

SRP COOL CASH™ REBATE PROGRAM

APPLICATION INSTRUCTIONS, TERMS AND CONDITIONS



A. INSTRUCTIONS FOR COMPLETING THE REBATE APPLICATION FORM

1. Complete the Customer Information section of the rebate application (Section A).
2. Have your contractor do the following:
 - a. Complete the Contractor/Installer information in Section B of the rebate application.
 - b. Sign and date the Program Compliance portion in Section B of the rebate application.
 - c. Specify if releasing rebate.
 - d. Complete the Equipment Information portion in Section C of the rebate application.
 - e. Provide a copy of the Manual J cooling load calculation worksheet (or equivalent) used to identify proper sizing (single-stage only).
3. Mail the top copy of the completed rebate application, a copy of the dated paid invoice (showing the installation date, manufacturer, and Air-Conditioning, Heating, and Refrigeration Institute [AHRI] reference number for ALL components), and a copy of the Manual J worksheet (if applicable) to the following address:
SRP Cool Cash Rebate Program
2702 N. Third St., Suite 2020
Phoenix, AZ 85004
4. Retain this page, a copy of your invoice, a copy of the Manual J worksheet and a copy of the completed rebate application for your records.
5. For more information about this program or assistance in completing your rebate application, call **(602) 264-3108**.

B. IMPORTANT TERMS AND CONDITIONS

1. To qualify for a Cool Cash Rebate, the participant must:
 - a. Be a permanent SRP residential electric customer and reside in a single-family detached home, a single-family attached home or an apartment/condominium.
 - b. Purchase and install a high-efficiency cooling system that meets the program requirements. The rebate application must be submitted within six months of the unit's installation. For current program requirements, rebate amounts and program effective dates, go to savewithsrp.com or call the Cool Cash Rebate answer line at **(602) 264-3108**. Window units do not qualify for a rebate. Both the indoor air handler and condensing unit must be replaced on split systems. All units must be listed in the AHRI Unitary Directory or any subsequent AHRI-announced product modifications. When replacing the indoor air handler and condensing unit on a split system, the combined system (including the furnace) must also be listed in the AHRI Unitary Directory.
 - c. With the assistance of your contractor or installer, submit a completed rebate application, a dated copy of the paid invoice and a copy of the Manual J worksheet (if applicable). If you are applying for more than one rebate, a separate rebate application must be completed and submitted for each unit that you purchased and installed. The limit is five high-efficiency cooling system rebates per customer.
 - d. Abide by the rules and rebate levels in effect at the date of equipment installation.
 - e. Allow SRP or its agent to inspect the installed unit(s) to verify compliance with all rebate program requirements.

2. To qualify for a Cool Cash Rebate, the installing contractor must:
 - a. Be licensed in the state of Arizona to install residential air conditioning units.
 - b. Certify that the cooling load for this application was estimated consistent with ACCA Manual J or equivalent procedures, and that the capacity of the equipment installed is within 15% or a half-ton of this estimate. Provide a copy of the worksheet used to identify proper sizing if a single-stage system is installed.
 - c. Certify that the system's airflow is within +/- 10% of the blower's rated capacity.
 - d. Certify that the refrigerant charge is within +/- 5% of the manufacturer's specifications.
 - e. Complete the Contractor/Installer and Equipment Information sections of the rebate application. Sign the Program Compliance section of the rebate application.
3. Failure to provide any of the required information, including signatures, will result in the return of the rebate application.
4. SRP reserves the right to inspect the installed units for compliance with the program requirements. If an installed unit is selected for an inspection, the rebate will be withheld pending the outcome of the inspection. If the unit is found in compliance, the rebate will be paid. If the unit is not in compliance, the customer and contractor will be notified. To qualify for the rebate, the customer is responsible for negotiating with the contractor to bring the unit into compliance. A reinspection using SRP's authorized inspectors must be completed and submitted to SRP. The contractor is responsible for the expense of a reinspection. SRP will process the application after receiving the reinspection documentation.
5. Program procedures, requirements and rebate levels are subject to change or cancellation without notice.
6. New construction and installations in garages and other non-habitable spaces are not eligible.
7. One rebate check will be issued per approved application to the person listed on the SRP account (limit five per customer).
8. SRP makes no representations and provides no warranty or guarantee with respect to the design, manufacture, construction, safety, performance or effectiveness of the newly installed equipment, including any warranties of merchantability or fitness for a particular purpose. Responsibility for proper sizing of equipment, as well as delivery and workmanship related to any equipment or services the customer procures, exclusively rests with the contractor selected by the customer. Responsibility for supervision of the contractor to ensure that the contractor complies with the requirements of the SRP Cool Cash Rebate Program rests with the customer. SRP assumes no responsibility for oversight of contractor services.
9. The Terms and Conditions set forth herein constitute a complete statement of the Terms and Conditions applicable to this promotion and supersede all prior representations or understandings, whether written or oral. SRP shall not be bound by or liable for any statement, representation, promise, inducement or understanding of any kind that is not set forth herein. SRP reserves the right to change or cancel this promotion or its Terms and Conditions at any time.