



Delivering water and power®

BUSINESS

# CONTACT

NEWS, ADVICE AND OFFERS | MAY 2024



## 4 tips to keep your business storm-safe

The summer monsoon, which brings lightning, heavy rain and high winds that can bring down power lines, is right around the corner. Follow these tips to be prepared for the storms:

1. Sign up to receive outage alerts via text. With SRP eNotes™, you can receive text alerts about outages in your area that could impact your business. To sign up for this service, **visit [srp.net/business-outage](https://srp.net/business-outage)**.
2. Create a business continuity plan with key employees that considers the impact of power disruption. Define roles and responsibilities and make sure everyone is trained on the plan.
3. Determine the processes and equipment that would be affected by an outage, such as key electrical equipment, alarm systems, elevators, lighting and AC units.
4. Build an outage supply kit that includes emergency phone numbers, flashlights, a first-aid kit and car adapters/chargers for electronics.

Download SRP's free business outage planning checklist at **[srp.net/outage-checklist](https://srp.net/outage-checklist)**.

## Take advantage of SRP rebates this summer

SRP has a number of rebates available that are designed to help your bottom line. From refrigeration and window film to lighting and smart thermostats, if there is a way to save on your energy bill, chances are SRP has a rebate to make it happen.

As a valued customer, you are eligible to receive a no-cost energy assessment and enhanced rebates. Get started today at **[srp.net/bizrebates](https://srp.net/bizrebates)** or contact your Strategic Energy Manager (contact information located at the top left corner of your bill).



# Your small business is a big deal to us

SRP is proud to support and recognize small businesses and the amazing people who run them during National Small Business Month. We are proud to partner with local businesses to build a collaborative and diverse community.

To take advantage of their resources to help your business grow, connect with our partners and local business experts, including:

- Arizona Small Business Association, [asba.com](http://asba.com)
- Local First Arizona, [localfirstaz.com](http://localfirstaz.com)
- Small Business Development Center, [azsdbc.net](http://azsdbc.net)
- Greater Phoenix Chamber of Commerce, [phoenixchamber.com](http://phoenixchamber.com)

Learn more at [PowerToGrowPHX.com](http://PowerToGrowPHX.com).



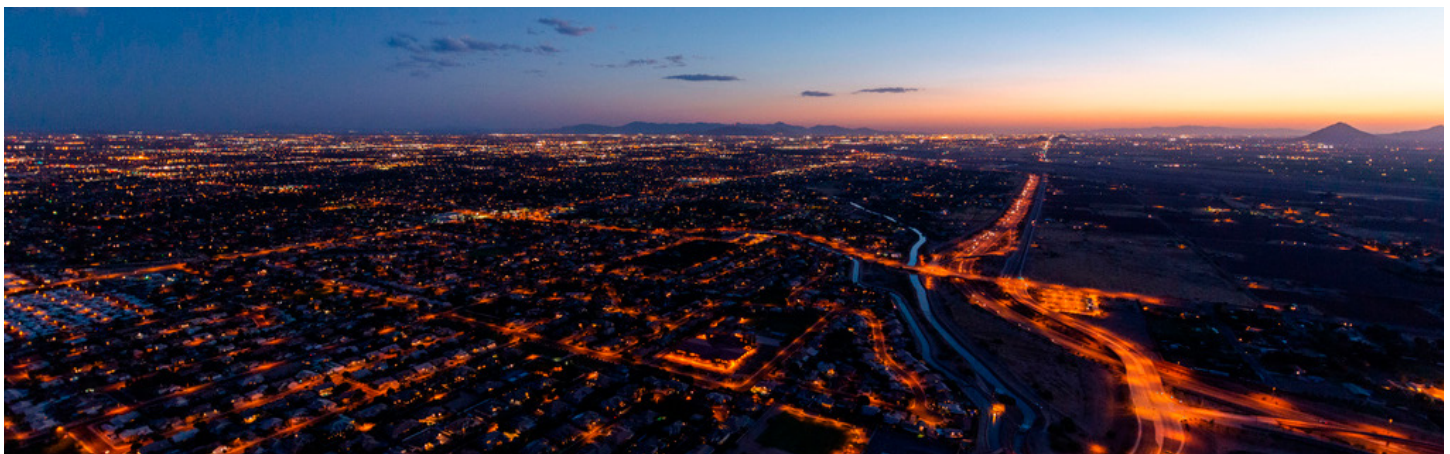
## DID YOU KNOW?

If you currently have smart thermostats installed at your business, you can enroll in the SRP Bring Your Own Thermostat Program™ (BYOT) for Business and get paid.

Our BYOT program is designed to reward your business for using less electricity during hours of high demand. This is better for the environment and helps ease strain on the power grid.

After you enroll, you'll receive a \$50 SRP bill credit per thermostat. You'll also earn a \$25 bill credit (per eligible thermostat) each year you remain enrolled in the program, which will be paid at the end of the conservation event season.

You can learn more and enroll at [srp.net/byotbiz](http://srp.net/byotbiz).



### CUSTOMER SERVICES

Monday-Friday, 7 a.m.-5 p.m.  
(602) 236-8833

### ELECTRIC EMERGENCIES

24 hours a day, seven days a week.  
(602) 236-8811

### SELF-SERVICE LINE

(602) 236-5555

### CUSTOMER CORRESPONDENCE

Customer Comm. Svcs., PAB277  
P.O. Box 52025  
Phoenix, AZ 85072-2025  
[help@srpnet.com](mailto:help@srpnet.com)

### CASH PAYMENT LOCATIONS

[srp.net/paymentlocations](http://srp.net/paymentlocations)

### ENERGY SAVINGS & REBATES

[savewithsrp.com](http://savewithsrp.com)  
Manage your account: [srpnet.com](http://srpnet.com)

### FIND US ON SOCIAL MEDIA

Blog: [srpconnect.com](http://srpconnect.com)

