

SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT BOARD MEETING NOTICE AND AGENDA

BOARD OF DIRECTORS

Monday, November 3, 2025, 9:30 AM

SRP Administration Building
1500 N. Mill Avenue, Tempe, AZ 85288

Call to Order
Invocation
Pledge of Allegiance
Roll Call
Safety Minute

1. Customer Utility Panel (CUP) Chair's Report
..... CUP CHAIR MICHAEL HUTCHINSON
2. **CONSENT AGENDA:** The following agenda item(s) will be considered as a group by the Board of Directors and will be enacted with one motion. There will be no separate discussion of these item(s) unless a Board Member requests, in which event the agenda item(s) will be removed from the Consent Agenda and considered as a separate item PRESIDENT DAVID ROUSSEAU
 - A. Request for approval of the minutes for the meetings of September 30 and October 6, 2025.
 - B. Request for approval of the Monthly Cash Statement for September 2025 (recommended by the Finance and Budget Committee on October 23, 2025).
3. Report of the Power Committee Meeting of October 23, 2025
..... DIRECTOR ROBERT ARNETT
 - A. Request for approval to convert the existing Unit 4 boiler at Springerville Generating Station from coal to gas.
 - B. Closed Session, pursuant to A.R.S. §30-805(B), for the Board to consider matters relating to competitive activity, including trade secrets or privileged or confidential commercial or financial information, with respect to a request for approval to enter into a Solar Development Agreement with a developer to contract for multiple solar resources to meet SRP needs.
 - C. Closed Session, pursuant to A.R.S. §30-805(B), for the Board to consider matters relating to competitive activity, including trade secrets or privileged or confidential commercial or financial information, with respect to a request for approval to enter into the Power Purchase and Energy Storage Agreement for the SunDog Solar and Energy Storage Project, which was previously approved by the Board, under updated terms.

- D. Closed Session, pursuant to A.R.S. §30-805(B), for the Board to consider matters relating to competitive activity, including trade secrets or privileged or confidential commercial or financial information, with respect to a request for approval to enter into an amendment to a power sale confirmation originally approved by the Board on February 4, 2013.
4. Report of the Finance and Budget Committee Meeting of October 23, 2025
..... DIRECTOR KATHY MOHR-ALMEIDA
- A. Request for approval to update the terms of the Revolving Credit Agreement (RCA) with Bank of America and extend the maturity date from December 9, 2025 to July 1, 2029.
- B. Request for approval to revise the District's Rules and Regulations to, among other things, 1) update the procedures for public price processes; 2) incorporate security deposit requirements for new large-load customers; and 3) address customer confidentiality and privacy matters.
5. Request for Approval of the Appointment of CUP Members MOLLY GREENE
6. Report on Current Events by the General Manager and Chief Executive Officer and Designees JIM PRATT
- A. Power System BOBBY OLSEN
- B. Finance and Information Services BRIAN KOCH
- C. Water Stewardship LESLIE MEYERS
7. Reservoir Report / Weather Report TIM SKARUPA
8. Council Chair's Report COUNCIL CHAIR ROCKY SHELTON
9. President's Report PRESIDENT DAVID ROUSSEAU

The Board may vote during the meeting to go into Executive Session, pursuant to A.R.S. §38-431.03 (A)(3), for the purpose of discussion or consultation for legal advice with legal counsel to the Board on any of the matters listed on the agenda.

The Board may go into Closed Session, pursuant to A.R.S. §30-805(B), for discussion of records and proceedings relating to competitive activity, including trade secrets or privileged or confidential commercial or financial information.

Visitors: The public has the option to attend in-person or observe via Zoom and may receive teleconference information by contacting the Corporate Secretary's Office at (602) 236-4398. If attending in-person, all property in your possession, including purses, briefcases, packages, or containers, will be subject to inspection.



**THE NEXT BOARD MEETING IS SCHEDULED FOR
MONDAY, DECEMBER 1, 2025**

10/27/2025

SAFETY MINUTE: HOLIDAY SAFETY REMINDERS

SRP BOARD

SARA MCCOY
DIRECTOR, RISK MANAGEMENT
NOVEMBER 03, 2025



Delivering water and power™

SAFETY MINUTE: HOLIDAY SAFETY REMINDERS

Fire safety :

- Know where the fire extinguishers/blankets are located
- Know how to use a fire extinguisher: P-A-S-S

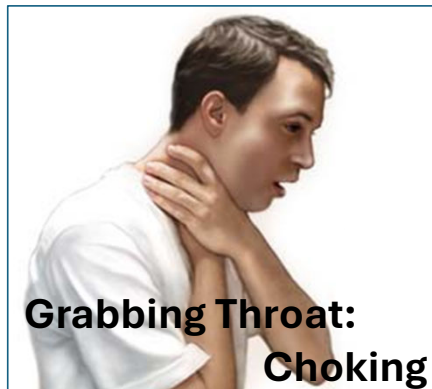
Electrical safety :

- Unplug the appliances when overheated or overcooked
- Stay within electric equipment ratings
- Keep cords from being tripping hazards

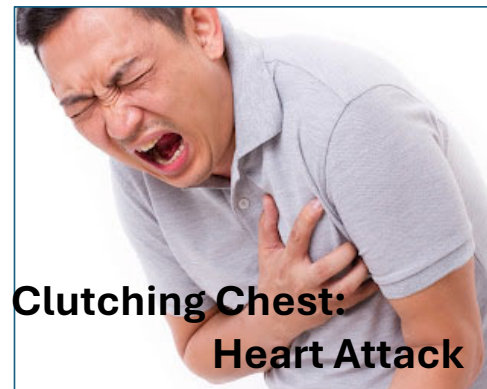


Personal safety :

- Remain aware of surroundings/situations
- Watch for medical crisis warning signs in you and others



**Grabbing Throat:
Choking**



**Clutching Chest:
Heart Attack**



**Drooping Face:
Stroke**



MINUTES
JOINT BOARD OF DIRECTORS AND COUNCIL
SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT
WORK STUDY SESSION

DRAFT

September 30, 2025

In accordance with a written order and call signed by the President of the Salt River Project Agricultural Improvement and Power District (the District) and filed with Corporate Secretary J. Felty, a joint meeting of the Board of Directors and Council of the District convened at 9:42 a.m. on Tuesday, September 30, 2025, at the PERA Sandhill East and West Rooms, 1 East Continental Drive, Tempe, Arizona. This meeting was conducted in-person and via teleconference in compliance with open meeting law guidelines. The District and Salt River Valley Water Users' Association (the Association) are collectively known as SRP.

President D. Rousseau called the meeting to order, and Corporate Secretary J. Felty entered into the minutes the order for the meeting, as follows:

Tempe, Arizona
September 23, 2025

NOTICE OF MEETING

I, David Rousseau, the duly elected and qualified President of the Salt River Project Agricultural Improvement and Power District (the District), do hereby order a joint meeting of the Board of Directors and Council to be held at 9:30 a.m. on Tuesday, September 30, 2025, from the Sandhill East and West Rooms, at the PERA, 1 East Continental Drive, Tempe, Arizona. The purpose of the joint meeting is to discuss, consider, or make decisions on the matters listed on the agenda.

WITNESS my hand this 23rd day of September 2025.

/s/ David Rousseau
President

Present at roll call were President D. Rousseau; Vice President C. Dobson; Directors R. Arnett, N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, and J. White Jr.; Council Chair R. Shelton; Council Vice Chair B. Paceley; and Council Members B. Brooks, M. Farmer, A. Freeman, G. Geiger, E. Gorseger, A. Herrera, D. Lamoreaux, W. Lines, J. Miller, M. Mulligan, S. Naylor, M. Pedersen, I. Rakow, M. Rakow, C. Resch-Geretti, W. Sheely, R. Swier, and N. Vanderwey.

Absent at roll call were Directors L. Williams and S. Williams; and Council Members J. Augustine, T. Francis, A. Hatley, R. Kolb, C. Leatherwood, E. Pedersen, W. Schrader III, P. Van Hofwegen, and M. Warren.

Also present were Governor L. Rovey of the Association; L. Allen, I. Avalos, J. Baran, A. Bond-Simpson, M. Burger, A. Chabrier, J. Coggins, D. Dreiling, J. Felty, Z. Heim, L. Hobaica, R. Klawitter, M. Klein, C. Larson, K. Lee, B. McClellan, S. McCoy, L. Meyers, K. Morrison, R. Norlin, M. O'Connor, J. Schuricht, C. Sifuentes-Kohlbeck, P. Sigl, L. Swanson, N. Tate, and J. Tucker of SRP; Rick Miller of HDR, Inc.; Sasha Hupka of The Arizona Republic; and Steve Neil, a member of the public.

In compliance with A.R.S. §38-431.02, Andrew Davis of the Corporate Secretary's Office had posted a notice and agenda of the meeting of the Board of Directors and Council at the SRP Administration Building, 1500 N. Mill Avenue, Tempe, Arizona, at 9:00 a.m. on Friday, September 26, 2025.

Opening Statement

President D. Rousseau extended a welcome to the Board and Council Members in attendance.

Safety Minute

Sara McCoy, SRP Director of Risk Management, presented a safety minute regarding interactions with dogs.

SRP Power System Expansion Overview

Using a PowerPoint presentation, Zack Heim, SRP Senior Director of Power Delivery, stated that the purpose of the presentation was to provide information regarding an overview of SRP's transmission expansion plans and the Salt River Pumped Storage Project as two key initiatives enabling renewable integration and large-scale load growth.

Transmission System Background

Z. Heim provided background on SRP's transmission system, stating that the voltage levels for transmission are 500 kilovolts (kV), 230kV and 69kV. They explained that SRP's transmission network is 1,492 miles with 287 substations and presented a map of SRP's extra high voltage buildout by 20-year intervals since 1920.

Z. Heim reviewed system growth from 1920 through 2040 and generation to load ratio for 2015, 2025, and 2035. They discussed shifting energy markets and regional planning. Z. Heim introduced Nate Tate, SRP Director of Transmission Planning, Strategy, and Development.

System Planning and Expansion Overview

Continuing, N. Tate reviewed planning inputs and outputs for the SRP Transmission System Model, including network planning for the Metro Phoenix area and Tucson, Arizona. They discussed key transmission expansion drivers, including load growth and resource transition. N. Tate provided a chart on generation to load ratio for 2015, 2025, and 2035. They presented charts displaying SRP's current transmission network with traditional generation resources and SRP's future transmission network with a mix of generation resources.

N. Tate discussed the shift from a serial planning process to a cluster planning process. They provided a summary of five transmission studies and budget pathways. They presented maps of new transmission projects in the Financial Plan 2026 (FP26) and FP27 budgets and potential future load projects. N. Tate concluded with a review of transmission line siting. They introduced Ryan Norlin, SRP Director of Strategic System Projects.

Key Strategies

Next, R. Norlin reviewed project delivery methods, implementation strategies, and project streamlining opportunities. They described hyperscale substation construction and provided a time-lapse video of substation construction.

R. Norlin provided charts showing high voltage transmission growth from the 2035 Transmission Study and the Transitional Load Cluster Study. They discussed a high voltage underground express loop and high voltage transmission line construction, stating that there is an increasing need for new high voltage transmission. R. Norlin introduced Craig Larson, SRP Senior Director of Power Generation.

SRP Pumped Storage

Continuing, C. Larson described the Salt River Pumped Storage Project, explaining that excess power is stored during the day and stored energy is released when needed. They reviewed key takeaways from SRP's Integrated System Plan (ISP) as follows: the grid is transforming to decarbonize and respond to growth; SRP will need to more than double, if not triple, resource capacity in the next decade based on sustainability targets and current customer requests; firm capacity and renewables are part of the least-cost portfolio in all scenarios; and pumped hydropower energy storage was selected in all 42 cases of the 2023 ISP.

C. Larson explained the Salt River Pumped Storage Project needs and benefits. They concluded with a review of unique advantages compared to other projects. C. Larson introduced Angie Bond-Simpson, SRP Senior Director of Resource Management.

Lifecycle Cost Analysis

Next, A. Bond-Simpson provided a technology comparison for pumped storage and lithium-ion batteries, including lifecycle cost and storage duration. They reviewed life cycle cost drivers and considerations for pumped storage and lithium-ion batteries.

A. Bond-Simpson highlighted the results of the first 1,000 megawatts (MW) of 10-hour storage, stating that the key takeaways as follows: life cycle costs for battery energy storage systems (BESS) grow faster than pumped hydro energy storage (PHES) over time; and the second 1,000 MW of PHES has a lower cost per kilowatt (kW) of capacity than the first 1,000 MW.

Project Status Update

Continuing, C. Larson provided maps of the pumped storage project area and conceptual transmission routes. They reviewed a pumped storage option, a pit waterway profile, stating that considerations include access, safety, constructability, schedule, and feedback from workshops.

C. Larson displayed conceptual renderings of the upper reservoir and pit style powerhouse facilities, explaining that the water system support of pumped storage brings the total Salt River system conservation storage to 2,004,287 acre-feet (AF). They discussed a preliminary timeline for design, permitting, and construction from 2022 to 2036.

C. Larson reviewed project design activities including the utilization of competitive civil and major mechanical design process and power delivery. They discussed the supplier engagement goals, approach, and outreach. C. Larson reviewed the project budget for Fiscal Year 2026 (FY26) and proposed budget for FY27.

National Environmental Policy Act (NEPA) Update

C. Larson provided background on NEPA, explaining the following three levels of compliance: 1) categorical exclusions, 2) environmental assessments, and 3) environmental impact statements (EIS). They stated that NEPA compliance and EIS are often used as an umbrella to package project and decision making.

C. Larson reviewed the following key steps in the NEPA-EIS process: 1) project planning and agency coordination, 2) notice of intent (NOI), 3) public scoping meetings, 4) draft EIS preparation, 5) public review of draft EIS, 6) final EIS, and 7) record of decision (ROD). They concluded with a review of pump storage project federal agency actions, displaying the following six federal agencies with potential approvals or permits: 1) Bureau of Reclamation; 2) US Forest Service; 3) Bureau of Land Management; 4) National Park Service; 5) US Fish and Wildlife Service; and 6) Army Corps of Engineers.

Z. Heim, N. Tate, R. Norlin, C. Larson, and A. Bond-Simpson responded to questions from the Board and Council.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, have been made a part of these minutes.

Director S. Williams entered the meeting during the presentation.

Conclusion

President D. Rousseau thanked Z. Heim, N. Tate, R. Norlin, C. Larson, and A. Bond-Simpson of SRP for their presentations.

There being no further business, the meeting adjourned at 12:40 p.m.

John Felty
Corporate Secretary

MINUTES
BOARD OF DIRECTORS
SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT
DRAFT

October 6, 2025

In accordance with a written order and call signed by the President of the Salt River Project Agricultural Improvement and Power District (the District) and filed with Corporate Secretary J. Felty, a meeting of the Board of Directors of SRP convened at 9:30 a.m. on Monday, October 6, 2025, from the Board Room at the SRP Administration Building, 1500 North Mill Avenue, Tempe, Arizona. This meeting was conducted in-person and via teleconference in compliance with open meeting law guidelines. The District and Salt River Valley Water Users' Association (the Association) are collectively known as SRP.

President D. Rousseau called the meeting to order, and Corporate Secretary J. Felty entered into the minutes the order for the meeting, as follows:

Tempe, Arizona
September 29, 2025

NOTICE OF MEETING

I, David Rousseau, the duly elected and qualified President of the Salt River Project Agricultural Improvement and Power District (the District), do hereby order a meeting of the Board of Directors to be held at 9:30 a.m. on Monday, October 6, 2025, from the Board Room at the SRP Administration Building, 1500 North Mill Avenue, Tempe, Arizona. The purpose of the meeting is to discuss, consider, or make decisions on the matters listed on the agenda.

WITNESS my hand this 29th day of September 2025.

/s/ David Rousseau
President

Corporate Secretary J. Felty led the Pledge of Allegiance.

Board Members present at roll call were President D. Rousseau; and Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams.

Board Member absent at roll call was Director R. Arnett.

Also present were Vice President C. Dobson; Governor L. Rovey of the Association; Council Chair R. Shelton; Council Vice Chair B. Paceley; Council Members M. Mulligan and C. Resch-Geretti; I. Avalos, J. Baran, A. Bond-Simpson, P. Bruner, M. Burger,

C. Burke, A. Chabrier, T. Davis, D. Dreiling, D. Durant, J. Felty, W. Fielder, S. Glover, Z. Heim, L. Hobaica, J. Hovis, J. Hubbard, V. Kisicki, B. Koch, J. Leavitt, K. Lee, M. Maser, S. McCoy, C. McJunkin, R. Mueller, N. Mullins, M. O'Connor, B. Olsen, J. Pratt, S. Scharli, S. Scherer, J. Schuricht, C. Sifuentes-Kohlbeck, P. Sigl, G. Smedley, P. Syrjala, M. Tracy, and J. Tucker of SRP; and Tammi Watson of Central Arizona Project (CAP).

In compliance with A.R.S. §38-431.02, Andrew Davis of the Corporate Secretary's Office had posted a notice and agenda of the meeting of the Board of Directors at the SRP Administration Building, 1500 North Mill Avenue, Tempe, Arizona, at 9:00 a.m. on Friday, October 3, 2025.

Safety Minute

Using a PowerPoint presentation, Sara McCoy, SRP Director of Risk Management, provided a safety minute regarding fire blankets.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

S. McCoy left the meeting.

Consent Agenda

President D. Rousseau requested a motion for Board approval of the Consent Agenda, in its entirety, as presented.

On a motion duly made by Director S. Williams and seconded by Director J. White Jr., the Board unanimously approved and adopted the following items on the Consent Agenda:

- A. Approval of the minutes for the meeting of September 8, 2025.
- B. Approval of the Monthly Cash Statement for August 2025 (recommended by the Finance and Budget Committee on September 25, 2025).

Corporate Secretary J. Felty polled the Directors on Director S. Williams' motion to approve the Consent Agenda, in its entirety. The vote was recorded as follows:

YES:	President D. Rousseau; and Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams	(14)
NO:	None	(0)
ABSTAINED:	None	(0)
ABSENT:	Director R. Arnett	(1)

Copies of the handout distributed are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

Report of the Power Committee Meeting of September 25, 2025

At 9:36 a.m., President D. Rousseau called for a closed session of the Board of Directors, pursuant to A.R.S. §30-805(B), for the Board to consider matters relating to competitive activity, including trade secrets or privileged or confidential commercial or financial information, with respect to 1) a request for approval to enter into Power Purchase Agreements for projects selected from the 2024 All-Source Request for Proposals (RFP); 2) a request for approval to amend the power exchange and transmission agreement with Western Area Power Administration, and ownership and management of financial transmission rights associated with SRP's rights to transmission through Southwest Power Pool (SPP) Regional Transmission Organization (RTO) expansion; and 3) a request for approval to enter into a multi-year renewal contract with Burlington Northern Santa Fe Railway Company (BNSF).

C. Burke, D. Durant, J. Hovis, J. Leavitt, M. Maser, S. Scherer, J. Schuricht, and M. Tracy of SRP; and Tammi Watson of CAP left the meeting.

The Board reconvened into open session at 9:48 a.m. with the following Members and others present: President D. Rousseau; Vice President C. Dobson; Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams; Governor L. Rovey of the Association; Council Chair R. Shelton; Council Vice Chair B. Paceley; Council Members E. Gorseigner, M. Mulligan, and C. Resch-Geretti; and I. Avalos, J. Baran, A. Bond-Simpson, P. Bruner, M. Burger, A. Chabrier, J. Coggins, T. Davis, D. Dreiling, J. Felty, W. Fielder, S. Glover, Z. Heim, L. Hobaica, J. Hubbard, V. Kisicki, B. Koch, K. Lee, C. McJunkin, R. Mueller, N. Mullins, M. O'Connor, B. Olsen, J. Pratt, S. Scharli, C. Sifuentes-Kohlbeck, P. Sigl, G. Smedley, P. Syrjala, and J. Tucker of SRP.

C. Burke, D. Durant, J. Hovis, J. Leavitt, M. Maser, S. Scherer, J. Schuricht, and M. Tracy of SRP; and Tammi Watson of CAP entered the meeting. R. Mueller, G. Smedley, and P. Syrjala of SRP left the meeting.

Continuing, Director N. Brown reported that Management, at the Power Committee meeting of September 25, 2025, requested approval to authorize the Director of Telecommunications Systems to execute the following in accordance with the terms discussed: 1) the Amended and Restated Intergovernmental Agreement (IGA) between SRP and the State of Arizona, Department of Public Safety; 2) the Amended and Restated IGA between SRP and Maricopa County; and 3) any subsequent amendments of such agreements that do not materially modify the terms of those agreements.

On a motion duly made by Director N. Brown, seconded by Director K. Johnson and carried, the Board granted approval, as recommended by the Power Committee.

Corporate Secretary J. Felty polled the Directors on Director N. Brown's motion for approval. The vote was recorded as follows:

YES:	President D. Rousseau; and Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr- Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams	(14)
NO:	None	(0)
ABSTAINED:	None	(0)
ABSENT:	Director R. Arnett	(1)

W. Fielder and J. Hubbard of SRP left during the report. K. Heth of SRP entered the meeting during the report.

Report of the Facilities and Support Services Committee
Meeting of September 25, 2025

Director N. Brown reported that Management, at the Facilities and Support Services Committee meeting of September 25, 2025, requested approval to adopt a resolution approving the conveyance of 0.91 acres of property located east of 44th Street on the south side of McKinley Street in Phoenix, Arizona to Saint Sava Serbian Orthodox Church as compensation for the easements taken at the Church property that were necessary for the Honor-Pico Project.

On a motion duly made by Director S. Kennedy, seconded by Director J. White Jr. and carried, the Board granted approval, as recommended by the Facilities and Support Services Committee.

Corporate Secretary J. Felty polled the Directors on Director S. Kennedy's motion for approval. The vote was recorded as follows:

YES:	President D. Rousseau; and Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams	(13)
NO:	Director R. Miller	(1)
ABSTAINED:	None	(0)
ABSENT:	Director R. Arnett	(1)

The resolution reads as follows:

**RESOLUTION OF THE BOARD OF DIRECTORS OF SALT RIVER
PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT**

**AUTHORIZING THE CONVEYANCE OF 0.91 ACRES OF PROPERTY
TO SAINT SAVA SERBIAN ORTHODOX CHURCH AS JUST
COMPENSATION**

**NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF
DIRECTORS OF THE SALT RIVER PROJECT AGRICULTURAL
IMPROVEMENT AND POWER DISTRICT AS FOLLOWS:**

The conveyance of SRP owned property identified in “Exhibit A” attached hereto (‘Property”) by the Salt River Project Agricultural Improvement and Power District (the “District”) to Saint Sava Serbian Orthodox Church, a domestic nonprofit corporation, as just compensation for easements necessary for the Honor-Pico Project is hereby approved: and

The President, David Rousseau, and Vice President, Christopher J. Dobson, of the District be, and each is hereby authorized and directed, in the name and on behalf of the District, to execute and deliver a Special Warranty Deed (“Deed”) for the Property; and

The Management and Staff of the Land Department are hereby authorized and directed, in the name and on behalf of the District, to execute and deliver any and all documents, except the Deed, which are necessary or advisable to fulfill the purpose and intent of the Board approved terms and conditions of the Agreement, and carry into effect the intent of this Resolution.

EXHIBIT "A"**LEGAL DESCRIPTION****SALT RIVER PROJECT AGRICULTURAL IMPROVEMENT AND POWER DISTRICT**

A portion of Parcel 3 described in Document No. 2023-0437966, Maricopa County Records, Arizona, situated in Section 6, Township 1 North, Range 4 East, of the Gila and Salt River Meridian, Maricopa County, Arizona, described as follows:

Lot 11, Lessans Acres, according to the plat of record in the office of the County Recorder of Maricopa County, Arizona, recorded in Book 29 of Maps, Page 16;

Containing 0.91 acre, more or less.

End of Description



Continuing, Director N. Brown reported that Management, at the Facilities and Support Services Committee meeting of September 25, 2025, also requested approval of proposed modifications to the current District Board resolution regarding payment and prosecution of claims on behalf of the District, including an increase to the threshold amount which triggers detailed summaries of paid claims to be presented for review from \$7,500 to \$25,000 and clarification to current language to reflect proper positions and delegated settlement authority.

