

SRP IS HERE TO HELP. YOU'RE NOT IN THIS ALONE.

Explore programs, resources and financial support for customers.



Delivering water and power®

KEEPING YOU SAFE AND IN POWER

SRP knows how important it is for our customers to have power. We care about your safety and well-being, which is why we have programs and resources in place to help in times of need.

PAY AS YOU GO AND SAVE WITH SRP M-POWER®

The SRP M-Power plan offers flat-rate pricing you pay upfront, helping customers save an average of 12% compared to those on other SRP plans who get monthly bills.

GET A DISCOUNT ON EACH ENERGY BILL

Energy can be a significant expense, especially for households on tight budgets. Customers who are income-eligible may be able to receive a monthly discount on their bill.

Visit srp.net/discount to see if you qualify.

FIND SUPPORT IN YOUR COMMUNITY

SRP's customer service can connect you with a Customer Resource Counselor who will help you find nearby community support, including assistance for energy bills, food, medical care, clothing and shelter.

To speak with a customer service representative, call **(602) 236-8888** anytime.

GET FINANCIAL HELP TO MAKE ENERGY-SAVING UPGRADES

The federal Weatherization Assistance Program offers eligible customers no-fee, interest-free financial help to make energy-saving home improvements, which can lower electric bills. It also assists with energy-related health and safety

issues in the home. SRP provides up to \$9,000 on top of federal funding for eligible customers.

Learn more about the program at srp.net/homerepairs.

SET UP ALERTS TO STAY IN THE KNOW

Managing your account is easier with text or email alerts. You can choose who gets notified when there's a power outage, a weekly bill projection is available, payment is due or your monthly bill may exceed a set budget.

Sign up at srp.net/alerts.

CREATE A SAFETY NET

The SRP Safety Net program helps to protect against power shutoffs by keeping a family member or friend informed. If your electric bill becomes past due, SRP will reach out to someone you trust.

Not from the same area as your SRP Safety Net partner(s)? No problem. You can still become a Safety Net partner or assign one — no matter where you live.

Sign up today at srp.net/safetynet.

GET ALERTS FOR PLANNED OUTAGES WITH THE MEDICAL PREPAREDNESS PROGRAM

If you or someone in your home relies on medical equipment that requires continuous electricity, you can sign up to receive planned outage alerts through SRP's Medical Preparedness Program. That way, you can decide whether to stay home or seek temporary accommodations elsewhere during an outage.

To learn more about program eligibility and enroll, visit srp.net/MPP or call **(602) 236-8888**.

To learn more about these programs, visit srp.net/heretohelp.



GET ENERGY- AND MONEY-SAVING IDEAS

SRP's Home Energy-Savings Checklist features no- and low-cost energy-saving tips that can help lower your electric bill. See the list at srp.net/homechecklist.

For more personalized energy-saving advice, schedule a virtual or in-person SRP Home Energy Assessment™. Visit srp.net/HEA to learn more.

FIND SUPPORT 24/7

We can connect you to a variety of resources that may be able to help in times of need. Call us anytime, day or night, at **(602) 236-8888** or visit srp.net/heretohelp.



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REMEMBER, WE'RE ALWAYS HERE TO HELP.

Call anytime, day or night, at **(602) 236-8888**.