



Delivering water and power®

M-POWER

CONTACT

NEWS FOR SRP M-POWER CUSTOMERS | FEBRUARY 2024

2024 SRP WATER CONSERVATION EXPO™



2024 SRP Water Conservation Expo™

You're invited to the 17th annual SRP Water Conservation Expo on March 2.

- Purchase a smart irrigation controller for \$60 plus tax.
- Enjoy a plant sale by Desert Botanical Garden and an on-site market featuring local vendors.
- Discover water conservation products and rebate programs.
- Attend controller installation and water-related classes taught by experts.
- Learn about water management from SRP and other water experts.

WHEN: Saturday, March 2, 8 a.m. to noon

WHERE: PERA, 1 E. Continental Drive, Tempe, AZ 85281

Visit srp.net/2024expo for more details and to register.

5 tips for spring planting

1. Cooler months give plants time to get established before summer. Choose low-water-use varieties and keep mature plant size in mind.
2. Dig a hole that is three to five times wider but no deeper than the plant's root ball.
3. Loosen the container from the root ball and remove the plant by the root ball.
4. Place the plant in the hole so that the top of the root ball is even with or just a bit above the soil surface. Fill the hole in with soil, pressing firmly around the root ball to minimize settling.
5. Up to 70% of home water use occurs outdoors.* Install an EPA WaterSense®-labeled smart irrigation controller to save at least 20% more than a traditional controller.** Attend the SRP Water Conservation Expo for a discount on a smart irrigation controller (see article above).

Visit srp.net/conservation for more water-saving ideas.

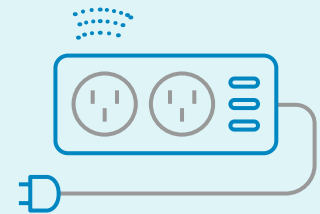
*Source: wateruseitwisely.com

**Source: epa.gov

***Before digging, see what underground utilities are below.

Call 811 or (602) 659-7500 or visit arizona811.com.

IMPORTANT INFORMATION TO KNOW



For your safety, if your power has been disconnected, make sure that major appliances are turned off before making a purchase. After a purchase, power will be reconnected and appliances that are turned on can pose a fire hazard.

Credits initiated by SRP will still require authorization to load to the meter. You can easily authorize these credits through the SRP M-Power® app or SRP My Account™.

Questions? Call SRP at (602) 236-8888.

We're here to help 24 hours a day, seven days a week.





Financial flexibility with SRP

If you're having trouble making SRP M-Power® purchases for any reason, please reach out to us right away. SRP has programs to help, such as the Economy Price Plan monthly discount. Eligible customers can receive a \$23 monthly discount year-round that will be applied as a credit to your account.

To learn more about the plan, confirm eligibility and enroll, visit srp.net/economy or call (602) 236-8888.

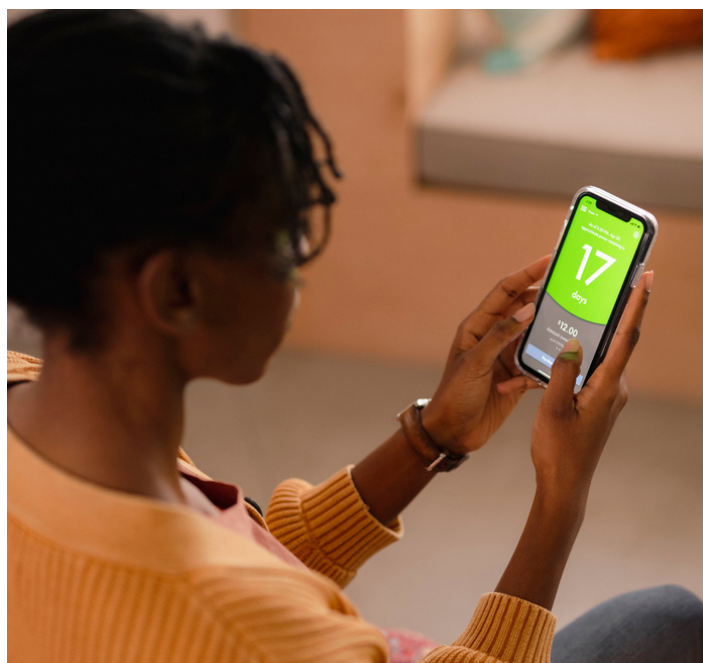
Manage your account with the SRP M-Power app

The SRP M-Power app has a number of great program features you can take advantage of that will make it easier to manage your account.

Here are a few:

- Add power to your meter instantly. You can even use a link within the app to pay with a debit or credit card.
- See how much power you have remaining.
- Get notifications when credit is low.
- View your power use and purchase history to help you plan and budget.
- Find a nearby payment location.

We are regularly adding updates to the app to improve the customer experience. If you haven't done so already, visit srp.net/mpower to download the app through Google Play or the App Store.



DID YOU KNOW?



ENROLL IN LOW BALANCE NOTIFICATIONS

One of our most helpful and useful features with the SRP M-Power app is being able to enroll in low balance push notifications. Once you enroll through the app, you'll receive a push notification when you have three days or less of power remaining.

CUSTOMER SERVICES

24 hours a day, seven days a week.
(602) 236-8888

ELECTRIC EMERGENCIES

24 hours a day, seven days a week.
(602) 236-8811

TDD SERVICE

711, AZRelay.org

CUSTOMER CORRESPONDENCE

Customer Comm. Svcs., PAB277
P.O. Box 52025
Phoenix, AZ 85072-2025
help@srpnet.com

CASH PAYMENT LOCATIONS

srp.net/paymentlocations

ENERGY SAVINGS & REBATES

savewithsrp.com

MANAGE YOUR ACCOUNT

srpnet.com

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Blog: srpconnect.com