On a motion duly made by Director M. Herrera, seconded by Director J. White Jr. and carried, the Board granted approval, as recommended by the Facilities and Support Services Committee.

Corporate Secretary J. Felty polled the Directors on Director M. Herrera's motion for approval. The vote was recorded as follows:

YES:	President D. Rousseau; and Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams	(14)
NO:	None	(0)
ABSTAINED:	None	(0)
ABSENT:	Director R. Arnett	(1)

The resolution reads as follows:

**Resolution of the Board of Directors of the Salt River Project
Agricultural Improvement and Power District Concerning the
Payment and Prosecution of Claims.**

RESOLUTION

RESOLVED, by the Board of Directors of the Salt River Project Agricultural Improvement and Power District (the "District"), that the General Manager and Chief Executive Officer, and any Associate General Manager (or any employee who is a successor to the named position as a consequence of any reorganization) is empowered to authorize settlement of any and all claims against the District, up to the amount of applicable self-insured retention together with any other self-insurance coverage available;

RESOLVED, that the Litigation and Claims Services department is authorized to settle claims against the District, including general liability, contract, collections, personal injury and property damage, and further authorized to bring and prosecute claims on behalf of the District in amounts not to exceed the signature authority of the Senior Director of Legal Services, the Director of Litigation and Claims

Services, or the Senior Manager of Claims Services, or successor positions, as applicable;

RESOLVED, that the resolution of the Board of Directors, as passed on September, 11, 2017, relating to authority for settlement of general liability, automobile liability, and damage claims is hereby rescinded; and

BE IT FURTHER RESOLVED, that the Board of Directors hereby authorizes the Litigation and Claims Services department to execute and deliver settlements on behalf of the District, with a report of all claims paid and a detailed description of all claims paid in excess of \$25,000 being submitted quarterly to the Board of Directors.

Copies of the handouts distributed are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

A. Erwin of SRP entered the meeting during the report.

Large Business Customer Transition Cluster High-Level Results and Customer Provisions

Michael O'Connor, SRP Associate General Manager and Chief Legal Executive, stated that the purpose of the presentation was to provide information regarding current commercial market activity within SRP's service territory, the high-level results of the recently completed Transition Cluster Study, and the process and potential provisions that SRP will deploy with respect to addressing the needs and risks associated with serving future large business customers. They introduced Dan Drieling, SRP Senior Director of Customer Strategy.

D. Dreiling provided an overview of the market and large business customer pipeline, stating that the three types of market actors within the data center industry are hyperscalers, colocators, and developers. They introduced Zack Heim, SRP Senior Director of Power Delivery.

Continuing, Z. Heim reviewed challenges and the strategic approach to serving large business customers. They summarized the Transition Cluster Study results, addressing the new approach and processes.

Z. Heim discussed the shift from a serial planning process to a cluster planning process. They provided a project map, which includes 52 data center projects, 4 manufacturing projects, 2 mining projects, and 1 hospitality project. Z. Heim displayed a mitigations map and provided an overview of network upgrades requiring Certificates of Environmental Compatibility (CECs), project cost responsibilities, and uncertainties.

Next, D. Dreiling reviewed the customer process and potential credit support provisions.

They explained that the Large Customer Integration Process (LCIP) includes the following: 1) application process, 2) load impact study and conceptual scope, 3) contractual requirements, 4) detailed scope of construction and operation, and 5) final conditions of power service. They explained the financial provisions that are in place to reduce SRP's risk and the key terms in an Agreement for Energy Service (AES). D. Dreiling concluded with an overview of large business customer feedback and next steps.

D. Dreiling and Z. Heim responded to questions from the Board.

Copies of the PowerPoint slide used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

K. Heth and J. Hovis of SRP left the meeting during the presentation. L. Meyers of SRP entered the meeting during the presentation. Alex Routhier of Western Resource Advocates (WRA); and Ben Wostoupal of Apex Clean Energy entered and left during the presentation.

Executive Session: Potential Large Business
Customer Financial Provisions

President D. Rousseau requested a motion to enter into executive session of the Board of Directors, pursuant to A.R.S. §38-431.03(A)(4), to discuss or consult for legal advice with the attorney or attorneys of the Board in order to consider the legal risks and issues concerning the potential financial provisions to be proposed for large business customers.

On a motion duly made by Director L. Williams, seconded by Director K. Johnson and carried, the District Board convened into executive session at 10:52 a.m.

Corporate Secretary J. Felty polled the Directors on Director L. Williams' motion to enter into executive session. The vote was recorded as follows:

YES:	President D. Rousseau; and Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, K. Mohr-Almeida, K. O'Brien, M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams	(13)
NO:	Director R. Miller	(1)
ABSTAINED:	None	(0)
ABSENT:	Director R. Arnett	(1)

A. Erwin of SRP; and Tammi Watson of CAP left the meeting.

The Board reconvened into open session at 11:51 a.m. with the following Members and others present: President D. Rousseau; Vice President C. Dobson; Directors N. Brown, C. Clowes, M. Herrera, K. Johnson, S. Kennedy, R. Miller, K. Mohr-Almeida, K. O'Brien,

M. Pace, P. Rovey, J. White Jr., L. Williams, and S. Williams; Governor L. Rovey of the Association; Council Chair R. Shelton; Council Vice Chair B. Paceley; Council Members E. Gorseger, M. Mulligan, and C. Resch-Geretti; and I. Avalos, J. Baran, A. Bond-Simpson, P. Bruner, M. Burger, C. Burke, A. Chabrier, J. Coggins, T. Davis, D. Dreiling, D. Durant, J. Felty, S. Glover, Z. Heim, L. Hobaica, V. Kisicki, B. Koch, J. Leavitt, K. Lee, M. Maser, C. McJunkin, L. Meyers, N. Mullins, M. O'Connor, B. Olsen, J. Pratt, S. Scharli, S. Scherer, J. Schuricht, C. Sifuentes-Kohlbeck, P. Sigl, M. Tracy, and J. Tucker of SRP.

A. Erwin of SRP; and Tammi Watson of CAP entered the meeting.

Report on Current Events by the General Manager and Chief Executive Officer and Designees

Using a PowerPoint presentation, Jim Pratt, SRP General Manager and Chief Executive Officer, reported on a variety of federal, state, and local topics of interest to the District.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

Status of Power System

Using a PowerPoint presentation, John Coggins, SRP Associate General Manager and Chief Power System Executive, provided an update on SRP's power system. They provided operational updates for September 2025, stating that September's peak demand of 7,166 megawatts (MW) occurred on September 2nd, which was 676 MW lower than forecasted. J. Coggins provided an overview of the September 26th and 27th storm events, the Bolster Battery fire that occurred on October 1st, and SRP's grid resilience program.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

Status of Financial and Information Services

Using a PowerPoint presentation, Brian Koch, SRP Associate General Manager and Chief Financial Executive, reviewed the financial summary for August 2025 and year-to-date (YTD). They stated that SRP's credit rating has been reaffirmed with Standard and Poor's (S&P) Global Rating of AA+ and a Moody's Rating of Aa1.

Copies of the handout distributed and PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

Status of Water Stewardship

Using a PowerPoint presentation, Christa McJunkin, SRP Senior Director of Water Supply and System, provided an update on water stewardship. They provided an update on the Arizona advanced water purification rules, which have created new opportunities for water supply development.

C. McJunkin stated that Arizona's first ever 100-year designation of assured water supply through the Alternative Designation of Assured Water Supply (ADAWS) Program will be issued to EPCOR on October 7, 2025.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

T. Skarupa of SRP entered the meeting during the report.

Reservoir and Weather Report

Using a PowerPoint presentation, Tim Skarupa, SRP Senior Manager of Watershed Management, reviewed the cumulative watershed precipitation outlook to-date for Water Year 2025 (October 2024 – September 2025), monsoon watershed precipitation totals from June 15, 2025 through September 30, 2025, and lower watershed and valley precipitation and runoff totals for September 26 and 27, 2025.

T. Skarupa discussed the surface runoff and pumping data for September 2025 and YTD. They reviewed the reservoir storage data for the Salt River, Verde River, C.C. Cragin Reservoir, Lake Pleasant, San Carlos Reservoir, and Upper and Lower Colorado River Basin systems as of October 1, 2025. T. Skarupa provided an October precipitation outlook and a review of the seasonal weather outlook from November 2025 through January 2026.

Copies of the PowerPoint slides used in this presentation are on file in the Corporate Secretary's Office and, by reference, made a part of these minutes.

Council Chair's Report

There was no report by Council Chair R. Shelton.

President's Report

There was no report by President D. Rousseau.

There being no further business to come before the Board, the meeting was adjourned at 12:25 p.m.

John Felty
Corporate Secretary

**Statement of Cash Received and Disbursed****September 2025****(\$000)**

	District	Association	Total Month	Year-to-Date
Funds Balance Beginning of Period	\$ 771,408	\$ 2,491	\$ 773,899	\$ 1,105,562
Cash Receipts:				
Electric Revenues	556,404	---	556,404	2,142,351
Water Revenues	---	1,113	1,113	12,639
Electric Customer Deposits	5,391	---	5,391	23,890
Reimbursement on Joint Ownership Projects	20,705	---	20,705	83,562
Construction Contributions and Advances	21,378	---	21,378	173,224
Proceeds from Bond Sales	---	---	---	---
Proceeds from Other Borrowings	---	---	---	---
Transfers from Segregated Funds	26,389	---	26,389	204,627
Sales Tax Collected	39,818	---	39,818	171,926
Other Cash Receipts	27,651	---	27,651	73,173
Total Cash Receipts	697,736	1,113	698,849	2,885,392
Fund Transfers - Net	(6,777)	6,777	---	---
Cash Disbursements:				
Purchased Power and Fuel	163,172	---	163,172	684,269
Operations and Maintenance	82,124	2,653	84,777	504,720
Employee Payroll and Payroll Taxes	58,642	5,340	63,982	374,184
Purchased Inventory	36,817	---	36,817	157,514
Cash Segregated for -				
Bond Interest	22,697	---	22,697	110,827
Bond Principal	12,732	---	12,732	63,660
Other Debt - Principal Repayment	---	---	---	142,570
Other Debt - Interest Expense	268	---	268	1,614
Capital Expenditures	71,087	---	71,087	619,848
Advances on Joint Ownership Projects	---	---	---	---
Transfers to Segregated Funds	---	---	---	128,653
In Lieu and Ad Valorem Taxes	---	---	---	51,254
Sales Tax Remitted	42,687	---	42,687	161,839
Margin and Collateral Disbursed - Net	12,241	---	12,241	21,896
Miscellaneous Cash Disbursements	1,241	---	1,241	7,059
Total Cash Disbursements	503,708	7,993	511,701	3,029,907
Funds Balance End of Period	\$ 958,659	\$ 2,388	\$ 961,047	\$ 961,047

Cash Position

September 2025

	(\$000)		
	District	Association	Total
Composition of Funds Balance			
Cash and Cash Equivalents	\$ 584,949	\$ 2,388	\$ 587,337
Other Temporary Investments	141,770	---	141,770
Other Non-Current Investments	231,940	---	231,940
General Fund	958,659	2,388	961,047
Segregated Funds			
Electric System Debt Reserve Fund	80,710	---	80,710
Debt Service Fund	171,900	---	171,900
Rate Stabilization Fund	---	---	---
Nuclear Decommissioning Fund	778,276	---	778,276
Post-Retirement Benefits Fund	1,439,904	---	1,439,904
Construction Fund	---	---	---
RHCP Fund	13,662	---	13,662
HHCP Fund	9,835	---	9,835
SPRHCP Fund	3,776	---	3,776
Four Corners Mine Reclamation Trust	16,385	---	16,385
Other Special Funds	2,718	---	2,718
Total Segregated Funds	\$ 2,517,166	\$ ---	\$ 2,517,166

SALT RIVER PROJECT AGRICULTURAL
IMPROVEMENT AND POWER DISTRICT
RULES AND REGULATIONS

**SRP RULES
AND
REGULATIONS**
(Last Revised ~~March 6~~November____, ~~2023~~2025)

(Note: Please refer to the SRP Home Page at www.srpnet.com for the version of these Rules and Regulations now in effect.)

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RESALE OF ENERGY

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~~General~~

~~4.16~~

~~31~~

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SRP RULES AND REGULATIONS

DEFINITIONS

- 1.1 The following terms, when used herein, have the meaning specified:
- 1.1.1 ACT: The Arizona Electric Energy Reliability Act consists of the provisions of Title 30, Chapter 6 (§ 30-801, et seq.) of the A.R.S., as amended.
 - 1.1.2 AGREEMENT FOR ELECTRIC SERVICE: The terms and conditions, either standard or non-standard, ~~to provide~~applicable to SRP's provision of electric service and specify (which may include, among other things, minimum Billing Demand and other minimum charges, maximum load, and Customer forecasting and credit support requirements) and specifying the Price Plan and other terms and conditions under which a Customer will pay for that service from SRP.
 - 1.1.3 A.R.S.: Arizona Revised Statutes.
 - 1.1.4 BALANCING AUTHORITY: The responsible entity that integrates resource plans ahead of time, maintains Load-interchange-Generation balance within a Balancing Authority Area, and supports interconnection frequency in real time.
 - 1.1.5 BALANCING AUTHORITY AREA: The collection of Generation, Transmission, and Loads within the metered boundaries of the Balancing Authority. The Balancing Authority maintains Load resource balance within this area.
 - 1.1.6 BILLING PERIOD: The time interval between two consecutive bills, typically 30 or 31 days.
 - 1.1.7 BOARD: The SRP Board of Directors.
 - 1.1.8 BUILDING: A structure that stands alone or is separated from adjoining structures by fire walls with all openings therein protected by fire doors. If this definition conflicts with local building codes, the local code definition will prevail.
 - 1.1.9 CAPACITY: The continuous Load-carrying ability of Generation, Transmission, or other electrical equipment, expressed in megawatts (MW), megavolt-amperes (MVA), kilowatts (kW), or kilovolt-amperes (kVA).

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- 1.1.10 CLASS OF USE: A classification of Customer usage type, defined by end use, voltage level, electricity use pattern, Price Plan, or other criteria (e.g., residential, general service, lighting).
- 1.1.11 COMMON FACILITIES: Facilities providing electric service to Persons other than the owner that use Energy registered through a single meter when the owner owns all Distribution facilities beyond the Point of Delivery.
- 1.1.12 CONNECTED LOAD: The sum of the ratings of the Customer's Power-consuming equipment that is or may be connected to SRP's electric system.
- 1.1.13 CONSUMER OMBUDSMAN: An SRP representative who works with Customers to investigate and resolve certain non-Transmission related Customer disputes in accordance with A.R.S. § 30-803.
- 1.1.14 CONTINGENCY: The unexpected failure or outage of an electric system component, such as a generator, Transmission line, circuit breaker, switch, or other element. The failure also may include multiple components that are related by situations leading to simultaneous component outages.
- 1.1.15 CONTRIBUTION IN AID OF CONSTRUCTION (CIAC): Advance payment from a Customer for the design and construction of new or additional facilities, or Enhanced Distribution Facilities and related costs, and for other purposes as provided in these Rules and Regulations.
- 1.1.16 CREDIT POLICY: The applicable SRP Customer Credit Policy & Terms of Service, as amended from time to time.
- 1.1.17 ~~1.1.16~~-CUSTOMER: Any Person receiving electric service from SRP for one or more accounts, including Transmission service, Distribution service, and Ancillary Services necessary to deliver and measure Electrical Energy and Power. Where the context requires, the term "Customer" includes an applicant for SRP service.
- 1.1.18 ~~1.1.17~~-DEDICATED: Electric service provided to a Customer via facilities usually used only to serve that Customer.
- 1.1.19 ~~1.1.18~~-DEDICATED FACILITIES: Facilities that, by contractual arrangement, are utilized by only one Customer to receive electric service.

SALT RIVER PROJECT AGRICULTURAL
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1.1.20

~~1.1.19~~ DEMAND: The rate at which Electrical Energy is delivered to or by an electric system or part of an electric system at a given instant or averaged over any designated interval of time. Demand may be expressed in kilowatts (kW), kilovolt-amperes (kVA), megawatts (MW), or other suitable units. The designated interval can be specified in the Standard Electric Price Plan, the Agreement for Electric Service, or within these Rules and Regulations. Types of Demand may include:

- a. AVERAGE DEMAND: The Electrical Energy delivered during any interval of time as determined by dividing the total Energy by the units of time in the interval.
- b. BILLING DEMAND: Demand, usually expressed in kilowatts (kW), used for calculation of the bill. It may be the Connected Load, the measured Demand, or a modification of either as provided for in an Agreement for Electric Service, Price Plan, or any Special Contracts. It may be based on the contract year, a contract minimum, or a previous maximum and, therefore, may not coincide with the actual Demand measured during the Billing Period.
- c. COINCIDENT DEMAND: As it applies to Totalizing, the total Energy Demand required by a Customer occurring simultaneously during a particular time period for the Service Equipment under consideration.
- d. DEMAND INTERVAL: The time period during which Electrical Energy is measured, usually in 15-, 30-, or 60-minute increments.
- e. INSTANTANEOUS DEMAND: The rate at which Electrical Energy is delivered at a given instant.
- f. INTEGRATED DEMAND: The average of the Instantaneous Demands during the Demand Interval.
- g. INTERRUPTIBLE DEMAND: The amount of Customer Demand that, in accordance with contractual arrangements, can be interrupted by direct control of the electric system operator or by action of the Customer at the direct request of the electric system operator. In some instances, the Demand reduction may be initiated by the direct action of the electric system operator (remote tripping) with or without notice to the Customer in accordance with contractual provisions.

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- h. PEAK DEMAND: The highest electric requirement occurring in a given period (e.g., an hour, day, month, season, or year). For an electric system, it is equal to the sum of the metered net outputs of all generators within a system and the metered Line flows into the electric system, less the metered Line flows out of the electric system.

- 1.1.21 ~~1.1.20~~—DISTRIBUTED GENERATION FACILITY: Any electricity generating technology capable of Parallel Operation that is connected on the Customer’s side of the retail meter.
- 1.1.22 ~~1.1.21~~—DISTRIBUTION/DISTRIBUTION SYSTEM: The portion of SRP’s electric system used to deliver Electrical Energy to Customers from points on the Transmission System.
- 1.1.23 ~~1.1.22~~—DISTRIBUTED ENERGY DEVICE: A Distributed Generation Facility or an Energy Storage Facility.
- 1.1.24 ~~1.1.23~~—ELECTRIC SERVICE SPECIFICATIONS: SRP’s requirements for wiring, metering, equipment, and other matters as specified in the relevant SRP manual.
- 1.1.25 ~~1.1.24~~—ELECTRICAL ENERGY/ENERGY: The Generation or use of electric Power by a device during a period of time, expressed in kilowatt-hours (kWh), megawatt-hours (MWh), or gigawatt-hours (GWh).
- 1.1.26 ~~1.1.25~~—EMERGENCY DISCONNECT: See Section ~~4.15.24~~17.2.
- 1.1.27 ~~1.1.26~~—ENERGY: See “Electrical Energy/Energy.”
- 1.1.28 ~~1.1.27~~—ENERGY STORAGE FACILITY: An energy storage device or multiple devices at a single location capable of Parallel Operation, that is connected on the Customer’s side of the retail meter.
- 1.1.29 ~~1.1.28~~—ENHANCED DISTRIBUTION SYSTEM/FACILITIES: Any improvements or modifications made to SRP’s standard Distribution System at the request of, or to benefit, a Customer or potential Customer or as mandated by SRP’s Distribution operational requirements.
- 1.1.30 ~~1.1.29~~—EXECUTIVE DISPUTE RESOLUTION COMMITTEE: A three-person committee of SRP executive representatives that has final management decision-making responsibility for resolution of any dispute within its purview that is referred to it.

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- 1.1.31 ~~1.1.30~~-EXTENSION: Lines and/or Service Laterals required to extend electric service from SRP's existing permanent facilities to the Point of Delivery.
- 1.1.32 ~~1.1.31~~-FACILITIES CHARGE: An amount to be paid by the Customer as a lump sum or periodically, for Transmission or Distribution facilities provided by SRP.
- 1.1.33 ~~1.1.32~~-FROZEN: Refers to Price Plan or rider for which new Customers or new accounts are no longer accepted. A Frozen Price Plan may or may not have an expiration date. Frozen Price Plans and their associated riders may be changed in the same manner as any other Price Plan or rider.
- 1.1.34 ~~1.1.33~~-GENERATION: The process of producing Electrical Energy from other forms of energy; also, the amount of Electrical Energy produced, usually expressed in kilowatt-hours (kWh) or megawatt-hours (MWh).
- 1.1.35 ~~1.1.34~~-GOVERNMENTAL ENTITY: A county, city, or other governmental authority having jurisdiction over a particular matter.
- 1.1.36 ~~1.1.35~~-HIGH-RISE BUILDING: Any Building, residential or commercial, typically having more than four stories within which the most economically feasible electrical Distribution System exceeds 240 volts and step-down transformation is necessary to serve the ultimate Customer.
- 1.1.37 ~~1.1.36~~-INTERCONNECTION AGREEMENT: An agreement between SRP and a Person who interconnects a Distributed Energy Device to SRP's electric system.
- 1.1.38 ~~1.1.37~~-INTERCONNECTION SERVICE: Service available to a Customer or other Person that owns, leases, or operates a Distributed Energy Device, if approved by SRP. Such service permits a Customer to interconnect with SRP's electric system.
- 1.1.39 ~~1.1.38~~-KILOVOLT-AMPERE (kVA): 1,000 volt-amperes.
- 1.1.40 ~~1.1.39~~-KILOWATT (kW): A unit of Power equal to 1,000 watts or approximately 1.341 horsepower.
- 1.1.41 ~~1.1.40~~-KILOWATT-HOUR (kWh): The amount of Energy delivered in one hour when delivery is at a constant rate of one kilowatt (kW).
- 1.1.42 LETTER OF CREDIT: An irrevocable standby letter of credit meeting the requirements of the Credit Policy.

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- 1.1.43 ~~1.1.41~~ LINE: A system of poles, ducts, wires, conduits, cable, equipment, and fixtures used for the Transmission and Distribution of electricity.
- 1.1.44 ~~1.1.42~~ LOAD: An end-use device or Customer facility that receives Power from the electric system.
- 1.1.45 ~~1.1.43~~ LOAD FACTOR: The ratio of Average Demand to Peak Demand during a specific period of time, expressed as a percentage.
- 1.1.46 ~~1.1.44~~ OBSOLETE: Refers to a Price Plan, rider, or Price Plan equipment that is no longer available. Prices for Obsolete equipment may be changed in the same manner as any other Price Plan or rider.
- 1.1.47 ~~1.1.45~~ PARALLEL OPERATION: When any electricity generating technology or Energy Storage Device is capable of sending energy on to SRP's electric system.
- 1.1.48 ~~1.1.46~~ PARTY: In addition to any other Person that may, under applicable law, be deemed a "party," a Person will be considered a Party for purposes of these Rules and Regulations if that Person (a) is entitled to notice under A.R.S. § 48-2334(A)(3); (b) is considered an "interested person" under A.R.S. § 2334(A)(2); or (c) submits a written comment, proposal, question, or document request, makes a presentation to the Board, or interviews any employee of SRP or consultant of the Board, in connection with a Public Process.
- 1.1.49 ~~1.1.47~~ PERSON: Any individual, partnership, corporation, limited liability company, Governmental Entity, or other entity.
- 1.1.50 ~~1.1.48~~ POINT OF DELIVERY: The location at which SRP's electric facilities make contact with a Customer's Service Equipment.
- 1.1.51 ~~1.1.49~~ POWER: The time rate of transferring Energy, usually expressed in kilowatts (kW).
- 1.1.52 ~~1.1.50~~ POWER FACTOR: The ratio of real Power (kilowatts (kW)) to apparent Power (kilovolt-amperes (kVA)) for any given Load and time and generally expressed as a percentage.
- 1.1.53 ~~1.1.51~~ PRICE PLAN: See "Standard Electric Price Plan."

