Comming Soon: 2nd Half Billing

On June 6, payments are due for customers who took advantage of our minimum payment option. In May, keep an eye out for the bill in the mail or through your SRP My Account™ profile. Using online banking to pay your irrigation bill? Please be sure to update the payee address to SRP at P.O. Box 2952, Phoenix, AZ 85062-2952. Visit srp.net/waterpayments for more payment options.

Water Pricing

On March 28, the Board of Governors of the Salt River Valley Water Users’ Association approved a new schedule of water charges, which will be effective during the 2024 calendar year.

You can view the rates and estimate your costs using the rate calculator at srp.net/waterpricing.

You may also request a copy of the 2024 water charges from the SRP Corporate Secretary’s Office:

- By email to CorporateSecretary@srpnet.com
- By mail addressed to SRP Corporate Secretary, Mail Station PAB215, P.O. Box 50205, Phoenix, AZ 85072

If you have any questions regarding the 2024 water charges, written comments will be accepted through April 21 by email to CorporateSecretary@srpnet.com or by mail to the SRP Corporate Secretary’s office (address listed above). On May 1, the Board will meet to consider any comments received and determine whether changes are required.

District meetings will be held in person with the option to attend via teleconference. Additional information about District open meetings can be found at srp.net/boardagenda. For instructions on how to participate in the meetings, contact the Corporate Secretary’s office at (602) 236-4398 or by email at CorporateSecretary@srpnet.com.

Understanding Roles and Responsibilities

Roles and responsibilities of irrigation customers and SRP are important components in ensuring we conserve as much water as we can by managing this resource wisely. SRP installs, operates and maintains water delivery systems that are composed of canals, laterals and gates to deliver water to your neighborhood delivery point. Irrigation customers and their neighbors are responsible for installing, operating and maintaining the private neighborhood irrigation system which begins where the SRP-managed structures end. Understanding roles and responsibilities helps us work together to preserve water in the Valley. Be sure to only order the amount of water that is needed to efficiently meet the needs of your landscape and that can be contained on your property. For additional information, see srp.net/systemcare and srp.net/irrigationbenefits.

TIP: You can also view this information in the Irrigation Owner’s Manual by logging into your SRP My Account™ profile and selecting the document in My profile & settings > Document center.

Summer Deliveries Are Here

As of April 1, summer deliveries have begun! Water is now available in your neighborhood approximately every 14 days. To review the upcoming schedule, place or modify water orders, and sign up for important reminders, sign up for or log in to SRP My Account. To take advantage of this feature, visit srp.net/myaccount.
Protecting Our Water Supply

Water is a precious resource, and our goal is to make sure there is enough for now and for future generations. To create a supply of water that is large enough to meet the Valley’s needs, an expansive system of storage and water sources is needed. Along with SRP’s reservoirs, our infrastructure enhances the reliability of our water supply. To learn more, visit blog.srpnet.com/water.

Monthly Irrigation Term

Breather pipe or valve: Located at the end of pipelines, breather pipes or valves allow air to escape when the pipeline is filling with water.

To learn more about irrigation tools and equipment, visit srp.net/toolsandequipmentguide.