## SRP DISTRIBUTION NEW BUSINESS – CUSTOMER CHECKLIST Rev 2.2.24

Land Job Number:\_\_

Project Leader:\_\_

\_\_\_\_\_Service Request Number:\_\_\_\_

\_\_\_\_\_Design Consultant:\_\_\_\_\_

Work Order Number:\_\_\_\_

Work Order Name:\_

#### **Project Initiation**

(1) Please call (602) 236-0777 or use <u>http://srpnet.sharepoint.com/teams/PlanPortal</u>

for general questions, cost estimates, or to initiate a project:

- SRP's Construction Contact Center is open Monday through Friday, 7 a.m. to 5 p.m.
- Receive a Ticket Number from the representative.
- Someone from SRP Customer Design will contact you within four (4) business days.

#### Pre-Design Phase

- $\Box$  (2) To begin the process, please provide SRP's Project Leader with the initial information:
  - Site plan (for residential subdivisions, a preliminary plat).
  - Completed SRP Plan Review Request form.
  - Checklist and Request for Design form.
  - Electrical One-Line if available.

□ (3) Submit initial set of project plans to SRP's Project Leader through the Sharepoint portal below:

http://srpnet.sharepoint.com/teams/PlanPortal

#### $\Box$ (4) SRP will schedule a Project Scoping Meeting to cover the following:

- Within 30 days of SRP's determination that the project is ready, meet with the SRP team or the project will be subject to cancellation.
- Review and finish the Checklist and Request for Design form.
- SRP will review any discovered potential site conflicts.
- A list of items still required prior to start.
- Discuss Customer's initial plans, electric equipment locations, and electrical needs.

#### □ (5) Provide 2<sup>nd</sup> City Submittal or Final plans to begin project start-up:

- Commercial and Residential Projects require CAD/Civil Base File:
  - Bound CAD files with all X-refs attached
  - Full set of PDF plans with all sheets with proper stamps and proper revision block information
- Residential Subdivisions require Final Plat.
- SRP will develop and provide a timeline based on customer input from Scoping Meeting.

# □ (6) Return completed Owner's Notification(s) to the SRP Land Agent and SRP Project Leader through the Sharepoint portal. <u>http://srpnet.sharepoint.com/teams/PlanPortal</u>

### Design Phase

 $\Box$  (7) Receive and review Redline prints, provide approval. (Redlines are valid for 30 days, review timeline for approval target date.):

- Please follow instructions on Redline Approval Email.
- If changes are requested, SRP's Design Consultant will provide a revised Redline that will need approval.
- Please be specific with revision requests; third revision will be considered a Change Order; change order fees will apply.
- After approval, any change you request will be subject to Change Order fees.

# $\Box$ (8) Receive and review SRP Survey Control Point requirements.

SRP Survey will provide control point requirements and additional information related to survey:

- Customer will be responsible for having a registered land surveyor set control points as required by SRP and notify SRP Design Consultant when they are set.
- SRP Survey will attempt tie down facilities on site. Customer Construction prints will held until the control points are accurately set and tied.

For subdivisions and other projects that require a plat, a survey will be completed by Customer. All
prepared exhibits will be submitted to Land Agent via Sharepoint portal. (Checklist steps 8 and 13 apply to
third party easements for subdivisions.)

#### □ (9) Receive and review contract, submit signed contract, invoice, and payment

- Customer may request dividing the invoice into two payments. (25% / 75%) (Subdivisions and Apartment complexes only.)
- 25% payment covers design fees and is non-refundable after Customer Construction Prints are issued.
- 75% payment is required 60 days prior to energization.
- Contracts are valid for 60 days. Costs may fluctuate if the contract expires and is re-issued.

#### □ (10) Submit shop drawings for review and approval (<u>shopdraw@srpnet.com</u>):

- Please include job number, job name, and job address.
- Only applies to 400 Amp SES or above and other non pre-approved panels.

#### □ (11) Receive and review Customer Construction Prints:

- The following should be completed prior to SRP issuing the Customer Construction Prints:
  - SRP has received approval of Redline prints.
  - SRP has received payment and executed contract.
  - SRP has verified Control Points set in field. (Exception: Customer Provided Survey)

#### **Customer Construction Phase**

#### □ (12) Contact SRP's Inspection Group to request Pre-Construction Meeting:

- Within 90 days of receiving Customer prints, request a Pre-Construction Meeting.
  - SRP's Construction Consultant, Design Consultant, and Inspector will attend the Pre-Construction Meeting to review the scope of work.
  - Please arrange for your trenching contractor and electrical representatives to attend the meeting. Meetings
    without the correct Customer contractors available may be cancelled and re-scheduled at SRP discretion.
    Please ensure that a trenching permit is supplied when needed.
  - Construction Consultant will review the items required, per pre-construction notes sheet.

# □ (13) Receive and review easement documents, return executed documents to SRP's Land Agent ("Wet" signatures required.):

- Please contact your assigned SRP Land Agent for any further information.
- □ (14) Submit service request(s) to the Construction Contact Center (602-236-0777):
  - A service request for each meter needs to be submitted prior to SES inspections.

#### □ (15) Contact SRP's Construction Consultant for construction related questions, Contact SRP's

#### Inspections group to request inspections:

• See contact information on Customer Construction Prints.

#### □ (16) Receive 75% contract (if applicable), submit signed contract, invoice, and return payment:

SRP Design Consultant will send this after 60% inspections are completed.

#### $\Box$ (17) SRP construction is scheduled once the following are completed:

- 100% inspections are completed, including the SES/electrical panel, variant upon job type.
- Electrical Clearance from Authority having Jurisdiction is obtained.
- Letter of Authorization for lighting from Authority having Jurisdiction is received.
- Easements are executed.
- All payments and signed contracts are received.

#### Jobs are subjected to cancellation for the following:

- Customer has not set up project scoping meeting within 30 days of SRP Scheduler contacting to set up the meeting.
- Customer has not provided plans and all necessary information to start the job within 60 calendar days after this scoping meeting.
- Customer has not approved redline within 30 calendar days after it has been provided by SRP.
- Customer has not set control points and notified SRP with 60 calendar days after receiving them from SRP.
- Customer has not paid and provided signed contract within 60 calendar days after it has been issued.

- Customer has not scheduled a pre-construction meeting within 90 calendar days after receiving customer construction prints.
- Customer has not begun construction with 60 calendar days from when the pre-construction meeting was held.

Distribution Construction Standards and Electric Service Specifications are available at: <a href="http://www.srpnet.com/electric/business/specs/default.aspx">http://www.srpnet.com/electric/business/specs/default.aspx</a>

Visit SRP's Construction Services website for additional info: https://www.srpnet.com/electric/business/ccs/default.aspx

Visit SRP's Job Timeline Lookup website for additional info: https://www.srpnet.com/doing-business/builders-developers-contractors/job-timeline-lookup

Notes:

\*All "days" = Calendar days unless otherwise noted \*Hard stops between each step