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- 1.1.54 ~~1.1.52~~ PRIMARY GENERAL SERVICE: Electric service that does not require transformation by SRP below the voltage level at the low side of a Distribution substation.
- 1.1.55 ~~1.1.53~~ PUBLIC NOTICE: The public notice required by A.R.S. § 48-2334(B) regarding proposed changes to any Standard Electric Price Plan.
- 1.1.56 ~~1.1.54~~ PUBLIC PROCESS: A proceeding undertaken by the Board under A.R.S. § 48-2334 for purposes of changing any Standard Electric Price Plan.
- 1.1.57 ~~1.1.55~~ RULES AND REGULATIONS: These Rules and Regulations, which have been adopted by SRP pursuant to A.R.S. § 48-2301 et seq., the Act, and other pertinent authority. The Rules and Regulations have also been referred to by SRP as “Electric Service Guidelines.”
- 1.1.58 ~~1.1.56~~ SECONDARY GENERAL SERVICE: Electric service that requires transformation by SRP below the voltage level at the low side of a Distribution substation.
- 1.1.59 SECURITY: See Section 4.4.2.
- 1.1.60 ~~1.1.57~~ SERVICE EQUIPMENT: The necessary electrical facilities, usually consisting of a circuit breaker or switch and fuses, conductors, and accessories constituting the main control and cutoff of the delivery of Electrical Energy to a Customer, and which are installed, owned, and maintained by the Customer.
- 1.1.61 ~~1.1.58~~ SERVICE LATERAL: A system of wires, fixtures, equipment, and sometimes poles, or the equivalent ducts, conduits, and cables, used to deliver Electrical Energy from the Line or Distribution transformer to the Point of Delivery.
- 1.1.62 ~~1.1.59~~ SPECIAL CONTRACT: A written agreement between SRP and a Customer that contains provisions expressly intended to supersede provisions in these Rules and Regulations or the Standard Electric Price Plans. Special Contracts require the prior approval of the Board.
- 1.1.63 ~~1.1.60~~ SPECIAL PRICING MEETING: See Section 2.2.3.d.
- 1.1.64 ~~1.1.61~~ SRP: The Salt River Project Agricultural Improvement and Power District.

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- 1.1.65 ~~1.1.62~~—SRP DISTRIBUTED GENERATION INTERCONNECTION HANDBOOK: SRP's requirements for Customers who desire to connect a Distributed Energy Device to SRP's electric system. These Guidelines are available from SRP upon request.
- 1.1.66 ~~1.1.63~~—SRP GUIDELINES FOR CUSTOMER OWNERSHIP OF SUBSTATION EQUIPMENT: SRP's requirements for Customers who own substation equipment connected directly to the SRP 69kV or greater voltage Transmission System. These Guidelines are available from SRP upon request.
- 1.1.67 SRP'S DIGITAL PLATFORMS: See Section 3.1.1.
- 1.1.68 ~~1.1.64~~—STANDARD ELECTRIC PRICE PLAN (PRICE PLAN): SRP's published Standard Electric Price Plans (including riders and similar documents) for standard contract Customers, including residential, industrial, commercial, lighting, and pumping Customers. There may be more than one Price Plan setting forth the charges and conditions for a particular class or type of service. A Price Plan usually includes an identification letter and number, class of service, character or applicability, prices, conditions, and references to these Rules and Regulations.
- 1.1.69 ~~1.1.65~~—STANDBY SERVICE: Service supplied to a Customer who normally receives Power and Energy requirements from sources other than SRP.
- 1.1.70 ~~1.1.66~~—TOTALIZING: For billing purposes on the appropriate Price Plan, the measurement of the simultaneous Demand and Electrical Energy of a Customer who receives electric service from more than one service entrance section at a single site or campus.
- 1.1.71 ~~1.1.67~~—TRANSMISSION/TRANSMISSION SYSTEM: The interconnected group of Lines and associated equipment used by SRP for the movement or transfer of Electrical Energy between points of supply and points at which it is transformed for delivery to Customers or is delivered to other electric systems.
- 1.1.72 ~~1.1.68~~—UP AND DOWN COSTS: All labor, material, and other charges to install and/or remove SRP's electrical facilities. The removal (down) costs will be reduced by the salvage value, if any, of any removed material.
- 1.1.73 ~~1.1.69~~—VOLT-AMPERE: The apparent Power when one ampere flows between two points having a potential difference of one volt.

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GENERAL PROVISIONS

2.1 INTRODUCTION

- 2.1.1 These Rules and Regulations define the terms and conditions of SRP's agreement with a Customer to supply electric and related services, and, except as expressly provided otherwise in a Special Contract, supersede any other policies or procedures. These Rules and Regulations shall apply to all SRP Customers.
- 2.1.2 Implementation and administration of these Rules and Regulations is supplemented by the appropriate Standard Electric Price Plan and the Electric Service Specifications. Upon request, SRP will provide Customers with copies of the specifications relating to their service installations and a copy of the applicable Price Plan. These Rules and Regulations, the Price Plans, and the Electric Service Specifications are also available at www.srpnet.com.
- 2.1.3 If an issue arises that is not addressed, or is only partially addressed, in these Rules and Regulations or other applicable documents, SRP reserves the right to then consider the issue and implement policy or practice pertinent to it.
- 2.1.4 The citation or referencing of any document or portion thereof in these Rules and Regulations also means any applicable successor document or portion thereof.
- 2.1.5 The descriptive headings of the various sections of these Rules and Regulations have been inserted for convenience of reference only and in no way define, modify, or restrict any of the terms and provisions thereof.
- 2.1.6 When used herein, the terms "include" and "including" mean without limitation.
- 2.1.7 The waiver by SRP of any breach of any term, covenant, or condition herein contained shall not be effective unless such waiver is in writing, and any waiver shall not be deemed a waiver of any breach of any other term, covenant, or condition, or any subsequent breach of the same or any other term, covenant, or condition herein contained.
- 2.1.8 SRP will provide service under these Rules and Regulations without regard to race, creed, color, sex, marital status, religion, disability, or national origin.

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- 2.1.9 To be binding on SRP, all promises, agreements, or representations made by an employee or agent of SRP must be set forth in a written agreement, signed by an employee of SRP duly authorized to make such promises, agreements, or representations.
- 2.1.10 These Rules and Regulations shall be deemed to have been made in the State of Arizona and shall be construed and governed in accordance with the laws of the State of Arizona without regard to its choice of law provisions. Venue for any legal proceeding arising out of or in connection with these Rules and Regulations shall be exclusively in a state or federal court located in Maricopa County, Arizona, and SRP and Customer irrevocably submit to the jurisdiction of any such court.
- 2.1.11 Customer and SRP each expressly waives any rights that it may have to a trial by jury with respect to any legal proceeding arising out of or in connection with these Rules and Regulations whether such legal proceeding is brought by or against it or any of its affiliates.
- 2.1.12 If any provision of these Rules and Regulations is found by a court of competent jurisdiction to be unenforceable, the remainder shall be enforced as fully as possible and the unenforceable provision shall be deemed modified to the limited extent required to permit its enforcement in a manner most closely representing the intention of SRP as expressed herein.
- 2.2 CHANGES TO SRP'S RULES AND REGULATIONS AND STANDARD ELECTRIC PRICE PLANS
- 2.2.1 The Board may change these Rules and Regulations at any time. Further, SRP's management is authorized to make non-material, administrative updates to these Rules and Regulations.
- 2.2.2 The Board may change any Standard Electric Price Plan or any other price, fee, charge, minimum, Demand charge, rate, credit, or other pricing term at any time, unless expressly agreed otherwise by a written contract, subject to compliance with the applicable procedural requirements of A.R.S. § 48-2334, as applicable, as amended from time to time, and those set forth in this Section 2.2.
- 2.2.3 The following rules and procedures apply with respect to each Public Process.
- a. Management of Communications. In accordance with A.R.S. §48-2334, the Corporate Secretary will coordinate each Public Process, ~~and will be the single.~~ The Corporate Secretary is

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designated as the point of contact for all requests for information, ~~documents~~data, and interviews, and the submission of, and responses to, any comments, questions, or proposals, ~~with regard to~~regarding the subject of the Public Process. ~~The Public Notice,~~ and all other communications to or from members of the public concerning the Public Process. The Corporate Secretary shall prescribe the means, methods, and timing of communicating with the Corporate Secretary for purposes of the foregoing requests and submittals.

The Corporate Secretary will create and maintain a list of Persons ~~or entities~~ that submit written comments, proposals, questions, or ~~document~~data requests, make presentations to the Board, or interview any employee of SRP or consultant of the Board, in connection with a Public Process. The Corporate Secretary is responsible for acknowledging receipt of each request and submittal (whether directed to SRP management, the Board, or the Board's consultant(s)), and ensuring that all such communications are fairly, timely, and accurately presented to the Board and other appropriate Persons.

- b. Interviews. In accordance with this subsection, interested Persons or their representatives may interview SRP management concerning proposed changes to the Standard Electric Price Plans and may interview the consultant(s), if any, selected by the Board to assist it in evaluating such proposed changes. Each Public Notice will state that such interviews may be requested, and will include the instructions and deadline(s) for requesting interviews, and the proposed date(s), time(s), and place(s) for such interviews. Unless other arrangements are made, any Board consultant will be available for interviews only on the date(s), time(s), and place(s) specified in the Public Notice. Interview requests must be submitted in the manner, and by the deadline, set forth in the Public Notice, and must describe the general topic(s) related to the Public Process for which the interview is requested. Interested Persons or their representatives may request interviews of a particular SRP employee, but SRP will have sole discretion to select, based on availability and knowledge, the employee(s) to be interviewed. SRP will make reasonable efforts to make the most knowledgeable employee(s) available, and will instruct interviewed employee(s) to answer the questions to the best of their ability; however, the employee(s) may, when further consideration is warranted, provide responses to some questions subsequent to the interview. Interviews will customarily be held over a 7-hour period in a single day. To help ensure that each

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interviewer will have the opportunity to ask their questions, SRP may impose reasonable time limits on the interviewers, and limit questions that are irrelevant or unduly repetitive.

Following the completion of each interview, SRP will make available upon request, or post on its website, either an interview transcript or a written summary of the questions asked, and responses provided, during the interview.

- c. Written Questions and Requests for ~~Documents~~Data. In accordance with this subsection, interested Persons or their representatives may submit, through the Corporate Secretary, written comments and questions on the proposed changes to the Standard Electric Price Plans and may request ~~documents~~existing data relative to the ~~proceedings~~proposals under consideration in the Public Process. The Public Notice will state that such comments, questions, and ~~document~~data requests may be submitted, and will include the instructions and deadline(s) for submitting the same. Comments, questions, and ~~document~~data requests must be submitted in the manner, and by the deadline(s), set forth in the Public Notice. SRP will make reasonable efforts to provide timely responses to questions submitted, on or before the deadline stated in the Public Notice and accommodate ~~document~~data requests in a timely manner, but ~~reserves the right, to the extent permitted by applicable law, to decline requests for documents~~if any data or information ~~that are~~request is unduly burdensome or seeks information or documents that are not relevant to the Public Process or the changes under consideration, SRP will consider and process (and, as permitted by law, charge for accommodating) that request under SRP's standard procedures for public records requests. SRP will provide online access to electronic data files provided in response to a data request. Persons requesting copies of meeting transcripts or other materials prepared by a third party may be required to obtain such materials from the third-party preparer, with payment of applicable fees.
- d. Board Meetings. SRP will use reasonable efforts to hold the Board meeting required under A.R.S. § 48- 2334(D) (the "Special Pricing Meeting") on the date that is 60 days after the Public Notice. To maintain order and decorum, and help ensure that the Board can accomplish its purposes and hear a range of viewpoints, the Board may, to the extent permitted by applicable law, impose reasonable rules and requirements for the conduct of the Special Pricing Meeting and other Public Process-related Board meetings, including reasonable limitations and restrictions with respect to

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public comments ~~at the Special Pricing Meeting or other Board meetings at which the Board permits public comments. Such rules. Such limitations and restrictions~~ may include reasonable time limits on speakers, limitations on the number of speakers, a prohibition of remarks that are irrelevant or unduly repetitive, and a requirement that prepared remarks be added to the record without being read aloud.

- e. Publication. SRP will publish on its website at www.srpnet.com, within one business day of approval by the Board, ~~any~~notification that the Board has approved changes to the Standard Electric Price Plans, and will publish notice of such ~~changes~~approval in a newspaper of general circulation as soon as reasonably practicable. SRP will publish on its website, within two business days of approval by the Board, the new or revised Price Plans. In addition, SRP will give notice to each affected Customer (or its designated agent) with or prior to the first billing to such Customer under the new or revised Price Plans. Such notice may be provided by mail or other means reasonably expected to reach each affected Customer (or its designated agent) including e-mail. If sent by United States mail, notice will be deemed given when deposited in the mail.

2.3 CONSUMER PROTECTION

2.3.1 Confidentiality:

In accordance with state law, SRP will not release Customer-specific information to third parties ~~unless~~except when (a) the ~~information~~release is reasonably required for legitimate account collection activities or credit analysis activities, ~~or when such information~~(b) the release aids in providing safe and reliable service to the Customer (including by facilitating billing, remittance, research, Customer service, and similar or related activities by SRP or its contractors and vendors), ~~(b)~~ the Customer specifically authorizes in advance the release of such information in writing, or ~~(ed)~~ the release is required by court order. ~~SRP may provide certain Customer specific information to its contractors and vendors for billing, remittance, research, Customer service, marketing, and related SRP purposes.~~

2.3.2 Unfair, Deceptive, and Abusive Business, Marketing, and Advertising Practices:

SRP adheres to the requirements of applicable laws, rules, and regulations regarding advertising and marketing (including telemarketing).

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2.3.3 Customer Complaints or Questions Regarding SRP Services:

- a. If a residential service Customer has a question or problem concerning electric services provided by SRP, the Customer may call SRP Residential Customer Services at 602-236-8888 or toll free at 1-800-258-4777.
- b. Commercial, industrial, and all other Customers who have a question or problem concerning electric services provided by SRP may contact their SRP Energy Manager about the matter, or call SRP's Business Center at 602-236-8833 or toll free at 1-800-258-4777.
- c. If the SRP representative contacted is unable to resolve the issue, the representative will document it on behalf of the Customer and direct it to the appropriate SRP department for further review and response.
- d. Customers whose annual Energy usage is less than 100,000 kilowatt-hours (kWh) may submit disputes to a Consumer Ombudsman for a review and determination. If the Customer does not accept the Consumer Ombudsman's determination, the Customer may request an informational hearing with SRP's Director of Consumer Affairs, who will render a final decision on behalf of SRP.
- e. SRP electric Customers with annual Energy usage equal to or greater than 100,000 kilowatt-hours (kWh) may submit billing, payment, and credit disputes to SRP's Executive Dispute Resolution Committee which will render a final decision on behalf of SRP.

PROVISION OF SERVICE

APPLICATION FOR SERVICE

3.1 General:

- 3.1.1 Except where the terms of a Special Contract provide otherwise, SRP provides service to a Customer under and in accordance with these Rules and Regulations. In applying for service, the Customer agrees to be bound by the terms and conditions of these Rules and Regulations, the Standard Electric Price Plans, the Electric Service Specifications, SRP Distributed Generation Interconnection Handbook, SRP Guidelines for Customer Ownership of Substation Equipment, and any Agreement for Electric Service between SRP and the Customer, as applicable. In addition, by using SRP's website (www.srpnet.com), including My Account and other web domains, automated phone systems, mobile apps, and any online presences that SRP owns or controls (collectively, "SRP's Digital Platforms"), the Customer agrees to be bound by SRP's Website Terms and Conditions and Privacy Policy in effect at the time of the Customer's use. The Website Terms and Conditions and Privacy Policy applicable to SRP's Digital Platforms are accessible on SRP's website.
- 3.1.2 SRP will assess a Customer a service fee each time SRP is requested to establish or re-establish Distribution service to that Customer. As necessary, SRP will redetermine the service fee from time to time to reasonably compensate SRP for associated costs.
- 3.1.3 In the case of a new service or a connection to an established service, a Customer, if requested by SRP, will provide the following information with the application for service:
- a. Purpose for which service is to be used including a description of major appliances, motors, and other electric use equipment.
 - b. Location (service address).
 - c. Address to which bills are to be mailed.
 - d. Documentation supporting Customer's authority over the premises either as an owner, tenant, property manager, or otherwise. An application to establish an active Customer account will be accepted only from the Person accepting responsibility for billing payment, or an authorized agent thereof.
 - e. Date the Customer will be ready for service.

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- f. Whether premises have been previously supplied with electrical service.
- g. Sufficient identification and other information about the Customer to enable SRP to confirm the Customer's identity.
- h. Sufficient contact information, including telephone number and email address, to enable SRP to contact the Customer.
- i. ~~h.~~ Sufficient financial information about the Customer to enable SRP to evaluate the Customer's financial condition and creditworthiness if Customer requests a waiver of deposit or similar matter.
- j. ~~i.~~ Any other related information SRP deems necessary to provide service under the terms and conditions of these Rules and Regulations, Standard Electric Price Plans, and the Electric Service Specifications.

3.1.4 By providing contact information to SRP, including the Customer's telephone number and email address, the Customer consents to being contacted by SRP through calls made with an automated telephone dialing system or with a prerecorded voice, live agent, or artificial voice, text messages, and email, including emails sent for promotional or marketing purposes by which SRP or its authorized third-party providers may collect information about the Customer's interactions with these email communications. The Customer will have an opportunity to opt out of any such SRP communication, and may change communication preferences by contacting SRP at the numbers provided in Section 2.3.3.a or Section 2.3.3.b.

3.1.5 ~~3.1.4~~ SRP will not provide service or install a meter until the Customer has satisfactorily complied with all of the following requirements:

- a. Unless otherwise provided herein, settlement of all outstanding indebtedness of the Customer due SRP, including deposits, guaranties, and Contributions in Aid of Construction.
- b. Installation of service entrance and wiring in compliance with the Electric Service Specifications.
- c. Conformance to applicable requirements of Governmental Entities.

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- d. Provision of adequate easements and access to the premises satisfactory to SRP for installation, maintenance, and removal of SRP's facilities.
- e. Provision of identification and other information satisfactory to SRP to confirm the Customer's identity.
- f. Execution of all applicable written agreements required by SRP.

3.1.6 ~~3.1.5~~ If SRP approves more than one Point of Delivery for a Building, in accordance with the provisions of Section 5.1.2, Customer will submit separate application(s) for each Point of Delivery.

3.2 Non-Residential:

- 3.2.1 SRP may require applicants for service in classifications other than residential to sign an Agreement for Electric Service that will state, at minimum, the particular Standard Electric Price Plan under which the Customer will receive service.
- 3.2.2 Service may be discontinued upon Customer's default under, or the expiration of the term stated in, an Agreement for Electric Service under which service is rendered. Should SRP, at its option, continue service beyond the term of an Agreement for Electric Service, such service will be under the terms and conditions provided in the Standard Electric Price Plans determined by SRP to apply from time to time. Continuance of service beyond the term of such Agreement for Electric Service will not constitute a waiver of SRP's right to discontinue service for Customer's breach of or lack of an Agreement for Electric Service.
- 3.2.3 An application for service may be made by telephone through SRP's Business Center at 602-236-8833 or toll free at 1-800-258-4777, or by any other method approved by SRP.

3.3 Residential:

An application for service may be made by telephone through Residential Customer Services at 602-236-8888 or toll free at 1-800-258-4777, or by any other method approved by SRP.

CONDITIONS OF SERVICE

3.4 General:

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3.4.1 Each type of electric service may not be available at a given location. Before making any installation or purchasing equipment, the Customer should inquire from SRP as to the exact character of service that will be available at the Customer's service location. For very large installations or special applications, SRP may supply service under terms and conditions other than those generally available.

3.4.2 For all Distributed Energy Devices, the Customer must allow metering and monitoring equipment at the site of the device in order to verify the reliability and quality of the electric Power connected to SRP's electrical system. The type of metering and units to be metered shall be at SRP's option. Meters and the location of metering will conform to the specifications, terms, and conditions outlined in Section 5.6.

3.4.3 For all Distributed Energy Devices, the Customer must submit an application for Interconnection Service, comply with the Distributed Generation Interconnection Handbook, and sign an Interconnection Agreement as outlined in Section 3.14. Upon SRP's request and in its sole discretion, SRP may also require a third-party owner or operator of an electrical Distributed Energy Device to sign SRP's Interconnection Agreement.

3.5 Frequency, Voltage, and Phase:

Service supplied will be alternating current at a regulated frequency of approximately 60 hertz. Single-phase and three-phase services with accompanying voltages are set forth in the Electric Service Specifications.

3.6 Motor Loads:

Motor Loads are subject to limitations set forth in the Electric Service Specifications.

CLASSIFICATION OF SERVICE – STANDARD ELECTRIC PRICE PLANS

3.7 General – Applicability or Qualifications for Price Plans and Riders:

Customers should consult the Standard Electric Price Plans to determine the Price Plans under which they qualify for service. Price Plans available to Customers at any given time may be viewed on the SRP website at www.srpnet.com or may be requested by phone from SRP's Residential Customer Services or SRP's Business Center (see Sections 3.2.3 and 3.3 for contact information).

The Customer's service characteristics and service requirements determine the applicable Standard Electric Price Plan(s). SRP can help determine the most advantageous Price Plan or rider for the Customer. However, because of varying

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Customer usage patterns, SRP cannot guarantee that the Price Plan a Customer selects is the most economical. In the absence of SRP error or SRP's agreement in advance, SRP will not provide any refunds if the Customer would have paid less for service had the Customer been billed on an alternate Price Plan or rider.

3.8 Residential Service Price Plans:

The following types of installations and no others qualify for residential Price Plan service:

- 3.8.1 Individual residence, individual apartment, or individual manufactured home. In the case of apartment Buildings and manufactured home parks, excluding complexes owned or controlled by a cooperative or other unincorporated association, a Customer must take service under the appropriate general service Price Plan, including service to all Common Facilities.
- 3.8.2 Accessory Buildings and outdoor lighting, including Buildings located on the same premises and occupied as living quarters by household employees of a Customer, or guest houses not rented by the Customer to permanent or transient guests, when served through the Customer's meter. SRP will not serve commercial establishments such as hotels and motels under residential Price Plans.
- 3.8.3 A residential dwelling used primarily as a home that maintains standard residential service but is also used for business purposes. If service enhancement is needed to serve the residence/business, SRP will consider it general service, not residential. The Customer will then need to select an applicable general service Price Plan.

3.9 General Service Price Plans:

- 3.9.1 The Standard Price Plan for General Service (E-36) applies to any class of service for which no other Price Plan is available.
- 3.9.2 Temporary service will be furnished under the Standard Price Plan for General Service (E-36). SRP, at its sole discretion, will determine whether a Customer's proposed service is temporary. Charges for other than a standard Billing Period will be prorated.

3.10 Secondary, Primary, and Dedicated Large General Service Price Plans:

- 3.10.1 SRP may begin service under one of these Price Plans for new accounts with expected monthly startup consumption greater than 300,000 kWh. Service will continue under the Price Plan provided that actual

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consumption exceeds 300,000 kWh during each of the first three consecutive months of service. If actual consumption does not meet the Price Plan criteria, SRP may transfer the account to an applicable General Service Price Plan E-32 or E-36.

3.10.2 SRP charges a Facilities Charge to Customers who use SRP facilities for the transformation and Distribution of electricity below the 69 kV level. The Facilities Charge is determined under the Facilities Rider Supplemental to Price Plans E-61, E-63, E-65, E-66, and E-67.

- a. Installation of new or additional Dedicated Facilities shall be subject to the terms and conditions of a separate construction contract. The Customer may be responsible for (i) replacement and installation of Dedicated Facilities substation equipment or other Dedicated Facilities through a Contribution in Aid of Construction, (ii) a change in the monthly Facilities Charge, or (iii) both.
- b. SRP may charge the Customer to recover costs incurred by SRP to remove Dedicated Facilities.
- c. To the extent not recovered by SRP's Price Plans, Customers who own substation facilities will pay a monthly Facilities Charge to recover the cost of serving that Customer from SRP's Transmission or sub-Transmission System.

