

BUSINESS CONTACT

SEPTEMBER 2009

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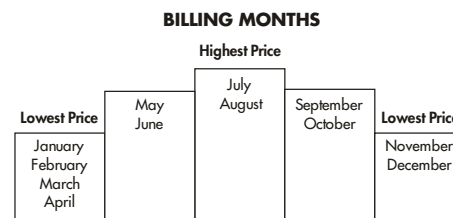
SUMMER PRICING RETURNS IN SEPTEMBER

Summer prices will be in effect for the September billing cycle. Your September bill may contain usage for a portion of August, depending on your meter read date. Meter read date information can be found in the "Notes" section of your electric bill.

To reflect the cost of supplying electricity during the year and to encourage customers to use less energy when the cost is

highest, SRP divided the year into three billing periods: winter (November through April); summer (May, June, September and October) and summer peak (July and August).

Summer and summer peak prices are based on more expensive generating resources, which are needed to meet the higher demand for electricity.



PUBLIC PRICING PROCESS CONTINUES

Even during this economic downturn, SRP must continue to maintain and upgrade existing power plants and transmission lines, ensure the diversity of fuel sources, and meet stricter environmental requirements. We also must anticipate the challenges all utilities face as

our country shifts to cleaner but more expensive ways to generate electricity.

As a result, SRP began a public process July 13 to review a management price proposal. The process ends with an SRP Board of Directors meeting on Oct. 1. The proposed increase, 8.8% on average, would vary

across all customer classes, price plans and billing months.

You can view the complete Public and Legal Notice, along with the proposed adjustments to SRP's Standard Electric Price Plans and reports from pricing consultant groups at www.srpnet.com/priceprocess.

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SCHOOLS CAN REALIZE SIGNIFICANT ENERGY SAVINGS

Schools spend more on energy than on computers and textbooks combined. Reducing energy use can help cash-strapped school districts funnel more money into the classroom.

School districts have frequently found significant savings by improving the control and scheduling of building operation and equipment. Energy-saving strategies can be categorized as:

- ◆ Limiting equipment operation exclusively to occupied hours and to building areas that need the energy
- ◆ Ensuring proper provisions

- and scheduling for weekend and vacation shutdown
- ◆ Performing low-cost repairs or improvements in-house
- ◆ Following required scheduling and maintenance procedures to ensure proper operation of school-facility equipment

Because of varying building ages, staff expertise and equipment inventories, an assessment of operation and maintenance practices is essential to identifying energy-savings opportunities at individual schools. On average, lighting, heating and cooling account for

the majority of school energy use, and they also typically represent the largest cost-saving opportunities.

Schools with successful energy-conserving operations and maintenance efforts have found numerous low-cost and rapid payback strategies in building systems including:

- ◆ lighting
- ◆ occupancy sensors
- ◆ computers and office equipment
- ◆ building envelope
- ◆ heating, ventilation and air conditioning

- ◆ water heating
- ◆ kitchen equipment and procedures
- ◆ vending machines
- ◆ portable classrooms

SRP has a portfolio of rebate programs that can be used to upgrade your facilities and equipment. Visit www.srpnet.com/powerwisebiz to see a complete list of qualifying equipment and specifications. For example, SRP's PowerWise™ Standard Business Solutions has a lighting component applicable to school facilities.

TESSERA, SRP PARTNER ON SOLAR PROJECT IN PEORIA

Tessera Solar and SRP will partner on a 1.5-megawatt solar project, Maricopa Solar LLC, to be located next to SRP's Agua Fria Generating Station in Peoria. Construction is scheduled to begin this month, with project completion expected in January 2010.

Tessera Solar will lease the land from SRP, which will purchase the solar energy generated at the site. Maricopa Solar will be the first commercial-scale solar facility built using an innovative concentrating

solar-thermal technology, manufactured by Scottsdale-based Stirling Energy Systems (SES).

SES's SunCatcher™ system uses precision mirrors attached to a parabolic dish to concentrate the sun's energy onto a high-efficiency Stirling engine. The SunCatcher requires no water for heating or cooling. Visit www.srpnet.com/maricopasolar for details.

PREPARE FOR POSSIBLE SECOND WAVE OF FLU

Although the swine flu or H1N1 virus appears no worse than the regular, seasonal flu, health officials are cautioning for a second, more serious outbreak this fall.

In June the World Health Organization (WHO) raised the pandemic alert level from phase 5 to 6 – signifying a global outbreak. Yet, a WHO spokesman noted that the term

pandemic was more “a measure of the spread of the virus, not the severity of the virus.”

But the pandemic announcement does underscore the need to prepare for its re-emergence. The best thing to do now is to practice good personal hygiene and get a flu shot. If you have children, ensure they get a flu shot.

If you run a business or

organization, preparation is a must. Steps include:

- ◆ Clean and disinfect areas and items of high use, such as your keyboard, computer mouse and telephone receiver.
- ◆ Encourage sick workers to stay home and away from the workplace.
- ◆ Encourage infection control practices in the workplace

by displaying posters that address and remind workers about proper handwashing and hygiene.

- ◆ Provide written guidance on pandemic flu appropriate for the employees’ language and literacy levels.

To learn more about the flu, visit www.maricopa.gov/public_health/.

SRP AWARDS LEARNING GRANTS TO 29 ARIZONA SCHOOLS

High-school students will build a car of the future that will get 100 miles per gallon, middle-school students will learn about math and science while growing and caring for a plant habitat, and elementary-school students will explore Mars.

These are just a few examples of Learning Grants by SRP awarded to 29 schools statewide. The grants total more than \$125,000, affecting hundreds of

students in schools in Maricopa, Pinal, Yavapai, Apache, Coconino and Gila counties.

Learning Grants by SRP provides funding for individual projects, programs and activities that promote student achievement in state-mandated competencies in math, science and/or technology for students in kindergarten through 12th grade. For more information, visit www.srpnet.com/grants.



WET FESTIVALS TEACH WATER STEWARDSHIP

This fall, scores of fourth-graders and their teachers will get "WET" for a good cause.

Arizona Project WET – Water Education for Teachers – water festivals are fun, interactive learning experiences for students statewide. Students engage in hands-on inquiry about watersheds, groundwater, the water cycle and water conservation.

Since 2000, Arizona Project WET workshops and festivals have instructed more than 5,000 teachers and 20,000

students in Arizona about water stewardship. It's a great way to address state academic standards pertaining to science – students participate in creative learning activities to understand water resources, water conservation and the science of water. Project WET also provides a complete curriculum of water education teaching materials, books and training opportunities.

The goal of Project WET is to increase awareness, appreciation and stewardship of water resources. SRP works

with Arizona Project WET to help instill water conservation habits and resource appreciation within the next generation of consumers. Arizona Project WET is a program of The Water Resources Research Center and Cooperative Extension Services of the University of Arizona College of Agriculture and Life Sciences.

Fall Project WET festivals coincide with National Water Education Day. Similar events are held nationwide; it's the largest water education event in the country. For details about the state and national programs, visit <http://ag.arizona.edu/arizonawet/> and www.projectwet.org/. For links to educational water information on SRP's Web site, please visit www.srpnet.com/water.



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If you have a question or need assistance, please call on us.

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