2027. Preapproval may be extended into the next fiscal year if needed.
- Provide any relevant specification sheets, engineering documents, price estimates, or quotes for all equipment claimed.
- Provide all valid invoices, serial numbers, and photos for all equipment claimed after the equipment has been purchased.
- Allow SRP representatives with the opportunity to submit the technology for a limited time to determine the rebate.

### *Application Process*

1. Begin an online application at the [SRP Rebate Center](#) here to obtain a pre-approval so funds can be allocated for your project. You will need your SRP account number to complete the application. If you have questions, contact us at (602) 236-3065 or [etechrebates@srpnet.com](mailto:etechrebates@srpnet.com).
2. Purchase, install, and energize new, eligible equipment.
3. Log in and complete your application at the [SRP Rebate Center](#) here to complete the process. You will need to have your SRP account number and associated email address you used to apply for pre-approval.
4. Follow the steps online to submit your rebate application. Include a dated copy of your sales receipt or invoice for the equipment to include model number, purchase date, and serial number(s) with your application.
5. Obtain SRP verification of installation (if requested).
6. Upon approval, receive your rebate check!

## **V. Alternative Funding Assistance**

ICF will provide customers with information regarding alternative funding opportunities for eligible electrical equipment and assistance with applications as needed.