3.11 Pumping Service Price Plans:

These Price Plans are applicable to pumping water for commercial agricultural production or municipal water utilities.

3.12 Traffic Signal Lighting Service Price Plan:

SRP will estimate kilowatt-hour (kWh) consumption for billing purposes based on Connected Load and duration of its use. As a condition of service, the Customer must provide SRP notice of any changes in Connected Load after the initial installation.

3.13 Lighting Service Price Plans:

3.13.1 Customers with lighting controllers will pay a monthly Facilities Charge pursuant to the Price Plan, based on the maximum Load rating of the controller.

3.13.2 SRP will estimate kilowatt-hour (kWh) consumption for billing purposes based on Connected Load and duration of its use. SRP may meter any installation.

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- 3.13.3 SRP will maintain the lighting system except when the Customer owns the lights. SRP installation and ownership of new municipal public lighting facilities is not available.
- 3.13.4 If SRP provides lighting equipment, the prices will be as stated in the Lighting Equipment Rider, Municipal/Non-Municipal Public Lighting Equipment Riders, or the Private Security Lighting Equipment Rider, to the extent applicable.

CLASSIFICATION OF SERVICE – OTHER

3.14 Interconnection Service:

- 3.14.1 Except as required by applicable law, Interconnection Service is at the sole option of SRP.
- 3.14.2 Prior to receiving service, the Customer must enter into an Interconnection Agreement. That Agreement supplements the SRP Distributed Generation Interconnection Handbook, the applicable Price Plan, and these Rules and Regulations, and details the rights and obligations of SRP and the Customer pertaining to Interconnection Service. All costs of interconnection and metering are the responsibility of the Customer, unless otherwise provided in an agreement between SRP and the Customer. SRP reserves the right to require any Customer who desires to install a Distributed Energy Device to go through SRP's Open Access Transmission Tariff interconnection process.
- 3.14.3 ~~Purchases by SRP~~SRP's purchase of electric Power and Energy from Customers with Distributed Energy Devices will be made based upon the applicable Price Plan or rider, or SRP program providing for such purchases.

MONETARY PROVISIONS

DEPOSITS AND CONTRIBUTIONS IN AID OF CONSTRUCTION

4.1 Form of Security - General:

4.1.1 Generally, SRP will require a cash deposit or other form of security acceptable to SRP to secure payment of an account or accounts for electricity and related services provided by SRP to a Customer whenever, in SRP's sole discretion, Customer's anticipated billings exceed limits determined by SRP or there is a significant risk or indicator of non-payment of indebtedness. In making its determination, SRP may consider the financial condition or creditworthiness of the Customer, the Customer's payment history with SRP, the Customer's payment history with other creditors, the level of services provided by SRP, and the quality of documentation provided to confirm the identity of the Customer, among other factors. Any cash deposit or other form of security accepted by SRP will be held, retained, and controlled by SRP until service is discontinued or until SRP determines that the Customer is eligible for a deposit refund.

4.1.2 A cash deposit accepted as security for payment of electric service will earn interest at the rate established by SRP until a turn-off for the relevant account is processed, provided such deposit has been held by SRP for at least 180 days. All accrued interest will be credited to the Customer ~~as of December 31 of each calendar year (or another date)~~ on an annual basis (or a more frequent basis, as may be determined from time to time by SRP) or upon return of the deposit to the Customer, whichever occurs first.

4.2 Refunds of Deposits:

4.2.1 SRP will return a cash deposit to the Customer when service is discontinued after first applying the deposit and accrued interest to any amounts owed to SRP under any account, ~~or accounts,~~ (s) for which the Customer is responsible and any contract(s) by which the Customer is bound.

4.2.2 SRP will return a cash deposit on an account upon the establishment of a credit history satisfactory to SRP and provided adequate documentation of the identity of the Customer of record is on file, as determined by SRP. For those residential accounts where the Customer is eligible for a deposit refund, SRP may provide refunds automatically. Customers may request refunds on other accounts.

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4.2.3 Refunds of cash deposits will be made by check, by application to the account, or by other appropriate mechanism as determined by SRP.

4.3 Waiver of Deposit:

4.3.1 Except as provided in Section 4.4, SRP, in its sole discretion, may waive or reduce a security deposit when, for example:

- a. The risk of loss is not significant,
- b. The maximum credit exposure under SRP's standard payment terms is nominal, or
- c. The Customer and SRP agree to accelerated payment terms and a shorter notification timeline for disconnection than otherwise provided by these Rules and Regulations.

4.3.2 SRP may revoke a deposit waiver, require a deposit, and/or require an additional deposit if a Customer's identity cannot be established to SRP's satisfaction or, as determined by SRP, based upon the Customer's financial condition or creditworthiness, the Customer's payment history with SRP or other creditors, the Customer's billings exceeding limits determined by SRP, or other significant risk or indicator of non-payment of indebtedness.

4.4 Security for Customers under Large General Service Price Plan E-67:

4.4.1 This Section 4.4 applies to any Customer taking or establishing service under the E-67 Price Plan on or after the start of the November 2025 billing cycle. This Section 4.4 controls over any conflicting provision of these Rules and Regulations.

4.4.2 If the Customer is or will be subject to a minimum Billing Demand or other minimum charges under the E-67 Price Plan, the Customer must provide and maintain a Letter of Credit, or other security acceptable to SRP in its sole discretion, to secure payment of the minimum Billing Demand and other charges, in the amount determined in accordance with the Credit Policy (the "Security"). This Section 4.4.2 is not subject to waiver.

- a. The Customer must provide the Security upon execution of the Customer's Agreement for Electric Service that specifies the minimum Billing Demand and other charges, or such later date as may be set forth in the Agreement for Electric Service or Credit Policy.

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- b. On an annual basis, SRP will allow the Customer to reduce the Security based on, among other things, the number of years elapsed and the Customer's billing history. The conditions and considerations for reductions in Security are more particularly set forth in the Credit Policy.
- c. If the Security is exhausted or no longer required, SRP may require that the Customer provide and maintain a deposit or other form of security in accordance with Section 4.1 above, and may condition the return or release of the Security on SRP's receipt of such deposit or other form of security.

4.4.3 SRP may require the Customer to provide and maintain a Letter of Credit, or other security acceptable by SRP in its sole discretion, to secure payment of all or any portion of any costs that the Customer is required to pay under its Agreement for Electric Service or any Special Contract, including, without limitation, the costs of procuring or developing resources and associated infrastructure, if applicable in accordance with the E-67 Price Plan.

4.4.4 Sections 4.1.2 and 4.2.2 will not apply with respect to a cash deposit accepted by SRP under this Section 4.4.

4.5 Security for Other Obligations:

SRP may require a cash deposit or other form of security acceptable to SRP to secure the Customer's payment obligations under any contract under which SRP provides the Customer with Enhanced Distribution Facilities or other enhanced or dedicated services or facilities (to the extent such amounts are not collected in advance through a Contribution in Aid of Construction), including any amounts that may be due upon the Customer's default under, or early termination of, the contract.

4.6 ~~4.4~~ Contributions in Aid of Construction - General:

~~4.4.1 General:~~

4.6.1 SRP may require the Customer to pay a Contribution in Aid of Construction in any of the following events or circumstances:

- ~~a. SRP does not pay interest on Contributions in Aid of Construction. Contribution in Aid of Construction payments are generally non-refundable. However, SRP may, in its sole discretion, refund unused design fees if a Customer cancels a project prior to construction.~~

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- a. ~~b.~~ If SRP must add to, expand, or upgrade its facilities due to the increased Load of an existing Customer or the projected Load of a new Customer, ~~SRP may require the Customer to pay a Contribution in Aid of Construction.~~
- b. ~~e.~~ If SRP ~~may require a Customer who requests~~ performs any relocation, conversion (undergrounding), modification, or other alteration of SRP's facilities ~~to pay a Contribution in Aid of Construction~~ at the Customer's request.
- c. ~~d.~~ If SRP ~~may require a Contribution in Aid of Construction payment for~~ installs any Enhanced Distribution System or Enhanced Distribution Facilities ~~installed~~ at the request of, or to benefit, a Customer or potential Customer.
- ~~e.~~ SRP ~~may require a Contribution in Aid of Construction payment for any design, construction, and related costs performed at the Customer's request and that is not specifically covered by these Rules and Regulations. Work will begin only after SRP determines the proper Contribution in Aid of Construction amount and documents in a written agreement any necessary additional terms and conditions.~~
- d. ~~f.~~ If SRP ~~will require a Customer who requests~~ installs or removes any temporary service facilities ~~to provide at the Customer's request, in which case the~~ Contribution in Aid of Construction ~~payment will be~~ in the amount of the estimated Up and Down Costs ~~prior to SRP performing any work.~~
- e. ~~g.~~ If SRP ~~may require a Contribution in Aid of Construction for the~~ constructs or installs facilities required to serve any Load that, based on SRP estimates, will not provide SRP an adequate return on investment.
- f. ~~h.~~ For platted residential developments with four or more contiguous lots of one acre or less in size, ~~SRP may require a Contribution in Aid of Construction.~~
- g. ~~i.~~ For Distribution Systems in master planned areas and commercial/industrial subdivisions, ~~SRP may require a non-refundable Contribution in Aid of Construction.~~
- h. If SRP installs any facilities to provide service to the Customer.
- i. If SRP performs any other design, construction, and related work at the Customer's request.

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4.6.2 Service Laterals:

j. For Service Laterals, SRP ~~requires~~will require the Customer or developer to provide all trenching, backfill, boring, and conduit when facilities are requested or required to be placed underground, or pay a Contribution in Aid of Construction for the cost of such work.

~~k. SRP may require a Contribution in Aid of Construction for any facilities that will be installed to provide service to the Customer.~~

~~l. SRP may, at its option, compute its charges on the basis of standard unit costs as determined from periodic studies made by SRP of similar construction or removal.~~

4.6.3 ~~4.4.2~~ Line Extensions:

a. Any Distribution Line or Service Lateral Extension or reconstruction of existing single- or dual-phase facilities to dual- or three-phase facilities over 1,000 feet in length will be individually evaluated. Such Line or Service Lateral Extension or reconstruction may require payment of a Contribution in Aid of Construction.

b. For underground Line or Service Lateral Extensions, SRP may require a Customer to pay a Contribution in Aid of Construction ~~to~~ ~~SRP~~ for the cost of all trenching, backfill, boring, and conduit.

4.7 ~~4.5~~ Calculation, Treatment, and Refunds of Contributions in Aid of Construction:

4.7.1 SRP may, at its option, compute its charges on the basis of standard unit costs as determined from periodic studies made by SRP of similar construction or removal.

4.7.2 When SRP requires a Contribution in Aid of Construction, SRP's work will begin only after SRP determines the proper amount and documents in a written agreement any necessary additional terms and conditions.

4.7.3 SRP does not pay interest on Contributions in Aid of Construction.

4.7.4 Contribution in Aid of Construction payments are generally non-refundable. However, SRP may, in its sole discretion, refund unused design fees if a Customer cancels a project prior to construction.

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- 4.7.5 ~~4.5.1~~—SRP will refund any portion of a Contribution in Aid of Construction designated as refundable, according to the terms of the written agreement between SRP and Customer.
- 4.7.6 ~~4.5.2~~—To be eligible for refund, the Customer must make a refund request and present satisfactory supporting documentation within the time frame provided in the agreement. SRP will make a reasonable effort to pay refunds due within 90 days of a timely request by the Customer.
- 4.7.7 ~~4.5.3~~—SRP will not make cash refunds of Contributions in Aid of Construction unless all amounts owing to SRP have been paid in full. SRP may apply such refunds to any amounts owed to SRP by the Customer, including other electric service accounts for which Customer is responsible.

BILLING AND PAYMENT

- 4.8 ~~4.6~~ Meter Readings:
- 4.8.1 ~~4.6.1~~—SRP will utilize meter readings that are normally 30 or 31 calendar days apart for purposes of rendering a monthly bill. If, for any reason, the meter reading interval exceeds or falls short of the regular interval by five calendar days or more, SRP will prorate the monthly service charges, kilowatt (kW) charges and, if applicable, kilowatt-hour (kWh) charges in the applicable Price Plan. At its sole discretion, SRP may change the frequency of meter reading.
- 4.8.2 ~~4.6.2~~—SRP may compute bills under any Price Plan based on a reasonable usage estimate made by SRP if any of the following conditions apply:
- a. The meter fails to register accurately;
 - b. The meter reader is unable to obtain a meter reading because of locked gates, safety concerns, inclement weather, lack of access, or other hindrance;
 - c. Service is temporarily supplied without a meter;
 - d. A contrivance has been used to circumvent the accurate registration of metering devices or there is other evidence of fraud, as described in Section ~~4.14~~4.16;

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- e. The meter reading schedule has been officially changed so that readings are taken at other than monthly intervals and estimation is necessary to compute the monthly bill; or
- f. The meter, when capable of electronic communication with SRP, fails to communicate a meter read on a timely basis.

4.8.3 ~~4.6.3~~ Any failure of SRP to render a complete monthly bill shall not be a waiver of SRP's right to payment for services supplied by SRP.

4.8.4 ~~4.6.4~~ Meters will be considered accurate for billing purposes when their registered usage is maintained within plus or minus 3% of 100% accuracy. The range will not exceed the variation established by standard utility practice, except when such allowable range is otherwise specifically limited by Special Contractual provisions. When a meter test confirms the registered usage variation to be in excess of the allowable variation, SRP will adjust the billing, and either debit or credit the Customer retroactively for a time period reasonably estimated by SRP to be the period of the metering error. When a requested meter test confirms that registered usage is within the registration accuracy standards, SRP may assess the Customer a service fee.

4.8.5 ~~4.6.5~~ When the Customer's service entrance is energized for the Customer's convenience, but unmetered, the Customer will pay SRP a daily charge determined by SRP.

4.9 ~~4.7~~ Billing and Terms:

4.9.1 ~~4.7.1~~ SRP will mail, email, or otherwise provide the Customer a bill for electric services provided by SRP and other SRP charges. Except as provided in Section 4.9 or as otherwise agreed by SRP, the Customer must pay the bill before it becomes delinquent. At SRP's option, any Person, other than the Customer of record, who benefited from electric services provided by SRP may be held responsible for payment.

- a. If one or more of the applicable charges of the Price Plans change during a Billing Period, SRP may prorate the charges accordingly.
- b. Unless otherwise provided in these Rules and Regulations, a charge may be imposed for connection or reconnection of service. A service fee may also be charged for other SRP actions related to a Customer's account.
- c. SRP increases or decreases bills in proportion to, and Customer shall pay, any taxes, fees, or charges (excluding federal or state

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income taxes) levied or imposed by any Governmental Entity and payable by SRP for any services, Power, or Energy provided by SRP.

4.9.2 ~~4.7.2~~ Bills will be delinquent unless payment is received by the due date listed on the bill. SRP may charge interest on all delinquent amounts owed to SRP at a rate not to exceed the maximum legal interest rate, and SRP may assess a late payment fee on delinquent amounts.

4.9.3 ~~4.7.3~~ At the option of SRP, kilowatt (kW) Demand for billing purposes will be determined on a Connected kilovolt-amperes (kVA) Load basis for spot welder and arc welding machines, X-ray apparatus, or any other intermittent or fluctuating Loads. The Customer must consult SRP before installation of any such equipment.

4.9.4 ~~4.7.4~~ When a Person causes SRP to incur unusual administrative, labor, material, or other costs, SRP may assess a fee to recover such costs.

4.10 ~~4.8~~ Billing and Payment Options:

The most current billing and payment options available to Customers may be viewed on the SRP website at www.srpnet.com or may be requested by phone from SRP's Residential Customer Services or Business Center (see Sections 3.2.3 and 3.3 for contact information).

4.11 ~~4.9~~ Payment Disputes:

4.11.1 ~~4.9.1~~ The Customer should notify SRP of discrepancies in SRP's billing for services provided by SRP. If a Customer advises SRP in good faith that an amount is in dispute, SRP will not commence collection action against the amount in dispute until SRP has verified that the bill was correct; provided, however, that the Customer notifies SRP of the dispute claim before the amount becomes delinquent and pays all other amounts billed by SRP.

4.11.2 ~~4.9.2~~ Disputes may be submitted to a Consumer Ombudsman or SRP's Executive Dispute Resolution Committee in accordance with Section 2.3.3.

4.12 ~~4.10~~ Collection of Terminated Accounts:

4.12.1 ~~4.10.1~~ A Customer whose account has been terminated will be issued a final bill, which must be paid in full upon presentation. If a final bill becomes delinquent, SRP may use any legal means available to collect the amount due from the Customer or any other responsible Person. The

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Customer or any other responsible Person shall reimburse SRP for all costs and expenses incurred by SRP to collect the amount due.

4.12.2 ~~4.10.2~~ If SRP disconnects an account for non-payment and the Customer does not pay the account in full, SRP may use any legal means available to collect the amount due from the Customer or any other responsible Person. ~~The~~ SRP may require the Customer or any other responsible Person ~~shall~~to reimburse SRP for all costs and expenses incurred by SRP to collect the amount due.

DISCONTINUANCE AND RECONNECTION

4.13 ~~4.11~~ General:

Failure of SRP at any time to suspend the delivery of service, to terminate an Agreement for Electric Service, or to seek any other legal remedy upon default or breach by the Customer will not affect SRP's right to seek any such remedies for the same or any future default or breach by the Customer. If a Customer fails to perform as required by these Rules and Regulations, the Price Plans, the Electric Service Specifications, or the Customer's Agreement for Electric Service, SRP may disconnect service. No personal visit to a Customer's premises is required prior to disconnection of service. SRP also may disconnect service to the Customer when necessary to comply with any law or regulation applicable to SRP or the Customer, or if a Governmental Entity revokes its clearance for the provision of electrical service.

4.14 ~~4.12~~ Reconnect After Disconnect for Non-Payment:

4.14.1 ~~4.12.1~~ Seven calendar days prior to disconnecting service for a delinquent SRP billing, SRP will mail, e-mail, or personally deliver to the Customer's premises a written notice stating the delinquent amount and that SRP intends to disconnect service unless the delinquent amount is promptly paid. This notification requirement does not apply to delinquent extensions for payment of prior billings when a seven-day notice was previously given, to delinquent extensions for payment of deposits or other up-front charges that were billed as a courtesy to the Customer, to a pre-pay account when the Customer controls timing of the disconnection based on self-management of the pre-pay balance, or to insufficient funds regarding the Customer's payment.

4.14.2 ~~4.12.2~~ Once SRP disconnects service, SRP will not reconnect service until the Customer (a) applies for service; (b) pays all amounts the Customer owes SRP, including past-due bills and any charges for the cost of disconnecting and reconnecting service; and (c) corrects the condition that resulted in the disconnection. SRP may require an additional security deposit based on its evaluation of the Customer's creditworthiness.

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4.15 ~~4.13~~ Disconnect and Reconnect Pursuant to a Request of a Governmental Entity:

4.15.1 ~~4.13.1~~ If SRP receives a request to discontinue service from a Governmental Entity stating that it has revoked its clearance for the provision of electrical service, SRP may immediately disconnect service to the Customer without notice.

4.15.2 ~~4.13.2~~ Once SRP disconnects service due to a request by a Governmental Entity, SRP will not reconnect service until it receives notice that the clearance for the provision of electrical service has been restored by the Governmental Entity.

4.16 ~~4.14~~ Fraud:

4.16.1 ~~4.14.1~~ No Person shall connect a wire or contrivance to any apparatus used by SRP to supply electricity to a Customer, nor shall any Person provide Power to any device by induction from SRP's Lines, in such manner that the Person takes electricity that is not properly metered or accounted for. No meter or other instrument installed for measuring the quantity of electricity consumed may be wrongfully obstructed, altered, injured, or prevented from functioning. When a meter seal has been broken by someone other than SRP's personnel, SRP may assess a reconnection fee to the Customer's billing. Bills for unmetered electricity may include the full cost or expense incurred by SRP to investigate and confirm diversion of electricity. SRP also reserves the right to impose additional charges, as it deems appropriate, when a provision of this Section ~~4.14.1~~4.16.1 has been violated. Bills for all such charges are due and payable immediately upon presentation unless otherwise agreed by SRP. In addition to the remedies herein, SRP reserves all legal rights available to it including pursuing criminal prosecutions against, and criminal and civil damages from, any Party that violates this Section ~~4.14.1~~4.16.1 or applicable law.

4.16.2 ~~4.14.2~~ If SRP has evidence that any Customer has caused or allowed any of the conditions of Section ~~4.14.1~~4.16.1 to exist, SRP may, at any time, without notice, discontinue the supply of electricity to the Customer and remove the meter or meters, apparatus, wires, and Service Lateral, as well as any evidence of the condition.

4.16.3 ~~4.14.3~~ SRP will charge the Customer for periods of unmetered service, estimated using data from available records and information. In the event of damage to meters or Service Equipment, the current Customer of record shall pay SRP based on estimated Energy usage not previously billed as

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well as any SRP costs associated with restoring proper metering or service.

4.16.4 ~~4.14.4~~ If SRP disconnects service to the Customer because of a violation of these Rules and Regulations, SRP will not restore service to the Customer until all amounts due SRP have been paid. SRP will include the full cost or expense incurred by SRP for the removal and reinstallation of the meter or meters, apparatus, wires, and Service Lateral. The Customer's service entrance must comply with SRP's then-current Electric Service Specifications before it can be re-energized.

4.17 ~~4.15~~ Other Reasons for Discontinuance:

4.17.1 ~~4.15.1~~ SRP may terminate an Agreement for Electric Service with a Customer or suspend the delivery of service for any other default or breach of the Agreement by the Customer, but, except as expressly provided otherwise in these Rules and Regulations, SRP will not terminate or suspend service without first giving written notice to the Customer, stating in what particular way the Agreement has been violated.

4.17.2 ~~4.15.2~~ SRP may terminate or suspend delivery of service in the event of a short circuit or other electrical system failure on the Customer's side of the Point of Delivery or, if the utilization of the service by the Customer, in SRP's sole discretion, is a safety hazard or may cause damage to Persons or property ("Emergency Disconnect"). Notwithstanding any other provision of these Rules and Regulations, the Price Plans, the Electric Service Specifications, a Customer's Agreement for Electric Service, or the Distributed Generation Interconnection Handbook, no advance notice need be given to the Customer in the event of an Emergency Disconnect.

4.17.3 ~~4.15.3~~ Upon prior written notice, SRP may terminate or suspend the delivery of service if: (a) the Customer refuses to grant or is unable to procure easements necessary for or incidental to SRP's facilities or its provision of service to the Customer according to Section 5.1.5 or any written agreement between SRP and the Customer, or (b) SRP is not provided proper access to SRP Lines, Service Laterals, meters, or other equipment located on property owned or controlled by the Customer to perform maintenance or repair of SRP facilities, to provide service to the Customer, or to read meters on the Customer's premises.

4.17.4 ~~4.15.4~~ Notwithstanding any other provision of these Rules and Regulations, the Price Plans, the Electric Service Specifications, or the Customer's Agreement for Electric Service or the Distributed Generation Interconnection Handbook, SRP may disconnect a Customer at any time,

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without notice, and remove the meter or meters if the Customer has misrepresented his or her identity in any manner.

4.17.5 ~~4.15.5~~ Upon prior written notice to Customer, SRP may terminate or suspend the delivery of electric service to any Customer who: (a) without obtaining SRP's prior written approval, connects or allows the connection of a Distributed Energy Device to any portion of such Customer's electric system; (b) is required to sign SRP's Interconnection Agreement but refuses to do so; (c) fails to procure the signature of a third-party owner or operator on SRP's Interconnection Agreement; or (d) fails to comply with the SRP's Distributed Generation Interconnection Handbook.

4.17.6 ~~4.15.6~~ SRP may terminate or suspend delivery of electric service at any time, without notice, if a Customer's identity cannot be established to SRP's satisfaction.

RESALE OF ENERGY

4.18 ~~4.16~~ General:

4.18.1 ~~4.16.1~~ Without written notice to and assent from SRP, a Customer may not resell, redistribute, or re-deliver Energy supplied by SRP except as stated in ~~the following Sections~~ Section 4.18.2.

