

CONTACT

JANUARY 2012

NEWS, ADVICE AND OFFERS



A POST-HOLIDAY REMINDER

Festive lights, meal preparation and visiting guests may have increased your home energy use during the holiday season. If so, the added activity may be reflected on your January bill.

Resolve to save energy this year and reduce your monthly bill. SRP can help. Stop by **savewithsrp.com**. You'll find advice and rebates that can help you trim household electric costs and boost energy efficiency.

We offer price plans and payment options that may make managing your budget easier, too.



THINK YEAR-ROUND ENERGY SAVINGS

Everyone thinks about saving energy during the intense summer heat, but you can conserve energy during every season. SRP offers programs to help you use and spend less throughout the year.

Lighting is a great place to start your year-round savings. Compact fluorescent light bulbs (CFLs) use about 75% less energy than incandescent lights and come in a variety of shapes and sizes for your home.

If you have put off replacing your old, incandescent bulbs with energy-efficient CFLs, it's time to make the switch. SRP offers discounts on CFLs at participating Walmart, Home Depot, Lowe's, Albertsons and Sam's Club stores.

Go to **savewithsrp.com** and click on "CFL bulbs" for information to help you select the right types of CFLs for your home and important details about CFL recycling.



OFFERS FOR YOU

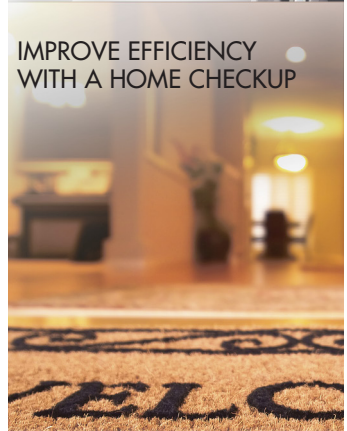
CHOOSE THE RIGHT PRICE PLAN



RECYCLE YOUR FRIDGE OR FREEZER AND EARN \$30



IMPROVE EFFICIENCY WITH A HOME CHECKUP



SAVEWITHSRP.COM

PREDICTABLE BILLS ARE IN YOUR FUTURE



SRP Budget Billing™ balances your summer and winter costs to provide you with a more predictable bill.

The monthly payment is based on an average of your previous annual electricity costs. Throughout the year, SRP reviews your account and adjusts the monthly Budget Billing payment to ensure it covers your actual usage.

If you participate in Budget Billing, your February bill may contain a monthly payment adjustment, if needed. Keep track of energy use throughout the year to limit changes to your payment amount.

Call **(602) 236-8888** if you have questions.

MORE PAYCENTER SITES NOW AVAILABLE

New SRP PayCenter® locations have been added to our Valley fleet. These additional sites will make paying your bill a bit more convenient.

You can find the newest SRP PayCenter inside the Fry's grocery store at 185 W. Apache Trail, Apache Junction.

There are more than 60 PayCenter locations across the Valley. To find the nearest locations and hours of operation, go to srpnet.com/paycenters or call **(602) 236-8888**.



SMART TECHNOLOGY
Smart meters help you control your monthly energy use.



Visit srpnet.com/smartmeters to view an infographic that explains this innovative technology and what it can do for you.

MAKE PAPER BILLS DISAPPEAR

Go paperless with SRP e-Bill™. With just a few clicks, managing and paying your bill is safe, easy and convenient. Enroll today through SRP My Account™.

Once you create your user ID and password at srpnet.com/myaccount, select the e-Notification tab to sign up for e-Bill and other text or email notifications related to your energy usage.

In addition to allowing you to set up paperless billing, SRP My Account stores up to three years of monthly payment and usage history, as well as copies of your past and current electric bills.



PLEDGE TO SAVE WATER

Go to togetherweconserve.com and pledge to conserve water.

After 5,000 pledges are submitted, we will celebrate by helping Homeward Bound conserve water with a \$5,000 grant for water-efficient faucets at its transitional housing facilities for families with children that are homeless or affected by domestic violence.

As the largest water provider in the Phoenix metropolitan area for more than 100 years, SRP carefully manages our limited supply so we'll have enough for today and tomorrow.

Find out what you can do and pledge to save water at togetherweconserve.com. Together we can make a difference.



SRP TO BUY POWER FROM NEW SOLAR PLANT

SRP has signed a deal for a 19-megawatt (MW) solar photovoltaic plant to be built in Queen Creek.

SRP will purchase all of the solar energy produced at the power plant, which will be owned and operated by a Colorado-based company. Including Copper Crossing Solar Ranch in Florence, SRP will soon have nearly 40 MW of solar energy coming from utility-scale facilities in the Valley.

The Queen Creek plant, which will produce an amount of energy equal to that needed

to serve about 3,300 SRP customers' homes, will require minimal water use and support development of the solar energy industry within Arizona. The project will create approximately 150 jobs during construction and is expected to be online by the end of 2012.

The SRP Board has set a goal to meet 20% of SRP's retail electricity requirements through sustainable resources by 2020. Sustainable resources include wind, solar and geothermal energy, hydropower, and conservation and energy-efficiency measures.



PUZZLED BY YOUR ENERGY BILL?

Put the pieces together with the SRP Energy



Analyzer program.

The Kill A Watt™ meter displays how much energy your household appliances and electronics use.

The Kill A Watt sheds light on the ways you use energy every day and can help you uncover "vampire" appliances — the ones that use energy even when they are turned off. Armed with this information, you can take action to reduce your household energy usage and lower your monthly bills.

Valley residents can borrow this device for free at a nearby public library. For a list of participating libraries or more details, go to savewithsrp.com.

PLANT TREES WITH CARE

Trees enhance your home's appearance and value but create safety hazards when they grow too close to power lines.

To avoid these hazards, follow these two suggestions from SRP Safety Connection™.

1. Before planting a new tree, find out its height and spread at maturity, and locate it at least 10 feet away from overhead lines using its mature size as a guide. For advice about selecting and planting the right tree, visit srpnet.com/treeplant.
2. Before you dig, stay safe by calling 811. One call notifies local utilities, which send technicians to your site to mark the location of existing underground lines. Go to srpnet.com/safety and click on "Outdoor safety" for more details about the free 811 service and state excavation laws.

CELEBRATE ARIZONA'S 100TH

On Feb. 14, Arizona will celebrate its 100th anniversary as a state. Please join us in celebrating this milestone.

SRP is pleased to be a sponsor of the Arizona Best Fest, Feb. 11–14 in downtown Phoenix. Stop by and visit us at the event to learn about energy and water conservation, our sustainability initiatives and programs, and SRP's century-long history.

The event lineup will include history and military pavilions, a family fun zone, a Hispanic village, a Native American village, a Western town and the AZ 100 Best Art Show.

For more event information, visit az100years.org. Read about SRP's community efforts at srpnet.com/community/involvement.

NOW PLAYING ON

An elite team of SRP linemen can repair high-voltage transmission lines without shutting off the power. We put helmet cams on them to show how they accomplish this high-stakes work.

If you have a smartphone, watch the video right now by scanning this code with your phone's QR code reader:

Don't have a smartphone? No problem. Go to youtube.com/srpconnect to watch this and other SRP videos online.



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