



Delivering water and power®

M-POWER

CONTACT

NEWS FOR SRP M-POWER CUSTOMERS | FEBRUARY 2025



2025 SRP Water Conservation Expo™

You're invited to the 2025 SRP Water Conservation Expo, bringing together our community to raise water awareness in the Valley and discover ways to conserve at home. As one of the largest suppliers of water to the Valley, SRP hosts the expo to provide customers with an opportunity to learn about water conservation from the experts:

- Receive major discounts on smart irrigation controllers, spray heads and nozzles.
- Enjoy a mini plant sale hosted by Desert Botanical Garden.
- Shop local food, drinks and more at the community market.
- Learn about water conservation products and rebate programs.
- Attend free smart irrigation controller and water-related classes taught by experts.

WHEN: Saturday, March 1, 8 a.m. to noon

WHERE: PERA, 1 E. Continental Drive, Tempe, AZ 85281

Visit srp.net/2025expo to register today!

5 tips for spring planting

1. Choose low-water-use varieties and keep mature plant size in mind. Cooler months give plants time to get established before summer.
2. Dig a hole that is three to five times wider but no deeper than the plant's root ball.
3. Remove the plant from the container by tapping the sides and bottom and gently slide out the root ball.
4. Place the plant in the hole so that the top of the root ball is even with or just a bit above the soil surface. Fill the hole in with soil, pressing firmly around the root ball to minimize settling.
5. Up to 70% of home water use occurs outdoors*. Install an EPA WaterSense®-labeled smart irrigation controller to save at least 20% more than a traditional controller**. Bonus: Attend the SRP Water Conservation Expo for a discount on a smart irrigation controller (see article above).

Visit srp.net/conservation for more water-saving ideas.

*Source: wateruseitwisely.com

**Source: epa.gov

Financial flexibility with SRP

If you're having trouble making SRP M-Power® purchases for any reason, remember that SRP has programs to help, such as the Economy Price Plan monthly discount. Eligible customers can receive a \$23 monthly discount year-round that will be applied as a credit to your account.

Visit srp.net/economy or call **(602) 236-8888** to learn more about the plan, confirm eligibility and enroll.



Manage your account with the SRP M-Power app

The SRP M-Power app has several great features to make it easier to manage your account.

Here are a few:

- Add power to your meter instantly with a debit or credit card
- See how much power you have left
- Get notifications when credit is low
- View your power use and purchase history to help you plan and budget
- Find nearby payment locations

We update the app regularly to improve and optimize the customer experience. Download the app through Google Play or the App Store and visit srp.net/mpower to learn more.

Enroll in low-balance notifications

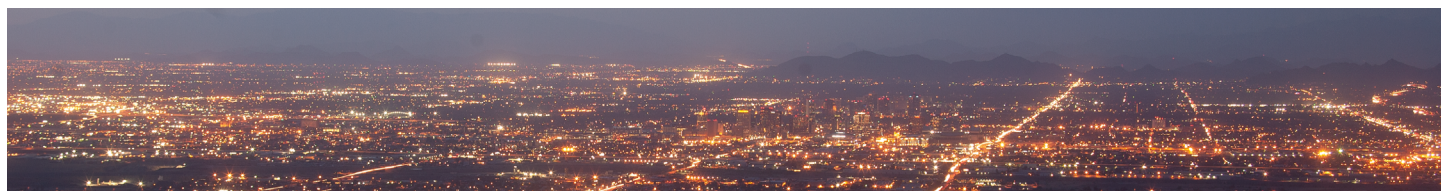
Ever wonder how much power you have left? With the SRP M-Power app, there's no need to guess. Simply enroll in low-balance push notifications and receive one when you have three days or less of power remaining.

DID YOU KNOW?

If your power has been disconnected and you're going to make a purchase, make sure that all major appliances are turned off. After a purchase, power will be reconnected and appliances that are turned on can pose a fire hazard.

Credits initiated by SRP will still require authorization to load to the meter. You can easily authorize these credits through the SRP M-Power app or SRP My Account™.

Questions? Call SRP at **(602) 236-8888**. We're here to help 24 hours a day, seven days a week.



CUSTOMER SERVICES

24 hours a day, seven days a week.
(602) 236-8888

ELECTRIC EMERGENCIES

24 hours a day, seven days a week.
(602) 236-8811

TDD SERVICE

711, AZRelay.org

CUSTOMER CORRESPONDENCE

Customer Comm. Svcs., PAB277
P.O. Box 52025
Phoenix, AZ 85072-2025
help@srpnet.com

CASH PAYMENT LOCATIONS

srp.net/paymentlocations

ENERGY SAVINGS & REBATES

savewithsrp.com

MANAGE YOUR ACCOUNT

srpnet.com

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Blog: srpconnect.com