4.18.2 ~~4.16.2~~ ~~Written notice is not required~~ Subject to the conditions in this Section 4.18.2, a Customer may, without notice to or assent from SRP, resell, redistribute, or re-deliver Energy supplied by SRP to the Customer's lessees if: (a) the Customer is the owner of the premises being served, (b) the Customer ~~elects to accept~~ accepts delivery of Energy to all facilities through one Point of Delivery, (c) the delivery of Energy is measured through one meter, and (d) ~~Energy is delivered only to lessees of the~~ Customer is not served from a dedicated or customer-owned substation transformer.

a. ~~4.16.3~~ An owner that ~~elects to deliver~~ delivers Energy to lessees as described in Section ~~4.16.2~~ 4.18.2 shall be responsible for the expense, installation, and maintenance of any submeters or other devices installed ~~in on~~ the Customer's ~~Distribution System~~ side of the Point of Delivery to determine the lessees' electrical usage.

b. ~~4.16.4~~ Revenues collected by the owner from a lessee for lessee's electrical usage must be in accordance with ~~the~~ all applicable laws, codes, rules, and regulations ~~established by the~~ of all Governmental Entities ~~thereof~~.

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4.18.3

~~4.16.5~~ If a Customer violates any provision of this Section ~~4.16~~4.18, SRP may terminate or suspend the delivery of electric service, may refuse to supply electricity, and may seek any other available legal remedy to enforce compliance with such provision.

CONSTRUCTION

LINES AND SERVICE LATERALS

5.1 General:

- 5.1.1 Lines and electric connections necessary to supply service to the Customer will be provided by SRP in accordance with accepted utility engineering practice and subject to the applicable conditions and provisions of these Rules and Regulations and SRP's Electric Service Specifications. All connections to SRP's Lines will be made by SRP unless otherwise agreed to in writing by SRP.
- 5.1.2 Only one Service Lateral per Building will be constructed and service will be supplied only under a single set of conditions, such as voltage and number of phases, except that, where two or more Classes of Use are required or if, in SRP's opinion, the Building is exceptionally large or has extraordinary electric Capacity requirements, SRP may approve more than one Point of Delivery to the Building. Separate applications for service must be made for each delivery and each must be metered separately.
- 5.1.3 SRP reserves the right, at any time, to designate the location of its Lines on a Customer's premises and the location of the Point of Delivery and/or Customer's Service Equipment. Customer's Service Equipment must be installed in accordance with SRP's Electric Service Specifications.
- 5.1.4 If SRP is not given adequate assurance of a satisfactory return on investment to extend its facilities, SRP will extend those facilities only after satisfactory arrangements have been made with the Customer to reimburse SRP for the cost of the required installation and the cost of operation thereof.
- 5.1.5 Upon SRP's request, the Customer shall provide SRP easements satisfactory to SRP for Lines, Service Laterals, transformers, capacitors, and other equipment necessary or incidental to the provision of service by SRP. Acquisition of easements on third-party property shall be the responsibility of the Customer requesting service; provided, however, that SRP may in its sole discretion and with no obligation or guarantee, assist Customer in acquiring third-party easements and Customer shall reimburse SRP for all incurred costs. SRP is not obligated to commence the design, installation, or modification of electrical facilities for a Customer, nor to construct an Extension of its electric system for service to the Customer until each Customer to be served by such electrical facilities or the Extension has obtained and delivered to SRP easements satisfactory to SRP for such facilities or the Extension. For residential services and

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existing non-residential services without easements, the Customer shall be deemed to have granted an easement to SRP for all Service Laterals located upon the premises of the Customer.

5.1.6 Upon SRP's request, the Customer shall allow installation and maintenance of equipment of other utilities within SRP's easements or other rights-of-way located upon property owned or controlled by the Customer.

5.1.7 If the Customer requests relocation or removal of SRP's facilities upon or from the premises of the Customer, such relocation or removal will be made at the expense of the Customer.

5.1.8 If electrical service to a location is terminated, SRP may, in its sole discretion, either remove its Service Lateral and related facilities or leave all or any portion of such Service Lateral and related facilities in place. If any portion of the Service Lateral is not removed by SRP and any Person, including the owner of the premises, later requests relocation or removal of such Service Lateral, the relocation or removal will be made at the expense of the requesting Person.

5.1.9 The length of Line or Service Lateral to be used in computing the additional required Contribution in Aid of Construction, if any, will be measured along the shortest practical distance, as determined by SRP.

5.1.10 Any overhead or underground Extension not specifically addressed by these Rules and Regulations or the Electric Service Specifications will be constructed only after special study by SRP to determine the required Contribution in Aid of Construction and to document all additional terms and conditions.

5.2 Service Laterals:

5.2.1 SRP will install an overhead or underground Service Lateral from existing overhead or underground Lines provided the point of attachment is within the distance limits established by SRP's construction standards, and provided that adequate clearance can be maintained from any obstructions or hazards. A Contribution in Aid of Construction payment may be required.

5.2.2 Where only underground Lines are available, overhead Service Laterals will not be constructed to serve Customers.

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EXTENSIONS

5.3 Construction – Line Extensions:

- 5.3.1 SRP will extend its Lines to serve a Customer where such Lines are contiguous to the existing electrical utility system (i.e., an Extension must be a branch from, a continuation of, or an addition to, an existing SRP Line).
- 5.3.2 SRP may construct Line Extensions with greater Capacity than that required by the Customer's electrical Load. The Customer will not be required to bear the cost of such additional Capacity unless the excess is specifically requested or needed to supply anticipated Load growth of the Customer.
- 5.3.3 Distribution Line Extensions in excess of 1,000 feet for a single Customer or project must be agreed to in writing by the Customer(s) and SRP.
- 5.3.4 When special Lines are constructed to serve a large Load, and such Lines would not otherwise provide SRP with a satisfactory return on investment, nor would they be constructed except for the revenue derived from the requesting Customer, then other Customers will be served from said Lines only upon their execution of Agreements for Electric Service. Such Agreements will provide for the discontinuance of service in the event of a loss of revenue derived from the large Load or, at the option of SRP, will require the other Customers to pay an additional monthly minimum charge and/or a Contribution in Aid of Construction.
- 5.3.5 When a Customer requests electric service that requires a three-phase Line Extension, SRP will extend any three-phase feeder Line required to serve the Extension if: (a) in the opinion of SRP, the feeder Line will promote the overall efficiency and reliability of its electric system; (b) the feeder Line is a continuance of SRP's existing three-phase Distribution System; and (c) the remaining Capacity of the existing feeder is greater than the sum of the Loads of the Customers for whom the Extension and any adjacent Extension is being constructed.

OTHER CONSTRUCTION STANDARDS

5.4 Building and Service Entrance:

- 5.4.1 Customers will provide all wiring within Buildings on their premises and between the Buildings and the service entrance. The location of the service entrance must be approved in advance by SRP.

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- 5.4.2 The Customer must install, operate, and maintain its electrical facilities in a safe and adequate manner at all times. The SRP Electric Service Specifications manual may be used as a guide. SRP will provide the Customer with sections of those specifications relevant to the Customer's installation upon request. The manual adheres to the "National Electric Code (NFPA 70)" and the "Electric Utility Service Equipment Requirements Committee" and is generally compatible with local municipal codes. The SRP Electric Service Specifications are subject to such additions and revisions required to remain current with code changes and SRP policy.
- 5.4.3 SRP is not obligated to inspect the Customer's wiring, electrical facilities, or any installation downstream of the Point of Delivery. SRP may refuse or discontinue service to a Customer if, in SRP's opinion, any portion of the Customer's electrical system or installation is unsafe or creates a safety hazard.
- 5.5 High-Rise Buildings:
- 5.5.1 The Customer will provide and own all the Distribution facilities within a High-Rise Building, except when a study by SRP indicates a concentration of electrical usage sufficient to justify the additional investment and ownership of such facilities by SRP.
- 5.5.2 When SRP will provide and own the Distribution facilities, the Customer or Building owner must provide rights-of-way within the High-Rise Building that are satisfactory to SRP. In all cases, the raceways dedicated for use of SRP's facilities will be separated from all other raceways, shafts, etc. within the Building.
- 5.6 Meters and Equipment:
- 5.6.1 SRP will furnish and install the meter or meters to measure the electricity used by the Customer. The SRP meter or meters may be installed on the Customer's side of the Point of Delivery and will remain the property of SRP. The Customer must furnish sufficient space and proper devices for the installation of meters. The meter location must be approved by SRP and must offer adequate protection of metering equipment. The location must also provide sufficient space and reasonable access for service and meter-reading functions. Any Customer contemplating a change in installation or location of meters or equipment must file the proper application for such change with SRP. After an application has been filed, SRP may grant to the Customer or Customer's agent permission to access the service entrance meter area.

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- 5.6.2 The Customer must protect all property of SRP, including Lines, Service Laterals, transformers, capacitors, meters, structures, and other equipment located on the Customer's premises from theft, damage, or interference.
- a. The Customer shall be responsible for loss of or damage to SRP property located on the Customer's premises arising from the Customer's neglect, carelessness, or misuse and shall reimburse SRP for the cost of necessary repairs or replacements.
 - b. The Customer must notify SRP of any failure of SRP equipment.
- 5.6.3 SRP will install one meter or set of measuring devices for each Service Lateral, except where individual metering is necessary to bill multiple Customers or different Classes of Use.
- 5.6.4 To qualify for Totalizing, a Customer must comply with SRP's Totalizing policies and procedures, as described in the Electric Service Specifications. SRP offers Totalizing of electrical usage in the following scenarios:
- a. A Customer desiring the advantages of having the total electrical usage at a given premise or enterprise billed as a unit must bring wiring to a central point so that the entire Load for a given type of service may be supplied through a single Service Lateral and one meter. If SRP determines a Customer's Load exceeds SRP's ability to serve through a single Service Lateral, the installation of additional SRP facilities, Customer service entry sections, and associated metering may be required. If the Customer desires the total electrical usage billed as a unit, the additional service entry sections must be placed adjacent to the existing service entry sections. Under any circumstance, the decision to bill the total electrical usage as a unit will be at the sole discretion of SRP.
 - b. Totalizing may be permitted when a Customer is fed from a dedicated feeder and has multiple services and meters. At minimum, all of the following conditions must be met: (i) the Customer accounts must be on the same E-60 series Price Plan, (ii) the multiple services must be located on the same or immediately adjacent property, and (iii) Totalizing shall not commence until the Customer has begun paying the full dedicated Facilities Charge.
- 5.6.5 When two or more Classes of Use exist within a Building, a separate application must be made for each Class of Use. SRP may require that each Class of Use be metered separately. Different Classes of Use may be supplied through a separate Service Lateral at the sole discretion of SRP.

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- 5.6.6 When two or more meters are to be installed on the same Building to service different Customers, they must be grouped at a common point. The meter loops for each Customer must be clearly designated. The placement of meter loops and meter boards must be made by the Customer or owner of the Building at a location or locations to be designated by SRP, and must be installed in accordance with the SRP Electric Service Specifications or as required by authorized Governmental Entities.
 - 5.6.7 When electric meters are to be installed on a switchboard, the Customer is responsible for all drilling necessary for SRP to mount and connect its meters before installation of the meters. A template for such drilling can be obtained from SRP.
 - 5.6.8 Metering transformers, if required, will be furnished and installed by SRP. A Contribution in Aid of Construction may be required for them.
 - 5.6.9 Except as may be provided in the Customer's Agreement for Electric Service, any device or equipment installed by SRP on the Customer's premises will be owned and maintained solely by SRP regardless of any Contribution in Aid of Construction or deposit that may have been provided.
 - 5.6.10 If a Customer, such as the operator of a mobile home park, desires that the master meter being used to bill the Customer be replaced with multiple meters billed individually to individual tenants, the Customer shall contact SRP regarding the matter. SRP will then inspect the Customer's premises and determine the physical changes required to convert from master metering to individual metering. The Customer may be required to pay a Contribution in Aid of Construction for any new or upgraded facilities that SRP determines are necessary. The Customer will also be responsible for removal of all Customer-owned electrical facilities no longer required to provide electric service.
- 5.7 Point of Delivery:
- 5.7.1 In all cases, SRP will determine the Point of Delivery.
 - 5.7.2 The Customer is responsible for construction, operation, and maintenance of all electrical facilities downstream from the Point of Delivery. SRP is responsible for construction, operation, and maintenance of all facilities upstream from the Point of Delivery. SRP will at all reasonable times, as a condition of service and in accordance with these Rules and Regulations, have the right of access to SRP's facilities, including termination connections.

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5.8 Voltage:

- 5.8.1 SRP will furnish and install the necessary transformation equipment to furnish the Customer with service at one of the nominal voltages specified in the applicable SRP Price Plan. SRP reserves the right to install the transformer and related facilities in a manner that promotes the overall efficiency and reliability of SRP's electrical system and that provides service consistent with recognized utility practices to the Customer's Point of Delivery in accordance with these Rules and Regulations.
- 5.8.2 SRP will provide service to large industrial and commercial Customers from SRP's facilities built based on SRP standards applicable to the type and character of service to be furnished.

LIABILITY AND RESPONSIBILITY

CUSTOMER'S EQUIPMENT AND ITS OPERATION

6.1. General:

SRP may refuse or disconnect service when the Customer's wiring or equipment is so designed or operated as to disturb service to other Customers or constitutes a physical or electrical hazard, as determined by SRP. All motors connected to SRP Lines must be of a type that will not require starting current deemed unreasonable by SRP, or shall be equipped with protective devices that restrict the starting current to limits acceptable to SRP. SRP may require that motor Loads of less than five horsepower be single phase.

6.1.1 Harmonics and Voltage Flicker:

Customers may not connect Loads to the SRP electric system that cause unacceptable voltage fluctuations (incandescent lamp flicker) and/or distortions (voltage/current harmonics) to the electric system. Examples of Loads that may cause voltage fluctuations, distortions, or harmonics include welders, hoists, X-ray machines, gaseous-discharge lamps, rectifiers, motors, adjustable speed drives, and arc furnaces. SRP may require that such Loads be supplied from a separate, dedicated service and/or that corrective equipment be installed at the Customer's expense. The Customer shall be responsible for all associated costs. To prevent unacceptable voltage fluctuations and/or distortions, SRP enforces the following guidelines and may install specialized metering equipment and collect all associated costs, to ensure compliance:

Flicker Guidelines:

For voltage systems less than 1,000 volts, the following standards will apply, as applicable:

- IEEE Std 141, "IEEE Recommended Practice for Electric Power Distribution for Industrial Plants" (1993 or latest edition).
- IEEE Std 241, "IEEE Recommended Practice for Electric Power Systems in Commercial Buildings" (1990 or latest edition).

For voltage systems of 1,000 volts or higher, the following standards will apply, as applicable:

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- IEC 61000-3-7, “Assessment of emission limits for the connection of fluctuating installations in MV, HV, and EHV power systems” (2008 or latest edition).
- IEEE Std 1453, “IEEE Recommended Practice for the Analysis of Fluctuating Installations on Power Systems” (2015 or latest edition).

Harmonic Guidelines:

- IEEE Std 519, “IEEE Recommended Practice and Requirements for Harmonic Control in Electric Power Systems” (2022 or latest edition).

6.2. Distributed Energy Devices on Customer’s Premises:

- 6.2.1 Energizing equipment connected to the SRP electric system could act as a source of electrical backfeed, causing injury or death to electrical utility personnel working on Lines, Service Laterals, or other SRP electrical facilities in the vicinity. Customers shall refer to the SRP’s Distributed Generation Interconnection Handbook (which is available on SRP’s website at www.srpnet.com and may be changed from time to time at the sole discretion of SRP) for requirements for and technical information about connecting Distributed Energy Devices to the SRP electric system. Any Customer whose electric system is connected to a Distributed Energy Device shall comply with SRP’s Distributed Generation Interconnection Handbook. No Distributed Energy Device may be connected to any portion of a Customer’s electric system that is connected to the SRP electric system unless SRP has first been notified of and approved such connection. Such notification and approval shall both be in writing.
- 6.2.2 If a Customer desires its or a third party’s Distributed Energy Device to be directly or indirectly connected to SRP’s electric system through the Customer’s electric system, the Customer shall first sign SRP’s Interconnection Agreement. Upon SRP’s request and in its sole discretion, SRP may also require a third-party owner or operator of an electrical Distributed Energy Device to sign SRP’s Interconnection Agreement.
- 6.2.3 For Customer Load normally served from the SRP system, which can also be switched to a Customer’s Distributed Energy Device if the SRP electric system is deenergized, an open transition transfer switch shall be installed between SRP’s and the Customer’s electric systems. This switch shall electrically and mechanically prevent connection of the Customer’s Distributed Energy Device to SRP’s electric system. The

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Customer should contact SRP if the Customer has any questions regarding these requirements.

- 6.2.4 Except in cases of SRP's gross negligence or willful misconduct, the Customer shall indemnify and hold harmless SRP from and against all claims, whether arising in tort, contract, strict liability, or any other legal theory, for loss of or damage to property or injury to Persons arising out of the design, construction, or operation of any Distributed Energy Device connected to the SRP electric system by or on behalf of the Customer.

6.3. Customer-Owned Substation Equipment:

Customers who own substation equipment shall conform to the SRP Guidelines for Customer Ownership of Substation Equipment, which may be changed from time to time at the sole discretion of SRP. A copy of the Guidelines may be obtained from the Customer's SRP Account Representative.

6.4. Polyphase Circuit Balance:

A Customer receiving three-phase electric Energy must maintain, as nearly as is reasonably possible, equal currents in the three phases at the Point of Delivery. If, at any time, the current in any phase exceeds the average of the currents in the three phases by more than 5%, the amount to be paid by the Customer for the period during which the imbalance occurs may be increased by a percentage equal to that of the imbalance.

6.5. Power Factor:

SRP may include adjustments to bills for Loads for which the Power Factor falls below 85% leading or lagging at any metering point during any Billing Period. If a Customer's Load operates at less than 85% leading or lagging Power Factor, SRP may, in addition to taking other measures set forth in the Price Plan, require the Customer to provide, at Customer's expense, corrective equipment to correct the Power Factor to an acceptable level.

6.6. Single Phasing and Phase-Reversal Protection:

- 6.6.1 SRP shall not be responsible to the Customer for, and the Customer shall release SRP from, damage to motors, other current-consuming equipment, and/or devices mechanically or electrically connected to such equipment, resulting from any phase reversals, single-phasing of three-phase service, or other similar conditions except when such damage is the direct result of SRP's gross negligence or willful misconduct.

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- 6.6.2 For three-phase motors driving elevators, hoists, tramways, cranes, conveyors, or other equipment that could create hazard to life in the event of uncontrolled reversal of motor rotation, the Customer must provide reverse-phase and open-phase protection, at the Customer's expense, to completely disconnect the motors from their Electrical Energy source in the event of phase reversal or loss of one or more phases.

6.7. Changes in Installation:

Each of SRP's service wires, transformers, meters, and other devices used to supply electricity to the Customer's installation has a maximum Capacity. Customer must obtain prior written consent of SRP to increase the Connected Load. Failure to obtain such consent may result in damage to SRP's equipment, extended interruption of the Customer's service, and damage to equipment of other Customers. When such damage is due to failure of the Customer to obtain consent, SRP may require the Customer to pay any and all damages including the cost to repair or replace the damaged equipment.

LIABILITY

6.8. Liability – General:

- 6.8.1 SRP makes no warranty, express or implied, as to the adequacy, safety, operation, or other characteristics of any of the structures, equipment, wires, conduits, appliances, or devices owned, installed, operated, or maintained by the Customer or leased by the Customer from third parties.
- 6.8.2 Except in cases of SRP's gross negligence or willful misconduct, the Customer shall indemnify and hold harmless SRP from and against all claims, whether arising in tort, contract, strict liability, or any other legal theory, for loss of or damage to property or injury to Persons arising out of the delivery or use of electric service at or on the Customer's side of the Point of Delivery, and the Customer's delivery of electricity to SRP.
- 6.8.3 Except in cases of SRP's gross negligence or willful misconduct, SRP shall not be liable, whether in tort, contract, strict liability, or any other legal theory, for the loss of or damage to property (but not including bodily injury) arising (a) out of the delivery of electricity, or (b) from the presence or operation of SRP's facilities, wires, equipment, or structures on or near the Customer's premises.

6.9. Service Interruptions, Variations, and Curtailments – Limitation on Liability:

- 6.9.1 SRP does not guarantee a regular and uninterrupted supply of service to Customers. SRP makes no warranty, express or implied, as to the adequacy, consistency, safety, character, or any other characteristic of the

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- electricity or the supply or delivery thereof. SRP expressly disclaims all warranties, express or implied, regarding the supply and delivery of electricity to Customer.
- 6.9.2 SRP may, without liability, interrupt or limit the supply of service in order to make repairs, changes, or improvements to any part of its system for the general good of the service or the safety of the public or to prevent or limit any actual or threatened instability or disturbance of the system.
- 6.9.3 If a shortage of electricity occurs and SRP apportions its available supply of electricity, or reduces the system voltage, or temporarily disconnects service, SRP shall not be liable for any resulting loss or damage.
- 6.9.4 If Load reduction is required, Customer Load will be curtailed as deemed practicable by SRP in its sole discretion.
- 6.9.5 SRP shall not be liable, except in cases of SRP's gross negligence or willful misconduct, whether in tort, contract, strict liability, or any other legal theory, for any losses, costs, damages, or expenses, other than for bodily injuries, arising out of any interruption, variation, and/or curtailment of service, including but not limited to an interruption, variation, and/or curtailment of service permitted by this Section 6.9 or caused by an uncontrollable force. The term "uncontrollable force" shall include but not be limited to accident, flood, earthquake, tornado, storm, lightning, and other natural catastrophes, fire, epidemic, failure of facilities, war, riot, civil disturbances, terrorism, labor disturbances, labor disputes, strikes, sabotage, restraint by court or public authority, action or non-action by any Governmental Entity or authority, or failure to obtain the necessary permits, licenses, authorizations, or approvals from any Governmental Entity or authority, state or municipal interference, or any other cause beyond SRP's control. SRP shall exercise due diligence to restore service in the event interruptions occur. Nothing herein shall be construed to require SRP to settle a strike or labor dispute.
- 6.9.6 For all service interruptions, variations, and/or or curtailments of any nature, including any interruption, reversal, spike, surge, or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity, to the extent the liability of SRP has not been precluded altogether pursuant to these Rules and Regulations, the liability of SRP to Customers or other Persons for damages, of whatever nature, including loss of business, loss of production, or damage to computers or other electronic equipment and appliances, shall in no event exceed the cost of necessary repairs of physical damage proximately caused by the service failure to those electrical delivery facilities of Customers that were then equipped with the protective safeguards recommended or required by the then-current edition of the National Electrical Code, or liquidated damages in the amount of \$10,000, whichever is less.

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- 6.9.7 Service to Customer is expressly conditioned upon, and, in consideration for the services being rendered to Customer by SRP, the Customer hereby releases and agrees to release SRP from any direct, indirect, or consequential loss, damage, claim, charge, cost, or expense of any kind or nature that has resulted or may result in connection with variations, curtailment, and/or interruption to electric service to the Customer.
- 6.9.8 A variety of protective devices and alternate power supplies that may prevent or limit damage that may arise as a result of the events described in this Section 6.9 are available for purchase by the Customer from third parties. In addition, insurance coverage for such damage may be available for purchase by the Customer. Unless the Customer has entered into a written contract with SRP for temporary backup generation, SRP has no obligation to provide backup generation in the event of a scheduled or unscheduled outage, or otherwise. The Customer assumes full responsibility for obtaining the necessary protective devices, alternate power supplies, and insurance, and SRP shall in no event be liable for any loss, damage, claim, charge, cost, or expense of any kind or nature that Customer could have prevented or insured against through procurement of protective devices, alternate power supplies, and insurance.
- 6.9.9 Customer shall use reasonable efforts to avoid or mitigate its damages or losses suffered as a result of SRP's conduct under this Section 6.9.

ACCESS

6.10. Access to Premises:

- 6.10.1 In accepting service, the Customer grants to SRP's employees and agents an unconditional right of access to the premises of the Customer at all reasonable times for purposes such as installing, connecting, reading, testing, repairing, adjusting, disconnecting, removing, inspecting, or maintaining any of SRP's meters, wires, poles, or other equipment, and providing notices.
- 6.10.2 Customers with electronic gated access to their premises or community shall install or cause to be installed SRP-approved access switch assemblies on the property access gate(s) that will allow SRP employees and agents to enter and exit the gated property through the access gate(s) using an SRP proprietary key. The Customer shall be responsible for installation and maintenance of the SRP-approved switches at Customer's expense. The Customer hereby releases SRP from and waives any claim it may have against SRP if installation of an SRP-approved switch invalidates or voids any warranty covering the Customer's electronic gate. SRP shall not be liable to the Customer for, and the Customer shall

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indemnify and hold harmless SRP from and against, any claims for damage to the Customer's gate(s) or to property of the Customer or any third party and death or injury to Persons arising out of the installation or use of the access switch assemblies, regardless of whether or not the access switch assemblies are purchased from or approved by SRP. If the Customer is not required by law, ordinance, or code to provide manual or electronic control of the Customer's access gate(s) to emergency service personnel or the US Postal Service, and if an access gate is continuously guarded by the Customer, the Customer shall not be obligated to install an access switch assembly on the continuously guarded access gate. An access gate shall be deemed to be continuously guarded if a Customer or its employee or contractor is assigned to operate the access gate 24 hours a day, seven days a week, and such individual operating the access gate is present at a station located adjacent to the access gate, so that such individual is immediately accessible at all times to any SRP employee attempting to enter or exit the Customer's property through the access gate.

- 6.10.3 All employees authorized to do work for SRP on the premises of the Customer will carry badges or other suitable identification, which they are instructed to show to the Customer upon request.

ENCROACHMENTS

6.11. Vegetation Encroachments and Hazards:

- 6.11.1 The Customer, not SRP, is responsible for pruning or removing vegetation (trees, shrubs, vines, etc.) on the Customer's property that interfere or may interfere with Lines, Service Laterals, transformers, meters, or other SRP facilities. The Customer shall hire a qualified Line clearance tree trimmer to clear encroaching vegetation from such facilities. The Customer shall, and shall cause any contractor hired by the Customer to, comply with all applicable laws when pruning or removing vegetation near SRP equipment and facilities, including Arizona Revised Statutes Sections 40-360.41 et seq. (regarding activities near overhead power lines).
- 6.11.2 Vegetation on a Customer's premises must comply with any planting and encroachment requirements established by SRP. A Customer shall not plant or maintain any vegetation near any SRP electric facilities (whether overhead or underground) in a manner that encroaches or could foreseeably encroach upon SRP's electric facilities, or interferes with SRP's ability to safely operate, access, maintain, and protect SRP's electric system. If vegetation on a Customer's premises encroaches or could foreseeably encroach upon any of SRP's Lines, Service Laterals, transformers, meters, or other equipment, or interferes with SRP's ability to safely access, operate, maintain, and protect the SRP electric system or

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- to read meters, SRP may prune or remove the vegetation and may charge the Customer for SRP's costs to do so. Upon prior written notice to the Customer, SRP shall be provided access to property owned or controlled by the Customer in order to prune or remove, at Customer's expense, such vegetation. SRP shall not be liable to the Customer for, and the Customer releases SRP from, any claims for damages associated with the pruning or removal of such vegetation including the value of or replacement cost of such vegetation.
- 6.11.3 The Customer is responsible for maintaining a clear, dry, landscaped area three feet from and around the edges of all transformer and other equipment pads, as described in SRP's Electric Service Specifications and any planting and encroachment standards established by SRP.
- 6.11.4 If a Customer fails to remove or remedy a vegetation encroachment or hazard as described herein, fails to provide access to SRP to prune or remove such vegetation, or fails to reimburse SRP for its reasonable costs of pruning, removal, or remediation, SRP may terminate service to the Customer's account(s) until the Customer removes or remedies the vegetation encroachment or hazard or reimburses SRP for the costs of doing so.
- 6.11.5 If SRP is required to bring a lawsuit to enforce these provisions, SRP shall be entitled to all remedies available under the law, including injunctive relief, authorizing SRP to immediately prune or remove the vegetation that encroaches or could foreseeably encroach upon any of SRP's Lines, Service Laterals, transformers, meters or other equipment or interferes with SRP's ability to safely operate, access, maintain, and protect SRP's electric system or to read meters.
- 6.12. Structural Encroachments and Hazards:
- 6.12.1 A Customer shall not construct or install (or allow to be constructed or installed) any structure (including walls, fences, mailboxes, propane tanks, sheds, and other permanent objects) or excavate or place fill near any SRP electric facilities (whether overhead or underground) in such a manner that such structure, excavation, or fill encroaches upon SRP's electric facilities or interferes with SRP's ability to safely operate, access, maintain, and protect the SRP electric system. Customer must at all times maintain all clearances from SRP facilities as specified in the National Electric Safety Code, in Arizona Revised Statutes Section 40-360.21 et seq. (regarding activities near underground facilities) and Sections 40-360.41 et seq. (regarding activities near overhead power lines), in any applicable SRP easement or other right-of-way document, or as otherwise required by law, rule, or regulation. The Customer is responsible for properly locating and protecting underground SRP facilities by obtaining an appropriate

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clearance before any excavation is made. Appropriate clearance may be obtained by calling Arizona 811 (formerly Blue Stake) at (602) 263-1100, or 1-800-STAKE-IT.

- 6.12.2 SRP reserves the right to remove or modify any structure, fill any excavation, or remove any fill, wet landscaping, or irrigation system that encroaches upon or could damage SRP's electric facilities (whether overhead, underground, or streetlight) or interferes with SRP's ability to safely operate, access, maintain, and protect the SRP electric system, and SRP may charge the Customer for SRP's costs to do so. SRP shall not be liable to the Customer for any loss of or damage to the Customer's property resulting from such action.
- 6.12.3 If a Customer fails to remove or remedy a structural encroachment or other hazard as described herein, or if a Customer fails to reimburse SRP for its reasonable costs of such removal or remediation, SRP may terminate service to the Customer's account(s) until the Customer removes or remedies the structural encroachment or hazard or reimburses SRP.

APPENDIX A

The following pricing terms have the meaning specified:

- 7.1 **ANCILLARY SERVICES CHARGES:** Charges used to recover costs related to ancillary services. Ancillary Services are the following services, as further described in SRP's Open Access Transmission Tariff, that are necessary to support the transmission of capacity and energy from resources to loads while maintaining the reliable operation of the transmission system.
 - 7.1.1 **ANCILLARY SERVICE 1 (Scheduling, System Control, and Dispatch Service):** Service required to schedule the movement of Power through, out of, within, or into a Balancing Authority Area.
 - 7.1.2 **ANCILLARY SERVICE 2 (Reactive Supply and Voltage Control from Generation or Other Sources Service):** Service required to maintain Transmission voltages within limits generally accepted in the region and consistently adhered to by SRP.
 - 7.1.3 **ANCILLARY SERVICE 3 (Regulation and Frequency Response Service):** Service necessary to provide continuous balancing of resources (Generation and interchange) with Load and to maintain scheduled interconnection frequency at 60 Hz.
 - 7.1.4 **ANCILLARY SERVICE 4 (Energy Imbalance Service):** Service provided when SRP is participating in the Energy Imbalance Market and when the Energy Imbalance Market has not been suspended to supply or absorb Energy during each hour when a difference occurs between the scheduled and the actual delivery of Energy to a Load within a Balancing Authority Area.
 - 7.1.5 **ANCILLARY SERVICE 5 (Operating Reserve – Spinning Reserve Service):** Service needed to serve Load immediately in the event of an electric system Contingency.
 - 7.1.6 **ANCILLARY SERVICE 6 (Operating Reserve – Supplemental Reserve Service):** Service needed to serve Load in the event of an electric system Contingency. Such service is available to serve Load within a short period of time but not immediately.
- 7.2 **BILLING AND CUSTOMER SERVICE CHARGE:** A charge used to recover costs related to support customer applications, contracts, orders and bills for delivery and collection, receiving preparing recording and handling customer billing data, customer

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- account records, routine orders for service, disconnections and transfers, providing assistance, and communicating with customers.
- 7.3 DISTRIBUTION DELIVERY CHARGE: A charge used to recover costs related to the Distribution System, in particular, substation and primary costs.
- 7.4 DISTRIBUTION FACILITIES CHARGE: A charge used to recover costs related to the distribution system, in particular, secondary costs comprising secondary transformers, conductors, conduits, switches, and other secondary appurtenances, and some directly assigned customer enhancement-related expenses.
- 7.5 GENERATION CHARGE: A charge to collect expenses incurred directly in the production of power, less the Fuel and Purchased Power and Ancillary Services expenses.
- 7.6 METER CHARGE: A charge to recover costs related to owning and maintaining the electric meter.
- 7.7 SYSTEMS BENEFIT CHARGE: A charge included in all Price Plans to fund certain programs benefiting the general public
- 7.8 TRANSMISSION CHARGE: A charge to recover costs related to the Transmission System.

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Summary report: Litera Compare for Word 11.3.1.3 Document comparison done on 10/14/2025 8:35:27 AM	
Style name: Default Style	
Intelligent Table Comparison: Active	
Original filename: FINAL, SRP Rules and Regs w Appendix, 03-06-23.docx	
Modified filename: SRP Rules and Regs_ 2025 Amendments_v6.docx	
Changes:	
Add	300
Delete	245
Move From	0
Move To	0
Table Insert	3
Table Delete	1
Table moves to	0
Table moves from	0
Embedded Graphics (Visio, ChemDraw, Images etc.)	0
Embedded Excel	0
Format changes	0
Total Changes:	549



Customer Utility Panel Candidate Recommendations

Molly Greene
SRP Public Affairs

November 3, 2025

Customer Utility Panel

Areas Map

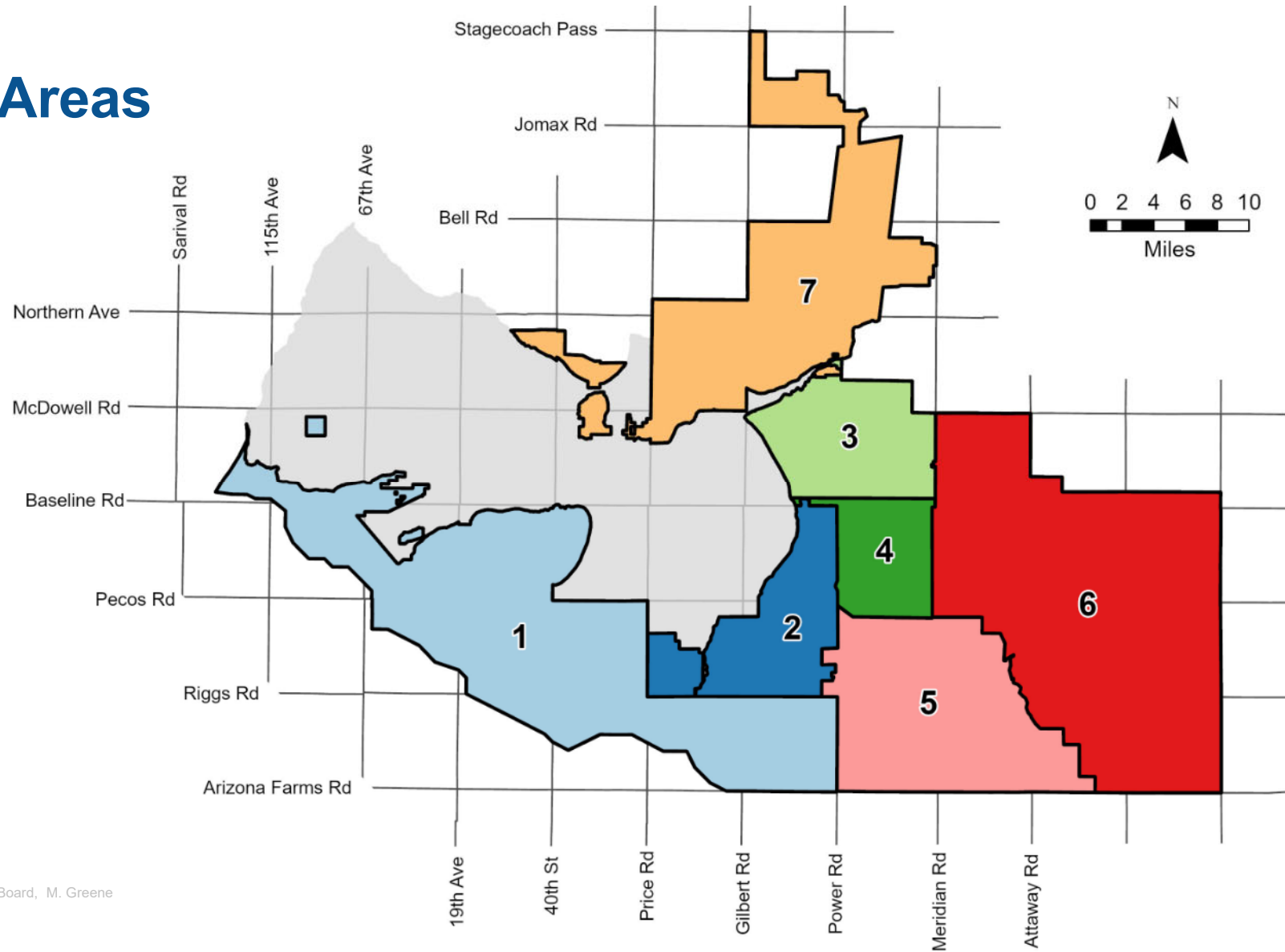
Charter

Desired Characteristics

Current Members

Recommendations

CUP Areas



CUP Charter

- Each of the seven (7) areas shall have two (2) residential electric customers on the CUP, for a total of fourteen (14) CUP members.
- CUP members will have staggered three (3) year terms and are limited to two (2) consecutive terms.
- A Chair and Vice Chair will be selected annually by the CUP members.
- Alignment with CUP Member desired characteristics.

CUP Member Desired Characteristics

Strategic Engagement builds **queue of candidates** who qualify as residential electric customers living outside of the District voting boundary.

SRP Management submits recommendations for consideration and appointment by the SRP District Board. **CUP members must reside in the area of representation and be SRP residential electrical customers.**

The desired characteristics of potential CUP members include:

- Recent public and/or community service in the area they represent
- No conflicts of interests
- Knowledge of local issues and concerns
- Open minded and objective – able to represent a broad range of interests and perspectives
- Constructive approach to addressing issues and solving problems
- Excellent communication skills, including the ability to absorb information quickly and to explain issues in clear and understandable terms
- Excellent interpersonal relationship skills
- Strong learning agility
- Enthusiasm and interest in the position

CUP Membership



Alton Washington
Former City of Phoenix Assistant City Manager
Area 1
Term ends Jan 2026



Orlando Cazarez
Director of Global Conservation and
Sustainability Learning Initiatives
Area 1
Term ends Jan 2028, eligible for reappointment
through Jan 2031



Julie Graham
Director of External Affairs at Dignity Health
Area 2
Term ends Jan 2026



Joan Krueger
Realtor, Community College Instructor
Area 2
Term ends Jan 2028, eligible for reappointment
through Jan 2031



Mike Hutchinson
Area 3
Executive VP at EVP, former Mesa City Manager
Term ends Jan 2026



Mary Anne Przybylski
Apache Junction Chamber of Commerce CEO
Area 3
Term ends Jan 2028



Scott Stilgenbauer
Environment, Health, Safety Lead at Meta
Area 4
Term ends Jan 2028



Mari Westerhausen
Math Coach, Gifted Specialist, STEM Consultant, NASA
Ambassador
Area 4
Term ends Jan 2028

Blue font denotes available position

CUP Membership



Mark Schnepf
Schnepf Farms, Former Mayor of Queen Creek
Area 5
Term ends Jan 2028, eligible for reappointment
through Jan 2031



Haylie Studebaker
Pinal County Supervisor Mike Goodman's District
Administrator
Area 5
Term ends Jan 2028, eligible for reappointment
through Jan 2031



Bryant Powell
Apache Junction City Manager
Area 6
Term ends Jan 2026



Jesse Gage
Retired from Mining Industry, AJ P&Z
Area 6
Term ends Jan 2028, eligible for
reappointment through Jan 2031



Jay Schlum
Owner at Jay Schlum, Arizona Living Team at RE/MAX
Fine Properties, former Mayor of Fountain Hills
Area 7
Term ends Jan 2026, eligible for reappointment but
does not wish to serve a second term

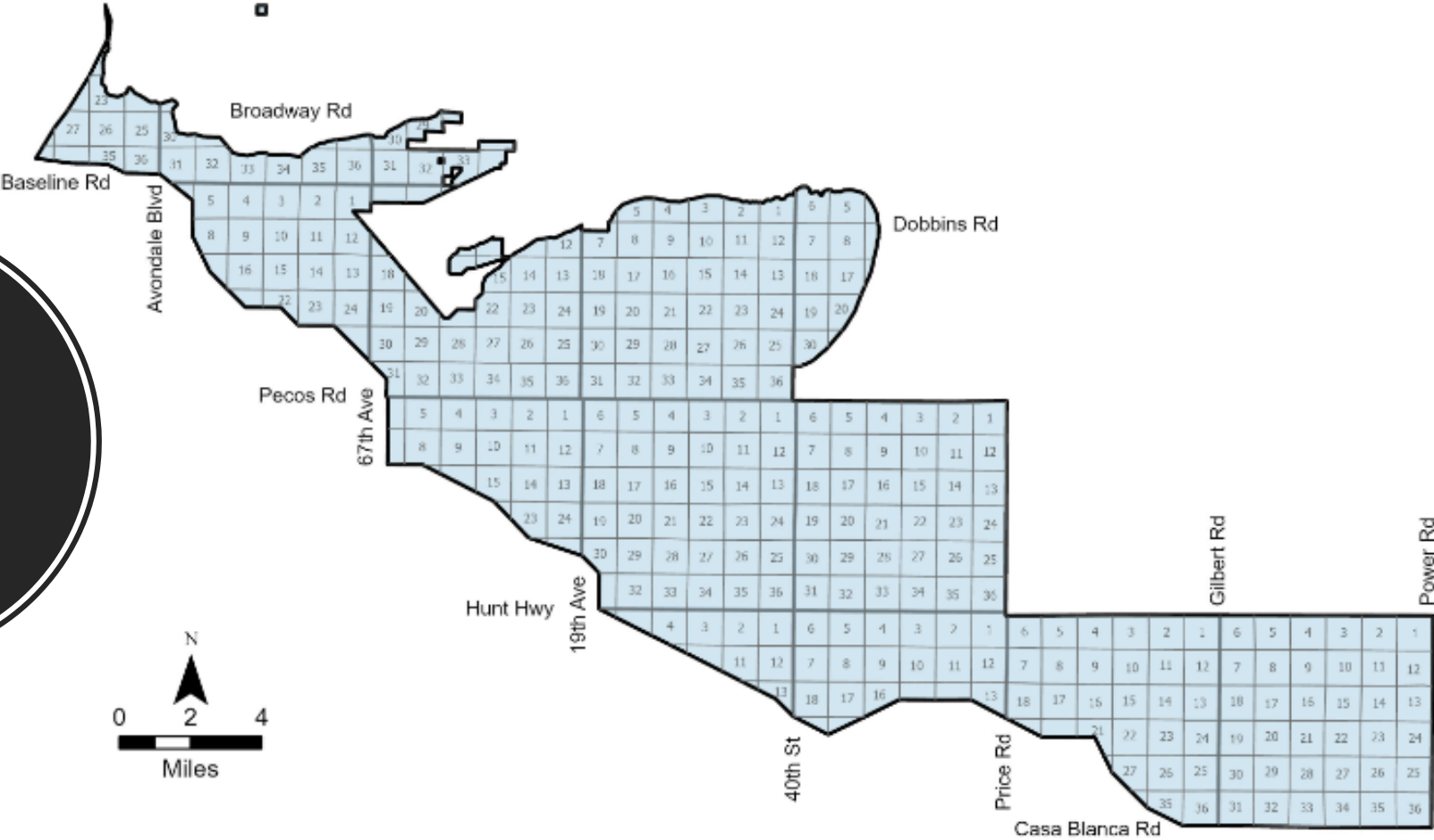


Tom Burris
Tech Professional, Sales, Marketing; Launch Real
Estate
Area 7
Term ends Jan 2028, eligible for reappointment
through Jan 2031

Blue font denotes available position

Recommendations

Area 1:
Phoenix,
Guadalupe,
Tempe,
Avondale,
Maricopa
County, GRIC



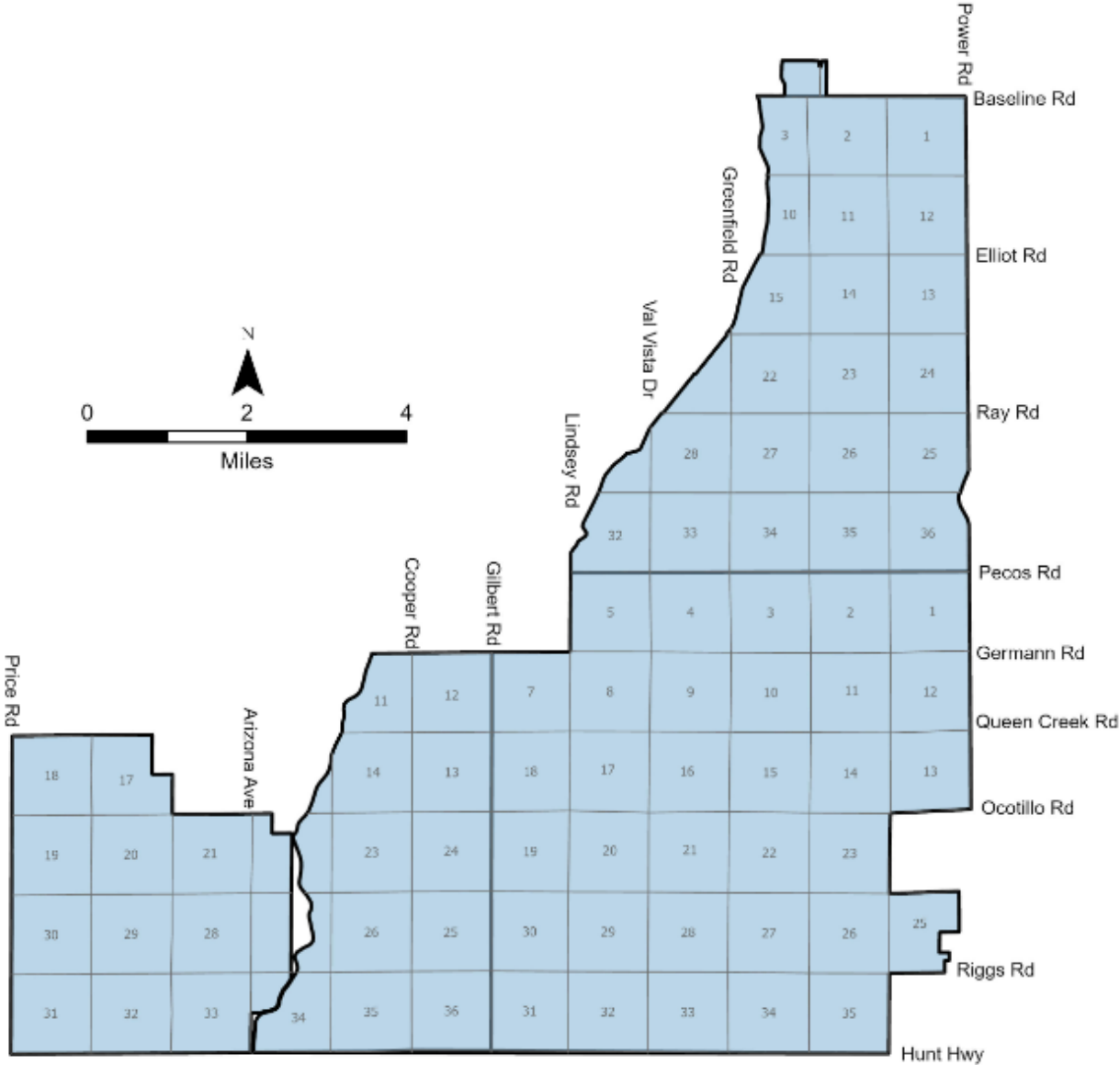
Area 1

Members	Affiliation	Occupation	Status
Alton Washington	City of Phoenix	Former Executive	Term ends January 2026
Orlando Cazares	Arizona State University	Director of Global Conservation & Sustainability Learning Initiatives	Ongoing

Candidates	Affiliation	Occupation	Remarks
Cloves Campbell	<i>Owns Arizona Informant Newspaper</i>	Publisher, Special Administrator to Governor Hobbs	Former legislator; prior E.D. of the Arizona Commission of African American Affairs, served on Wells Fargo Community Advisory Bd, So. Mtn Village Planning Committee
Esperanza Martinez	Owns EM Financial Consulting, LLC	Financial Consultant	Retired banker, now owns P/T fin. consultant company. Values economic development, facilitates CDBG apps for non-profits; volunteers for Paz de Cristo.

Blue font denotes available position

Highlighted font denotes top recommendation

A large black circle with a white border, containing the text "Area 2: Gilbert, Chandler, Maricopa County" in white, bold, sans-serif font.

Area 2

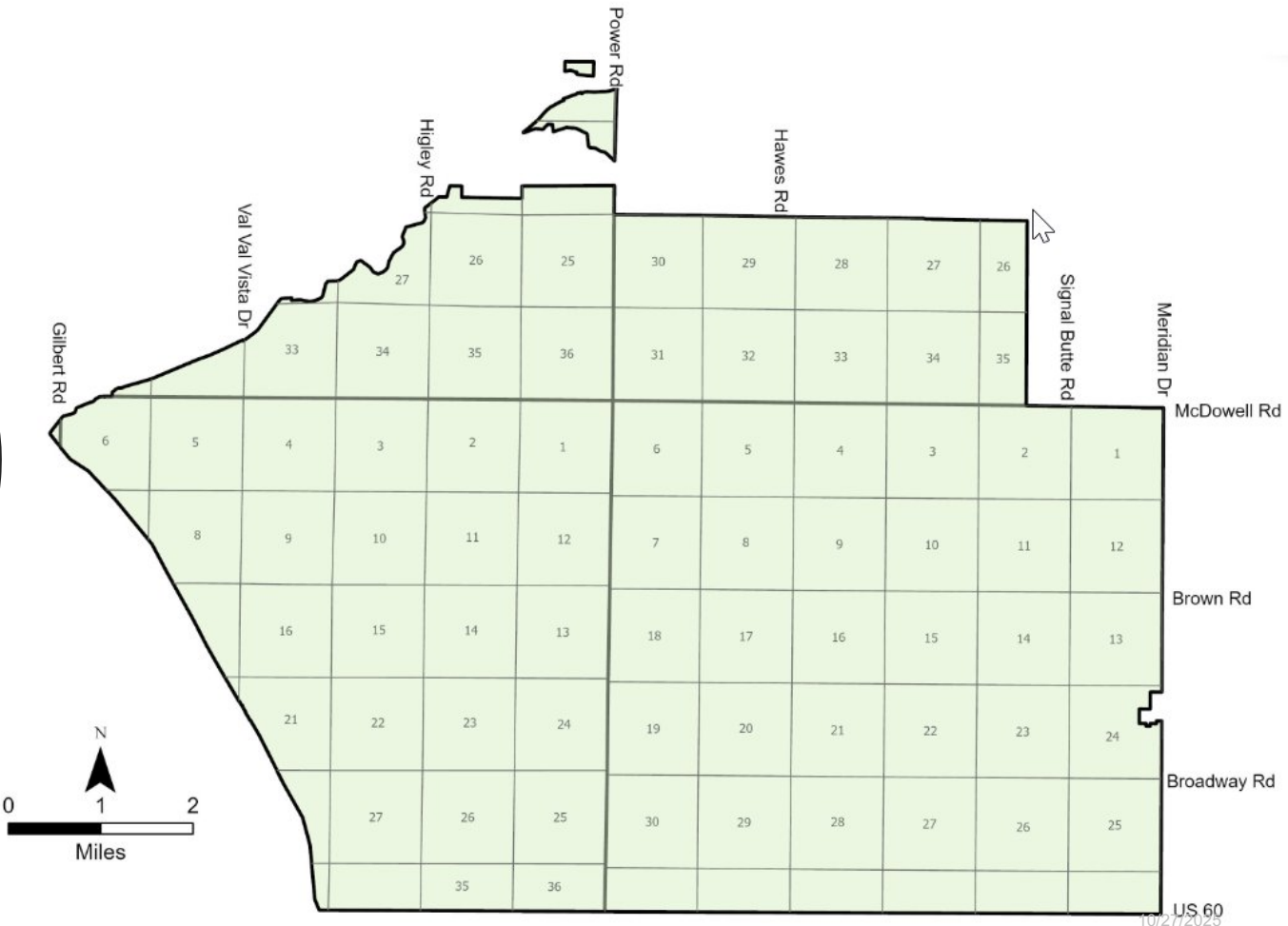
Members	Affiliation	Occupation	Status
Julie Graham	Health Care	Dignity Health Public Affairs	Term ends January 2026
Joan Krueger	Real Estate, Government	Realtor, Community College Instructor	Ongoing

Candidates	Affiliation	Occupation	Remarks
Ken Cost	Retired Police Chief, City of Mesa	City of Mesa Assistant City Manager	Excellent communication, strong dedication to public service. Graduate of FBI National Academy for Police Executives and National Executive Institute. Supports recreational programs for families in need.
Sarah Watts	Business Community	Gilbert Chamber of Commerce CEO	Strong interpersonal skills, developed philanthropic programs for seniors and teachers w/chamber org.

Blue font denotes available position

Highlighted font denotes top recommendation

Area 3: Mesa, Maricopa County



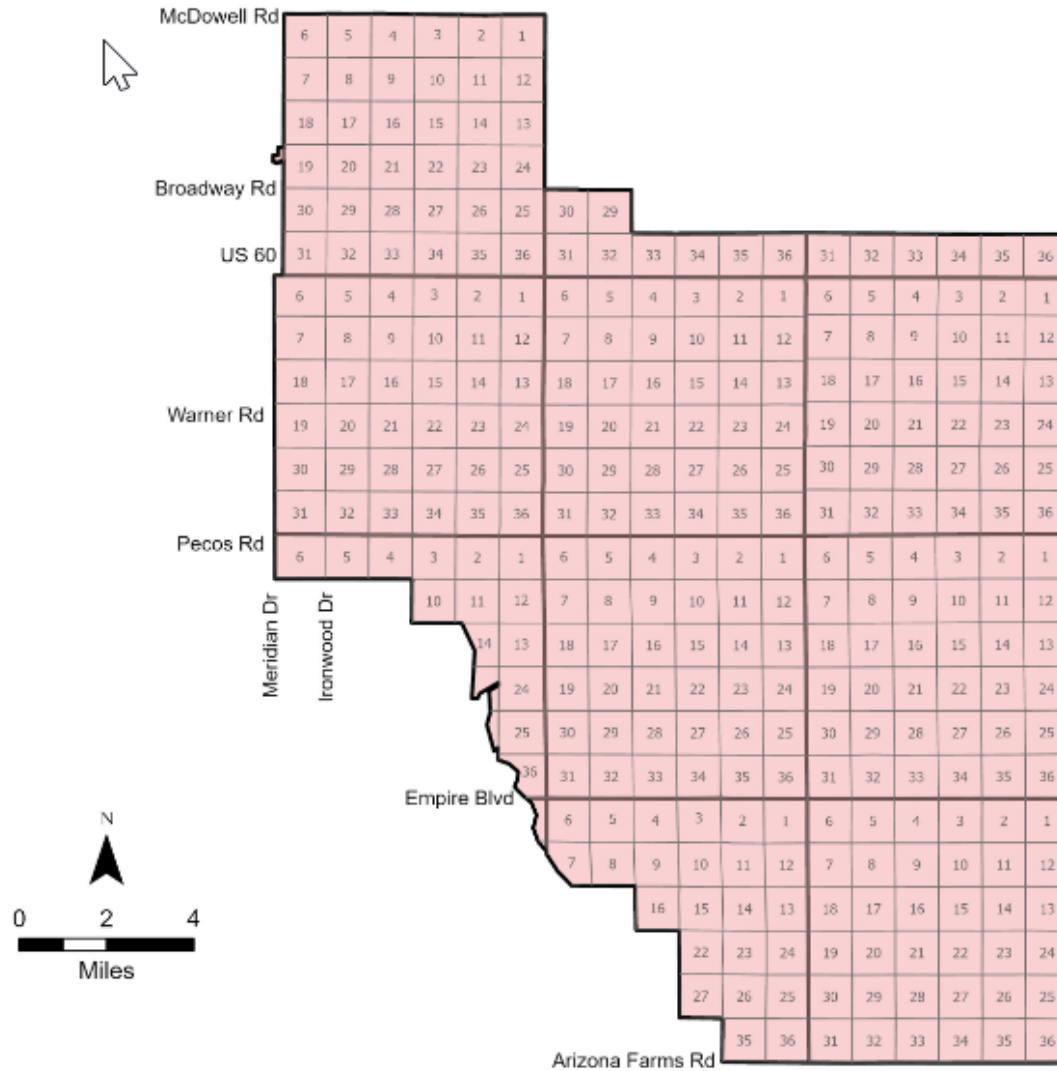
Area 3

Members	Affiliation	Occupation	Status
Mike Hutchinson	Government, Business Organization	East Valley Partnership	Term Ends January 2026
Mary Ann Przybylski	Business Organization	Apache Junction Chamber of Commerce CEO	Ongoing

Candidates	Affiliation	Occupation	Remarks
Natascha Ovando-Karadsheh	Mesa Economic Development Advisory Board, Real Estate	Co-owner KOR Properties	Serves on GPEC Board of Directors, EVP ex-officio, ED background, worked for Save the Family, passion for community service.
Steve Gauer	Semi-Retired	Former Sales at Gregory & Associates	35 yrs mfr rep, has served on his HOA board, collaborated with Glendale Mayor Scruggs.
CJ Gearhart	Iron Horse Plumbing	COO	Grandpa helped build CGS. Supports UMOM, limited income housing projects & SRP Water Expo.

Blue font denotes available position

Highlighted font denotes top recommendation

A large black circle with a white border, containing the text "Area 6: Apache Junction Pinal County" in white, bold, sans-serif font.

Area 6

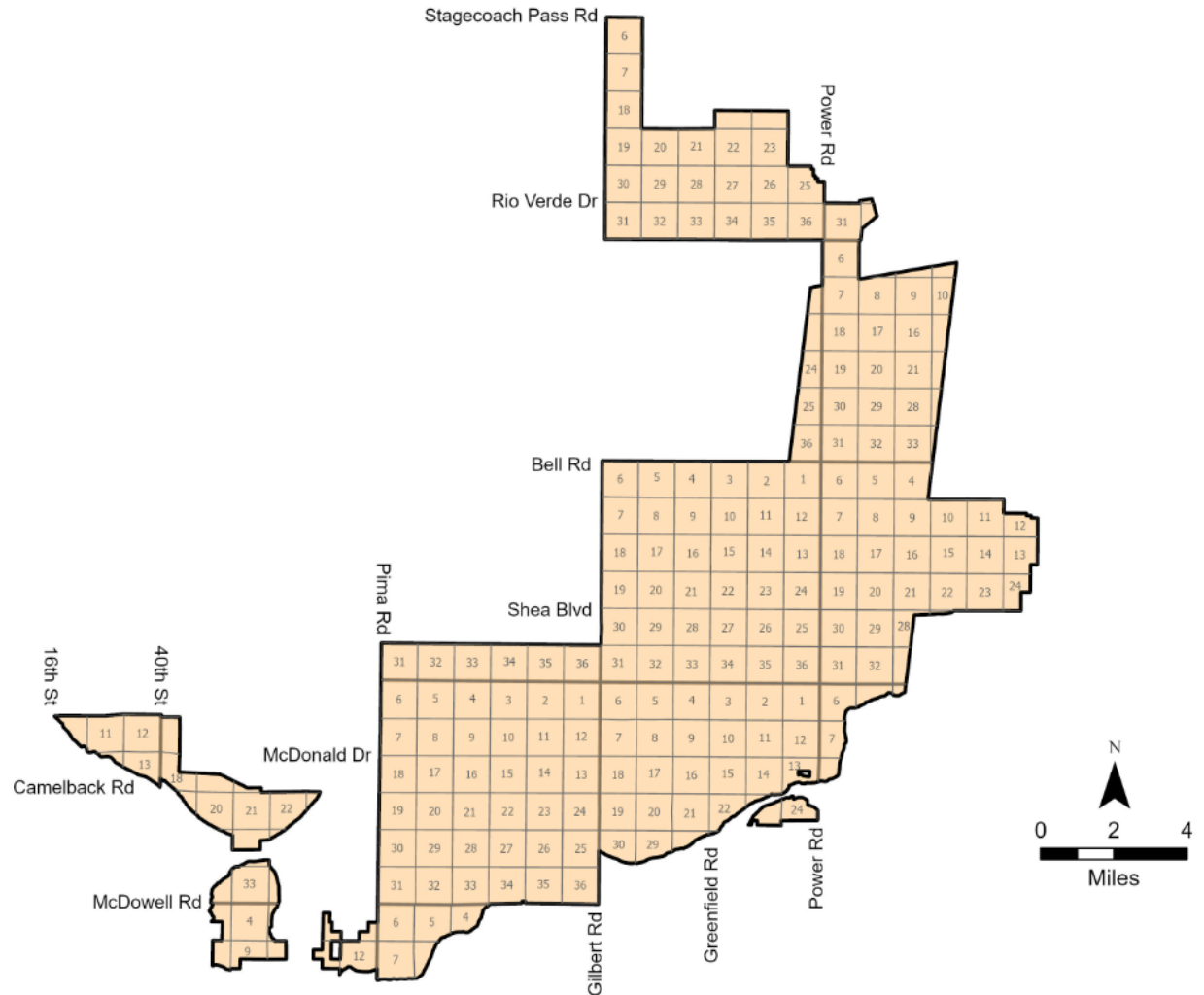
Members	Affiliation	Occupation	Status
Bryant Powell	Government	Apache Junction City Manager	Term Ends January 2026
Jesse Gage	Mining, Government	Retired Mine Manager for Amax Gold, BHP Billiton and Anglo Gold Ashanti	Ongoing

Candidates	Affiliation	Occupation	Remarks
Matt Busby	Government	Apache Junction Assistant City Manager	Former legislative budget staff. Served on Pinal County Audit Committee 10+ years, serves on Pinal County Health Benefits Trust Board; Head of 800 mhz radio system for police & fire. Active in his church.
Gail Evans	Real Estate, Government	Realtor, Chair of the AJ Community Development Corporation	Served on AJ City Council for 9 years, AJ P&Z Commission for 7 years. Public Service work assisting homeowners in municipal code compliance.

Blue font denotes available position

Highlighted font denotes top recommendation

**Area 7:
Fountain Hills,
Phoenix,
Mesa,
Paradise
Valley,
Maricopa
County,
SRPMIC, FMIC**



Area 7

Members	Affiliation	Occupation	Status
Jay Schlum	Real Estate, Government	Owner at Arizona Living REMAX, former Fountain Hills Mayor	Term Ends January 2026
Tom Burris	Tech Professional; Sales; Marketing	Hewlett-Packard. Tech Professional, Sales, Marketing; Launch Real Estate	Ongoing

Candidates	Affiliation	Occupation	Remarks
Doug Dunham	EPCOR	Director of Water Resources	Former DWR Legislative Liaison; represents EPCOR on chambers, VRSMP, city councils, ACC, DCP; loves to camp.
Michael Gant	MCO Realty	Owner w/ 70 agents	Worked w/ Jon Kyl on No Child Left Behind; 2009 March of Dimes Director. Supported food bank, Homeward Bound. FH Chamber Board, Scottsdale Chamber Gov't Affairs Cmte. Helped Pam Gaber w/ Gabriel's Angels.
Erik Hansen	City of Mesa Water Resources Dept.	Utilities Financial Analyst	FH Board of Adjustment member; former FH P&Z Commission Chairman; Working with ASU on recruitment videos; farmer; competes in ultra-marathons.

Blue font denotes available position
 Highlighted font denotes top recommendation

Recommended Slate of New Candidates

Area	Candidates	Affiliation	Occupation	Remarks
1	Cloves Campbell	Owens <i>Arizona Informant Newspaper</i>	Publisher, Special Administrator to Governor Hobbs	Prior work as E.D. of the Arizona Commission of African American Affairs, served on Wells Fargo Community Advisory Board, South Mountain Village Planning Committee
2	Ken Cost	Former Police Chief, City of Mesa	City of Mesa Assistant City Manager	Excellent communication, strong public service orientation. Supports the Sports, Programs & Activities Reuniting Community program.
3	Natascha Ovando-Karadsheh	Mesa Economic Development Advisory Board, Real Estate	Co-owner KOR Properties	Serves on GPEC Board of Directors, EVP ex-officio, ED background, worked for Save the Family, passion for community service.
6	Matt Busby	Government	Apache Junction Assistant City Manager	Leg. experience, former AJ City Mgr. Served on Pinal County Audit Committee 10+ years, serves on Pinal County Health Benefits Trust Board; Head of 800 mhz radio system for police & fire. Active in his church.
7	Doug Dunham	EPCOR	Director of Water Resources	Former DWR Legislative Liaison; represents EPCOR on chambers, VRSMP, city councils, ACC, DCP; loves to camp.

Thank You





Molly Greene
Senior Director, Policy, Strategy &
Consumer Affairs
Mail Station PAB4TC | P.O. Box 52025
Phoenix, AZ 85072 - 2025

October 27, 2025

Dear Members of the Board,

Attached is a copy of background materials and recommendations supporting the November 3, 2025, Board action to select successors for the Customer Utility Panel (CUP). As you know, the CUP provides a formal voice for residential electric customers outside of the SRP reservoir boundary. It is comprised of 14 members representative of 7 areas whose members possess specified desired characteristics. A sampling of those characteristics is:

- Geographic residential eligibility
- Public or community service
- Knowledge of local issues and concerns
- Open-minded and objective
- Constructive problem-solving ability
- Excellent communication skills
- Strong learning ability

The Public Affairs staff strived to identify a diverse set of qualified candidates for your consideration. We sought out at least two candidates for each open position. We solicited recommendations from the Board and Council on several occasions, as well as from existing CUP members, and SRP's community and public affairs representatives. We also solicited recommendations from the mayors, county supervisors, and tribal leaders for each of the areas requiring representation. After reviewing and vetting the candidates, we met with a number of them and submit to you a recommended slate of candidates for your consideration.

I look forward to the Board's consideration. Please do not hesitate to contact me if you have questions prior to the November 3, 2025, Board meeting.

Sincerely,

Molly Greene



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Customer Utility Panel (CUP) Candidate Bios for CUP Area #1

Cloves Campbell
Arizona Informant Newspaper

Esperanza Martinez
EM Financial Consulting, LLC



Cloves C. Campbell, Jr. (Candidate for CUP Area 1)

Experience

- The Arizona Informant Newspaper, Informant

Education

- Bachelors (Political Science), Pitzer College, 1983

Cloves Campbell, Jr. has spent his entire career with the Arizona Informant Newspaper, a family owned and operated publication in its 54th year of publishing. As it's publisher, the newspaper provides an important voice for the Arizona African American community.

Mr. Campbell is active in many civic and business organizations. Currently, he serves as a Special Administrator to Governor Katie Hobbs. He previously served as the Executive Director of the Arizona Commission of African American Affairs for 9 years.

Campbell also served two consecutive terms 2007-2011 in the Arizona State House of Representatives. His past and current civic and community board service includes Wells Fargo Community Advisory Board, National Newspaper Publishers Association, Arizona Informant Foundation, Governor's African American Advisory Board, Attorney General's African American Board, Arizona African American Legislative Days (founding member), Black Theatre Troupe, Mountain Park Health Association, South Mountain Village Planning Committee, Travis L Williams Post 65, Tanner Chapel AME Church and the 100 Black Men of Phoenix.

Campbell has served on the board of directors of National Newspaper Publisher Association for 16 years and was elected as Chairman of the board for 4 additional years. NNPA is a consortium of more than 200 Black-owned newspapers throughout the United States. As Chairman, Campbell led a delegation of African American journalists to meet with Chinese and African government leaders and journalists in Beijing, Xi'an and Shanghai, Senegal, Morocco, Liberia and Germany.

Campbell is also a member of the Greater Phoenix Urban League and a life member of the NAACP. He has been the recipient of numerous recognition awards for his dedicated community service. Cloves attended Pitzer College majoring in political science and received a certificate of completion from the Darden School of Business at the University of Virginia.

Campbell has been married to Lanette Campbell for over 33 years. They have three adult children, Daivon Woods, Chanette Campbell, and Cloves III. He has 5 grandchildren.



Esperanza Martinez (Candidate for CUP Area 1)

Managing Member

EM Financial Consulting, LLC

Esperanza founded EM Financial Consulting, LLC in 2023 after retiring from a career in banking. She is genuinely passionate about offering strategic financial consulting services to clients and closely-held businesses in Arizona.

Esperanza is a seasoned Commercial Credit Professional with over 35 years of expertise in commercial lending, portfolio management, sales, risk management, and consulting. She has a strong track record in prospecting clients, relationship development, leadership, and consulting.

Her career spans multiple senior roles in top banking institutions, including Bank of America, BBVA Compass Bank, and Bank One. Her key responsibilities have included managing commercial banking portfolios for clients with revenues between \$10 million and \$250 million. She has structured complex credit transactions, underwritten loans, negotiated terms, and monitored credit quality and financial performance. She was recognized as one of the top commercial managers for 30 consecutive years during her banking career.

In addition to corporate roles, she contributed to community development by serving as an executive on loan, and Member of the Arizona Investment Committee a division of Clearinghouse Community Development Institution (formerly known as Arizona Multi-Bank Community Development Corporation), where she doubled the loan portfolio and expanded funding partnerships. She is dedicated to engaging with the community to stay connected to its needs and developments. She also held positions at both Price Waterhouse and the U.S. Department of Commerce, focusing on management consulting, financial analysis, credit structuring, and economic development.

Esperanza's educational achievements include a BA in Communication from Arizona State University and completion of the Arizona Bank's Commercial Bank Management Training Program. She is actively involved in various professional associations and has served on several boards, receiving multiple awards for her contributions.



Customer Utility Panel (CUP) Candidate Bios for CUP Area #2

Ken Cost
City of Mesa Assistant City Manager

Sarah Watts
Gilbert Chamber of Commerce President/CEO



Ken Cost (Candidate for CUP Area 2)

City of Mesa Assistant City Manager

Education

- Xavier University, Master of Science in Criminal Justice Administration, Criminal Justice/Law Enforcement Administration, 2018-2020
- California State University, Fullerton, Bachelor's in Criminal Justice/Law Enforcement Administration, 1988-1993

Career

Ken Cost serves as the Assistant City Manager for the City of Mesa, overseeing the city's public safety operations, including Police, Fire and Medical, Emergency Communications, and Code Compliance. Assistant City Manager Ken Cost has served the City of Mesa for over 30 years. Prior to coming to the city manager's office Ken served as an officer for the Mesa Police Department. Ken has served numerous roles in the department at each rank and retired after nearly 6 years as the Police Chief. Ken prioritizes the needs of our Mesa community along with supporting our employees who give back to the community each day. The city values of knowledge, respect and integrity is why Ken loves serving in Mesa and is dedicated to enhancing the quality of life and making it one of the safest cities to live in in the country. Ken holds a bachelor's degree in criminal justice from California State University at Fullerton, a master's degree from Xavier University, Ohio, and is a graduate of the FBI National Academy for Police Executives and the FBI National Executive Institute. Chief Cost is very active in the community and enjoys volunteering his time giving back.



Sarah Watts (Candidate for CUP Area 2)

Gilbert Chamber of Commerce President/CEO

Sarah Watts was named the President/CEO of the Gilbert Chamber of Commerce in July 2020. She joined the Chamber's team in 2008, fulfilling roles as Executive Assistant, Communications and Marketing Director, Marketing and Special Events director, and then Vice President of Workforce & Community Partnerships.

Sarah has demonstrated a practice of cultivating relationships and building strategic partnerships with chamber members, community volunteers, education partners, and local and regional chambers of commerce leaders to benefit the Gilbert Chamber and its Foundation. She has also played key roles in the chamber's strategic planning, fundraising, workforce development, and marketing.

Sarah believes in the importance of collaborative dialogue across industry sectors and job functions and emphasizes bringing diverse groups together to solve the challenges that Gilbert may encounter. She established the Chamber's Business and Education Committee, Tours for Teachers program, and annual Business & Education Summit. She is proud to have launched and maintained the Chamber's Adopt-A-Senior philanthropic initiative.

Sarah is a summa cum laude graduate of Arizona State University's Walter Cronkite School of Journalism and Mass Communication with a BA in Journalism, emphasis in Public Relations, and a minor in Communication (2002). She is a graduate of the Gilbert Leadership program (Class 21), and the U.S. Chamber of Commerce's Talent Pipeline Management (2019) and Institute for Organizational Management (2020) programs. She was named *Business Person of the Year* by the Association for Career and Technical Education of Arizona (2021) in recognition of her leadership and commitment to CTE in Gilbert and the surrounding communities through the workforce programs and initiatives she has developed and supports. She serves on the Board of Directors of Arizona Chamber Executives (ACE) and the Advisory Committee for Park University Gilbert.

Sarah lives in Gilbert, Arizona, with her husband, Sean, two children, and two dogs.



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Customer Utility Panel (CUP) Candidate Bios for CUP Area #3

Natascha Ovando-Karadsheh
KOR Properties Co-Owner

Steve Gauer
Former Sales at Gregory & Associates

CJ Gearhart
Iron Horse Plumbing COO



Natascha Ovando-Karadsheh (Candidate for CUP Area 3)

KOR Properties, CO-Owner

With over 25 years of entrepreneurial expertise and a deep passion for the Valley of the Sun, Mesa Native Natascha Ovando-Karadsheh seamlessly blends her business acumen with over 13 years of distinguished local real estate experience and community service. As a specialist in the East Valley and leading luxury expert in Mesa, Natascha is celebrated for delivering high-level real estate insights paired with an unparalleled, concierge-style client experience.

As co-owner of KOR Properties, Natascha plays an active role in driving the company's community-focused initiatives. She currently serves on the Greater Phoenix Economic Council (GPEC) Board of Directors and is a current ex-officio member and the past chairperson of the City of Mesa Economic Development Advisory Board. Additionally, Natascha is the visionary founder and presenting sponsor of Mesa Food Truck Fridays and remains actively involved in the neighborhood of Las Sendas.

Prior to her real estate career, Natascha was the executive chef and owner of the award-winning Phoenix restaurant, Coup des Tartes. After a decade at its helm, she transitioned into consulting, offering her expertise to small businesses and nonprofits. Her dynamic leadership, creative vision, and sharp business instincts now fuel her ability to guide clients at every price point toward real estate success.

Natascha graduated with a Bachelor of Arts from Princeton University and currently serves as the Princeton Class of 1992 Vice President and past Reunions Chair. She graduated with a Grande Diplome from the French Culinary Institute in New York.



Steve Gauer (Candidate for CUP Area 3)

Recommendation from SRP Council Member Brandon Brooks: “I have known Steve for over 30 years and can confidently attest to his integrity, professionalism, and commitment to community service.

Steve has been an active contributor to our region as a business owner, volunteer, and community leader. He has also served as president of two homeowners’ associations and remains deeply engaged in local initiatives. Professionally, he has built strong relationships across the small business and manufacturing community, and he contributes to industry associations such as ERA and MANA.

As a 40+ year resident, Steve combines deep local perspective with decades of leadership experience. Now semi-retired, he is eager to give back in a meaningful way, and I believe he would be an excellent addition to the Customer Utility Panel.

Thank you for your consideration of Steve’s nomination. Please let me know if I can provide any additional background or support.”



Christopher (CJ) Gearhart (Candidate for CUP Area 3)

Iron Horse Companies COO

CJ is the Chief Operating Officer at Iron Horse Companies, with a wealth of experience under his belt. With his 16 years of leadership expertise, he's a proven leader who knows how to drive success.

His career journey spans various sectors including retail, mortgage banking operations, and construction operations, all contributing to his comprehensive understanding of business operations.

What sets CJ apart is his unwavering commitment to professional growth, both for himself and for those around him. He takes pride in using his knowledge and experience to support others in their career development.

CJ is more than just a COO; he's a skilled professional and dedicated mentor. His extensive experience and dedication to helping others are a testament to his leadership.



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Customer Utility Panel (CUP) Candidate Bios for CUP Area #6

Matt Busby

Apache Junction Assistant City Manager

Gail Evans

Realtor



Matt Busby (Candidate for CUP Area 6)

City of Apache Junction Assistant City Manager

Career Experience

- City of Apache Junction, Assistant City Manager, July 2015 – present
- City of Apache Junction, Assistant to the City Manager, October 2007 – July 2015
- Joint Legislative Budget Committee, Fiscal Analyst, June 2005 – September 2007

Education

- Master of Public Administration, University of Arizona Eller College of Management, 2003-2005
- Bachelor of Science, Health Science, BYU, 2000-2003



Gail Evans (Candidate for CUP Area 6)

Realtor

Career Experience

- Licensed Realtor, 30 years
 - Experience in land sales from Florence to Surprise, building Spec Homes, remodels
- Apache Junction Community Development Corporation Vice Chair, Current
- Elected to Apache Junction City Council, 9 years
- Appointed to fill a vacancy on Apache Junction City Council, 1 year
- Apache Junction Planning and Zoning Commission, 7 years



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Customer Utility Panel (CUP) Candidate Bios for CUP Area #7

Doug Dunham

EPCOR Director of Water Resources

Michael Gant

MCO Realty Owner

Erik Hansen

City of Mesa Water Resources Department Utilities Financial Analyst



Doug Dunham (Candidate for CUP Area 7)

EPCOR Director of Water Resources

Doug Dunham is a Geomorphologist with over 40 years of experience in water resources, environmental management, health and safety fields in both the private and public sectors. He has run several small businesses and managed the international environmental safety division of a Fortune 500 company. He has led large public health studies exploring links between environmental exposures and disease, including childhood cancer.

He served 20 years, with the Arizona Department of Water Resources in various positions including Deputy Assistant Director of the Water Management Division where he managed the Assured and Adequate Water Supply Program, Recharge and Recovery Program, Statewide Well Program, Surface Water Program, as well as water rights and conservation within the Active Management Areas, and ended his career at ADWR serving as policy advisor in the Directors Office as the Legislative Liaison and Department Ombudsman.

Mr. Dunham has been with EPCOR (USA) for seven years as the Director of Water Resources managing water supply systems in Texas, New Mexico and Arizona. Mr. Dunham serves on various boards and commissions addressing water rights and management issues facing the southwestern US.



Michael Gant (Candidate for CUP Area 7)

MCO Realty, Owner

An Arizona native, Michael Gant uses his vast knowledge of the valley to provide his clients with a best-in-class real estate experience. He is a top producing agent who is focused on assessing client needs and providing them all the guidance needed to make real estate decisions. With many years under his belt as a dynamic leader, Michael uses his vast experience with building long-term relationships with Fortune 500 companies, analyzing financial data, hiring and preparing staff, and implementing key initiatives to serve as a foundation of his work principles. In working for private, public, non-profit, and for-profit sectors, Michael has the ability to view challenges through a variety of lenses, which allows him to "think outside the box" and get creative within business scenarios. He is a trusted real estate professional and provides mentorship to new agents to help them fully understand the many facets of real estate, ensuring that they too become well-rounded real estate professionals.

Michael's mother, Susan Dawson, is another highly respected real estate agent who taught Michael many of the guiding principles of real estate. These days, Michael is keeping his mom up to speed on current and future trends, securing their place as real estate experts. Michael's step-father, Martin Dawson, is a local business owner who has worked with the chamber for many years.



Erik Hansen (Candidate for CUP Area 7)

City of Mesa Water Resources Dept. Utilities Financial Analyst

Education

- Arizona State University (ASU), Tempe, AZ, Master of Business Administration (MBA) (May 2014)
- California Polytechnic State University (Cal Poly), San Luis Obispo, CA, Master of Public Policy (MPP) (Awarded with Distinction: June 2012)
- Cal Poly, San Luis Obispo, CA, Bachelor of Science (BS): Natural Resource Management (June 2005)

Continuing Education

- ASU, Tempe Graduate Certificate: Participatory Governance (January 2024-current) – expected June 2026
- University of California (UC), Berkeley Graduate Certificate: Project Management (Awarded with Distinction: August 2010) Professional Sequence: Project Human Resource Management
- Cal Poly, San Luis Obispo, CA Certificate: Technical Communication (March 2004)

Certifications

- Certified Public Manager (CPM)
- American Institute of Certified Planners (AICP)
- Project Management Professional (PMP)
- Leadership in Energy and Environmental Design – Accredited Professional (LEED-AP ND)

Professional Associations

- American Planning Association (APA), *Arizona Chapter*
- Pi Sigma Alpha, *National Political Science Honor Society*

Career Experience

- City of Mesa: Water Resources Department; City of Mesa, AZ
 - Utilities Financial Analyst (June 2025-current)
 - Management Assistant II (June 2012-May 2025)
- City of Atascadero: City Manager's Office; City of Atascadero, CA
 - Management Assistant (January 2011-May 2012)
- AtkinsRéalis (formerly EIP Associates, PBS&J, and then Atkins North America); City of San Francisco, CA
 - Planner II (January 2008-May 2010)
 - Planner I (June 2005-December 2007)

Board Experience

- Town of Fountain Hills AZ
 - Board of Adjustment Board Member (October 2021-current)
 - Planning and Zoning Commissioner (October 2016-April 2021)
 - Chairman 2019-2021
 - Vice-chairman 2018-2019



Board Report – Current Events

Board Meeting

November 3, 2025



Current Events

Jim Pratt

Power System Update – Current Events

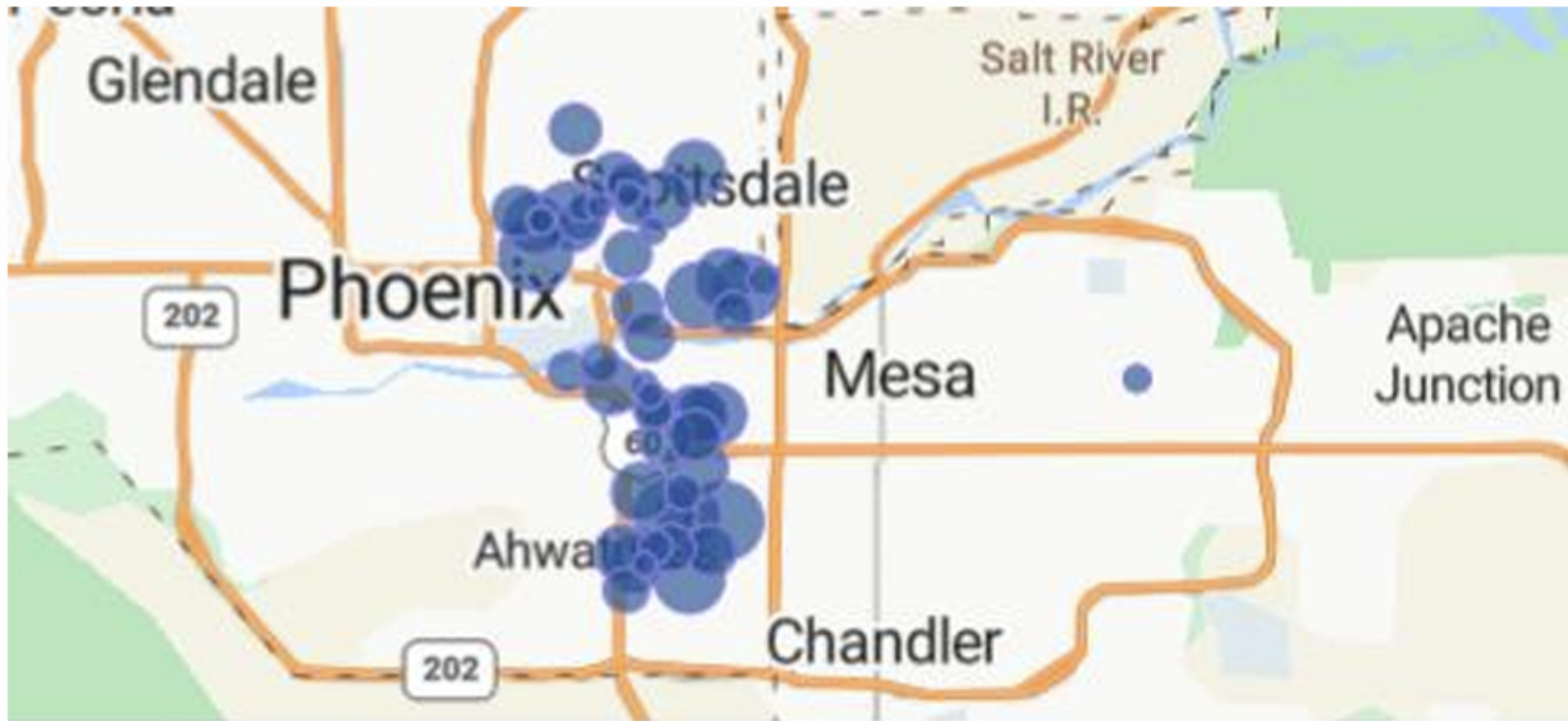
Bobby Olsen

Operational Updates – October

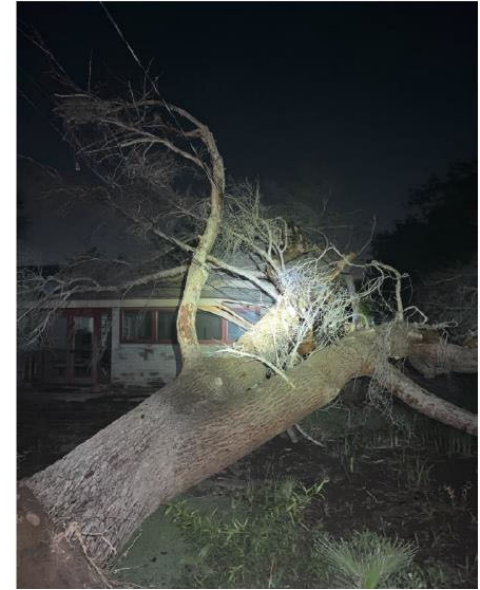
- October peak demand: 6,000 MW
 - Occurred on October 3rd with 99-degree temperature
 - 45 MW higher than forecasted
 - 1103 MW lower than last year's October peak
- Assets continued to perform extremely well

Storm Update – October 13

Impacted Area



Outages and Counts Related to the Storm



- 12 – Lines Down
- 13 – Poles
- 03 – Transformers
- 18 – Crews

Financial Update

Brian Koch

Financial Summary Through September 2025

Green text means better than budget/plan; red text means worse than budget/plan

Combined Net Revenue

September	Year-To-Date
\$119M \$45M	\$701M \$140M

Debt Service Coverage Ratio & Debt Ratio

Year-To-Date DSCR	Year-End* Debt Ratio
6.54 0.45	46.8% 1.1

Liquidity (General Fund)

September	Year-End Forecast
55 Days Cash \$961M \$347M	39 Days Cash \$692M \$67M

FPPAM Collection Balance

September	Year-End Forecast
\$18M \$39M	\$14M \$39M

*Projected year-end Debt Ratio

Water Stewardship

Leslie Meyers



Canal Convergence Overview

Canal Convergence is an internationally recognized, free, ten-night public art event that takes over the Scottsdale Waterfront each November. This outdoor, immersive event features large-scale artworks, as well as educational workshops, family-friendly activities, live music, dance performances, and more!

2025 Canal Convergence

This year celebrates the 12th annual Canal Convergence, attracting over 175,000 visitors to the Waterfront over its 10-day duration. The theme for this year is “Showtime.” SRP is one of the World Class Sponsors for 2025.

Event Dates: **November 7 – 16, 2025**

Event Location: **Scottsdale Waterfront**

Goldwater Blvd to Scottsdale Rd

Event Hours:

Fri., Nov. 7–Sat., Nov. 8, 6–10 p.m.

Sun., Nov. 9–Thurs., Nov. 13, 6–9 p.m.

Fri., Nov. 14–Sat., Nov. 15, 6–10 p.m.

Sun., Nov. 16 (closing night), 6–9 p.m.





Our Mission

To promote the best use of the water resources of the nation for the benefit of our people and environment.

2025 Annual Conference and Leadership Forum

Wednesday, November 5 – Friday, November 7, 2025



On the Agenda

- SRP Granite Reef Dam and Yuma Ag Tour
- Watershed and Forest Health
- Data Centers & Energy/Water Supply Nexus

thank you!



Operating Environment – September 2025

	Actual	Budget	Variance	% Budget
Elec Customer Accounts - September 2025	1,189,650	1,188,175	1,475	100%
Elec Customer Accounts - April 2025	1,183,164			
Elec Customer Accounts - September 2024	1,169,101			
System Sales GWH	3,480.2	3,313.9	166.3	105%
Wholesale Sales GWH	1,382.5	539.9	842.5	256%
Total A.F. Water Delivered	84,422	67,000	17,422	126%

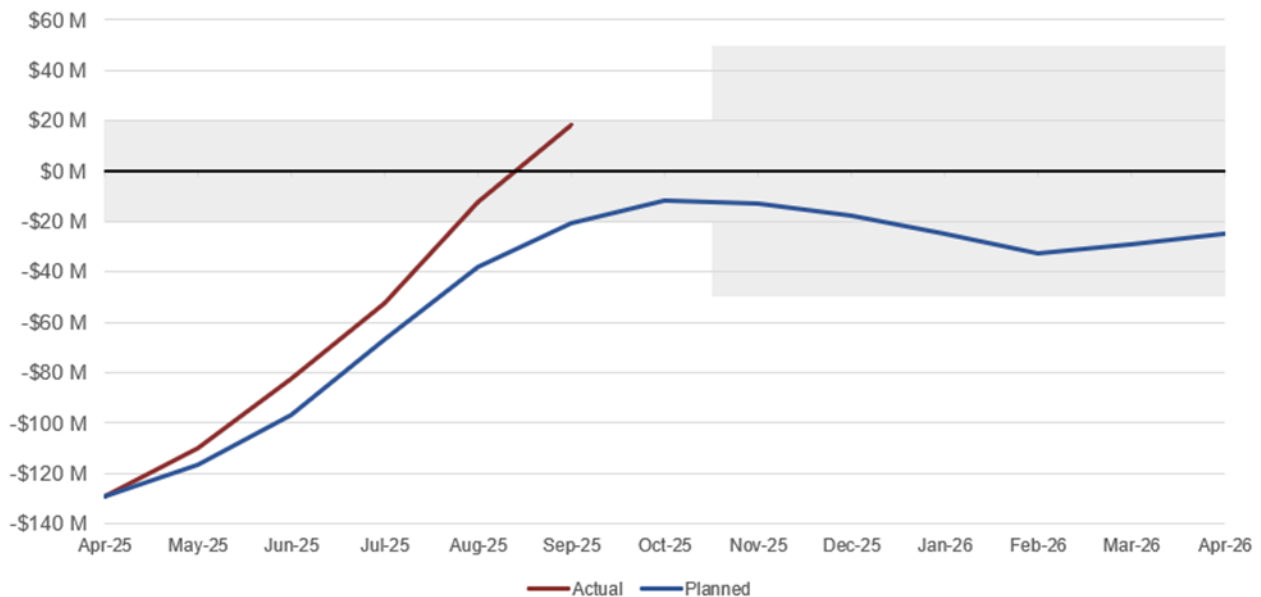
Financial Summary – September 2025

\$ Millions	Actual	Budget	Variance	% Budget
Comb Net Revs (Loss)	\$ 119.2	\$ 74.1	\$ 45.1	161%
Funds Available	\$ 160.1	\$ 115.7	\$ 44.4	138%
Capital Expenditures	\$ 140.2	\$ 145.1	\$ (4.9)	97%

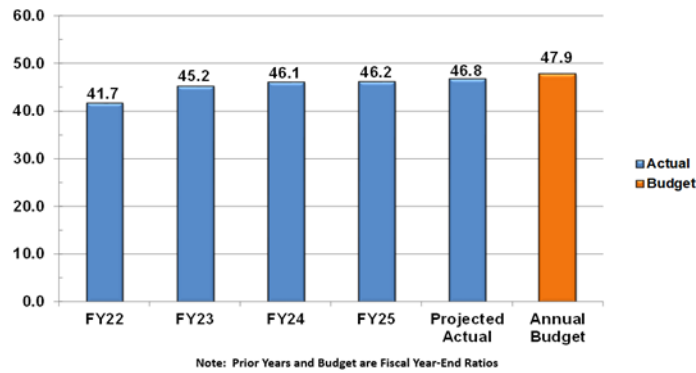
Combined Net Revenues



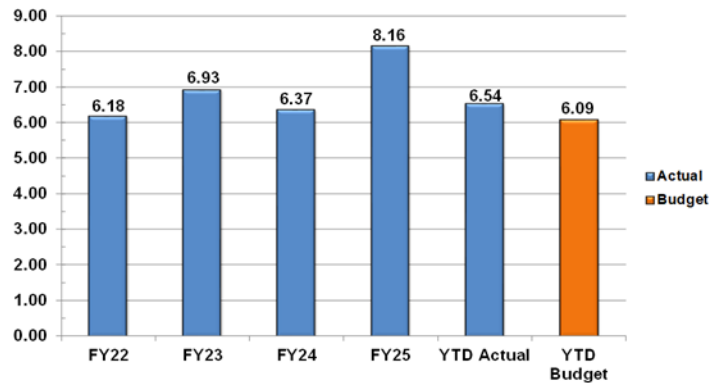
Fuel & Purchased Power Adjustment Mechanism (FPPAM) – September 2025



Debt Ratio – Year End Actuals and Projection

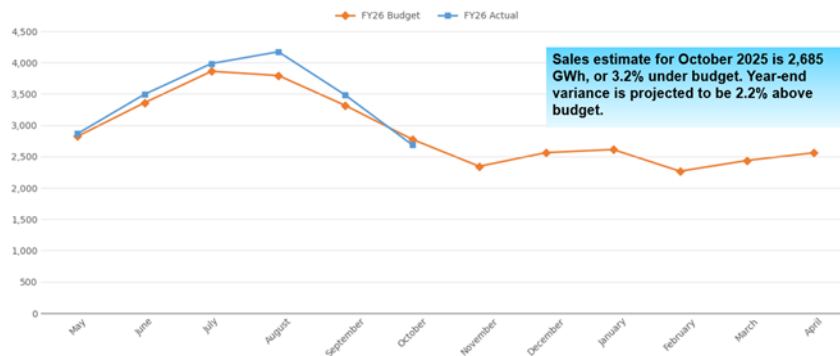


Debt Service Coverage Ratio – YTD Through September



Preliminary Retail Sales (GWh) Estimate Through October 2025

FY26 Preliminary Retail Energy Sales (GWh)



Financial Definitions for Dashboard

Combined Net Revenue

- SRP's "bottom line"
- Comparable to Net Income
- "Combines" SRP's electric and water income statements

Debt Service Coverage Ratio & Debt Ratio

- DSCR = ratio of net cash inflows vs. annual interest & principal payments
- Debt Ratio = percentage of long-life assets paid for with debt

Liquidity (General Fund)

- SRP's checking account
- Days Cash = number of days that SRP can continue to pay its cash expenses without any cash inflow

FPPAM Collection Balance

- Fuel & Purchased Power Adjustment Mechanism
- Recovers the appropriate fuel & purchased costs over time (no more, no less)

